

TECHNICAL SERVICE BULLETIN

Number: TSBUMTS-006(PC Card Opt.)

Description Summary: PC Card Optimisation

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PRODUCT EFFECTED:

The XU870 when deployed with the PC Card Universal Adaptor XCA-2.

OPERATING SYSTEMS INVOLVED: N/A

PROBLEM DESCRIPTION:

When the XU870 is used with the PC Card Universal Adaptor XCA-2 in certain models of PCs (laptops), the communication between the application (e.g MobiLink or Communication Manager) and the ExpressCard/PC Card Universal Adaptor combination may fail. The application may stop responding and lock up.

Note: Variations in failure mode can be different depending on the application and PC (laptop) model.

CAUSE:

This problem occurs due to differences in the characteristics of the ExpressCard and PC Card.

SOLUTION:

The solution is to use the Optimisation utility (OptTool.exe) available from your 3G Operator/Service Provider. The OptTool will optimize the use of the ExpressCard in a PC card slot if necessary. The Optimisation Utility is only required to be run once.

Instructions: Close but do not uninstall the connection manager software.

1. Remove the PC Card Adaptor together with ExpressCard from the laptop.
2. Remove the SIM card from the ExpressCard.
3. Insert the PC Card Adaptor and attached ExpressCard into the laptop and wait for Windows to recognize it. (Usually takes 10 to 15 seconds)
4. Double click on the OptTool.exe
5. The Modem Optimisation Tool Window will open, and the Optimisation begins.
6. Click on OK after you see the Success Window.