

Survey Informed Consent Form

Introduction

Thank you for your participation in this survey, your feedback is incredibly valuable to us and is essential in the development process of our project, “Legitify”, a blockchain based credential verification platform. This survey is designed to gain your insight and feedback regarding several key areas, such as usability, functionality, design, and overall satisfaction and will be carried out by one of the two project researchers; Christopher Dobey or Padraig Mann.

Participation

Your participation is entirely optional, and you may choose to end the session at any time without consequence, and request that your participation is not considered. If you do choose to participate, the survey should take no longer than 15 minutes of your time.

Overview

First you will be asked to create an account on the platform, under the guidance of the researcher. Then the researcher will ask you to complete a series of tasks, which we would like you to attempt to complete, without guidance, to give us the best real-world feedback we can achieve.

Benefits and Risks

While there are no known risks associated with this research, your participation will help improve the usability and effectiveness of "Legitify," benefiting future users.

Data

We are committed to maintain the confidentiality of all information gathered throughout the course of this research, including any information gathered through your use of the site, as well as any information provided in the following document. This data will be used to gather feedback and insight by the two researchers involved, Christopher Dobey, and Padraig Mann. All data will be stored offline, up until the 16th of May 2025, at which point, the testing phase will end, and all personal data, uploaded content, and any other identifiable information collected during this testing phase will be destroyed or deleted permanently.

Contact Information

For any questions or to receive updates about this project, please contact:

- Christopher Dobey: christopher.dobey3@mail.dcu.ie
- Padraig Mann: padraig.mann2@mail.dcu.ie

Consent

By signing this document, you acknowledge that you have read and understood the above information regarding your participation in testing the “Legitify” web application. You agree to the use of your data as described above and understand your rights to withdraw from the testing at any time.

Name (Print): _____

Signature: _____

Date: _____

Test User Survey

Usability

How easy did you find navigating the “Legitify” platform?

Very Easy <input type="checkbox"/>	Easy <input type="checkbox"/>	Neutral <input type="checkbox"/>	Somewhat Hard <input type="checkbox"/>	Difficult <input type="checkbox"/>
---------------------------------------	----------------------------------	-------------------------------------	---	---------------------------------------

How intuitive was the process of issuing or verifying a credential?

Very Easy <input type="checkbox"/>	Easy <input type="checkbox"/>	Neutral <input type="checkbox"/>	Somewhat Hard <input type="checkbox"/>	Difficult <input type="checkbox"/>
---------------------------------------	----------------------------------	-------------------------------------	---	---------------------------------------

How clear were the instructions or prompts throughout the verification or issuance process?

Very Clear <input type="checkbox"/>	Clear <input type="checkbox"/>	Neutral <input type="checkbox"/>	Somewhat Unclear <input type="checkbox"/>	Unclear <input type="checkbox"/>
--	-----------------------------------	-------------------------------------	--	-------------------------------------

How would you rate the overall design and accessibility of the user interface?

Poor <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	Very Good <input type="checkbox"/>	Excellent <input type="checkbox"/>
----------------------------------	----------------------------------	----------------------------------	---------------------------------------	---------------------------------------

Functionality

How easy was it to locate and use specific features (e.g., credential upload, blockchain verification)?

Very Easy <input type="checkbox"/>	Easy <input type="checkbox"/>	Neutral <input type="checkbox"/>	Somewhat Hard <input type="checkbox"/>	Difficult <input type="checkbox"/>
---------------------------------------	----------------------------------	-------------------------------------	---	---------------------------------------

How well did the platform handle transaction delays or errors (e.g., blockchain latency)?

Poorly <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	Very Good <input type="checkbox"/>	Excellent <input type="checkbox"/>
------------------------------------	----------------------------------	----------------------------------	---------------------------------------	---------------------------------------

What, if any difficulties did you encounter while navigating the platform?

<div></div>

What extra features would you like to see implemented?

--

General

How likely are you to recommend "Legitify" to others for credential management?

Very Unlikely <input type="checkbox"/>	Unlikely <input type="checkbox"/>	Neutral <input type="checkbox"/>	Likely <input type="checkbox"/>	Very Likely <input type="checkbox"/>
---	--------------------------------------	-------------------------------------	------------------------------------	---

How satisfied were you with the overall user experience?

Very Unsatisfied <input type="checkbox"/>	Unsatisfied <input type="checkbox"/>	Neutral <input type="checkbox"/>	Satisfied <input type="checkbox"/>	Very Satisfied <input type="checkbox"/>
--	---	-------------------------------------	---------------------------------------	--

What was your favourite feature of "Legitify"?

--

What was your least favourite thing about "Legitify"?

--

Any other comments or Suggestions?

--