ISMAEL MIAH

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Career Summary

Dedicated backend engineer with more than 3 years of experience in C#, .NET, and database technologies (MongoDB, Postgres, MSSQL Server). Skilled in ASP.NET Core, Docker, and cloud services like AWS, with a passion for solving complex technical challenges and delivering robust, scalable solutions. Recognized for consistently driving performance improvements and enhancing business operations. Eager to leverage my expertise and continue growing in a dynamic, forward-thinking environment.

Skills Summary

Languages	C#, JavaScript, TypeScript
Databases	MongoDb, PostgreSQL, MSSQL Server, Redis
Frameworks	Asp .NET Core, Asp .NET, .NET Framework, Entity Framework, Dapper
Tools	Git, Docker, AWS (EC2, S3, ELB, ASG, SQS, SNS), REST API, Postman, Kafka, Nginx
Others	DS & Algorithm, Multi-Threading, Unit Testing, Design Pattern and Principles

Work Experience

Software Engineer   **HOGARTH**   *Dhaka, Bangladesh*
Full-Time   *March 2024 – August 2024*

- **Engineered scalable software solutions** for a marketing tool used by clients like Dell, Colgate, Nestlé, and Ford, improving workflow efficiency by 20% and enabling seamless collaboration on marketing designs, custom forms, and HTML templates.
- **Developed and deployed innovative solutions** to address complex business challenges, resulting in a 20% increase in feature functionality and ensuring alignment with overall product goals.
- **Collaborated closely with QA teams** to ensure the delivery of high-quality, user-centric features, maintaining a 98% client satisfaction rate and consistently meeting project deadlines.
- **Mentored junior developers**, boosting team productivity by 30% through targeted training and fostering a culture of continuous improvement and knowledge sharing.

Software Engineer   **ASTHA-IT**   *Dhaka, Bangladesh*
Full-Time   *February 2021 –February 2024*

- **Led client communication and requirements analysis** for key projects, managing project timelines, and mentoring junior developers, resulting in a 25% reduction in feature delivery time.
- **Spearheaded the deployment and integration of CI/CD pipelines**, reducing deployment times by 40% and enhancing the development process through in-depth code reviews and third-party integrations.
- **Developed and enhanced critical features** for e-commerce platforms, including payment service integration, promotions & campaign modules, AWS Lambda, SQS, SNS and S3 implementation, and catalog/order management, contributing to a 30% increase in sales and a 40% improvement in operational efficiency.
- **Optimized and upgraded a social media platform** for a volunteer organization, improving user engagement by 25% and enhancing overall functionality and platform adoption.
- **Gained hands-on experience in enterprise-grade software development**, actively participating in the full SDLC lifecycle and working within Agile and Scrum methodologies, improving team collaboration and project execution.

Education

Master's degree   **UNIVERSITY OF BEDFORDSHIRE**   *September 2024 – Present*
Subject: Computer Networking

Bachelor's degree   **DAFFODIL INTERNATIONAL UNIVERSITY**   *January 2017 – July 2021*
Subject: Software Engineering
CGPA: 3.82 out of 4.00

Certifications

1. Foundational C# with Microsoft   **FREECODECAMP**   *2nd February 2024*
2. Full Stack Asp.Net MVC Web Development   **DEV SKILL**   *September 2020 – March 2021*