

Mini-project theme: conversational agent

MRSI - Sistemas Inteligentes - Ano Lectivo de 2024/2025

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Conversational agents, sometimes known as chat bots, have several applications, namely for remote automatic assistance. On the other hand, if a conversational agent has a conversational behavior that makes it indistinguishable from the behavior expected in a human being, it may be considered that this agent has human-level intelligence, as Alan Turing suggested. The proposed work consists in the development of a conversational agent with the following characteristics:

- Natural language processing (Portuguese and/or English) for some common sentences types.
- Ability to accumulate information/knowledge provided by interlocutors (i.e. learn from interaction) and produce answers to questions.
- For grammatically incorrect sentences, or sentences not supported by the system, react in a "seemingly intelligent" way.

The following resources can be useful when performing this work.

- ALICE
(<http://alice.pandorabots.com>).
- Use the actual Eliza algorithm in your chatbot
(<https://blog.csml.dev/use-the-actual-eliza-algorithm-in-your-chatbot>)
- How to Build Eliza Chatterbot - A Program that can Chat with Humans
(<https://www.sourcecodesworld.com/articles/How-to-build-Eliza-Chatterbot.asp>)
- Creating a Chat Bot
(<https://www.freecodecamp.org/news/creating-a-chat-bot-42861e6a2acd>)
- ChatterBot - a machine learning, conversational dialog engine for creating chat bots.
(<https://github.com/gunthercox/ChatterBot/blob/master/README.md>)
- AIML (Artificial Intelligence Markup Language: The open standard scripting language for chatbots)
(<http://www.aiml.foundation>)
- WORDNET - it can be useful to diversify the vocabulary and to deal with words not known by the system when they are synonymous with known ones.
(<https://wordnet.princeton.edu/>)
- S. Witzig, "Accessing Wordnet from Prolog", Artificial Intelligence Center, University of Georgia, 2003.
(<http://ai1.ai.uga.edu/mc/pronto/Witzig.pdf>)
(Code: <http://ai1.ai.uga.edu/mc/pronto/Witzig.zip>)

- spaCy
(<https://spacy.io>)
- TextBlob
(<https://textblob.readthedocs.io/en/dev>)
- NLTK: Natural Language Toolkit
(<https://www.nltk.org>)
- "Question analysis: how Watson reads a clue"
(<http://www.patwardhans.net/papers/LallyEtAl12.pdf>)
- "A Critical Review of State-of-the-art Chatbot Designs and Applications"
(<https://wires.onlinelibrary.wiley.com/doi/epdf/10.1002/widm.1434>)
- "A state-of-the-art open source chatbot"
(<https://ai.meta.com/blog/state-of-the-art-open-source-chatbot>)
- "Recipes for building an open-domain chatbot"
(<https://arxiv.org/pdf/2004.13637.pdf>)

This project can be performed by a group of 3 to 4 students.