

COMMUNICATION GOALS

- 1 Troubleshoot a problem.
- 2 Compare product features.
- 3 Describe how you use the Internet.
- 4 Discuss the impact of the Internet.

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FRANK CARUSO

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Frank Caruso Hey, I'm in Rome now! How do you like my new profile pic? That's the Colosseum behind me. This place is awesome!



Kathy Chu Wow! You take good selfies, Frank! You look like you're having fun! Hey, didn't you just post a message from Tokyo two days ago?



Frank Caruso I did. But I've always wanted to see Italy, so someone suggested visiting my airline's web page to look for specials. I got a great deal on a return ticket with a stop here. I'm heading back home to Boston on Friday. Did you all catch the Japan photos I posted?



Nardo Madureira No. What album are they in?



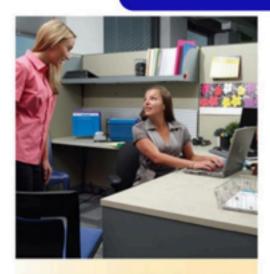
Frank Caruso Actually, they're not here. They're on that new photo-sharing site, GlobalPhoto. Log on and add me to your friends. Or I can send you a link. Click on it to go right to the pics.



Kathy Chu Well, I just looked and they're very cool. Can't wait to see the ones from Italy. I hope they're as nice as the ones from Japan! Nice chatting with you guys! Clao!

- A PAIR WORK Read the posts on the social network website. Are you on any similar sites? Do you post regularly? Why or why not?
- B DISCUSSION Discuss these questions.
 - 1 What photo-sharing services do you know about online? Do you store your photos on any of these sites? What are the advantages and disadvantages of photo-sharing services?
 - 2 Have you ever posted photos while you were traveling? Do you know anyone who has?

PHOTO STORY Read and listen to a conversation in an office



Amy: What are you doing here at this hour? I wasn't sure I'd find you.

Dee: Oh hi, Amy. I'm just fooling around online. I guess I forgot about the time!

Amy: Am I interrupting you?

Dee: Not at all. Paul and I are just instant messaging.

Amy: Sorry to bother you. But I'm a

little worried about something.

Dee: What's wrong?



Amy: I just got this e-mail from someone I don't know, and I clicked on the attachment to see what it was. My computer totally crashed. Everything froze, and no matter what I do, nothing happens.

Dee: Actually, you should never open an attachment if you don't know the sender. It could be malware or carry a virus.



Amy: I know. I don't know what I was thinking! It just happened so fast.

Dee: Look. First, try shutting down and restarting, OK? Sometimes that takes care of it.

Amy: You think that would work?

Dee: It couldn't hurt. Listen, Paul's still there. Let me send a quick response, OK? I'll just be a second.

Amy: No problem. I'll go and try restarting to see if that does the trick.

D	FOCUS ON LANGUAGE Look at the five expressions from the Photo Story. Write the letter of the meaning of each expression. (Two expressions have the same meaning.)					
		1	just fooling around	a	won't take a long time	
		2	takes care of it	b	not doing anything serious	
		3	couldn't hurt	c	is worth trying	
		4	I'll just be a second	d	fixes the problem	
		5	does the trick			

SPEAKING

Do you know how to solve computer problems? Complete the chart. Then compare answers with a partner and discuss some possible solutions.

Do you know what to do if			
	Yes	No	Not sure
1 you think you have a virus?			
2 your printer won't print?			
3 you click on a link and nothing happens?			
4 your computer is really slow?			
5 your computer crashes?			
6 you forget your password?			

Some computer solutions

- · try restarting
- check if it's turned on
 buy a new computer
 [your own idea]

GOAL- Troubleshoot a problem

CONVERSATION MODEL

A S:03 Read and listen to people troubleshooting a computer problem.

A: Eugene, could you take a look at this?

B: Sure. What's the problem?

A: Well, I clicked on the toolbar to save a file, and the computer crashed.

B: Why don't you try restarting? That sometimes works.

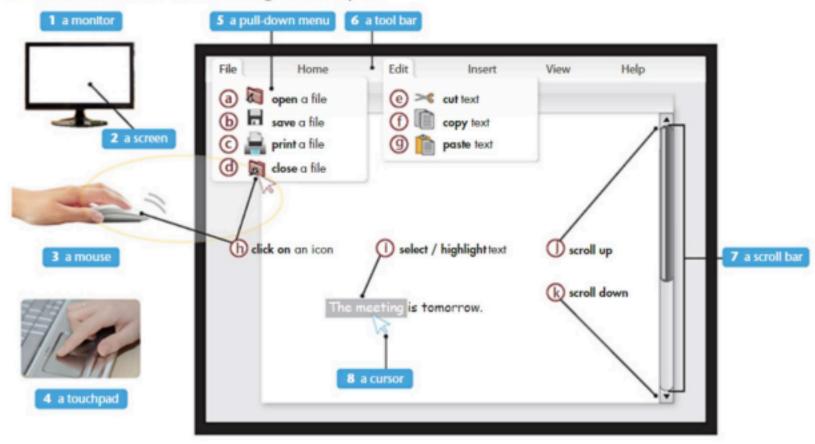
A: OK. I'll give that a try.

B S:04 RHYTHM AND INTONATION Listen again and repeat.
Then practice the Conversation Model with a partner.



VOCABULARY The computer screen, components, and commands

A > 5:06 Read and listen. Then listen again and repeat.



B S:07 LISTEN TO ACTIVATE VOCABULARY Listen. Check the computer command each person needs.

