

Business Value

Features



Reduces call center volume by answering common medication questions

Improves medication adherence through accessible information and reminders

Generates insights on common customer concerns to inform product offerings and services

Enhances customer **satisfaction by providing 24/7 access** to reliable health guidance

Business Value

Features

Reduces call center volume by answering common medication questions

Improves medication adherence through accessible information and reminders

Enhances customer **satisfaction by providing 24/7 access** to reliable health guidance

Generates insights on common customer concerns to inform product offerings and services

Technical Implementation

MongoDB fit perfectly