

CHARLES CARTER

Data Analyst | Business Intelligence | Visualization

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Summary

Enthusiastic Data Analyst with 3 years of experience, specializing in Business Intelligence and Visualization. Proficient in SQL, Python, and Tableau, with a notable achievement of improving data processing efficiency by 20%. Passionately driven to leverage data for impactful business decisions.

Skills

SQL • Python • Tableau • Data Modeling • ETL Processes • Data Visualization

Experience

Dell Technologies

San Antonio, Texas

Data Analyst

01/2021 - Present

- Designed and implemented data visualization dashboards using Tableau, improving team data interpretation speed by 30%.
- Developed and maintained SQL databases, resulting in a 20% reduction in data processing time.
- Collaborated with cross-functional teams to gather requirements and translate them into technical solutions.
- Conducted advanced data analysis using Python, uncovering key insights that drove a 15% increase in business efficiency.
- Led training sessions on data tools and processes, enhancing the team's technical skills and knowledge.
- Managed and optimized ETL processes, ensuring data accuracy and integrity.

Rackspace Technology

San Antonio, Texas

Business Intelligence Analyst

06/2019 - 12/2020

- Developed comprehensive business reports and dashboards, leading to a 25% improvement in operational efficiency.
- Automated data collection processes using Python scripts, reducing manual data entry by 40%.
- Partnered with stakeholders to identify business needs and deliver data-driven solutions.
- Performed data modeling to support business analytics, ensuring high data quality and consistency.
- Analyzed large datasets to identify trends and patterns, providing actionable insights to the management team.

USAA

San Antonio, Texas

Data Analyst Intern

06/2018 - 05/2019

- Assisted in the creation of interactive data visualizations that improved quarterly reporting by 15%.
- Conducted data cleaning and preprocessing to ensure data integrity for analysis.
- Supported data-driven decision-making by providing detailed analytical reports to senior analysts.
- Collaborated on a project to streamline data flow processes, enhancing overall data availability.

Education

University of Texas at San Antonio

San Antonio, Texas

Bachelor of Science in Data Science

01/2015 - 01/2019

Training / Courses

Data Visualization with Tableau — Offered by Coursera, completed in 2020.

Advanced SQL for Data Scientists — Offered by DataCamp, completed in 2021.

Passions

Data Analysis

Deep interest in transforming raw data into actionable insights that drive business strategies.

Tech Innovations

Passionate about staying updated with the latest technological advancements and integrating them into practical solutions.

Cycling

Enjoy exploring new trails and improving personal fitness through cycling adventures.