

SOFTWARE



N4A™ Device Manager

The N4A Device Manager solution is a robust environment for the management, configuration and self care/support of Novatel Wireless M2M devices to include the following capabilities: 1) view, change and manage device configuration & firmware updates, 2) manage single devices or groups of devices, 3) complete device history to assist in self-care & issue resolution, 4) monitor device health and operational status, and 5) allows device to “check-in” to the hosted environment and report event data to a separate server. Manage user accounts and device privileges to extend self-service device management capabilities to customers. Hosted and on premise versions are available providing complete integration flexibility.

Device and Service Management

Create and manage device groups by deploying configuration changes to a set of devices or a single device then set up customer groups. Uploaded shipments are available in the system for immediate use while device orders are in transit (shipping option). Upload, manage and save scripts for device deployments and updates. Information is queued for configuration changes prior to device installation or initial power up. Devices can be contacted for immediate check-in to expedite device changes. Filters and searches are available throughout the system for easy navigation.



Self Care and Support Features

Access device history to identify and diagnose device health and operational status through configuration and history by group or device drill down. Complete device inventory and service definition control is provided in an easily navigated user interface.

Platform Design

The N4A Device Manager has been built and designed specifically for use with current Novatel Wireless M2M device platforms. Support for new Novatel Wireless devices will be added in the future.

Device Benefits

- Completely hosted device management with the ability to report event data to your own servers
- On-premise version available
- Dynamic device management capability for complete flexibility
- Device check-in for expedited device communication
- Focused device configuration and FOTA management
- Hosted version deployed in the Amazon Web Services Elastic Cloud environment with 99.997% availability

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Browser Support

- Internet Explorer 9.0+
- Firefox 10.0+

Device Support

- MT 2500 (GSM2418)
- MT 3000 (GSM237x)
- MT 3050 (GSM2378-00, RTT2211-00)
- MT 4100 (RTT2201-xx/UMT2202-xx)
- MT 4000 (GSM2448)
- MT G μ (GSM2358)
- Enabler III (GSM0308, GSM0408)
- SA-G+ (GSM1318, RTT1201)

Part Numbers

- DMS0411 – N4A Device Manager – Hosted
- DMS0412 – N4A Device Manager – On Premise

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Specifications are subject to change, please see your Novatel Wireless contact for more details



ISO 9001:2000 Certified