



# Terms and Conditions

## Superloop Bundle and Save Discounts

1. You must be a Superloop residential customer with one or more Superloop nbn™ or Fibre services to qualify for Superloop Bundle and Save discounts (**Offer**). All connection technologies are eligible.
2. When you purchase an additional eligible service after 1 February 2023, your Superloop broadband bill will be discounted at the rates shown in the table below based on your total eligible product holdings on the same account (**Discount**).

Purchase an additional eligible service after 1 Feb 2023 and slash your Superloop broadband bill based on your total product holdings on the same account as follows

Broadband + 1 additional service	\$5/mth discount
+ 2 additional service	\$7.50/mth discount
+ 3 additional services	\$10/mth discount
+ 4 additional services	\$12.50/mth discount
+ 5 additional services	\$15/mth discount

3. If you have more than one broadband service on the same account, the Discount will be applied to the invoice for the first service activated.
4. If you are an existing Superloop residential broadband customer with multiple product holdings before 1 February 2023, you may be eligible to enter the promotion by purchasing an additional eligible service after 1 February 2023 and you will then receive a Discount on your broadband bill based on your total product holding.
5. Eligible services which count towards Superloop Bundle and Save discounts are:
  - a) All Superloop residential mobile services on the Telstra network (including migrations). All Optus mobile services are not included.
  - b) All Superloop residential mobile broadband services on the Telstra network.
  - c) Superloop residential Home Phone Call Packs (\$5, \$10 & \$20), however not Pay-as-you-go.
  - d) Additional residential broadband services.
  - e) Home Secure is not eligible.
  - f) Plan changes on existing services are not eligible.
6. When you purchase an additional eligible service, your Discount will apply to your first broadband invoice issued after the 1st of the next month. No pro-rated discount period applies.
7. If you cancel your Superloop broadband service whilst you are receiving Superloop Bundle and Save savings, the Discount applied to your broadband invoice will cease.
8. All eligible additional services must be on the same parent broadband account for the Discount to apply. Services on other accounts or stand-alone accounts do not apply.
9. You can merge your accounts to obtain Superloop Bundle and Save savings by calling the Superloop Sales Team 1800 578 737.
10. Superloop Bundle and Save savings are compatible with both broadband 6-month and 12-month introductory discounts and Superloop Free with Friends discounts.
11. This Offer is not available in all regions and does not apply to business services.
12. All products and offers are subject to availability and Superloop reserves the right to change or withdraw offers, products and services at any time.
13. Superloop makes no representations regarding third party products or services.
14. Images are for information purposes only and the following are trademarks of Superloop: Superloop and the Superloop logo. Other company, product or service names may be trade or service marks of others.