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| ANDALEEB FAROOQ | | | | | | | | | | | |
|  | | | | | | | | | | | |
|  | Phone icon |  | 1-613-453-9120 |  | Email icon |  | [andaleeb.farooq@gmail.com](mailto:andaleeb.farooq@gmail.com) |  |  |  | Kingston, ON  K7M 8W3 |
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|  |  |  | [cerafinn.github.io/react-portfolio/](https://cerafinn.github.io/react-portfolio/) |  |  |  | [linkedin.com/in/andaleebfarooq](https://www.linkedin.com/in/andaleebfarooq) |  |  |  | [github.com/cerafinn](https://github.com/cerafinn) |
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| Professional Summary | | | | | | | |  | Skills | | |
| * Highly passionate full-stack developer, recently graduated and worked on multiple projects to completion. Proficient in a range of modern technologies, including: MySQL, JavaScript, and Node. | | | | | | | |  | * **Languages:** HTML, CSS, JavaScript * Node.js * MySQL, Sequelize * MongoDB, Mongoose * Express.js * React * Redux * GraphQL  EDUCATION **Full-Stack Developer Certificate,**  School of Continuing Studies  *University of Toronto*  (October 2020- May 2021)  **Non-Degree Courses**  *Queen’s University*  (2014, 2017)  **Bachelor of Arts**, Religious Studies  *Queen’s University*  (2012)  **Bachelor of Science**, Life Sciences  *Queen’s University*  (2009) | | |
| Summary of Qualifications | | | | | | | |
| * Developed innovative solutions based on research and skills, leveraging the appropriate tools to assist clients with problems * Managed client database, collaborating with 20 co-workers correcting errors in 1000+ accounts * Provided guidance for agents, generating solutions, and delivering feedback on their performances * Trained over 100 agents in company policies and programs * 13+ years of dedication and dependability as a customer service representative in both face-to-face and telephone interactions | | | | | | | |
| GitHub Projects | | | | | | | |
| **CurrenSeed -** <https://currenseed.herokuapp.com/>   * Repo: <https://github.com/DJ-KARMA/currenseed> * *Technologies*: React, Redux, GraphQL, Express, Mongoose, Apollo, Bcrypt, Stripe, JSON Web Tokens, Chakra.ui   **Reward Bank -** <https://rocky-dawn-18669.herokuapp.com/>   * Repo: <https://github.com/UTBootCampGroup2Project2/reward-bank> * *Technologies*: Express, Handlebars, MySQL, Sequelize, HTML, CSS, JavaScript, BootStrap   **COVID-19 Dashboard -** <https://runtime-terrors-organization.github.io/covid-dashboard-application/>   * Repo: <https://github.com/Runtime-Terrors-Organization/covid-dashboard-application> * *Technologies*: HTML, CSS, JavaScript, jQuery, TailwindCSS | | | | | | | |
| Work HISTORY | | | | | | | |
| 2020-2021 : Customer Service Representative II, StarTek, Kingston, ON  2017-2020 : Customer Service Representative I, StarTek, Kingston, ON  2008-2018 : Customer Associate, Metro, Kingston, ON | | | | | | | |