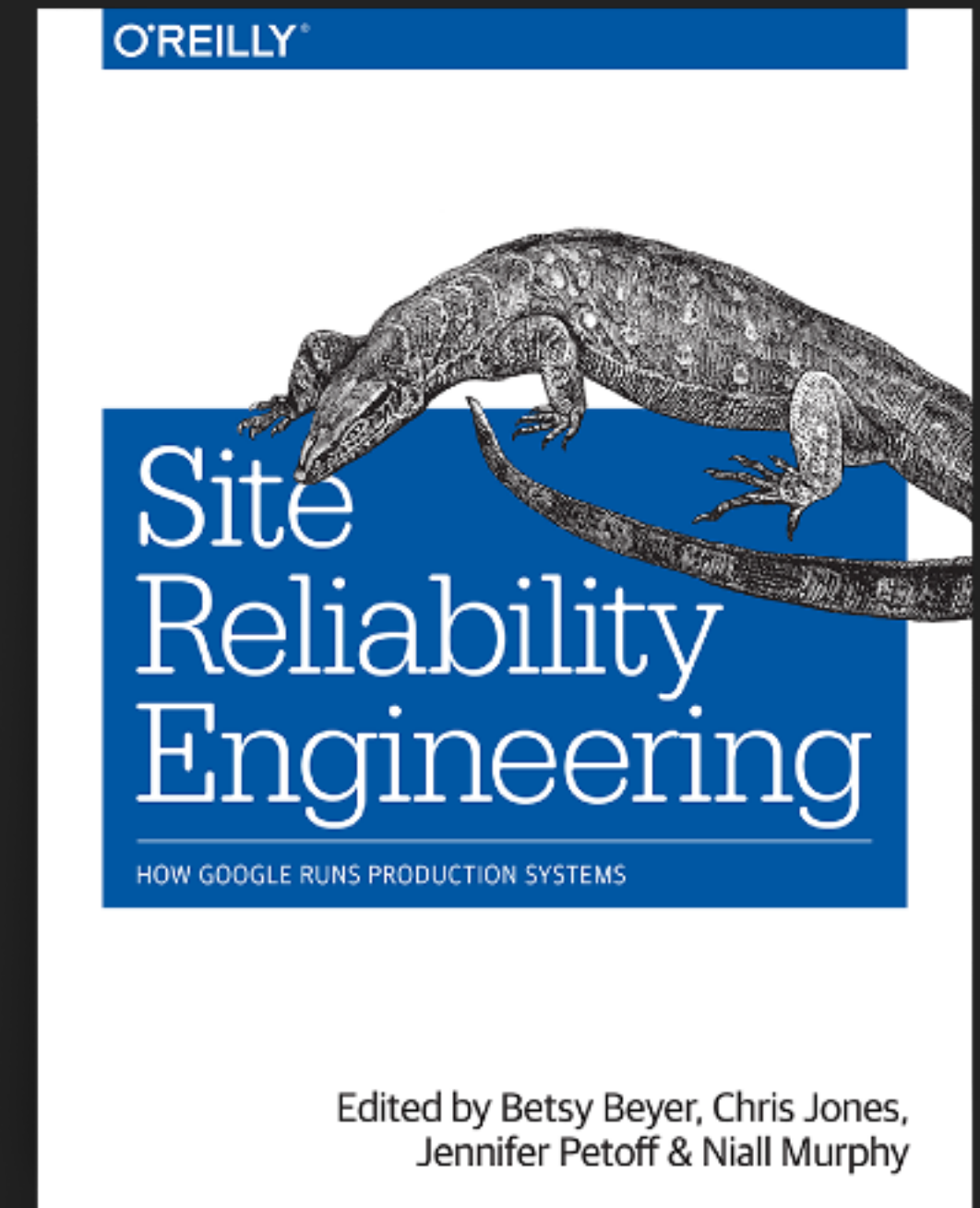


CORE PRINCIPLES

SRE



AUTOMATION

- ▶ Eliminate toil
- ▶ Automation minimises human error
- ▶ Don't get caught up in applying bandaids. Fix the root-cause instead