

# Class 7

## Solicita más información en un centro comercial en inglés

#### SCRIPT

**Concierge:** Good afternoon, thank you for calling Sunset Mall concierge desk. We are here to provide all the information you need about the mall. How may I assist you today?

**Visitor:** Hello! I am planning on visiting the mall this weekend. I was hoping you could provide me with some information.

Concierge: Of course! How may I help you?

**Visitor:** What are the opening hours for the mall?

**Concierge:** We open at 10:00 in the morning and close at 21:00 in the evening from Monday to Saturday. On Sundays, we open at 11:00 and close at 20:30.

**Visitor:** Perfect, thanks. Might be because I am hungry as it's 15:45 and I haven't eaten but I heard you have a great food court, could you tell me more about it?

Concierge: Well, you heard that right! The food court is amazing! You'll find a variety of dining options there, from fast food to international cuisine. Plus, a fun ice cream event is held here at the shopping mall on the last Friday of each month: The Ice Cream Fiesta is a monthly celebration at our mall, featuring an exciting Ice Cream Eating Contest that offers a chance to win an "Ultimate Ice Cream Lover's Annual Pass," granting the winner unlimited access to their favorite ice cream parlor for an entire year!

**Visitor:** Wow! That sounds yummy! And, are there any ongoing discounts or special events happening at the mall?

**Concierge:** Absolutely! Currently, we have a "Spend \$50 and Get a \$10 Gift Card" promotion at several clothing stores. Additionally, this week, we're hosting a fun-filled Family Day event on Sunday.

Visitor: At what time?

**Concierge:** It's from 14:00 to 17:00 in the afternoon. Plus, you can also enjoy a live music performance at our courtyard starting at half past six.

Visitor: Sounds fantastic! I'll definitely stop by the mall this Sunday! Thanks for all the information.

Concierge: You're very welcome! Enjoy your visit!

Visitor: Thanks. Bye!



### **CLASS 7: ACTIVITY**

#### **Instructions:**

Fill in the blanks as you listen to a conversation between a shopping mall visitor and a concierge.

1.	Hello! I am planning on visiting the mall weekend.
2.	We open ten o'clock in the morning and close at in the evening from Monday to Saturday.
3.	Sundays, we open at eleven o'clock and close at
4.	Plus, a fun ice cream event is held here at the shopping mall the last Friday of each month: <i>The Ice Cream Fiesta</i>
5.	Additionally, week, we're hosting a fun-filled Family Day event on Sunday.
6.	It's from to in the afternoon.
7.	Plus, you can also enjoy a live music performance at our courtyard starting
8.	Sounds fantastic! I'll definitely stop by the mall Sunday!



#### **CLASS 7: ANSWER KEY**

- 1. Hello! I am planning on visiting the mall this weekend.
- 2. We open <u>at</u> ten o'clock in the morning and close at <u>nine o'clock</u> in the evening from Monday to Saturday.
- On Sundays, we open at eleven o'clock and close at eight thirty.
- 4. Plus, a fun ice cream event is held here at the shopping mall on the last Friday of each month: *The Ice Cream Fiesta*...
- 5. Additionally, this week, we're hosting a fun-filled Family Day event on Sunday.
- 6. It's from two o'clock to five o'clock in the afternoon.
- Plus, you can also enjoy a live music performance at our courtyard starting at half past six.
- 8. Sounds fantastic! I'll definitely stop by the mall this Sunday!