





SERVICES

**SLOSH AND ERROR BUDGET IN ACTION**

Agreed SLO: 99.9% uptime = 43m 28s downtime / month

MONTH \_\_\_\_\_

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday

12min

9min



10min

8min

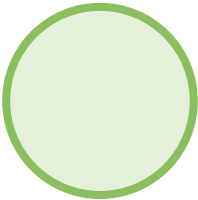












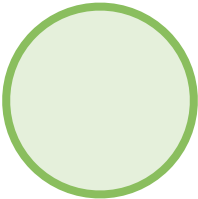


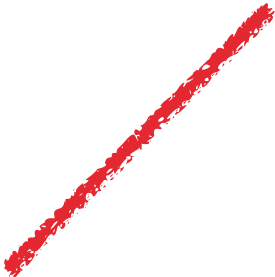
MONTH \_\_\_\_\_

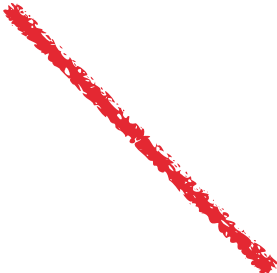
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday

1min

2min









SLOS AND ERROR BUDGET IN ACTION

► Agreed SLO: 99.9% uptime = 43m 28s downtime / month

MONTH _____						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			<div>★12min</div>			
	<div>★9min</div>					
					<div>★10min</div>	
		<div>★8min</div>		<div>●</div>		
		<div>✗★</div>				

MONTH _____						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		<div>1min</div>				
<div>2min</div>			<div>●</div>			
	<div>🐼</div>					



## (CHAOS) EXPERIMENT (IN PRODUCTION)

- ▶ Build confidence in your service
- ▶ Verify graceful degradation of your service
- ▶ Ensure failures have a small blast radius

