

Qu mixer operating firmware is updated using a USB device plugged into the Qu-Drive port.



Prepare a USB device

Use a USB key (memory stick) or HDD drive of 4GB or larger. Many smaller keys are not compatible with Qu.

For more information on working with USB refer to the 'Understanding Qu-Drive and USB' article in the Qu Knowledgebase at www.allen-heath.com.

Check that your key or drive will work with the Qu mixer and format it using the mixer Qu-Drive utility. This only needs to be done the first time you use it with the mixer.

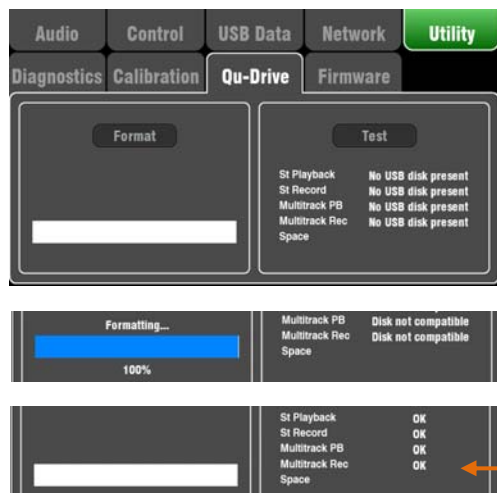
Note Formatting will delete all data on the device.

We recommend you use the USB device with the Qu mixer only once it is formatted.

Open the **Setup / Utility / Qu-Drive** screen. The Test window displays USB status.

Plug your USB key into the top panel Qu-Drive port. If it is recognised the Test window will display 'not compatible' (needs formatting) or 'OK' (already formatted).

Touch **Format** to start formatting the key. When complete, wait a few seconds for the mixer to read the key. If successful the Test window will display 'OK'.



Step1 Download the firmware

Visit www.allen-heath.com and download the latest Qu-16 firmware. The file has a .QUU extension and a name that includes the model and version number, for example: [Qu16UptV1_00_2021.QUU](#). Read the **Release Notes** available on the download page. Save the file to your computer.

Step2 Remove any previous Qu Firmware from your USB device

It is important to remove previous firmware files as the Qu will attempt to load the first version it finds. The firmware file is in the root directory of the USB device and has a .QUU extension.

Step3 Copy the firmware file to the root directory of your USB device

Step4 Plug the USB device into the Qu-Drive port and run the Firmware Update

Open the **Setup / Utility / Firmware** screen. If valid firmware is found its version number will be displayed on the screen.



Touch the **Update** button. The update will start immediately. The screen goes blank and the Pan control indicators flash in sequence while the update is running. After a while the mixer will reboot.



Step5 When the update is complete power the mixer off then on

This ensures that the USB key is correctly read after the update. The update is now complete.