

Chinedum Akpala

Web Developer

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Detail-oriented Web Developer with expertise in HTML, CSS, JavaScript, TypeScript, React, and data analysis. Passionate about AI-powered web development, automation, and modern digital experiences. Strong foundation in UI/UX, APIs, and performance optimization, with a commitment to delivering high-quality, scalable solutions. Experience in customer service and sales, providing a well-rounded perspective on user engagement, problem-solving, and business growth strategies.

TECHNICAL SKILLS

- **Frontend Development:** HTML, CSS, JavaScript, TypeScript, React, Next.js, Tailwind CSS
- **UI/UX:** Responsive design, performance optimization, accessibility, AI-enhanced UX
- **Data & AI Tools:** Python (Pandas, NumPy), SQL, Google Data Studio, AI-driven analytics
- **APIs & Backend:** RESTful APIs, JSON, Firebase, Node.js (basic)
- **Modern Tech:** AI-powered chatbots, automation, Git/GitHub, VS Code, Framer
- **Soft Skills:** Analytical problem-solving, sales, customer service, adaptability
- **Others:** Debugging, Agile/Scrum, version control

PROJECTS

- **Personal Blog**

A blog built with Next.js and MDX for writing and sharing articles.

Developed a fast, SEO-optimized blog using Next.js.

Integrated MDX to allow writing articles with Markdown and React components.

Styled using Tailwind CSS for a modern, responsive UI.

Tech Stack: Next.js, MDX, Tailwind CSS

- **Weather App**

A real-time weather application displaying current weather data from OpenWeather API.

Built with React, fetching real-time weather updates.

Integrated OpenWeather API to display temperature, humidity, and forecast.

Designed a clean, intuitive CSS-based UI for an enhanced user experience.

Tech Stack: React, OpenWeather API, CSS

KEY ACHIEVEMENT

- Boosted sales & customer satisfaction through personalized service and digital tools at Marriott
- Developed problem-solving strategies to handle complex customer inquiries, improving retention
- Recognized for exceptional communication, sales performance, and customer experience

PROFESSIONAL EXPERIENCE

Marriott International, ON, Canada

Remote Sales & Customer Service Representative

June 2022 – Present

- Provided sales and customer support over the phone, handling reservations and inquiries
- Delivered personalized solutions to drive customer retention and satisfaction
- Assisted customers with troubleshooting online booking and digital platform issues
- Met and exceeded sales targets while ensuring a seamless customer experience

Co-op Full-Stack Developer
WDD Technologies, ON

Sept. 2023 - Jan. 2024

- Developed user-friendly web interfaces, enhancing accessibility and usability. Gained experience in troubleshooting and resolving technical challenges.

EDUCATION

TriOS College, London, ON

January 2024

- Diploma - Enterprise Web & Mobile Development

CERTIFICATION

- [AI for Product Management](#) October 12, 2024
- [Document Control: From Principles to Practice](#) February 2025
- Google Data Analytics Expected June 2025

ADDITIONAL INFORMATION

- Available for flexible work schedules.
- Strong interest in AI, automation, and web technologies
- Passionate about leveraging modern technology for business growth and customer engagement