



CEM ÇORBACIOĞLU

COMPUTER ENGINEER

Day of Birth: 6th Jan 1995

With interest and knowledge in Computer Networks, Cloud Services, Web&App Development, AI technologies, I try to keep up and learn new tech trends. Had experience in IT and experienced ISO 27001 audits, corporate IT infrastructures, implementation of ERP systems and much more.

I am enthusiastic, eager to contribute to team success through hard work. I want to learn and experience much more while contributing to the company that I work for.

CONTACT

+90 554-863-5204
corbacioglucem@gmail.com
<https://github.com/cemcorbacioglu>

SKILLS

OSI layered network model and network protocols

Information Systems

ISO 27001 standards knowledge

Ticket handling in TOPdesk

Active Directory

Equipment handling

Citrix end-user administration

Systems administration

Java/ Python/ C / C#/ Flutter+Dart

HTML+CSS/ JS/ jQuery/ node.js

PERSONAL INTERESTS

Network Systems
Web development
Object oriented programming
Linux environment
AI & Artificial neural networks & Evolutionary algorithms

Enthusiastic, eager to contribute to team success through hard work, attention to detail and excellent organizational skills.

WORK EXPERIENCE

IT Intern

Deceuninck TR (Ege Profil Inc.) İzmir

August 2019 to September 2019

- Collaborated to assist support protocol development and offered consultation based on cross-functional knowledge.
- Assisted IT team members by crafting project research material for implementation.
- Provided assistance for the internal users of the Citrix-Microsoft Desktop Virtualization Solutions (Citrix XenDesktop and Citrix XenApp)
- Provided Tier 1 IT support to non-technical internal users through desk side support services.
- Installed, modified and repaired software and hardware to resolve technical issues.
- Performed tests of functionality, security and performance of different workstations and devices.

IT Support Engineer

(Reported directly to Deceuninck NV Infra manager)

Deceuninck TR (Ege Profil Inc.) İzmir (Also for Deceuninck NV in the same time)

May 2021 to this day

- Network Related:
 - Organizing and controlling network connection cabinets, making plans and schedules for the possibility of expansion
 - Then took responsibility of local part of the whole network redesign which conducted with Deceuninck NV network engineer.
 - Ran the network redesign meetings with Deceuninck NV network engineer to explain local main network infrastructure and backup network designs and informing them for all changes/replacements from past
 - Planned and designed necessary replacements, additions and/or changes to data cabinets.
 - Planned and designed necessary replacements, additions and/or changes to fiber connections. Made decisions on single mode/multi mode connections.
 - Decided on numbers of switches, patch panels that will take place in data cabinets according to connections to be used in offices with possible growth
- Responsible for first and second line(partial/ if necessary) helpdesk (Service Desk and ticket management) using the Topdesk tool.
- Support for incidents reported by end-users (all sites of Deceuninck NV) by finding the root cause of issues and solving problems.
- Avoid down time for systems and interruptions for end-users.
- Provide technical support to the organization's internal users through TOPdesk, phone , remote connections or just on person.
- Having periodic maintenance of the company's IT-related devices, inventory control, dealing with paperwork.
- Providing new company employees with technical requirements such as user account, VPN connection and providing information on these subjects.
- Taking full responsibility for in-company Information Security. Participate in the planning and reporting for the annual ISO 270001 audits to include formulating questions and review topics, collecting and evaluating evidence and preparing reports and documentation in an appropriate format. Also preparing the internal examinations in collaboration with QMS department.
- Conducted security assessments and made recommendations for disaster recovery, remote access, network appliances, servers and directory services security.

EDUCATION

Ege University 2021

Bachelor's Computer Engineering

- CGPA: 2.8

Uşak Highschool of Science

REFERENCES

Emre Yaratıcı - Deceuninck TR - ICT Manager

+90 533 426 05 42

Deniz Mutlu - Deceuninck TR - Senior IT Specialist

+90 536 330 30 84

Fırat Aysülük - Deceuninck TR - Prod. and Planning

+90 549 794 6518