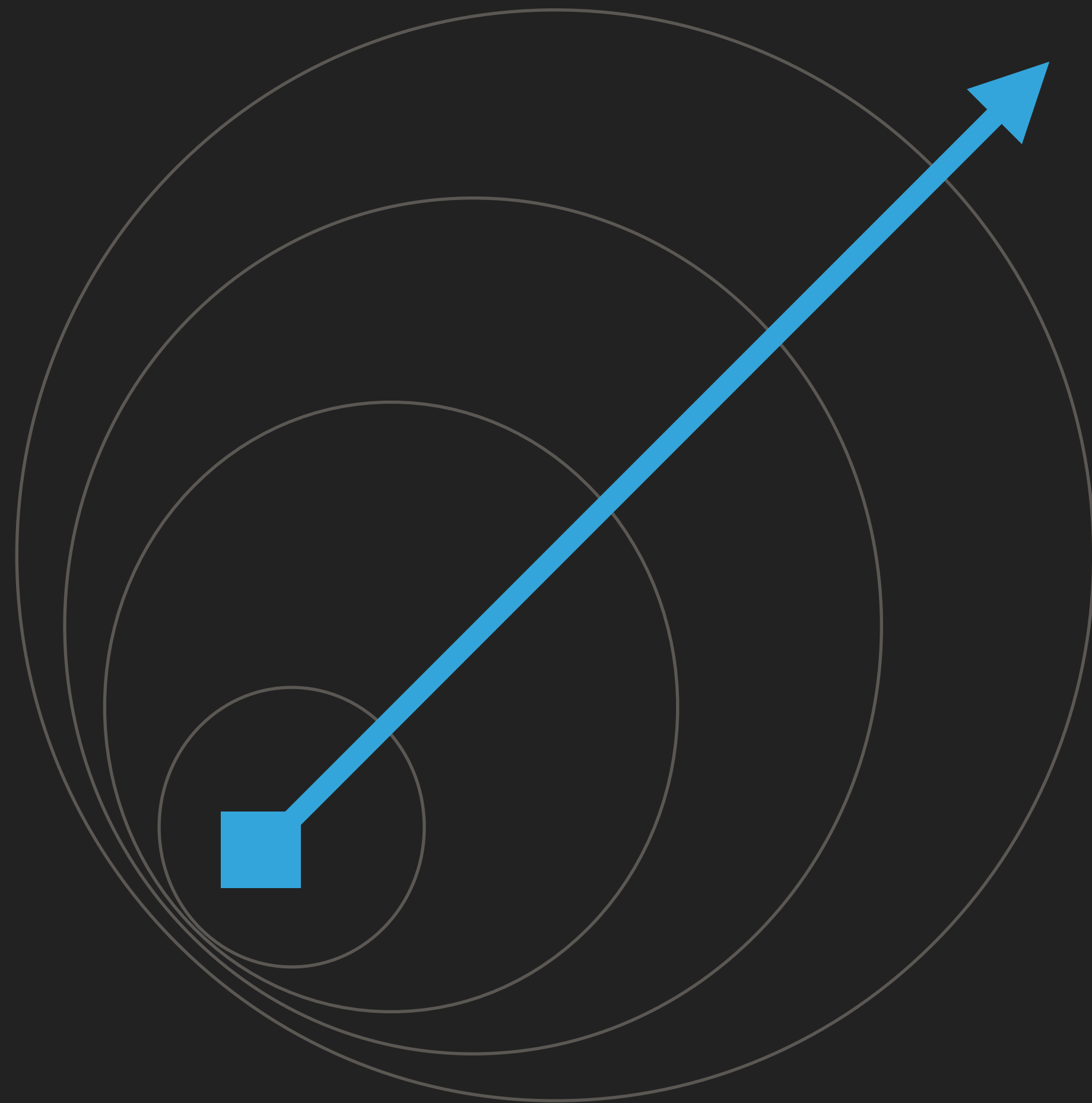


CUSTOMER CENTRIC SLI

- ▶ Error-rate of your API
- ▶ Availability of your product or service from a customer point of view
- ▶ End-to-end request latency
- ▶ ...

SERVICE CENTRIC



CUSTOMER CENTRIC

