CHRIS CUONG HUYNH

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Career Summary

Have over 12 years of experience in computers, laptops, mobile devices, printers, network, switches, router, modems, VPN, Active Directory. Had set up, installed and recommended the whole Network Infrastructure for a lot of businesses. Pursuing a Bachelor of Science in Computer Science with hands-on experience as a Software Engineer. Adept at front-end and back-end development, troubleshooting issues, and ensuring seamless functionality of applications, seeking to leverage my skills and experience in roles such as Software Engineer, Desktop Support Analyst, Support Engineer, Technical Support Engineer, Web Developer, Front-End Developer, Desktop Support Technician, Software Developer, Full Stack Developer, Network Administrator, Project Management, Cybersecurity Analyst.

Core Expertise

Technical skills: HTML5 | CSS | JavaScript | Python | PHP | API Designs (Client-Server Model, API, JSON, AJAX) | Bootstrap | ReactJS | Object-Oriented Programming (OOP) | PWA | NODE.JS | EXPRES.JS | MONGO | MONGO DB | JAVA | C++ | REST API | MERN STACK | VMWare | Active Directory | Linux | Microsoft Windows / Office | MAC OS | Exchange Server | Troubleshooting | Network Configurations | Printer Repair & Service | AWS | Azure **Additional Skills:** HTTP request methods | GRAPHQL | NOSQL | GIT | QA (Unit Testing, Linting, Continuous Integration), Problem Solver, Team Player, Customer Service, LAN, WAN, VPN, Wi-Fi, DNS, DHCP, WordPress Black box testing | Acceptance testing | Functional/Non-Func testing | Manual Testing | Performance testing | Scrum **Links:** GitHub: https://github.com/ceewizz

Portfolio: https://chrisreactportfolio-8c9aa6f3e388.herokuapp.com/

Education

Pursuing a Bachelor of Science in Computer Science

Western Governor University

The Coding Boot Camp

University of California, Irvine

Work Experience

Android Engineer

Walmart, Sunnyvale

Apr 2024 - May 2025

- An Android Engineer on the Cart team working with other team members such as Web, IOS Engineer, UX/UI Designer to implement new solutions for the POS (Place Order Summary).
- Worked closely with team members to effectively use version control systems such as Git for tracking changes and merging code.
- Collaborated with cross-functional teams to design and implement Flutter applications for Android and iOS platforms
- Worked closely with product and design teams to create feature-rich, responsive Android applications.
- Migrate WCP (Walmart Commerce Platform) Components to WCP LD (Living Design) 3.5 Components
- Documented technical designs, workflows, and architecture for efficient project management and future scalability
- Daily team stand up meetings, with grooming meeting happening on the Monday of the week the Sprint ends to discuss about backlog what needs to be prioritize for the upcoming Sprint. Each team member was assigned with Jira tickets at the beginning of every sprint that are 2 weeks long.
- Troubleshoot and debugged issues in Android apps, ensuring performance and user satisfaction.

Jun 2021 – Mar 2024

Amazon, Remote

- •Delivered exceptional customer service to clients, efficiently addressing and resolving technical issues.
- •Performed routine system maintenance tasks and system backups to ensure smooth operations and prevent downtime.
- •Help with user password reset and account lockouts policy as well as recommended strong password usage.
- •Diagnosed and resolved hardware issues through systematic troubleshooting methods, and help user with firewall setup, and recommended anti-malware and anti-virus to user for a safer online experience.

Geek Squad Agent

Feb 2012 - May 2021

Best Buy, Costa Mesa, CA

- Set up and recommended network infrastructure for businesses from wired to wireless connections, network switches, routers, access points. Implemented an MDM (Mobile device management) solution to manage and secure tablets and smart phones for their employees
- Recommended a VPN solution for remote employees, and a dedicated network segmentations by creating a secure VLAN for different department/role.
- Provided technical support to users, troubleshoot, diagnosing and resolving issues with electronic devices, software installation, system configuration, system backups and network connectivity.
- Provided first-line support for end-users experiencing technical issues and configure new desktops, laptop, mobile, routers, modems and mobile. Update computer operating systems and other important software.

Project Details

Video vault

- Built a video vault that enables users to save and store links from various social media platforms.
- Key features include a centralized hub where users can revisit their favorite social media content.
- Technologies used: Node.js, Express.js, MySQL, Sequelize ORM, express-session, cookies, TikTok APIs, Cloudinary, Handlebars, and CSS.
- Deployed Link: video-vault-a9fdebd79a00.herokuapp.com.

Game Store

- Built a game bargain store that lets users track the best deals for games on the Steam store.
- Key features allow budget-conscious gamers to track and compare prices.
- Technologies used: Node.js, Express.js, jQuery, CheapShark, RAWG APIs.
- <u>Deployed Link:</u> game-bargains.onrender.com

Cruise Tour

- Built a full stack MERN stack application for people that loves to travel the sea with tour ranges from 4-7 days through different packaging price.
- Key Features allow users to track for the best deal on their next cruise vacation tour price packages prices ranging from solo, group, family, partner.
- Technologies used: React.js, GraphQL, Node.js, Express.js, MongoDB, Mongoose ODM, Stripe
- <u>Deployed Link:</u> mern-cruise-tour.onrender.com

Certification and Course Work

- Certifications: HTML/CSS | JavaScript & jQuery | Node.js & Express | React.js | SQL & NoSQL Databases completed from University of California, Irvine 2024 | Mobile Device Specialist from Mengtor 2012
- Course work: Data Management | Data Structures and Algorithms | Software Engineering | Software Design and Quality Assurance | Version Control | Linux Foundations | Computer Networking |
 Cybersecurity | Advanced Artificial Intelligence and Machine Learning | Computer Architecture | Database Programming | Back-End Programming | Advanced Java | Artificial Intelligence Optimization for Computer Scientist | Object Oriented Programming | API Designs | Progressive Web Application (PWA)