	4		>		V
1 He needs to click on					
2 She needs to click on					
3 He needs to click on					
4 She needs to click on					
5 He needs to click on					
6 She needs to click on					

GRAMMAR The infinitive of purpose

An infinitive can be used to express a purpose.

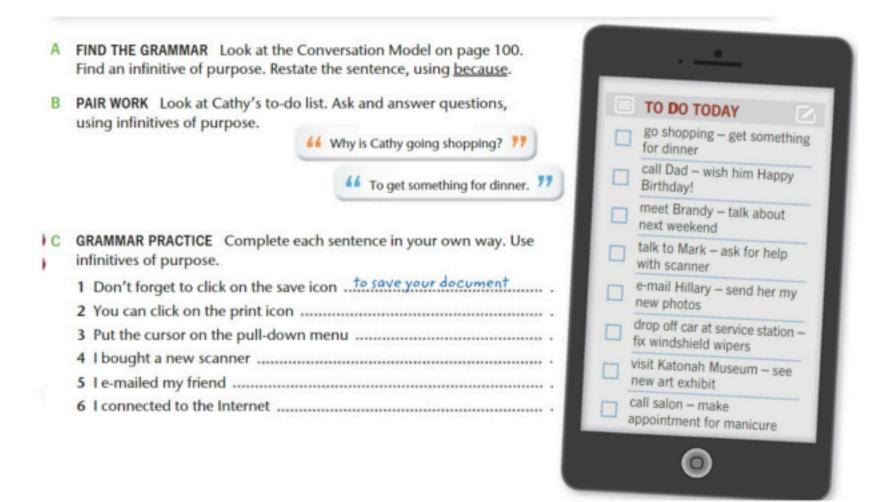
I scrolled down to read the text. (= because I wanted to read the text)
Put the cursor on the toolbar to choose a file. (= if you want to choose a file)

Answering a Why question with an infinitive of purpose is similar to answering with Because.

Why did you click on that icon?

To save the file before I close it. (= Because I want to save it.)

To select it so I can copy it. (= Because I want to copy it.)



GOAL- Compare product features

GRAMMAR Comparisons with as . . . as

To express similarity

Use <u>as</u> . . . <u>as</u> with an adjective to indicate how two things are equal or the same. Use the adverb just for emphasis.

The new speakers are as good as the old ones.

The iFriend tablet is just as nice as the F40.

Use the adverb <u>almost</u> in affirmative statements to indicate that two things are very similar but not exactly the same.

The Zeta B is almost as fast as the Panasox.

To express difference

Use <u>not as</u> . . . <u>as</u> to indicate how two things are different. Use <u>not quite</u> when the difference is very small. Use <u>not nearly</u> to indicate that there's a big difference.

Our new printer isn't as noisy as the old one.

The G4 isn't quite as expensive as the Z90.

The Panasox isn't nearly as affordable as the Zeta B.

You can use shortened statements with as when the meaning is clear.

The old monitor was great. But the new one is just as good. (= just as good as the old one) Have you seen Carl's new laptop? My laptop isn't as nice. (= as nice as his laptop)

A		RAMMAR PRACTICE Read each statement about a product. Write a sentence ith <u>as</u> <u>as</u> and the cue to compare the products.	
	1	The new Shine keyboard is popular. The one from Digitek is popular, too. (just)	133
	2	The XCue joystick is easy to use. The JRock joystick is also easy to use.	
	3	(just)	
		(almost)	
	4	Comtec's new mini-tablet is very small. Sango's new mini-tablet is also very small.	Alexander of the second
		(just)	
	5	The CCV speakers are very powerful. The Soundtec speakers are much more powerful.	
		(not / nearly)	
	6	The Icon monitors are very inexpensive. The Sentinel monitors are a little more expensive.	a joystick
		(not / quite)	

On a separate sheet of paper, write five statements comparing things you are familiar with. Use <u>as</u> . . . <u>as</u>.

In my opinion, the Mardino sports car isn't nearly as good as the Strega.

Ideas for comparisons

- cars
- electronic products
- stores
- restaurants
- (your own idea)

1 Complete the sentences, using comparisons with <u>as</u> ... <u>as</u>.

1	The documentary last night	(wasn't				
	fascinating / quite) the one last week.					
2	Windsurfing can	(be thrilling / just) skiing.				
3	Action films	(aren't interesting / nearly)				
	science fiction films.					
4	The movie Tough Guys (isn't violent / qui					
	the movie End of World.					
5	The location of the Grimond Hotel					
	(is convenient / just) the location of the Hotel Edmund, but it					
	(isn't expensive / quite).				
6	Potato chips	(are fatty / just) french fries.				
7	Corn oil	(isn't healthy / nearly) olive oil.				
8	A full-size sedan	(isn't large / quite) an SUV				

2 Complete each statement with a shortened form of comparison with <u>as</u>. Use contractions when possible.

1	My vacation this year was wonderful. The one last year				
	(not relaxing).				
2	Our dinner at that restaurant was really good. I don't think it				
	(good) last time we ate there.				
3	Your new car is fantastic! My car (not comfortable)				
	to ride in.				
4	We chose the Sultan 550 refrigerator because the other Sultan models				
	(not big).				
5	The G10 blender is quieter than the G15, but it				
	(not easy to use).				
6	This mango is delicious! The other one (not sweet).				
7	In winter, the city of Portland is as rainy as the city of Seattle, and it				
	(cool), too.				
8	That new musical Beautiful Babies is at 5:00. I don't think any of the other movies are				
	(early).				

