

Limited Warranty Terms (cont'd)

(a) The Product has been subjected to abnormal use, improper or inadequate maintenance, unauthorised modifications, unauthorised repair, misuse, abuse, exposure to moisture, flooding, fire, electrical problems associated with incoming power, or other acts which are not the fault of CEL Technology Ltd.

(b) CEL’s Customer Service Department was not notified of the defect or malfunction of the system prior to expiration of the warranty period that was offered.

(c) Parts or consumables were installed and used that were not certified or approved by CEL.

CEL will also not be liable under any circumstances for Product replacement or associated labour, loss of use, loss of profits, or for any other indirect, incidental, collateral, exemplary, punitive, consequential or special damages, or losses arising out of the purchase of the Product and/or out of this limited warranty, even if CEL or its’ designated representative have been advised of the possibility of such damages or claims. To the extent such claims are not excludable as adjudged by a court of competent jurisdiction; you agree to accept as sole and exclusive remedy, a payment equal to the original purchase price for the product adjudged to be defective.

SOME COUNTRIES, REGIONS, STATES OR PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF REMEDIES OR OF INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES, OR THE APPLICABLE TIME PERIODS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. EXCEPT TO THE EXTENT LAWFULLY PERMITTED, THIS LIMITED WARRANTY DOES NOT EXCLUDE, RESTRICT OR MODIFY, AND IS IN ADDITION TO THE STATUTORY RIGHTS APPLICABLE TO THE SALE OF THIS PRODUCT TO YOU.

This warranty gives you specific legal rights and you might also have other rights that vary from country/region to country/region, state to state, or province to province.

EXCEPT FOR THIS LIMITED WARRANTY, AND TO THE FULLEST EXTENT ALLOWED BY LAW, NEITHER CEL NOR ANY AUTHORISED RESELLER MAKES ANY OTHER WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CEL TECHNOLOGY DOES NOT OFFER, ASSUME OR AUTHORISE THE OFFER OR ASSUMPTION OF LIABILITY FOR IT OR FOR ANY OTHER WARRANTY, EITHER EXPRESS OR IMPLIED BY ANY AUTHORISED RESELLER OR OTHER INDEPENDENT THIRD PARTY.

robox

Submit a Support Ticket:



Customer Service Line:

08453 889769

ROBOX S/N

HEAD S/N

Warranty Registration

Please sign up for a Robox® Account within AutoMaker™ before completing this form, as it serves the same purpose - this card is provided for those without internet access. This must be completed and returned within 28 days of purchase or receipt. If a warranty claim is required, the following information will assist us in servicing your Robox® effectively. Receipt of warranty registration cards will not be acknowledged.

Name:

TITLE

FIRST

MIDDLE

LAST

Address:

NO./NAME

STREET

APT.

TOWN/CITY

STATE/COUNTY

ZIP/POSTCODE

HOME

WORK

MOBILE

Telephone:

Email:

Date of Purchase:

DD/MM/YYYY

From:

RESELLER/DISTRIBUTOR NAME

ROBOX S/N

HEAD S/N

At Robox® we are constantly striving to produce the world’s best 3D printers and in order to achieve this, we need to get to know you better! Could you help us out by answering the following (optional) questions?

How old are you?

10-18

18-24

25-30

31-40

41-50

50+

Education?

Secondary

Higher Education (College/University)

Postgraduate

What influenced you to choose Robox® (can choose more than one)?

Price

Technology

Design

Print Quality

Material Choice

Company

Expandability

Kickstarter video

Forums

Reviews

Other (please state:)

What expansion head would you like to see developed first (please indicate in order of preference using numbers)?

3D Scanner

Dual Material Head

Paste Extruder

Stylus/Die Cutter

Pen Plotter

CNC Milling

Pick and Place

Other (please state:)

What SmartReel materials would you like to see first (please indicate in order of preference using numbers)?

Nylon

PC

HIPS

PVOH

PET

PC-ABS

Wood-based

Flexible

HDPE

PP

Conductive

Fibre-Filled

Other (please state:)

Which of these magazines/blogs do you read regularly?

Stuff

T3

Wired

Make:

Develop3D

ComputerArts

DigitalArts

Engadget

TechCrunch

TechHive

TCT

PocketLint

Gizmodo

Other (please state:)

Where did you hear about Robox®?

