

Cedric De Leon

Edmonton, AB (open to relocate) | 587-501-3941 | cedricdeleon70@gmail.com | [linkedin.com/in/cedric-dl](https://www.linkedin.com/in/cedric-dl)

Work Experience

PCL Construction: *Software Developer Intern*

September 2022 - July 2023

Responsible for producing clean and efficient code. Demonstrated concise problem-solving skills and clearly articulated thought processes. Worked on a project from proof of concept to pre-deployment release. An active member in team sprint planning and daily scrum meetings practicing Agile methodology.

- Developed Rest API & Entity Framework classes for the above approval project, passing JSON formatted data utilizing EF Back-end. Testing the API calls with Postman.
- Created multiple TypeScript Angular components with DevExtreme front-end table framework.
- Collaborated through Azure DevOps Services, utilizing Azure Boards, Repos, Resources, and Backlog.

MacEwan University: *IT Technician*

August 2021 - Present

Responsible for supporting students, faculty, and staff on-site and remote support for computers and mobile devices. Practiced ITIL service cycle framework for structured ticket escalation.

- Solved and assisted over 1100 IT tickets via JIRA and 630 live chat issues via HappyFox while also managing walk-in help desk support simultaneously. Contributing to a notable improvement in user satisfaction and reliability.
- Supported services such as Adobe, Moodle, Printing, Blackboard, Microsoft Office, and campus tech issues.
- Provided Classroom support, troubleshooting, audio-visual equipment, network issues and hardware drivers.

Academy of Healthcare Services: *Freelance Web Developer*

October 2020 - December 2020

Responsible for creating a temporary attendance tracking website for the school. The website is hosted by cPanel with MySQL backend server. Utilized vanilla JavaScript with Bootstrap and jQuery for front-end and PHP REST API for back-end functionalities.

Projects

Workflow Approvals

- Data modeled the database and created SQL tables through Entity Framework, with scripts for customization.
- Developed several administrative exclusive functions using Angular components with .Net API calls and JavaScript Observables following RESTful API structure.
- Reinforced validation structure, granting certain roles levels of access and viewing needed approvals.

HypeShifts

- Created readable data models with Room Database libraries. Utilized DAOs for Java back-end functions.
- Designed front-end components with a general theme to enhance User Experience.
- Applied knowledge of android views, fragments, and adapters with Android development best practices.

Education

MacEwan University

January 2021 - April 2025

Bachelor of Science: Major in Computer Science, Minor in Business Studies

Course List: Intro to Software Engineering, Data structures and algorithms, Intro to Data Visualization, Database Management Systems, Intro to Networks, Programming Methodology, Human-Computer Interaction

Nagoya Gakuin University (NGU)

September 2024 - December 2024

International Study Abroad in Japan

- Focused on my personal interest while developing my skills in learning Japanese, networking and self-reliance.

Northern Alberta Institute of Technology (NAIT)

September 2018 - May 2020

Diploma: Computer Engineering Technology

Course List: Web Application Development, Object Oriented Programming, Databases, Advanced C# Programming, Intro to Embedded Systems, Event Driven Programming, Hardware Interfacing, Semiconductors

Skills

Technical: C#, C, Java, JavaScript, AngularJS, ReactJS, NodeJS, HTML5, CSS, Python, PHP, MSSQL, JSON, Data Modeling, Entity Framework, OOP, Tableau, Azure DevOps, GIT, ASP.NET, Jira, Postman, Visual Studio, ITIL, Agile, Linux

General: Client Relations, Project Management, Tutoring, Troubleshoot, Computer Repair, Live Chat