**Technical Validation Process**

The technical validation process for an Amazon Connect integration consists of providing AWS Solutions Architects with various documentation items, and code for review. This is typically followed by a scheduled meeting with the Solutions Architect where the partner will demonstrate the integration.

Generally, a question and answer session takes place during the demo and depending on the quality of the integration and information gathered from the demo and Q&A, iterations may be required.

The following items are REQUIRED for all integrations:

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| **x** | 1. An architectural diagram illustrating the components and flow of the integration.    * It is recommended that you use [AWS Simple Icons](https://aws.amazon.com/architecture/icons/) for any architecture diagrams. These are available as either a [Microsoft PowerPoint](https://s3-us-west-2.amazonaws.com/awswebanddesign/Architecture+Icons/AWS-Arch-Icon-Sets_Oct-17/Powerpoint_17.10.18.zip) template or [EPS & SVG](https://s3-us-west-2.amazonaws.com/awswebanddesign/Architecture+Icons/AWS-Arch-Icon-Sets_Oct-17/PNG%2C+SVG%2C+EPS_17.10.18.zip) formats.    * You may also use the sample [Quick Start Template](https://github.com/ramprasadsv/amazon-connect-integration-guide/blob/master/doc_source/templates/Quick_Start_Template.pptx) template or the [Amazon Connect Integration Template](https://github.com/ramprasadsv/amazon-connect-integration-guide/blob/master/doc_source/templates/AC_Integration_Template.pptx) template. |
| **x** | 1. A technical write-up of the integration.    * Please review examples published in the [Amazon Connect Integrations](https://aws.amazon.com/quickstart/connect/) Portal.    * These be brief and provide a summary of how the integration adds value for the customer and what is included in the deployment. |
| **x** | 1. A User Manual that covers installation and configuration of the integration.    * Please use the [Quick Start Style Guide](https://github.com/ramprasadsv/amazon-connect-integration-guide/blob/master/doc_source/templates/Quick_Start_Style_Guide.docx) |
|  | 1. A partner-hosted URL for each of the above documents which will be published in the landing page for your integration on the Amazon Connect Integrations Portal. |
|  | 1. Access to a live demo account or means to replicate provisioning of the integration components. |

Once all items have been received, tested, and approved, you will receive a launch date for your integration. This typically is followed by an announcement and press release.

Optionally, we would be happy to promote your integration and would ask the following:

1. A draft blog entry for posting on [AWS Blogs](https://aws.amazon.com/blogs/aws) showcasing your integration.
2. Click-through video of your integration.
3. Sizzle Reel & Battlecard.