

Q: If the box is returned to me and stays with me for a few days, will I still be charged for storage while the box is in my possession?

A: You will be billed for box storage every month that your subscription is active, regardless of where your boxes are. When your boxes are with you, we're saving a spot for them in our climate-controlled storage facility. While our boxes look great in your house, we recommend that our customers take full advantage of their storage and round-trip deliveries and return their boxes to us as soon as possible.



Q: What happens if my items are damaged?

A: Stash offers competitive insurance and liability coverage. We provide \$250 of coverage per Stash box (up to \$2,000 total) just in case their belongings get damaged. This will all be spelled out in our terms and conditions.

