



Terms and Conditions

Superloop School Student Broadband Initiative

The Offer

1. The Superloop School Student Broadband Initiative NBN Offer provides eligible residential NBN customers with Superloop's 50/20 Extra Value Unlimited Data plan for \$0 per month (**Offer**) for 12 months (**Discount Period**), subject to these terms and conditions.
2. This Offer is open from the 27th of February 2023 until midnight on the 30th of September 2023. Superloop may withdraw the Offer at any time without notice. By applying for the Offer, you agree to be bound by Superloop's Standard Form of Agreement (**SFOA**), Critical Information Summary (**CIS**) and these Terms and Conditions. Superloop may change these Terms and Conditions at any time in accordance with the SFOA.

Your application

3. To be eligible for this Offer, you must:
 - be pre-approved by a nominating organisation and be in receipt of a valid SSBI voucher at the time of signing up;
 - have at least one school aged child (K-12) living at the premises;
 - be at an address covered by the NBN network;
 - not have had an NBN service with Superloop, or through any other service provider since the 1st of February 2023;
 - be at least 18 years of age with a current Australian residential address;
 - be a new customer, sign up for Superloop's NBN 50/20 Extra Value Unlimited Data plan (typical evening speed 50 Mbps); and
 - provide Superloop with the details of a valid identification.
4. Superloop may accept or reject your application in its absolute discretion.

How the Offer works

5. This Offer: may only be used once per customer and premises; is non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
6. After your first month with Superloop, Superloop will issue monthly invoices, showing \$0 payable per month of the 50/20 Extra Value Unlimited Data plan for 12 months. This amount is set out in our CIS and Pricing Schedule available at: <https://files.superloop.com/cis/residential/nbn/2023-01-01/SL-Residential-nbn-CIS.pdf>
7. If you change your Superloop plan during the Discount Period, you will be charged the applicable fees and charges as per the CIS of your new plan.
8. Superloop will supply one ZTE modem per customer eligible for this Offer at a cost of \$0.
9. There is no setup fee or lock in contract applied to this Offer.
10. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
11. This Offer is not available in all regions and does not apply to NBN Sky Muster, Wireless, or Satellite business services.
12. All products and offers are subject to availability and Superloop reserves the right to change or withdraw offers, products and services at any time.
13. All prices include GST.
14. Superloop makes no representations regarding third party products or services.
15. Images are for information purposes only and the following are trademarks of Superloop: Superloop and the Superloop logo. Other company, product or service names may be trade or service marks of others.