# Anna Lin

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#### **WORK EXPERIENCE**

Audi Dec 2020 – Mar 2021

Receptionist

Richmond, B.C.

- Processed and triaged incoming and outgoing calls on multi-phone line
- Assisted customers with their needs and matched them with sales representatives
- Created and organized daily schedules for reception duties

AllSaints Sep 2019 – Jan 2021

Stylist

Richmond, B.C

- Opened, organized and created store floor sets
- Processed hundreds of customer transactions daily and processed store deliveries
- Actively maintained the stores inventory and ensuring product is readily available to customers
- Assisted team members and divided work when store is overloaded

## Chen-Li Educational Group

Jan 2017 - May 2017

Recruiter Assitant

Taipei, Taiwan

- Organized customer database for easier access and better alignment of data
- Created marketing advertisements to attract more demographics
- Collected customer feedback and provided responses

Volunteer Dec 2016 – May 2017

Tutor

Taipei, Taiwan

- Taught elementary school students subjects that they wanted to improve in
- Created challenge problems and learning material for students
- Guided students in their homework to develop their learning skills and fundamentals

#### **EDUCATION**

## University of British Columbia

Sept 2019 - present

Bacehlors of Arts – Pursing Computer Science Major

Vancouver, BC

- CPSC103 Introduction to Systematic Program Design
- CPSC110 Computation, Programs, and Programming
- CPSC221 Basic Algorithms and Data Structures
- CPSC213 Introduction to Computer Systems

### **PROJECTS**

- **Personal Portfolio**: A website hosted on Github (cetacealin.github.io) written in HTML with CSS and JavaScript that describes my skillset, work history and interests.
- Shopping List Helper: A Java program to add or remove items to a grocery list with organizational features
- Course Eligibility: A Racket program that verifies if a student is eligible or not to take a course

#### **SKILLS & INTERESTS**

- **Skills**: Java, C, JavaScript, Web development, Algorithms
- Interests: Building websites, badminton, swimming, animals