






P.O. Box 15284  
Wilmington, DE 19850

CARLO F ANDRADE  
9844 NW 2ND ST  
PLANTATION, FL 33324-7218

## Preferred Rewards

### Customer service information

-  1.888.888.RWDS (1.888.888.7937)  
TDD/TTY users only: 1.800.288.4408  
En Español: 1.800.688.6086  
 bankofamerica.com  
 Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

 Please see the **Important Messages - Please Read** section of your statement for important details that could impact you.

## Your BofA Core Checking Preferred Rewards Gold

for July 28, 2017 to August 29, 2017

CARLO F ANDRADE

Account number: 3340 4010 7005

### Account summary

Beginning balance on July 28, 2017	\$13,845.38
Deposits and other additions	8,917.78
ATM and debit card subtractions	-800.00
Other subtractions	-15,057.08
Checks	-4,315.37
Service fees	-0.00
<b>Ending balance on August 29, 2017</b>	<b>\$2,590.71</b>

Thank you for choosing Bank of America.

SSM-02-17-0616A1 | ARG777TT

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Bank of America, N.A. Member FDIC and  Equal Housing Lender

## Deposits and other additions

Date	Description	Amount
07/28/17	Mobile/Email Transfer Conf# 1nvgrsx5m; SALAZAR, PAMELA	1,000.00
07/28/17	Mobile/Email Transfer Conf# 18xvdjtet; LEOPOLD, BRENDA	450.00
07/28/17	Mobile/Email Transfer Conf# 4494lz1uj; SALAZAR, ANDREA	20.00
08/02/17	Mobile/Email Transfer Conf# qa9sgsnce; LEOPOLD, BRENDA	70.00
08/02/17	Mobile/Email Transfer Conf# y10kx0zkd; SALAZAR, ANDREA	57.00
08/03/17	Mobile/Email Transfer Conf# l2s3fb0at; SALAZAR, PAMELA	107.00
08/04/17	COMCAST DES:PAYROLL ID:10245166 INDN:ANDRADE, CARLO CO ID:1695217679 PPD	1,680.92
08/07/17	Bank of America DES:CASHREWARD ID:ANDRADE INDN:0000000175139888000000 CO ID:2002290310 PPD	59.30
08/11/17	BKOFAMERICA ATM 08/11 #000005247 DEPOSIT WEST SUNRISE PLANTATION FL	300.00
08/11/17	Mobile/Email Transfer Conf# wh5774n22; LEOPOLD, BRENDA	300.00
08/14/17	Mobile/Email Transfer Conf# w2z2rszjm; SALAZAR, PAMELA	70.00
08/15/17	Mobile/Email Transfer Conf# m7k0onaal; SALAZAR, ANDREA	70.00
08/18/17	COMCAST DES:PAYROLL ID:10245166 INDN:ANDRADE, CARLO CO ID:1695217679 PPD	1,572.48
08/18/17	BKOFAMERICA ATM 08/18 #000007189 DEPOSIT WEST SUNRISE PLANTATION FL	330.08
08/21/17	Mobile/Email Transfer Conf# 77w57ro5b; LEOPOLD, BRENDA	1,100.00
08/22/17	Mobile/Email Transfer Conf# 14nhevzmz3; SALAZAR, PAMELA	994.00
08/24/17	Mobile/Email Transfer Conf# f1f08q2bw; SALAZAR, ANDREA	37.00
08/25/17	Mobile/Email Transfer Conf# 3g5tlqyd3; LEOPOLD, BRENDA	300.00
08/29/17	BKOFAMERICA ATM 08/29 #000002477 DEPOSIT WEST SUNRISE PLANTATION FL	400.00
<b>Total deposits and other additions</b>		<b>\$8,917.78</b>

## Withdrawals and other subtractions

### ATM and debit card subtractions

Date	Description	Amount
08/04/17	BKOFAMERICA ATM 08/04 #000006302 WITHDRWL JACARANDA PLANTATION FL	-200.00
08/07/17	BKOFAMERICA ATM 08/07 #000005606 WITHDRWL NOB HILL SUNRISE FL	-60.00
08/11/17	BKOFAMERICA ATM 08/11 #000005243 WITHDRWL WEST SUNRISE PLANTATION FL	-200.00
08/18/17	BKOFAMERICA ATM 08/18 #000007190 WITHDRWL WEST SUNRISE PLANTATION FL	-300.00
08/21/17	BKOFAMERICA ATM 08/20 #000009778 WITHDRWL SAWGRASS PLANTATION FL	-40.00

