Technical Implementation Outline: Chemo-pal Project

1. Project Setup & Configuration

• Dependencies and Frameworks:

o Frontend: React 18.x or Vue.js 3.x

o Backend: Node.js 18.x, Express.js 4.x

O Database: MongoDB 6.x or PostgreSQL 15.x

Messaging: Twilio SDK 4.x

• AI Integration: Google Gemini SDK

• Environment Setup:

- Commands for initializing projects and installing dependencies (npm/yarn).
- Directory structure guidance for frontend and backend.

2. Environment & API Keys

- Instructions for managing environment variables:
 - env file structure example for storing database connection strings, API keys (Gemini, Twilio).
 - $\circ \quad \text{Guidance on differentiating environments (development, testing, production)}.$

3. Patient Interaction Workflow Planning

• Frontend Development:

o Develop landing page with structured form components.

- Input fields: name, phone number, email, physiological data, treatment information.
- Implement comprehensive form validation.
- o Brief "About Us" description section clearly outlining Chemo-pal's objectives.

Backend Setup:

- Create REST API endpoints (POST /api/patient/signup) to handle patient data.
- o API response structure for successful submissions and error handling.

4. Patient Sign-up & Database Schema

• Database Integration:

- Define detailed schemas:
 - Patient profiles: ID, personal info, treatment details, timestamps.
 - Conversation logs: content, timestamp, sender ID, agent session ID, context.

• Backend Implementation:

- Implement API logic to securely store form data.
- o Integrate Twilio API for SMS notifications confirming successful sign-up.

5. Agent Building

• Agent Session Management:

• Implement unique session identifiers linking patients to agents.

• Conversational AI Integration:

o Configure Gemini API integration.

• Ensure continuous context preservation throughout interactions.

• Empathy and Personalization:

- Fine-tune AI model with empathetic conversational data.
- Test for empathy and relevance in patient interactions rigorously.

6. SMS Integration

• Integration with Messaging APIs:

- o Setup Twilio webhook endpoint examples.
- Sample backend logic for receiving and responding to messages via Twilio.

• Conversation Logging:

- Log and timestamp all interactions to database.
- Provide admin interface to review conversation logs.

7. Agent Prompting & Behavior Definition

• Knowledge Base for Symptoms:

• Structure medical knowledge base efficiently for agent retrieval.

• Prompt Engineering:

- Clearly defined prompt templates for initiating conversations.
- Guidelines for multi-shot prompting when additional patient input is required.

• Advanced Message Differentiation:

• Utilize NLP for categorizing patient messages (concerns, symptoms, queries).

• Configure AI responses tailored specifically to identified message types.

• Web and Medical Fact-Checking Integration:

- o Integrate trusted medical databases or APIs for real-time fact checking.
- o Include fallback responses redirecting to professional consultation when uncertainty occurs.

8. Integration Scripts & Snippets

- Provide sample scripts:
 - o Twilio SMS/WhatsApp webhook examples.
 - Gemini API integration example (authentication, prompt handling).
 - Server-side asynchronous task handling.

9. Testing and Validation Procedures

- Outline comprehensive testing:
 - o Frontend form validation tests.
 - o Backend API endpoint unit tests.
 - AI conversational testing for accuracy and empathy.
 - Integration tests simulating realistic user-agent interactions.

10. Error Handling and Logging

- Implement structured logging mechanisms.
- Provide error-handling code snippets for:
 - o Failed external API calls.

- Database connection errors.
- Invalid input handling.

11. Deployment Instructions

- Detailed cloud deployment steps (AWS, Azure, GCP, Heroku).
 - $\circ\quad$ Containerization with Docker (Dockerfile examples).
 - Setup guidelines for CI/CD pipelines.