

$$SLI = \frac{\text{SUM BY (CODE) (REQUEST\{CODE=\sim"(2..\|401|403)"\})}}{\text{SUM BY (CODE) (REQUEST\{CODE=\sim"(2|4|5)..\)"\})}} \times 100$$

$$SLI = \frac{\text{SUM BY (CODE) (REQUEST\{CODE=\sim"(2|3)..\")\})}}{\text{SUM BY (CODE) (REQUEST\{CODE=\sim"(2|3|4|5)..\")\})}} \times 100$$