

Michael Mink

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TECHNICAL MANAGER

Experienced Technical Manager with expertise in the software industry. Proven success with implementing software upgrades and solutions. Accomplished in providing technical support to clients, leading teams and troubleshooting.

Technical Skills include: Web Development - (HTML, JavaScript, jQuery, CSS, BootStrap, Git, API's), Virtualization, Linux, SAN and Networking.

Management Skills include: Leadership, Team Building, Mentoring, Sales, Pricing, Resource Modeling, Problem Management, Budgeting, Client Relations and Escalation Management.

PROFESSIONAL EXPERIENCE

CERNER CORPORATION, Kansas City, MO

Senior Manager/Lead Technology Architect

2014 – 2019

Upgrade Center, CareAware Technical Team

Oversee CareAware Upgrade vertical including pricing, sales support, upgrade delivery, feedback to Consulting, CernerWorks and Engineering regarding documentation, processes, solution design.

- Manage 22 associates and revenue of approximately \$10 million.

Senior Technology Architect

2012 - 2014

Device Works Engineering, Client Health

- Improved client health for DeviceWorks solutions.
- Monitored client health and proactively engaged on issues.
- Provided technical escalation for hot clients and critical issues.
- Worked with CernerWorks to harden documentation, issue diagnosis and automated auditing.

Senior Technical Engagement Leader

2006 - 2012

Device Works Consulting, Innovation Team

Managed a team of TEL's that installed new solutions including CareAware myStation, RxStation, Device integration, RoomLink and VitalsLink.

Senior Manager

Prior to 2006

Provided technical oversight for ~1500 sales/marketing events/year, support of ~250 sales associates and management of team that provided sales support.

- Collaborated on projects including evaluation, design, acquisition, installation and support of networks, servers, software, A/V, laptops and database/application related projects.
- Utilized Technologies - Vmware, Linux, VMS, AIX, SAN, VOIP, Websphere, Citrix, Compuware.

EDUCATION

Master of Science, Engineering Management - University of Kansas

Bachelor of Science, Electrical Engineering - University of Kansas