CHRIS FERENCE

CITICIS I LICE

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www.chrisference-portfolio.com

TECHNICAL SKILLS

Twin Cities, MN

- Java
- MySQL
- SQL DML & DDL
- HTML / CSS
- JavaScript

- Spring JDBC & JPA
- Spring Boot
- Bootstrap Toolkit
- Version Control (Git)
- jQuery

- Data/Class Modeling
- Debugging Techniques
- Agile Development
- Test Driven Development

May 2021 to November 2021

REST Architecture

EXPERIENCE

Quicksilver Express Courier, Little Canada, MN

Software Developer

- Refactored the existing website codebase from HTTP servlets to a Spring Boot API, which resulted in a more scalable and maintainable system.
- Worked collaboratively with a team of 5 developers on daily standup video calls to discuss progress, challenges, and prioritize tasks using Agile methodologies.
- Resolved IT tickets submitted by various employees within the organization, providing technical support to address system issues and troubleshoot software bugs.

The Software Guild, Minneapolis, MN

Java Apprentice (April 2020)

• Managed multiple project deadlines through the intensive Software Guild apprenticeship program by communicating effectively with professors and classmates.

Advertising Content Management System

• Built a full-stack web application with a content management system to advertise items for sale, allowing users to manage their listings by posting, editing, and deleting them.

Technologies Used: Java, MySQL, TinyMCE, HTML, CSS, BootStrap, Spring MVC, Thymeleaf, Spring Security

SuperHero Database

Created a full stack, web-based application to track fictional superhero sightings.

Technologies Used: Java, MySQL, Javascript, HTML, CSS, Bootstrap, Spring MVC

Flooring Company Sales Order System

 Programmed a CRUD console application to track sale orders for a flooring company allowing users to add, edit and delete clients and sales orders.

Technologies Used: Java, MVC Architecture, text file input/output, unit tests

Virtual DVD Library

• Developed a console application to manage a personal DVD library, offering CRUD

functionality for its contents. Reading and writing to a Text file

<u>Technologies Used</u>: Java, MVC, File input/output

Hotel Chain Database

 Created a database which enabled a hotel chain to track room reservations, invoices, customers, promotions and room charges.

<u>Technologies Users</u>: MySQL Database, MySQL Workbench, SQL

OTHER EXPERIENCE

Khan's Mongolian Barbeque, Richfield, MN

December 2016 to December 2019

Customer Service

- Provided service to up to 50 restaurant patrons in a timely and professional manner
- Maximized team efficiency by effective communication with co-workers
- Handled inquiries and complaints to maximize customer satisfaction with the establishment

Papa John's, Eden Prairie, MN

September 2012 to September 2016

Manager

- Managed team of 5 to 6 employees in order to ensure fast and effective service to customers
- Handled customer inquiries and complaints to maximize satisfaction with the brand
- Maintained professionalism while processing up to 100 orders during high volume sales

EDUCATION