

**Report Title:** Issue Details  
**Run Date and Time:** 2024-06-25 14:56:20 Pacific Daylight Time  
**Run by:** System Administrator  
**Table name:** sn\_grc\_issue

Issue

Number:	IPT0020005	State:	Closed Complete
Assignment group:	GRC Business Users	Substate:	
Assigned to:	Alan Offerman	Priority:	3 - Moderate
Issue source:	Ad-Hoc	Issue rating:	
Issue type:	Control design effectiveness failure	Issue group rule:	
Classification:	Compliance	Parent issue:	
Issue manager group:	Risk Managers	Configuration item:	
Issue manager:	Abel Tuter	Location:	

Name:  
Compliance Defect

Description:  
The IT department was not compliant regarding the length and combination of root/admin account passwords.

Is reparenting group:  
false

Details

Control/Risk:	Password-based Authentication	Control Objective/Risk Statement:	Password-based Authentication
Entity:	Windows Server		
Policy:	Remote Access Control policy		
Authority document:	CIS Controls @ V8		

Recommendation:  
Based on our audit findings, I recommend that the organization takes immediate action to address the non-compliance with remote access control as outlined in CIS Controls V8. This critical security control prevents unauthorized access to sensitive data and systems. I propose a comprehensive action plan to resolve this issue, which includes implementing multi-factor authentication, restricting remote access to necessary personnel, and conducting regular security audits.

Action plan:  
Action Plan: Remediate Non-Compliance with Remote Access Control (CIS Controls V8)  
Objective: Ensure remote access to organization systems and data is secure, auditable, and compliant with CIS Controls V8.

Tasks:  
Conduct a thorough risk assessment:

Identify sensitive data and systems accessible via remote access.Evaluate potential risks and threats.  
Implement Multi-Factor Authentication (MFA):  
Choose an MFA solution that meets organizational requirements.Configure MFA for all remote access points.  
Restrict Remote Access:  
Limit remote access to necessary personnel and systems.Implement role-based access control.  
Configure Secure Remote Access Protocols:  
Ensure secure protocols (e.g., SSH, SFTP) are used for remote access.Disable unnecessary protocols.

Regular Security Audits:  
Schedule regular security audits to monitor remote access controls. Identify and remediate potential security risks.

Develop Incident Response Plan:  
Create a plan for responding to remote access security incidents. Define procedures for containment, eradication, and recovery.

Train Personnel:  
Educate personnel on remote access security policies and procedures. Ensure understanding of MFA and secure remote access protocols.

Timeline:  
Risk assessment: 1 week  
MFA implementation: 2 weeks  
Remote access restriction and protocol configuration: 3 weeks  
Security audits: Ongoing (quarterly)  
Incident response plan development: 2 weeks  
Personnel training: Ongoing (as needed)

Responsibility:  
IT Security Team: Implement MFA, restrict remote access, and configure secure protocols.  
GRC Team: Conduct risk assessment, develop an incident response plan, and monitor compliance.  
Personnel: Complete training and adhere to remote access security policies.

Dates			
Planned start date:	2024-06-25 10:53:37	Actual start date:	2024-06-25 11:49:33
Planned end date:	2024-06-26 10:53:37	Actual end date:	2024-06-25 14:53:22
Duration(duration):	1 Day	Actual duration:	3 Hours 3 Minutes
Confirmed date:	2024-06-25 11:49:27	Created:	2024-06-25 11:14:08
Due date:	2024-06-28 12:18:25	Closed:	2024-06-25 14:53:22

Response

Response:

Accept

Explanation:

I would recommend remediation to prevent a reoccurrence.

Activity

Work notes:

Additional comments:

Engagement

Engagement:

Confidentiality

Confidential:

false

Allowed users:

Allowed groups:

Settings

Functional domain:

Risk Event

Risk event:

Regulatory Task

Regulatory task:

**Related List Title:** Indicator Result List  
**Table name:** sn\_grc\_indicator\_result  
**Query Condition:** Issue = Compliance Defect AND Result = false  
**Sort Order:** None

None

**Related List Title:** Task SLA List  
**Table name:** task\_sla  
**Query Condition:** Task = Compliance Defect  
**Sort Order:** None

1 Task SLAs

Task	SLA definition	Type	Target	Stage	Business time left	Business elapsed time	Business elapsed percentage	Start time	Stop time
IPT0020005	Due date breach on issue	SLA	Resolution	Completed	1 Day 25 Minutes	2 Hours 34 Minutes	9.53	2024-06-25 12:19:02	2024-06-25 14:53:22

**Related List Title:** Evidence List  
**Table name:** sn\_grc\_advanced\_evidence\_response  
**Query Condition:** Sys ID in  
**Sort Order:** Number in ascending order

None