

# Q: How do pickup and delivery work?

A: We'll do what you need us to. If you'd like to leave your box with your doorman for pickup that's great - we can grab it there. If you want to sign for the box personally, we'll do that too. You choose where and how you want your box picked up and delivered when you need to get your box back, or send it to us.



Q: Can I store oversized items that don't fit in either of the Stash boxes?

A: Unfortunately, we currently don't store oversized items. As Stash expands, we may accommodate oversized items along with Stash delivery trucks and moving staff.

