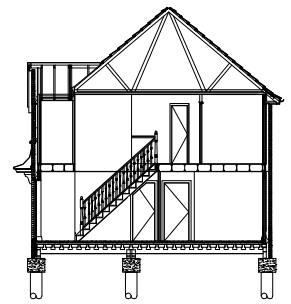


# Stour Valley Timber Engineering

## Annual Maintenance Renewal 2008

### Timber Frame Engineering<sup>TM</sup>



structural engineers to  
the timber frame industry

[www.stourvalleytimberengineering.co.uk](http://www.stourvalleytimberengineering.co.uk)

Timber Frame Engineering<sup>TM</sup> has had another interesting year with new clients again being added to the list of customers and several enquires from overseas. Those of you who regularly use the software will have noticed a few changes to the input data, adding new areas to the scope of the software.

There are interesting times ahead with the introduction of the publication of the EUROCODES, although these have been available for sometime now, but there is no doubt about the reluctance on the part of most to make the change. The current British Standards are due for withdrawal in March 2010, so there is a little longer to use our well thumbed copies of the current standards.

In view of the forthcoming changes, the software is undergoing the necessary changes in order to migrate to a fully fledged Eurocode version, covering the same fundamental engineering calculations as the current version for stability, racking and member design. The estimated release date for this version is January 2009, subject to all Eurocode documentation being available.

As with most things in life, this unfortunately will not be a 'free issue'. In accordance with the original terms & conditions such changes are subject to an additional fee. Amendments to the current version will be limited to essential ones only. Please indicate below whether or not you wish to continue to receive support and updates, payable by invoice issued in December 2007; and also if you wish to receive the Eurocode version when it becomes available.

**Please renew the maintenance agreement in accordance with the terms and conditions notified on the basis of the payment option indicated below. Email confirmation will be issued.**

*Please tick and fax back - Terms and conditions below*

- ☐ **No longer wish to receive maintenance and updates** (*Basic license renewal still available.*)
- ☐ **Invoice 1<sup>st</sup> site license** (*Basic license renewal without support & upgrades remains free of charge.*)
- ☐ **Invoice 2<sup>nd</sup> site license – if applicable** (*Basic license renewal without support & upgrades remains free of charge.*)
- ☐ **Interested in the Eurocode update at 50% of current version fee.** (*This will be in addition to the maintenance fee.*)  
*Terms and conditions will remain as the current version. Refer to website for current prices.*

Print name: \_\_\_\_\_

Position: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**FAX BACK ON - 0121 421 3555**

**Stour Valley Timber Engineering**

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## Terms and conditions

Please note the following conditions on which the software is supplied and licensed, and which the purchaser agrees to by signing this agreement:

1. No liability by the company or any of its representatives is accepted, whether implied or otherwise, as a result of the use of this software.
2. This software is intended to be as an engineering aid by competent persons engaged in the design of timber framed structures.
3. No liability for consequential loss is accepted as a result of misuse or improper application of this product.
4. We are unable to offer refunds on the product so please ensure that it meets your requirements before purchasing. Evaluation copies are available on request for a trial period of 30 days, but company details (address etc) will not be included.
5. Any unauthorised copying or distribution without prior agreement may result in prosecution to the fullest extent of the law. It is intended for use by the company to which it is registered.
6. Any updates which arise from notified errors within the software will be issued free of charge, but any additional features, increased functionality or changes to British Standards may be subject to an additional charge, which will be notified at the time of release. An error is defined as 'that which will cause unsafe design'. Simplification of calculations which may cause an element of 'over design' is not deemed to be an error.
7. As per the original offer letter, major code changes are not covered by the annual maintenance charges, and with the new Eurocodes on the horizon it is likely that an upgrade charged will be levied. The amount is yet to be determined.
8. Any specific requests for additional features will be considered, but these will be deemed to be part of the general development of the product. As a result they will be available to all other users.
9. Request for licence renewals should be emailed to [license@stourvalleytimberengineering.co.uk](mailto:license@stourvalleytimberengineering.co.uk) allowing at least 21 days for a reply. The product will give 31 days notice of this. See 'Licence' tab on the software for instructions. Licence renewal may be withheld if there is dispute between the supplier and purchaser.
10. Should the maintenance renewals be allowed to lapse, we reserve the right the charge for a new licence or missed maintenance payments whichever is the lesser value. Basic annual license renewal is not affected by declining to take annual maintenance.