



ITIL Foundation Certificate in IT Service Management

is awarded to

CHARLES DOWNS

who has achieved

ITIL® Foundation Examination

PASS

Certificate Number

GR750070230CD

Date

13 Sep 2013

A handwritten signature in black ink, appearing to read 'P. Theleriti'.

Panorea Theleriti
PEOPLECERT Group
Certification Qualifier

A handwritten signature in black ink, appearing to read 'C. Kesentes'.

Constantinos Kesentes
PEOPLECERT Group
General Manager

Official ITIL® Accreditor

