# CHRISTIANDIOR FALUCHO

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## EXPERIENCE

### Web Developer
**Cal Poly Pomona Foundation, Inc.**

Sep 2020 – Present        Pomona, California

- Implemented URL routing to enable web applications to use URLs better supported by search engines. **Improved URLs that are semantically meaningful to users and SEO friendly.**
- Created Gmail SMTP server to provide users a way to connect and ask questions. **Results increased user engagement.**

### IT Analyst
**Taco Bell Corporation**

Sep 2019 – May 2020        Irvine, California

- Collaborated with store managers on vendor contracts and possible solutions regarding system failures. **Reduced downtime by 20 hours.**
- Provided immediate and efficient technical support to over 7000 Taco Bell restaurants. **Results achieved system availability of 90% or higher.**

### Project Lead & Back-end Developer
**MISSA 24th Annual IT Competition**

April 2020        Pomona, California

- Collaborated with two developers on system features, task completions and assisted in removing any distractions or barriers.
- Built event handler using React.js and Google Firebase for users to upload photos which allowed for previewing and editing.

### IT Intern
**CalAmp**

May 2019 – Aug 2019        Irvine, California

- Handled and resolved a backlog of unassigned technical support tickets. **Reduced log of support tickets by 30%.**
- Analyzed and monitored 200+ computer systems using Kaseya management system.

### Information Technology Intern
**1st United Credit Union**

June 2018 – May 2019        Pleasanton, California

- Resolved 90% of departmental technical issues without the need for escalation.
- Planned and managed store branch upgrades of 100+ Windows 7 computers to Windows 10. **Saved 2 months of deployment.**

## AWARDS

- 2nd Place, **MISSA** Information Technology Competition in Web Application

## EDUCATION

### B.S. in Computer Information Systems
**California State Polytechnic University, Pomona**

Aug 2019 – May 2021

## TECHNICAL SKILLS

**Programming**

Java, Python

**Databases**

MongoDB, MySQL

**Web-Development**

ASP.Net, Bootstrap, CSS, HTML, JavaScript

**Others**

AWS S3, Developer Tools, Git, GitHub, Google Firebase, Photoshop, Visual Studio Code

## SOFT SKILLS

Leadership, Decision Making, Time Management, Adaptability, Teamwork, Creativity

## PROJECTS

### Calculator Web App
- Developed a calculator web app to learn JavaScript.
- Used JavaScript HTML DOM to access HTML contents and make changes.

### Event Club Mobile App
- Built a Cal Poly Pomona mobile app displaying a list of events happening on campus for students to register to.
- Communicated well with front-end development team in an Agile/Scrum based environment.

### E-commerce Website
- Developed a clothing website using ASP.Net framework.
- Designed web forms and integrated ADO connections to a MySQL database.

## LEADERSHIP & AFFILIATIONS

### Webmaster
**Management Information System Student Association**

- Redeveloped and redesigned MISSA's website using modern tools and system software. **Results saved a yearly cost of $80.**

### Educator
**Cyber Security & Awareness Fair 2020**

- Educated 30+ young students and professionals about the dangers of phishing attacks and how to avoid them.