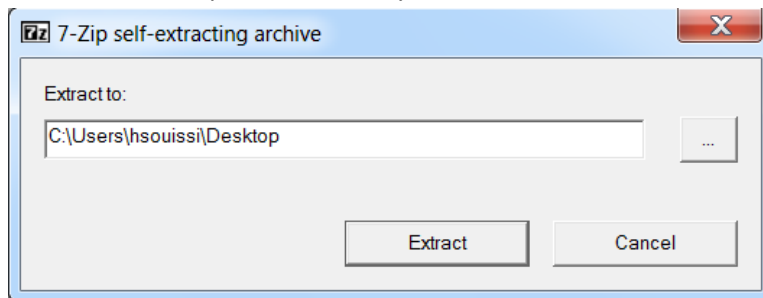


Novatel Wireless Inc.

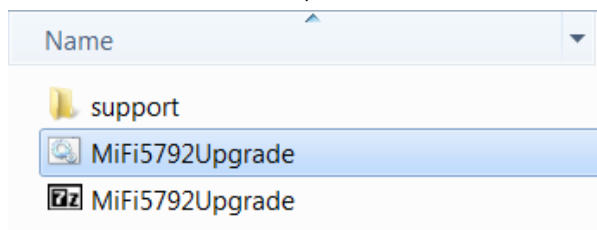
MiFi5792

Instructions for upgrading Firmware

- 1- Please open this link:
<http://novatelwireless.com/products/mobile-broadband-solutions/mifi-intelligent-mobile-hotspots/mifi-liberate/support>
- 2- Under Support, click: [MiFi Liberate \(MiFi 5792\) UPDATE Download Tool](#) and download the zip file (You may also click the link directly from here and start the download).
- 3- Once you download the zip file, double click on the unzipped file, then click Extract to save the executable to a specific location you choose:

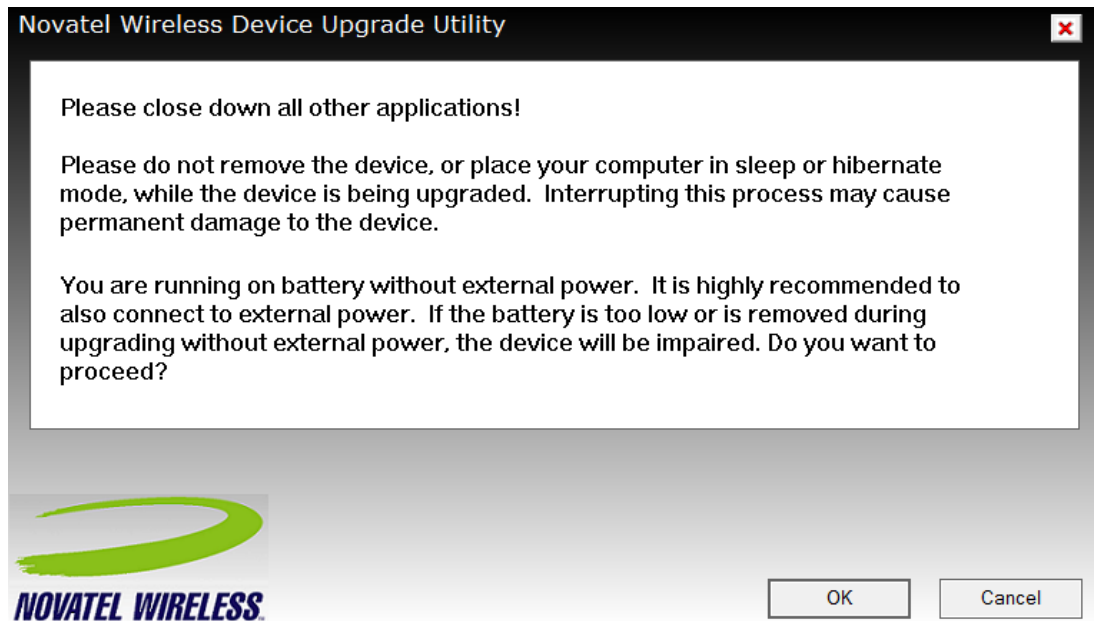


- 4- Once the file is extracted, **double click on the file highlighted below**. **Ignore the support folder.**

