

# Celia Chamu Maturana

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## WORK EXPERIENCE

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### Latinx Media & Social Justice, UCI

*Undergraduate Research Assistant*

*October 2024 - Current*

- Collaborated closely with professor in creating a website, to share resources with the Latin community in Southern California
- Created a website using a website builder and customizing it with code injects, and Google API's in Java and HTML

### Design and Partnership Lab, UCI

*Undergraduate Research Assistant*

*January 2024 - Current*

- Collaborated closely with researchers and developers to develop digital tools aimed at enhancing student professional development, leveraging the capabilities of React.js and Next.js libraries.
- Contributed to prompt engineering to analyze student input, facilitating effective analysis outcomes.
- Utilized MySQL to efficiently manage the storage of OpenAI API requests, responsible for storing user information and analysis data.

### ServiceNow

*Associate Software QA Engineer Intern*

*June 2024 - September 2025*

- Developed and executed automated test cases for the company's internal messaging feature using Java and Playwright, focusing on backend changes.
- Collaborated with software developers to design and implement test plans for new features, ensuring thorough verification of functionality.
- Utilized in-house tools to identify defects, create incident reports, and track resolutions, ensuring effective and timely fixes.

### ServiceNow

*Associate Software QA Engineer Intern*

*June 2023 - September 2023*

- Automated testing using Java, JUnit, and Playwright frameworks to develop comprehensive test cases for company chatbot, verifying different chatbot responses.
- Used JavaScript to develop a "Synthetic Customer Clone" tool, that recreates a customer's working environment and data using a schema map, that generates synthetic data using inhouse rest API's.
- Successfully presented projects, demos and research to engineers, project managers, and directors.

### ServiceNow

*Associate Software QA Engineer Intern*

*June 2022 - September 2022*

- Wrote automated tests using JUnit and manual tests for user stories using CSS properties.
- Involved in training virtual agents and AI Chat used in company's chatbot by determining chatbot use cases.
- Worked on an intern project revolving on building a platform for Quality Engineers to communicate and collaborate automation process and improvement ideas, through ServiceNow UI Builder.

### NCWIT

*Bootcamp Instructor*

*July 2021 - August 2021*

- Guided girls from elementary and middle school grades by introducing them to programming involving interactive games and instructive lessons conducted through software tools such as Scratch and Pycharm IDE.
- Developed interactive lessons that highlighted fundamental programming concepts, their applications across different programming languages such as Python and Scratch.

## LEADERSHIP EXPERIENCE/ EXTRACURRICULARS

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### Turkish Student Association

*Vice-President*

*February 2023 - Current*

- Fostered positive relationships with members and promoted inclusivity by organizing social gatherings, cultural celebrations, and networking opportunities by reaching out to faculty on campus.
- Collaborated closely with the President to plan and execute club initiatives and fundraisers.

## SKILLS

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**Languages:** Fluent in English, Spanish (Native)

**Technical Skills:** Service Catalog, Developer Instance, Python, Java, JavaScript, C++, Excel, Sheets, PowerPoint, IntelliJ, Eclipse, Pycharm, Canva, Figma