Carson Williams

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in linkedin.com/in/carsonwestwilliams

EDUCATION

Purdue University West Lafayette, IN

Bachelor of Science in Cybersecurity

May 2024

- Overall GPA: 3.45/4.0
- Purdue Presidential Scholarship

Minor in Organizational Leadership

Relevant Coursework:

- **Completed:** Cybersecurity Fundamentals, System Administration, Database Fundamentals, Systems Analysis and Design Methods
- Currently Enrolled in: Intro to Cryptography, UNIX Fundamentals, Policy and Regulation in IT

EXPERIENCE

Tracer Fire CTF – 2nd Place

West Lafayette, IN

Sandia National Laboratories

October 2022

- Investigated multiple advanced persistent threat adversaries in a simulated incident response scenario
- Utilized incident response tools including Kibana, Velociraptor, Arkime, and Ghidra

Purdue University

West Lafayette, IN

Residential Networks Support Representative

August 2022 - Present

- Investigate and resolve issues with residential networks on campus
- Track customer tickets and prioritize crucial matters
- Collaborate with networking and field ops teams on escalated issues

Geek Squad South Elgin, IL

Consultation Agent

May 2021- August 2022

- Drove a positive customer experience by building relationships, exhibiting empathy, and providing solutions for customer needs
- Mentored newly hired agents on company protocol and customer services expectations
- Performed troubleshooting, diagnosis, and repairs of client machines

Fox Valley Career Center

Maple Park, IL

Teaching Assistant - Computer Science Principles

August 2019 – August 2020

- Provided guidance and insight to students in course sections, holding weekly office hours
- Explained key concepts to students of varying levels of experience

Kaneland Senior Highschool

Maple Park, IL

IT Intern

August 2019 - May 2020

- Distributed and configured enterprise level systems and software
- Maintained records of installations and repairs via a ticketing system to maintain accurate and reliable reports

SKILLS AND EXTRACURRICULAR

Languages: Proficient in Python, Java - Comfortable with PowerShell, Batch, SQL

Technical: Windows Server, Active Directory, VMware, MS Office

Involvement and Interests: b01lers CTF Club, Cyber Defense Competition Club, Cyber Forensics