

FREQUENTLY ASKED QUESTIONS

Q: How do I install ACME Widget?

A: Download the installer from our website, run it as administrator, and follow the on-screen instructions. Installation takes 5-10 minutes.

Q: What is your return policy?

A: We offer a 30-day money-back guarantee. Items must be returned in original condition. Refunds are processed within 5-7 business days.

Q: Do you offer technical support?

A: Yes! Pro customers get 24/7 phone and email support.
Standard customers get email support during business hours.
Lite customers have access to community forums.

Q: Can I upgrade my license later?

A: Absolutely! Contact our sales team and pay only the difference between your current license and the new one.

Q: What payment methods do you accept?

A: We accept all major credit cards, PayPal, and bank transfers for enterprise customers.

Q: Is there a mobile app?

A: Yes, our mobile app is available for iOS and Android.
It includes basic monitoring and notification features.

Q: How often do you release updates?

A: We release minor updates monthly and major updates quarterly.
All updates are free for active license holders.

Q: Do you offer training?

A: We provide online tutorials, documentation, and webinars.
Enterprise customers can request custom training sessions.