Google

Kickstarter

CEL Website

National Press

TV Coverage

Magazine/Blog (please state which:)

Trade Show/Exhibition (please state which)

Do use any CAD software, if so, which one?

TinkerCAD

123d Design

OpenSCAD

Google Sketchup

Rhino

AutoCAD

Inventor

PROEngineer/Creo

Solidworks

Catia

Siemens NX

Other (please state:)

What operating system do you use?

Windows

MacOS

Linux

Other (please state:)

My signature below acknowledges that I have read, fully understand and accept the limited warranty statement on the accompanying part of this form.

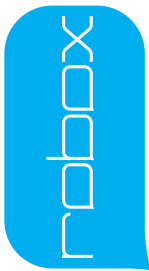
Signature:

Date:

Please make a copy of this for yourself and mail to: Robox®, Unit 3 Harbourmead, Harbour Road, Portishead, North Somerset, BS20 7AY, UK

We also urge you to save the original box and packing material from your unit. In case you have a warranty claim or other problem, you can use the original box and packing material to protect against shipping damage when returning the unit.

We will never share your details with third-parties without your consent. However, from time to time we would like to let you know about special offers, product updates and other information about our products. If you would not like to receive this information, please tick this box.



AFFIX
STAMP
HERE

Robox® Warranty Registration
CEL Technology Ltd.
Unit 3 Harbourmead,
Harbour Road,
Portishead,
United Kingdom,
BS20 7AY

RETURN ADDRESS:

RBX01-AGC-WC

micro-manufacturing platform
robox



Welcome

robox

Welcome to the future of micro-manufacturing!

Thanks for joining us on this exciting journey, we hope you'll have many hours making and creating your ideas.

From the outset of this project, the intention has always been to demystify 3D printing and put it in reach of everyone. We wanted to produce the most reliable, stylish and easiest-to-use 3D printing solution available. What we've done is more than that; with the HeadLock™ system, Robox can operate with different heads, which means different tools that can perform a whole range of new functions from stylus cutting to paste deposition, and coming soon, 3D scanning. The possibilities are endless.

We have future-proofed the platform so that it is ready to take immediate advantage of new additive and subtractive manufacturing processes as we develop them, making the Robox® platform not only the most accessible 3D printer but a complete micro-manufacturing system. We've designed the whole product from the ground up; the frame, electronics, software and firmware are all tuned to ensure that all the innovation we've added works seamlessly to give you the best possible user experience.

If you do experience any problems, don't hesitate to contact us and we'll do our best to resolve them.

Happy Manufacturing!

Robox Team



www.cel-robox.com

Limited Warranty Terms

CEL Technology Ltd. ("CEL") warrants its' systems and associated peripheral devices and replacement parts (collectively, the "Product") purchased from CEL or an Authorised CEL Reseller to be free from defects in material and workmanship according to the terms and conditions stated below:

Warranties extend only to the original purchaser of the Product. Unless otherwise specified, the warranty on the original Product, as delivered, extends for two years starting on the date of delivery. Authorised distributors and/or resellers have the rights to adjust and/or finalize the properties of the warranty, including but not limited to the duration of the warranty, subject to local regulations. Your sole remedy as purchaser under this Limited Warranty shall be repair or replacement as provided herein.

To preserve your warranty rights, Products must be installed in accordance with the then-current User Guide available at www.cel-robox.com/downloads. During the Limited Warranty period, CEL or its' designated representative will, at their option, repair or replace a defective Product as set forth below. Service Parts and replacement Products will be furnished on an exchange basis, and will be either new or refurbished. All replaced parts or replaced Products become the property of CEL, and you will be invoiced for replacement parts if defective parts are not returned as directed by CEL under this Limited Warranty.

CEL will bear the cost of returned parts, provided that you report the warranty claim within the Limited Warranty period and obtain return instructions from CEL prior to return. CEL will not be responsible for any shipping costs or other charges associated with these repairs. These terms only apply if CEL or its' designated representative determines that a fault is present. If no fault is found, the purchaser will bear the cost of all labour, materials and shipping. Replacement parts independently carry a 90-day warranty from date of shipment from CEL or designated representative location. Consumable parts are not covered by this Limited Warranty (these include the printing head, PEI bed sheet, filament, and extruder). Warranty services may be provided by CEL, an Authorised Reseller, or a third party service provider designated by CEL.

No coverage or benefits under this Limited Warranty will exist if any of the following conditions apply:

www.cel-robox.com