**Total ATM and debit card subtractions** **-\$800.00**

### Other subtractions

Date	Description	Amount
07/28/17	STATE FARM RO 27 DES:SFP ID:19 S 1310115419 INDN:CARLO ANDRADE CO ID:9000307001 PPD	-370.75
07/28/17	FPL DIRECT DEBIT DES:ELEC PYMT ID:2101314389 WEBI INDN:CARLO ANDRADE CO ID:3590247775 WEB	-5.59
07/31/17	Mobile/Email Transfer Conf# 7s9zua16a; Salazar, Pamela	-30.00
08/02/17	Camden Plantatio DES:WEB PMTS ID:ZCQYP3 INDN:carlo f andrade CO ID:3760417730 WEB	-1,972.37
08/04/17	Online Banking payment to CRD 7193 Confirmation# 1389366000	-2,000.00
08/04/17	Online Banking payment to CRD 9556 Confirmation# 4189369106	-1,000.00
08/08/17	FPL DIRECT DEBIT DES:ELEC PYMT ID:1144728415 WEBI INDN:CARLO ANDRADE CO ID:3590247775 WEB	-195.47
08/11/17	QUATRAINE V HOA, DES:LOCKBOX ID:QUATRV INDN:9844 CO ID:65-0205272 PPD PMT INFO:INTERNET LOCKBOX ACH DATA	-200.00
08/14/17	Online Banking Transfer Conf# 108feshz1; Andrade, SANDRA	-100.00
08/14/17	COMCAST DES:CABLE ID:9052295 INDN:CARLO F *ANDRADE CO ID:0000213249 WEB	-19.74
08/21/17	Mobile/Email Transfer Conf# avjnp270; Leopold, Brenda	-20.00
08/21/17	Online Banking payment to CRD 7193 Confirmation# 2935525195	-1,000.00
08/21/17	LENDING CLUB DES:8885963157 ID:T1008643798 INDN:Carlo F Andrade CO ID:FXXXXXXXXX WEB	-285.80
08/21/17	PROG SELECT INS DES:INS PREM ID:XXXXXXXXX Carlo INDN:Carlo F Andrade CO ID:9409348120 PPD	-139.37
08/22/17	THE SCHOOL BOARD DES:THE SB OF ID: INDN:Carlo F Andrade CO ID:1223755714 WEB	-21.95
08/23/17	STATE FARM DES:JUSTPAYIT ID:8548060200 INDN:ANDREA SALAZAR . CO ID:1071174431 TEL	-241.78
08/24/17	T-MOBILE DES:HANDSET ID:1008247 INDN:CARLO F ANDRADE CO ID:0000450304 WEB	-185.01
08/25/17	DEALER FINANCE S DES:IC PAYMENT ID:065010039335059 INDN:20170824092626040P CO ID:9416876656 PPD	-2,663.19

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## Withdrawals and other subtractions - continued

### Other subtractions - continued

Date	Description	Amount
08/25/17	Camden Plantatio DES:WEB PMTS ID:F42FR3 INDN:carlo f andrade CO ID:3760417730 WEB	-2,284.47
08/28/17	PENNYMAC DES:ACH PYTS ID:8013547704 INDN:C ANDRADE CO ID:1262049351 TEL	-1,749.10
08/28/17	COMCAST DES:CABLE ID:5662019 INDN:CARLO F *ANDRADE CO ID:0000213249 WEB	-19.74
08/29/17	FPL DIRECT DEBIT DES:ELEC PYMT ID:1144728415 WEBI INDN:CARLO ANDRADE CO ID:3590247775 WEB	-376.66
08/29/17	FPL DIRECT DEBIT DES:ELEC PYMT ID:2101314389 WEBI INDN:CARLO ANDRADE CO ID:3590247775 WEB	-173.69
08/29/17	PMNTUS SVC FEE DES:SERVICEFEE ID:0654402 INDN:CARLO *ANDRADE CO ID:0000000160 WEB	-2.40

**Total other subtractions** **-\$15,057.08**

## Checks

Date	Check #	Amount
07/31/17	264	-120.00

Date	Check #	Amount
07/28/17	265	-4,195.37

**Total checks** **-\$4,315.37**

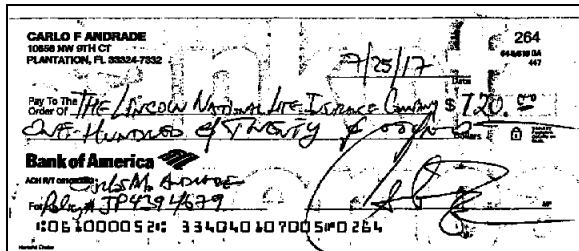
**Total # of checks** **2**

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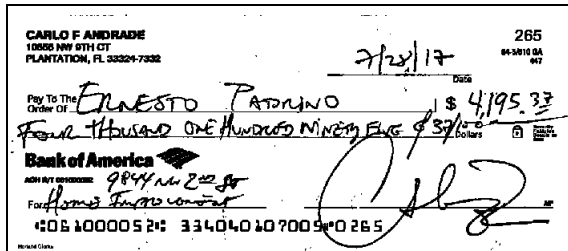
## Check images

Account number: 3340 4010 7005

Check number: 264 | Amount: \$120.00



Check number: 265 | Amount: \$4,195.37



## Important Messages - Please Read

We want to make sure you stay up-to-date on changes, updates, reminders, and any other important details that could impact you.

### **We are making changes to the discounts we offer for check and deposit slip orders.**

Starting November 3, 2017, we will no longer offer a \$3 discount on personal checks or deposit slips ordered through Mobile and Online Banking or by phone.

We will continue to offer free standard checks and deposit slips as well as discounts on non-standard orders for:

- Customers enrolled in Preferred Rewards - You get rewards with your everyday banking and as your balances grow, so do your benefits. To learn more, visit [bankofamerica.com/preferred-rewards](http://bankofamerica.com/preferred-rewards).
- OR
- Bank of America Interest Checking accounts - To learn more about a Bank of America Interest Checking account, visit [bankofamerica.com/interestchecking](http://bankofamerica.com/interestchecking).

Keep in mind, there are other ways to make payments instead of using a check. You can use Mobile or Online Banking to pay your bills through Bill Pay or transfer money to someone's account at almost any bank in the U.S. with no fee by using their mobile number or email address (Footnote 1).

(Footnote 1) Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply. Email and mobile transfers require enrollment in the service and must be made from a Bank of America consumer checking or savings account to a domestic bank account or debit card. Recipients have 14 days to register to receive money or the transfer will be cancelled. Dollar and frequency limits apply. See the Online Banking Service Agreement at [bankofamerica.com/serviceagreement](http://bankofamerica.com/serviceagreement) for details, including cut-off and delivery times. Data connection required. Wireless carrier charges may apply.

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