

Q: What is the payment schedule?
Can I set up autopay?

A: We make billing easy. Every month we will bill our users credit card on file and send a receipt directly to their inbox.



Q: How do users cancel their subscription?

A: To cancel, users can simply navigate to the account settings screen in our app and select “cancel account.” After selecting “cancel account,” our users will receive an email requiring confirmation to finalize the termination of their Stash subscription. Once they have clicked the link in the email to confirm cancellation, their Stash subscription will remain active for the current period and cancel immediately thereafter. The user will have the choice between having any boxes remaining in storage returned immediately or at the end of their subscription term.

