

Timber Frame Engineering™ Order Form

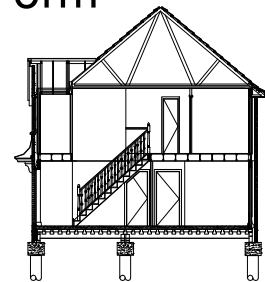
Please supply a copy of Timber Frame Engineering™ in accordance with the terms and conditions below to:

Delivery address:

Name: _____

Address: _____

For the attn. of _____



structural engineers to
the timber frame industry

Invoice to be sent to: (if different from delivery address)

Name: _____

Address: _____

For the attn. of _____

Address Details to be entered on software: (please complete a separate form for each office requiring a different address panel on the calculations)

Name: _____

Address line 1: _____

Address line 2: _____

Tel: _____

Fax: _____

Method of payment: (please tick)

☐ Cheque: Please make payable to 'Stour Valley Timber Engineering' and post with completed form to –
Stour Valley Timber Engineering, 20 Hiplands Road, Halesowen, West Midlands, B62 0AE

☐ Invoice: Please fax completed form to: 0121 421 3555 or post to the above address.

Terms and conditions

Please note the following conditions on which the software is supplied and licensed, and which the purchaser agrees to by signing this agreement:

1. No liability by the company or any of its representatives is accepted, whether implied or otherwise, as a result of the use of this software.
2. This software is intended to be as an engineering aid by competent persons engaged in the design of timber framed structures.
3. No liability for consequential loss is accepted as a result of misuse or improper application of this product.
4. We are unable to offer refunds on the product so please ensure that it meets your requirements before purchasing. Evaluation copies are available on request for a trial period of 30 days, but company details (address etc) will not be included.
5. Any unauthorised copying or distribution without prior agreement may result in prosecution to the fullest extent of the law. It is intended for use by the company to which it is registered.
6. Any updates which arise from notified errors within the software will be issued free of charge, but any additional features, increased functionality or changes to British Standards may be subject to an additional charge, which will be notified at the time of release. An error is defined as 'that which will cause unsafe design'. Simplification of calculations which may cause an element of 'over design' is not deemed to be an error.
7. As per the original offer letter, major code changes are not covered by the annual maintenance charges, and with the new Eurocodes on the horizon it is likely that an upgrade charged will be levied. The amount is yet to be determined.
8. Any specific requests for additional features will be considered, but these will be deemed to be part of the general development of the product. As a result they will be available to all other users.
9. Request for licence renewals should be emailed to license@stourvalleytimberengineering.co.uk allowing at least 21 days for a reply. The product will give 31 days notice of this. See 'Licence' tab on the software for instructions. Licence renewal may be withheld if there is dispute between the supplier and purchaser.
10. Should the maintenance renewals be allowed to lapse, we reserve the right the charge for a new licence or missed maintenance payments whichever is the lesser value. Basic annual license renewal is not affected by declining to take annual maintenance.

Print name: _____

Position: _____

Signature: _____

Date: _____

For office use only

Date order received: _____

Expiry date issued: _____

Software code issued: _____

Value of payment: _____

Company reference

Authorisation code

Date of despatch: _____

no.: _____

issued: _____

Stour Valley Timber Engineering

www.stourvalleytimberengineering.co.uk