

# celyna su

product thinker and developer

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## » education

### University of California, Riverside

Sept. 2017 to Present

B.S Computer Science with Business Applications 2021

Related courses: Organizational Behavior, Production & Operations Management, Computer Security, Marketing & Distribution Management, Design of Operating Systems, Entrepreneurship in Computing, Software Construction

## » employment

### University of California, Riverside, Senior IT Technical Support

Apr. 2019 to Present

- Prepared take-home laptops for staff by mapping school drives and teaching staff how to remotely access their desktops
- Increased overall efficiency of launching websites with Photoshop and video-editing expertise
- Set up new computers, update software, and repair current devices daily for all staff and student employees within the Undergraduate Education Department
- Designed and maintained 5+ departmental websites using HTML and Drupal and updated older websites using SQL
- Solved a variety of technical issues for staff and students using a ticketing system with an average solution time of one hour
- Led educational workshops to teach newly hired staff how to maintain and edit departmental websites along with the basics of HTML and CSS

### RippleMatch, Leadership Development Intern

Jan. 2020 to Mar. 2020

- Yielded stellar growth results as one of the top three interns with the highest results at the University of California, Riverside with 17 applications completed, 14 introductions with recruiters, and one of the top 5 with the most sign-ups on the nationwide leaderboard for three consecutive weeks
- Used various growth strategies and tools including social media, email marketing, presentations to various campus organizations, and peer & faculty member networking to grow the user base and awareness on campus with 86 sign-ups in 3 months
- Designed new growth strategies based on evaluations of the past weeks' results with other interns and RippleMatch's Campus Operations Manager
- Gave feedback and improvements on new product update for a cleaner and easier-to-use student portal

## » skills

**LANGUAGES:** Java, C++, SQL

**OTHER:** CSS, HTML, Adobe Suite, Agile, Operations Management, Marketing

## » projects

### Serenity

- Built a user-customizable, interactive virtual reality game designed for meditation and relaxation
- Coded and experimented in C# programming language and Unity without any prior experience yet was able to complete the game within a 24 hour time span
- Wrote an algorithm that allows teleportation from one plane to another and flowers to randomly spawn at different points on the island
- Received high compliments from both judges and contestants during the project demo with 100% of users requesting for further development

### Aquality

- Created web app that calculated the user's daily water consumption and offered insight on how to conserve
- Gave users a series of curated questions for accurate results and measurements
- Utilized IBM's Cognos Dashboard to display users' results
- Built the web application from scratch with Figma and hosted on Netlify with images from Unsplash

## » leadership

### Rose Hack, Operations Lead

Apr. 2019 to Feb. 2020

- Organized the first and only women-centric hackathon in the Inland Empire
- Reached out to different companies and restaurants throughout California to get sponsorships, donations, and speakers for the event
- Led a committee with two other operations leads to prepare for the event and find volunteers to assist attendees
- Marketed and reached out to students throughout UC Riverside; attendees and submissions surpassed the previous year
- Utilized Agile methodology to keep track of tasks

### Theta Tau Professional Engineering Fraternity, Webmaster

Jan. 2019 to Jan. 2020

- Consistently updated the website for Riverside's chapter of Theta Tau using HTML, CSS, and JavaScript
- Uploaded photos, kept events up-to-date and upheld a professional standard for potential new members
- Hosted on Github, reorganized folders to make it easier for successors

### Theta Tau Professional Engineering Fraternity, Treasurer

Jan. 2018 to Jan. 2019

- Figured out the most effective way to collect quarterly dues from members along with set deadlines and penalty fees
- Created Excel sheets to efficiently track money inflow and outflow out of Venmo and bank accounts
- Reached out to members that had trouble paying and created payment plans
- Passed a bylaw to increase dues so more professional development events can be held