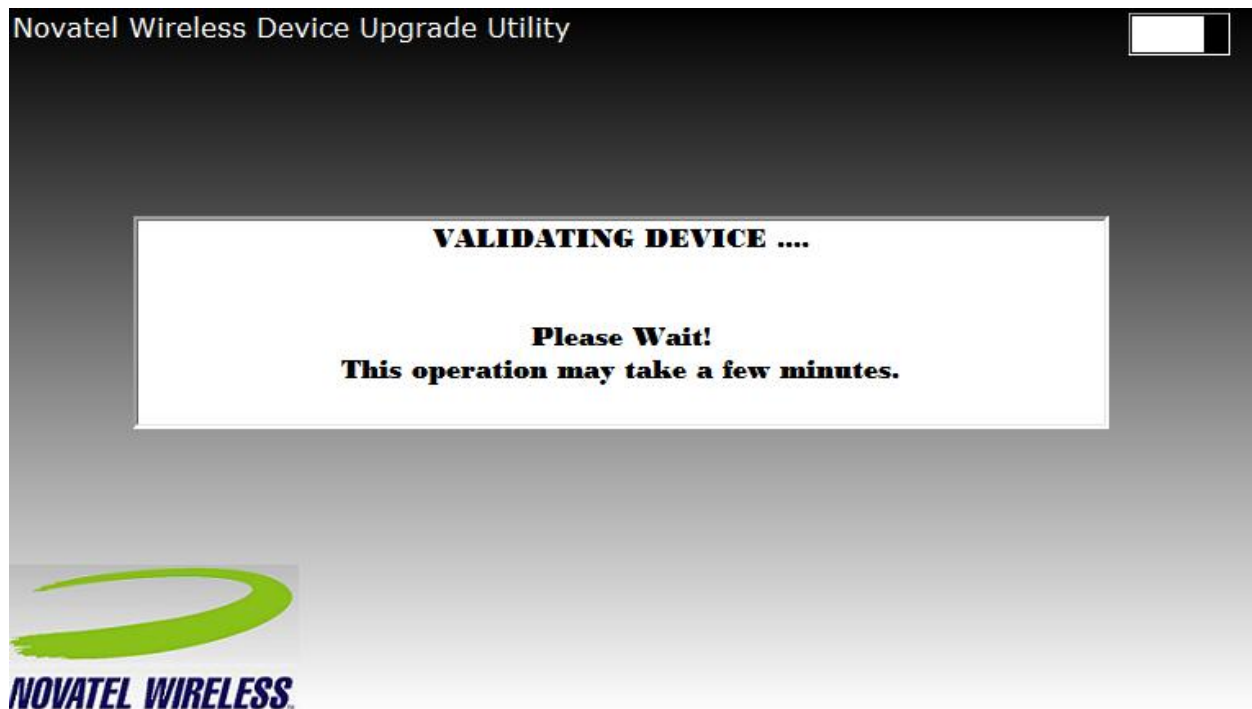


- 5- Wait a couple of seconds and then follow the steps to install the Drivers and the Tool. **Please note that this executable combines two installations, once drivers are installed, the tool installation is automatically triggered. Please allow the process to complete, do not close the executable after drivers installation is complete, as this is automatically followed two seconds later by tools installation.**
- 6- Once installation is complete, using a USB cable, plug in the device to the computer's USB port, **then power off the device by pressing the power down button and selecting shutdown from the device UI. Very important to make sure device completely off before launching the tool.**

