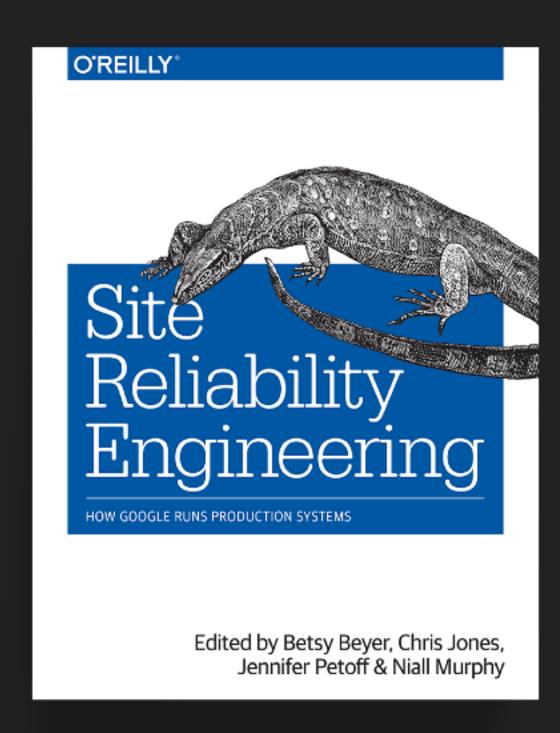
## APPLY SOFTWARE ENGINEERING PRINCIPLES TO IT OPERATIONS



## CORE PRINCIPLES