

****Fenn Macon****

****Contact Information:****

- Email: fmacon@clarku.edu
- LinkedIn: linkedin.com/in/fenn-macon-791208b5
- Facebook: facebook.com/fennmacon
- Twitter: twitter.com/fennmacon
- GitHub: github.com/fennmacon

****Personal Information:****

- Full Name: Fenn Macon
- Gender: Male
- Industry: Staffing and Recruiting
- Job Title: Senior IT Help Desk Technician
- Location: North Andover, Massachusetts, USA

****Professional Experience:****

****Senior IT Help Desk Technician****

CBT Architects | North Andover, MA, USA

[20xx-Present]

- Provide technical support and troubleshooting for employees and clients via phone, email, and remote desktop.
- Install, configure, and maintain software and hardware systems.
- Create and update user manuals and documentation.
- Collaborate with IT team to implement new technologies and improve workflows.
- Utilize skills in Microsoft Office, PowerPoint, HTML5, CSS, jQuery, Three.js, and help desk support.

****Education:****

[Your Education Here]

****Skills:****

- Microsoft Office Suite (Word, Excel, PowerPoint)
- Research
- Customer Service
- Photoshop
- HTML5
- CSS
- jQuery
- Three.js
- Help Desk Support

****Certifications:****

[Any Certifications Here]

****Languages:****

[Any Languages Spoken Here]

****Company Information:****

****CBT Architects****

Architecture & Planning | North Andover, MA, USA (Boston, MA, USA)

[1967-Present]

- A leading architecture and planning firm with a team of 201-500 employees.
- Founded in 1967 and located at 110 Canal Street, Boston, MA, 2114, USA.
- Website: cbtarchitects.com

****Social Media:****

- LinkedIn: linkedin.com/company/cbt-architects
- Twitter: twitter.com/cbtarchitects

****GitHub:****

- Username: fennmacon

- Repositories: 26 (max forks: 0, max stars: 1)

****Additional Information:****

- Number of LinkedIn Connections: 267

- Inferred Salary: \$85,000-\$100,000

- Location: North Andover, MA, USA (Boston, MA, USA)

- Region: Massachusetts, USA

- Metro: Boston, MA, USA

- Continent: North America

- Geo: 42.35,-71.06 (CBT Architects), 42.69,-71.13 (Fenn Macon's residence)