

Q: Can I store oversized items that don't fit in either of the Stash boxes?

A: Unfortunately, we currently don't store oversized items. As Stash expands, we may accommodate oversized items along with Stash delivery trucks and moving staff.



Q: If the box is returned to me and stays with me for a few days, will I still be charged for storage while the box is in my possession?

A: You will be billed for box storage every month that your subscription is active, regardless of where your boxes are. When your boxes are with you, we're saving a spot for them in our climate-controlled storage facility. While our boxes look great in your house, we recommend that our customers take full advantage of their storage and round-trip deliveries and return their boxes to us as soon as possible.

