

CEDRIC DANA

301-512-7715 | CedricDana1@gmail.com

WORK EXPERIENCE

Deloitte

Senior Consultant, Systems Integration

Arlington, VA
May 2017-Present

- Advise Chief Engineer within a government agency on the formulation, development, and implementation of both short and long-range program policies and strategies to achieve the successful launch of a major government program
- Provide feedback to project teams on architectural design and overall engineering best practices
- Enforce policies and identify program risks within the Systems Engineering and Integration program

Primatics Financial

Senior Technical Implementation Analyst

McLean, VA
July 2015-April 2017

- Served as the project technical lead in the implementation and custom configuration of the Primatics EVOLV platform
- Architected and provided technical design for data conversion and data enrichment
- Resolved integration challenges and designed workarounds when appropriate and ensured workarounds are backwards compatible
- Provided requirements and guidance to developers on best practices with the goal of implementing scalable customizations
- Worked as a liaison between clients, product team, implementation team, and solutions architecture to determine the most efficient way to implement client requirements while considering scalability and project timeline

Technical Implementation Specialist

July 2014-July 2015

- Worked in a newly formed team focused on the customization of the Primatics EVOLV Platform
- Utilized the newly released the EVOLV software development kit to develop custom solutions
- Developed custom business rules to enrich client's data using Drools
- Developed custom reporting solutions in MicroStrategy to most effectively serve our clients
- Provided feedback on how the software development kit can be extended to provide more points of customization

Senior Customer Support Analyst

June 2013-July 2014

- Improved software by identifying root causes of potential bugs and created workarounds through a local test harness
- Investigated client issues through analysis of inputs/outputs and data processing to provide accurate data production
- Troubleshooted discrepancies between MicroStrategy reports and databases to promote consistency in outputs
- Developed automations and triggers to improve responsiveness to high urgency requests and ensure correct processes are utilized

Customer Support Analyst

March 2012- June 2013

- Supported Loan Accounting and Valuation software by serving internal and external client needs
- Analyzed system logs to determine root cause for system failures and unexpected behavior
- Implemented Zendesk customer support portal redesign for improved efficiency and tracking

Data Trace Publishing Company

Internet Marketing Assistant

Towson, MD
July 2011-March 2012

- Created and managed email marketing programs, web forms and banner ads for Data Trace client websites
- Collaborated with IT specialists to ensure security of company's internal network and provide technical support
- Developed E-Commerce platform using HTML, CSS, PHP with LemonStand to replace current system

EDUCATION

Towson University

Bachelor of Science in Business Administration: E-Business, Marketing

Towson, MD
September 2007-May 2011

CERTIFICATIONS

- AWS Certified Developer – Associate (VX8118W21BE41E3T)
- AWS Certified Solutions Architect – Associate (LV0M1YE12NE4QT9V)
- AWS Certified SysOps Administrator – Associate (W09KFYG1CF14Q0K3)

TECHNICAL SKILLS

- Amazon Web Services, Drools, SQL, Linux, Maven, JIRA, SVN, HTML, CSS, XML, Activiti, Splunk, Informatica, Microstrategy, Liquibase, Confluence, Zendesk, WordPress, Agile