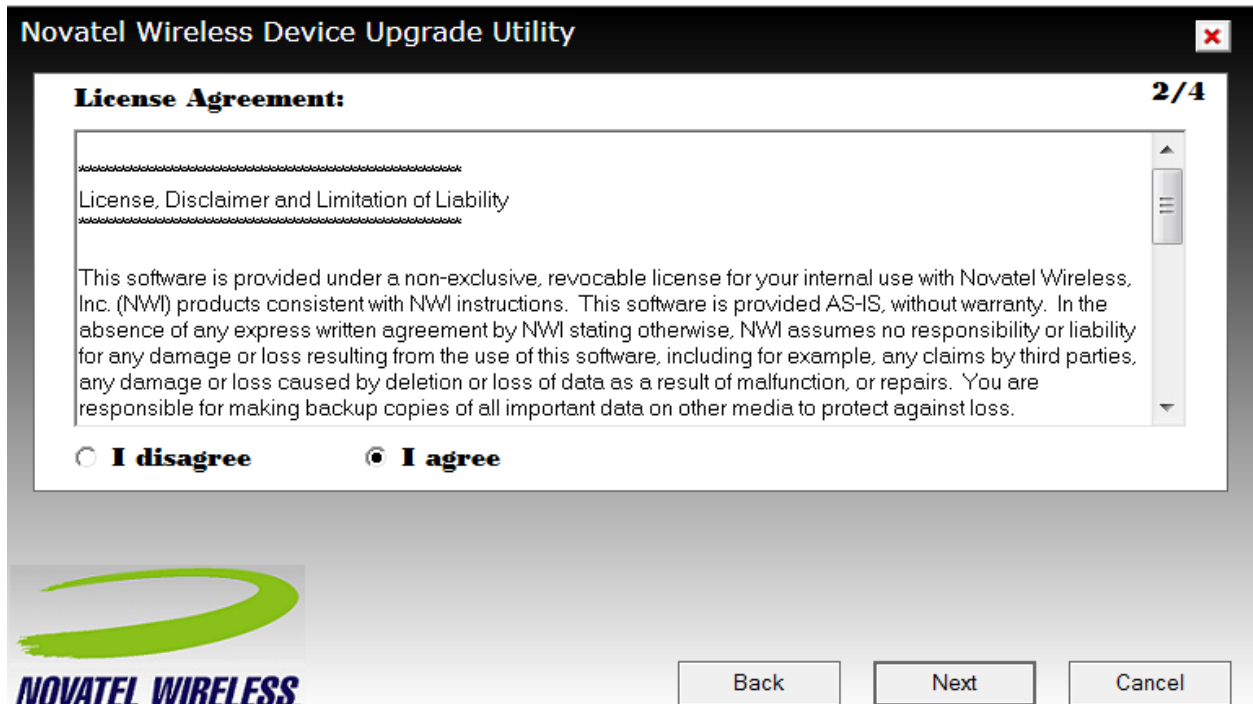
- 7- Launch the tool, the following screen would display. **Click Ok.**



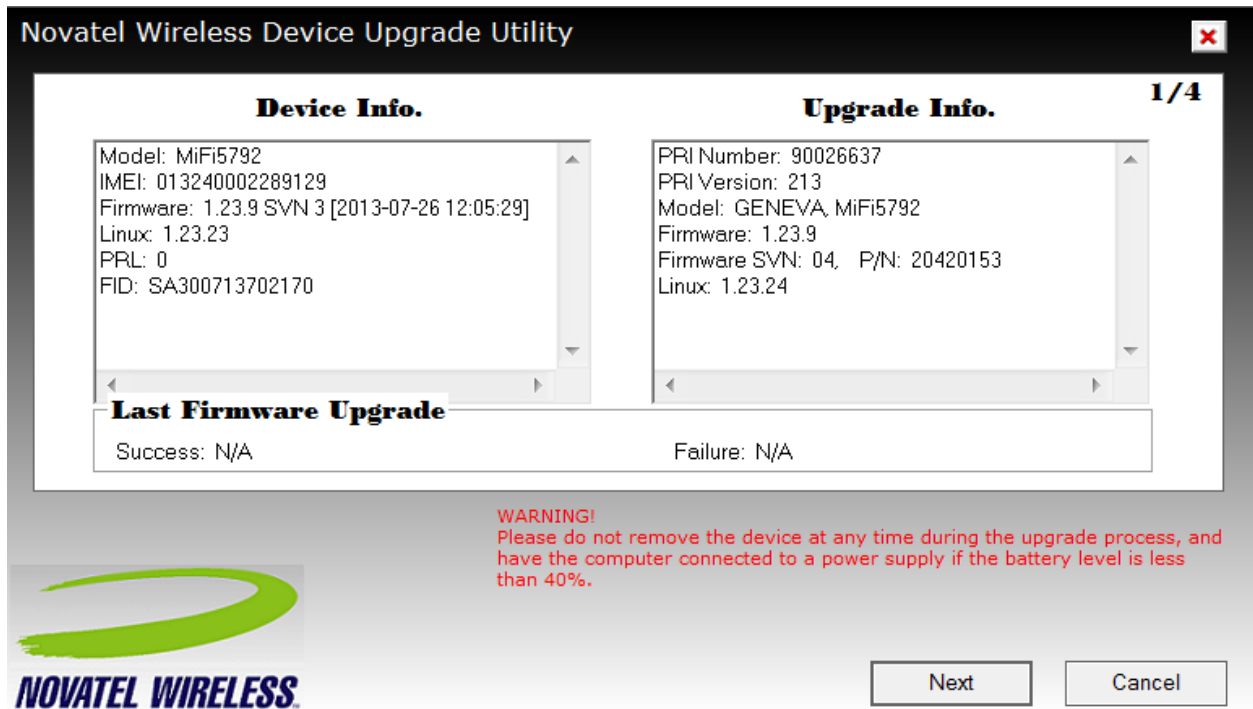
- 8- The tool would read the device to validate it. This step could take a minute.



