



# Terms and Conditions

Superloop Fast-fibre Discount Offer for new customers

## The Offer

1. The list price of the Superloop Fast-fibre (OptiComm and Vision Network) Unlimited Plans are as per the table below and are with effect from 5 July 2023. In addition, the Superloop Fast-fibre Discount Offer (**Offer**) gives new residential customers a monthly credit for the first 6 months (**Discount Period**) as per the table below, subject to these Terms and Conditions.

Superloop Fast-fibre Plan	List Price (incl GST) (ongoing price)	Discounted Price (incl GST) (during first 6 months)
Everyday (25/5 Unlimited Plan)	\$65.00	\$59.00
Extra Value (50/20 Unlimited Plan)	\$75.00	\$59.00
Family (100/20 Unlimited Plan)	\$85.00	\$69.00
Power home (100/40 Unlimited Plan)	\$89.00	\$75.00
Superfast (250/25 Unlimited Plan)	\$99.00	\$85.00
Lightspeed (1000/50 Unlimited Plan)	\$109.00	\$99.00

## Your application

2. To be eligible for this Offer, you must:

- be at least 18 years of age with a current Australian residential address; and
- be a new customer of Superloop and sign up for a Superloop Fast-fibre Plan.

3. Superloop may accept or reject your application in its absolute discretion.

4. This Offer is valid from 5 July 2023 and until Superloop withdraws the Offer at any time without notice by not advertising it. By applying for the Offer, you agree to be bound by Superloop's Standard Form of Agreement available at <https://superloop.com/terms> (SFOA) and these Terms and Conditions. Superloop may change these Terms and Conditions at any time in accordance with the SFOA.

## How the Offer works

5. This Offer: may only be used once per customer and premises; is non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.

6. This Offer is applicable only for new residential customers and not available to existing customers.

7. This Offer provides you with a discount off your monthly plan fee as per the table above, which will be applied by Superloop at the time of signup. The monthly discount will automatically be deducted from your first, second, third, fourth, fifth, and sixth invoices, or until you cancel your service, whichever is earlier.

8. After six (6) months, Superloop will bill you the monthly fee applicable to the service you selected at the time of signing up. This amount is set out in our Critical Information Summary available at: <https://superloop.com/terms>

9. If you change your Superloop Fast-fibre Plan during the Discount Period, then the discount will be removed from the monthly internet service charge and the price of the monthly internet service charge will revert to the minimum monthly charge set out in our Critical Information Summary (CIS).

10. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.

11. Returning customers, who have previously been with Superloop and already received a six (6) month discount promotion, will not be eligible for a new promotion for a period of twelve (12) months.

12. This Offer is not available in all regions and does not apply to business services.

13. All products and offers are subject to availability and Superloop reserves the right to change or withdraw offers, products and services at any time.

14. Superloop makes no representations regarding third party products or services.

15. Images are for information purposes only and the following are trademarks of Superloop: Superloop and the Superloop logo. Other company, product or service names may be trade or service marks of others.