1. Dog’s main screen: What is the difference between “related cases” and “incidents”.

Incidents are any Incident Reports that a K9 Subscreen was filled out. These are automatically pulled from Incident Reporting. Related Cases can be any case that is even slightly related to anything the dog does. The user manually assigns Related Cases. I can see where this would be redundant. We can remove Related Cases if you would like.

Dog’s main screen, medical history tab >:

1. It seems as if you always have to enter vaccination info.  There are plenty of times that the dog may go to the vet and not get shots. How do you track that?

We changed the Vaccination info so it is no longer required, and change the wording of Vaccination Notes to Notes.

1. If I do create a record (I tried under adsi test dog) it seems that the created record is disappearing.   I get a message saying that record was created, but then it is not anywhere that I can find it.

Fixed by ADSi. Records will no longer disappear.

1. If I use the print icon on the page I get an error saying, The requested URL /dfweb/prod/kts/acm\_vacc\_print.php was not found on this server.

Fixed by ADSi. Print now works.

Dog’s main screen: They thought “Activity” was training records.  However, if you look at Anfo’s record and click activity, it pulls up two items from 6/30/14. Anfo has a lot more training activity entered (like 37 records if you go through training search).

Fixed by ADSi. All activities are now showing.

Dog’s main screen: If you click incidents from Anfo, you get a list of about 15 records (see involved incidents attachment), if you click any of them, it takes you to RIM (as it should) but says “record not found”.  Some of these records have report numbers listed, for instance 14-00013949,  I’m able to go into RIM and do an incident report search for that report.  This report should have K9 info, it is discussed in the narrative, however if you click the K9 tab at the bottom nothing is listed.  However, if you go to utilization screen and type in 14-13949 and seek, it does pull a record up.  It seems like somehow the two modules are not connecting.

Fixed by ADSi. When you click on an Incident in K9 it will now take you to that K9 Incident in the K9 module. We have to do this because there can be a K9 Incident without a RIM Incident report. We have added a hyperlinked Icon to the K9 Incident page that a user can click that will take them to the RIM Incident report.

I can’t figure out a way to search the utilization screen.  For example, I want to know all the times Anfo was utilized last year.  Every other screen has searching type capability but utilization does not, unless you have a specific report number.  However, there are many times that there is not an associated report written and there is no report number to enter.

You can view all of the K9’s Incidents by clicking the blue Incident button on the K9’s home screen.

If we click training log to enter a training event, it takes us to a screen that says “K-9 Management System-Activity” , with Activity Information and Activity List.  To proceed we enter the activity information then click add new to create the record and then go to the activity list to enter more general and specific information.  The activity list has items like the start time, end time, activity, activity type, location, wind etc.  These are all generic to the training overall.  However, the way this is set-up you have to fill out all of this information for each drop.  If there are 10 drops (normal during training), that is a lot of time on duplicate entry.  So you enter drop one, click add new activity, then you have to click clear activity, then enter 2nd drop, with a lot of the same info.  Can we put the generic info on the information screen, so it does not have to be re-written each time?

We added a Duplicate button that will retain the fields and put you in Add New mode. So they will not have fill out all the information again.

I entered a drug training activity for ADSI TEST dog.  If you search for the training record, it shows up.  If I go to the dog and click his activity list, it does not show up there.

Fixed by ADSi. All activities are now showing.

When looking into our reports for K9, it was pulling weird things that took me a while to figure out.  For example there was a dog named “k9 Tim” but we don’t have a dog or a handler named Tim.  I finally figured out that Tim is a handler for the County, and apparently they are entering K9 information through RIM, that is showing up on our searches, even though we have listed agency as “PA”

SO is not using the K9 module. They are utilizing the K9 Incident Screen in Incident Reporting. When you say searches are you talking about batch reports? If so we have fixed them so they will only pull your agencies K9’s.

How/why is County entering K9 into our database? It seems as they are doing it free-form because I have found in the dog names “K9 Tim” “K9Tim” and “Tim”.  It appears they are entering into K9 circuitously through RIM which is resulting in non-validated and cross-agency records in the K9 module.

SO is not using the K9 module. They are utilizing the K9 Incident Screen in Incident Reporting. The batch reports are now agency specific.

Is the “Deployment Report” used to show utilizations?  Aren’t these the records that should show up under the “incident” button on the main dog screen?  Is there a difference between, deployment, utilizations and incidents?

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