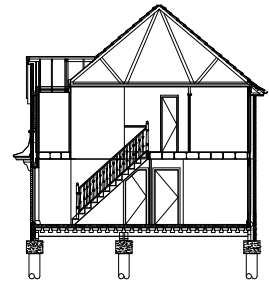


# Stour Valley Timber Engineering

## Annual Maintenance Renewal 2007



structural engineers to  
the timber frame industry

[www.stourvalleytimberengineering.co.uk](http://www.stourvalleytimberengineering.co.uk)

### Timber Frame Engineering™

Timber Frame Engineering™ has had a progressive first year with new clients being added to the list of customers and as time moves on so does the software; with bug fixes, new features and additions to make the Engineer's life a little easier. A few of the new additions are:

- ✓ Racking calculations enhanced to ensure ratio of category 1 to category 3 materials are not exceeded
- ✓ Panel fixing by skew nailing added
- ✓ New Cullen party wall strap calc added
- ✓ Additional enhancements added to differential movement calculations
- ✓ Additional soleplate fixing types

These are just a few of the updates. It is intended that the web site will contain a full list of bug fixes and updates so that you are able to request additional support if required.

If there are any features that you would like considering please email your ideas to:  
[support@stourvalleytimberengineering.co.uk](mailto:support@stourvalleytimberengineering.co.uk).

**Please renew the maintenance agreement in accordance with the terms and conditions notified on the basis of the payment option indicated below. Email confirmation will be issued.**

*Please tick and fax back - Terms and conditions overleaf*



**£750 Invoice**

*(Basic license renewal without support & upgrades remains free of charge.)*

Print name: \_\_\_\_\_

Position: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

***FAX BACK ON - 0121 421 3555***

Or Post to: Stour Valley Timber Engineering, 20 Hiplands Road, Halesowen, West Midlands B62 0AE.  
Cheques payable to: Stour Valley Timber Engineering

*For office use only*

Date order received:	_____	Expiry date issued:	_____	Software code issued:	_____
Value of payment:	_____	Company reference	_____	Authorisation code	_____
Date of confirmation:	_____	no.:	_____	issued:	_____

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Timber Frame Engineering™

## Terms and conditions

Please note the following conditions on which the software is supplied and licensed, and which the purchaser agrees to by signing this agreement:

1. No liability by the company or any of its representatives is accepted, whether implied or otherwise, as a result of the use of this software.
2. This software is intended to be as an engineering aid by competent persons engaged in the design of timber framed structures.
3. No liability for consequential loss is accepted as a result of misuse or improper application of this product.
4. We are unable to offer refunds on the product so please ensure that it meets your requirements before purchasing. Evaluation copies are available on request for a trial period of 30 days, but company details (address etc) will not be included.
5. Any unauthorised copying or distribution without prior agreement may result in prosecution to the fullest extent of the law. It is intended for use by the company to which it is registered.
6. Any updates which arise from notified errors within the software will be issued free of charge, but any additional features, increased functionality or changes to British Standards may be subject to an additional charge, which will be notified at the time of release. An error is defined as 'that which will cause unsafe design'. Simplification of calculations which may cause an element of 'over design' is not deemed to be an error.
7. As per the original offer letter, major code changes are not covered by the annual maintenance charges, and with the new Eurocodes on the horizon it is likely that an upgrade charged will be levied. The amount is yet to be determined.
8. Any specific requests for additional features will be considered, but these will be deemed to be part of the general development of the product. As a result they will be available to all other users.
9. Request for licence renewals should be emailed to [license@stourvalleytimberengineering.co.uk](mailto:license@stourvalleytimberengineering.co.uk) allowing at least 21 days for a reply. The product will give 31 days notice of this. See 'Licence' tab on the software for instructions. Licence renewal may be withheld if there is dispute between the supplier and purchaser.
10. Should the maintenance renewals be allowed to lapse, we reserve the right the charge for a new licence or missed maintenance payments whichever is the lesser value. Basic annual license renewal is not affected by declining to take annual maintenance.

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