TECHNICAL SERVICE BULLETIN

Number: TSBUMTS-005(PC Card Adaptor RF Int.)

Description Summary: PC Card Adaptor RF Interference

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Documented: January 10th 2007

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PRODUCT EFFECTED:

- All ExpressCards deployed with the PC Card Universal Adaptor XCA-2, Part Number JU-X00001-1

OPERATING SYSTEMS INVOLVED: N/A

PROBLEM DESCRIPTION:

When an ExpressCard is used with the PC Card Universal Adaptor XCA-2 displaying Part Number JU-X00001-1 on the label, the PC may completely lock up (freeze), requiring a reboot. This has been occasionally observed on a few laptop models. This is only observed when in GPRS mode.
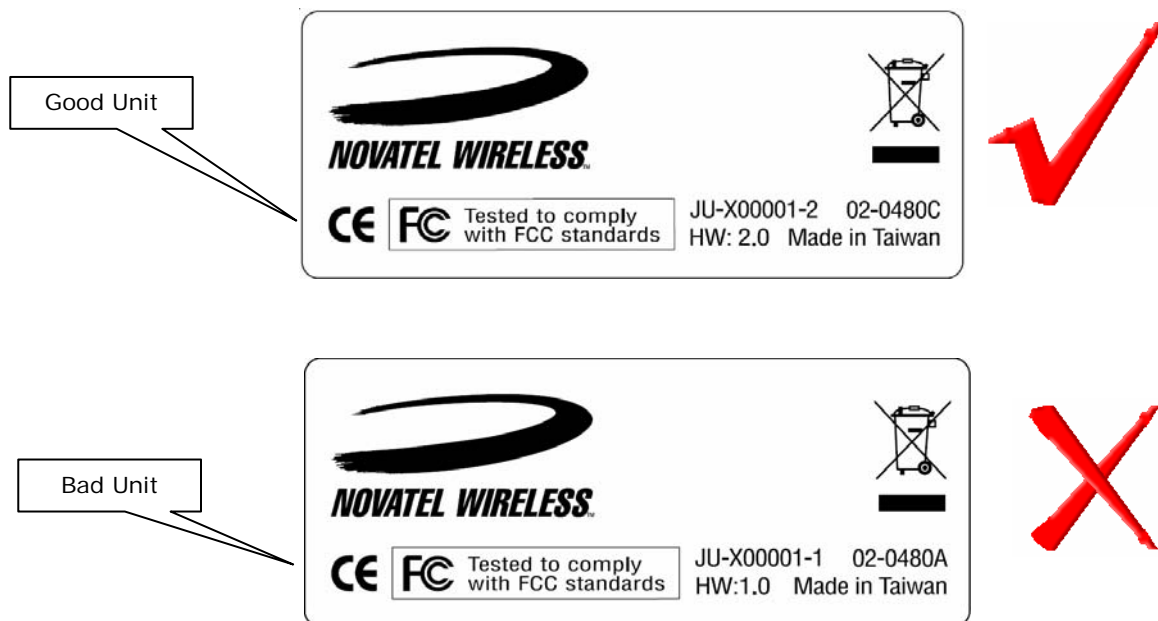
CAUSE:

The reason for this behavior is a hardware problem located in the PC Card Universal Adaptor XCA-2 Part Number JU-X00001-1

SOLUTION:

The solution is to replace the PC Card Universal Adaptor XCA-2, Part Number JU-X00001-1 with PC Card Universal Adaptor XCA-2 Part Number JU-X00001-2

The Part numbers are visible on the label as shown.

Good Unit

Bad Unit

IMPORTANT: Should you experience this problem, please contact your Service Provider or the vendor that you bought the PC Card Universal Adaptor from, and request a replacement.