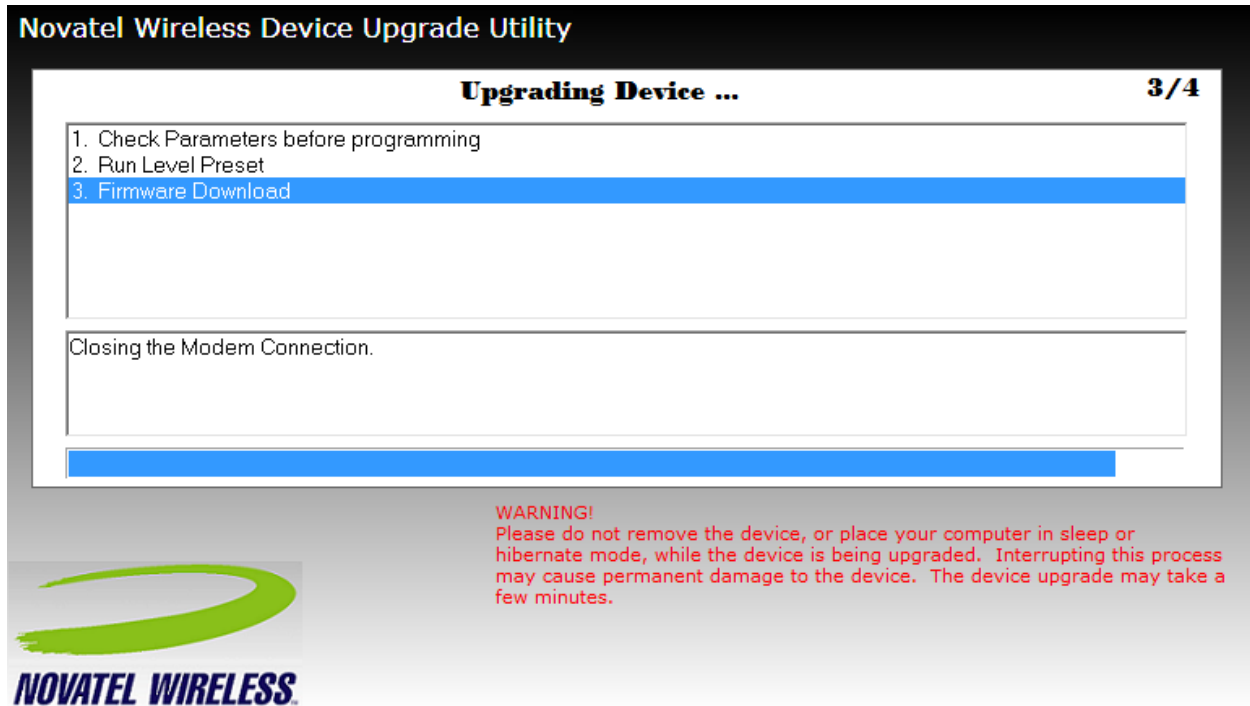
- 9- Select Agree and click Next



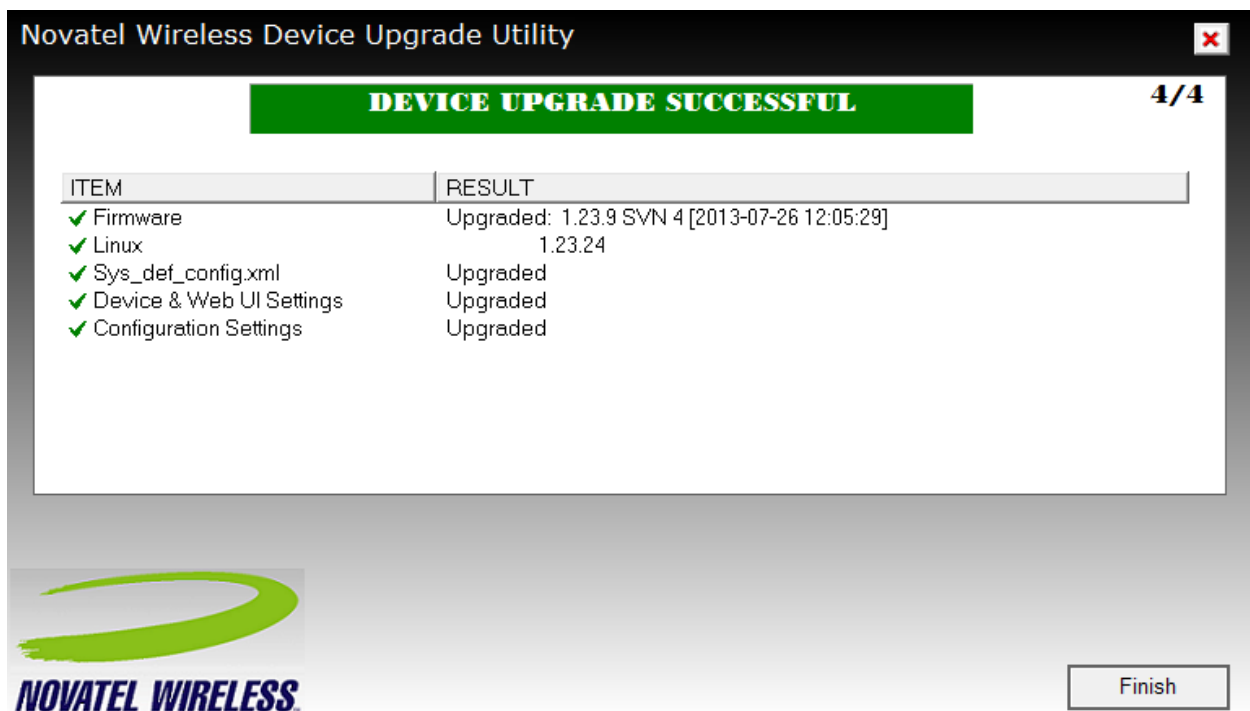
- 10- Click Next



11- FW upgrade in progress



12- FW upgrade complete. Your device has been upgraded to FW 1.5.



TROUBLESHOOTING

- If device is unplugged during the upgrade process, the upgrade would fail and the device may become unusable.
- As soon as you plug in the device, make sure you power it off. If the device is powered ON at the start of the process, the upgrade would not begin.
- During the validation phase of the process (Step 8), if it takes more than three minutes, remove the device and plug it back in. Make sure you power it off after plug in.
- The device needs to be power cycled prior to any subsequent upgrade.
- **Please note: it is very important to keep the device plugged to the laptop throughout the upgrade process. Unplugging the device during upgrade process will result in SW damage that would make the device unusable.**