**Objective:** Obtain a position where I can perform and enhance my asset protection, investigation and analytical skills.

**Education**

Montclair State University

B.A. in Justice Studies, Concentration in Justice Systems (August 2013)

Fairleigh Dickinson University

Associates in Liberal Arts (May 2011)   
  
**Relevant Coursework**

Intro to Criminal Justice Criminology Perspectives to Justice Studies I & II

Crime Scene Investigation Drugs & Society Juvenile Delinquency

**Work Experience**

US Postal Inspection Service, Newark, NJ

Summer Intern 2013

* Understand laws enforced by U.S. Postal Inspectors
* Assist in search warrants and controlled deliveries
* Assist in postal label analysis
* Attend court hearings

Customer Service Representative at TD Bank, Weehawken, NJ

05/2013 - Current

* Provide exceptional customer service
* Prevent fraud
* Establish and maintain customer accounts
* Explain feature and benefits of products while making personal recommendations

Salesman at PC Richards & Son, West New York, NJ

10/2010 - Current

* Maintain friendly and professional customer interactions
* Inventory control
* Prevent fraud
* Describe use and operation of merchandise while making personal recommendations
* Establish new customer credit card account and process credit payments

Team shift leader at Rita's Italian Ice, North Bergen, NJ

6/2009 - 10/2010

* Supervised 3-4 employees at a time
* Managed cash and inventory
* Opened and closed store and register
* Provided friendly and professional customer service

Loss Prevention at Wakefern Food Corp., Elizabeth, NJ

Summer Intern 2010

* Enforced secure entry of inventory and employees
* Assisted in investigations and interrogations
* Developed strategies to apprehend criminals
* Insured the safety employees and customers

**Professional Organizations**

Lambda Theta Phi, Latin Fraternity Inc.

**Skills**

Bi-Lingual (English and Spanish), team leadership, active listening skills, analytical skills, energetic work attitude, positive outlook, friendly and approachable, proficient in Microsoft Word, Excel, and PowerPoint