



SECUREYVILL

Warranty Card

Customer Name		Phone	
Address			
User ID		Order Number	
Product Model		Purchase Store	
Purchase Date		Service Center	
Service Records			
Date	Fault Reason	Resolution	



VAT SPEED SL

Calle Antonio Salvador N99.1,28026
Madrid,Spain
services@vatspeed-eu.com



GOAL REACH CONSULTING LTD

OFFICE 1029 3 HARDMAN STREET 10TH FLOOR,
SPINNINGFIELDS MANCHESTER,UK M3 3HF
goalservice@hotmail.com



RoHS



Shenzhen Jianeng Electronic Equipment Co., Ltd.
Address: 1 # B404, Xincanghai, Shatian Community, Kengzi
Street, Shenzhen, Guangdong, China
Hotline: +8617129967775

Retail Anti-Theft System

Product User Manual



AM-071

After-sales service

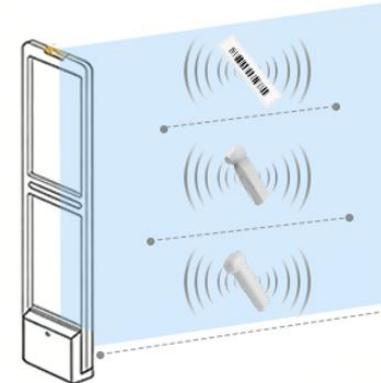
Contact: +8617129967775 (WhatsApp)
E-mail: secureyvill@outlook.com

Installation Steps

1. Verify that all packing accessories are included and ensure no components are missing or damaged.
2. Open the base cover of the security gate and connect the power cable and signal cable to the corresponding positions.
3. Place the security gates as shown in the image below, but do not secure them. Use tag or label to test if they are working properly.
4. After testing, secure the gates with screws or adhesive, then cover and tighten the base cover.



Detection Range & Troubleshooting



Detection Range

Soft Label: 55cm/max 65cm 21in/max 25in

Small Tag: 75cm/max 85cm 29in/max 33in

Big Tag: 140cm/max 150cm 55in/max 59in

(Different tags have different sensing distances)

Troubleshooting

A. No Alarm

1. Check power connection (cables secure, indicator light on).
2. Check for loose or incorrect connections (antenna/buzzer/ports).
3. Check antenna spacing (must be within tag detection range).

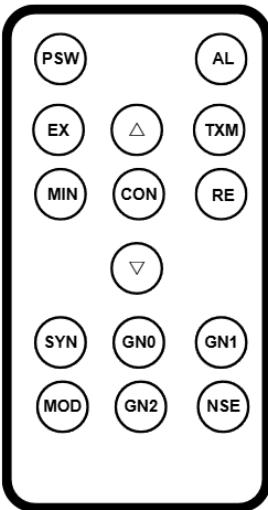
B. False Alarms

1. Check for undeactivated soft labels or undetached hard tags.
2. Check detection zone for tags or large metal objects.
3. Check if the system shares a power outlet with other devices.

C. Missed Alarms

1. Check if product packaging contains metal (aluminum foil, tin foil, etc.).
2. Check if the item is inside a fully enclosed metal/electronic space

Remote Control instruction



Important Notice

Do not adjust or configure the system yourself. Unauthorized changes may cause malfunctions or reduce detection performance. If any issues occur, contact our technical team first. Follow their instructions before using the remote controller to ensure safe operation.

Default Parameter Table

Parameter	Default Value	Notes
MIN	H 40	Default comparison threshold
+SYN	b 0	Default sync value
MOD	E2: bp0, E3: nL 1	Alarm type & pulse width default
GN0	n0-1	Medium detection range
GN2	n 90	Minimum tag recognition threshold
AL	AL10	Buzzer duration
TxM	P 0	Three-channel transceive
RE	C4	Recommended 4–6
GN1	n1-9	Maximum gain by default

Parameter Functions

Button Definitions

- **PSW:** Enter system
- **EX:** Exit
- **MIN:** Comparison value adjustment — three channels can be adjusted individually or all at once.
- **SYN:** Phase synchronization adjustment.
- **MOD:** Parameter adjustment menu.
- **△:** Increase value (long press for continuous increase).
- **CON:** Confirm / OK key.
- **▽:** Decrease value (long press for continuous decrease).
- **GN0:** Gear (range) adjustment — per-channel or all channels.
- **GN2:** Minimum threshold adjustment.
- **AL:** Alarm length (duration) setting.
- **TxM:** Transmit mode setting.
- **RE:** Window delay setting.
- **GN1:** Gain adjustment — per-channel or all channels.
- **NSE:** View noise values for each channel.

For detailed, please contact our after-sales team.

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Precautions For Use

Before using this product, please read this user manual carefully and keep it for future reference.

1. Avoid contact with water. Do not use the product in or near containers such as water tanks, basins, or other vessels containing water.
2. Ensure there are no large metal objects (e.g., metal doors, metal shelves) within a 2-meter radius of the antenna.
3. Avoid storing tags within 2 meters of the antenna (depending on the actual environment).
4. Keep high-power electrical appliances (e.g., refrigerators, air conditioners, sound systems) away from the antenna
5. Ensure the antenna has a stable and independent power supply. Do not use a generator or UPS as the power source.
6. Improper disposal of this product may harm the environment. Please dispose of it responsibly through recycling.
7. Images are for reference only. In case of updates, refer to the actual product.

Warranty

Dear Customer,

Thank you for purchasing our product. To better serve you, please read, fill out, and keep this warranty card carefully after purchasing the product.

Warranty Terms

1. Please keep this warranty card safe as proof for repairs.
2. The product is covered by a warranty for 1 years from the date of purchase.
3. During the warranty period, under normal use and maintenance conditions, if the motherboard encounters a problem or a fault is confirmed upon inspection, we will provide free repairs and replacement of parts.
4. The company reserves the right to refuse service or charge material and service fees in the following cases during the warranty period:
 - ① Failure to provide this warranty card and valid proof of purchase.
 - ② Malfunctions or damages caused by improper use.
 - ③ Damage caused by abnormal external force.
 - ④ Damage caused by unauthorized repair or disassembly by non-authorized personnel.
 - ⑤ Malfunctions or damages caused by natural disasters or other force majeure events.
 - ⑥ Other deliberate damages caused by human actions.
5. The company reserves the right to amend and interpret all content in this warranty.