

Christopher R. Ference

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TECHNICAL SKILLS

- | | | |
|-----------------|-------------------------|---------------------------|
| • Java | • Spring JDBC & JPA | • Data/Class Modeling |
| • MySQL | • Spring Boot | • Debugging Techniques |
| • SQL DML & DDL | • Bootstrap Toolkit | • Agile Development |
| • HTML / CSS | • Version Control (Git) | • Test Driven Development |
| • JavaScript | • jQuery | • REST Architecture |

SOFTWARE DEVELOPMENT PROJECTS

Advertising Content Management System

- Developed a full stack, web-based application and content management system to advertise items for sale. The site allowed users to post, edit and delete their listings.

Technologies Used: *Java, JSP's, MySQL, Javascript, TinyMCE, image file uploads, HTML, CSS, Bootstrap, Spring MVC, Thymeleaf, Spring Security Integration*

SuperHero Database

- Created a full stack, web-based application to track fictional superhero sightings.

Technologies Used: *Java, JSP's, MySQL, Javascript, HTML, CSS, Bootstrap, Spring MVC, Tomcat and Spring Dependency Injection*

Flooring Company Sales Order System

- Programmed a CRUD console application to track sale orders for a flooring company allowing users to add, edit and delete clients and sales orders.

Technologies Used: *Java, MVC Architecture, csv file input/output, unit tests, Spring DI and Spring AOP*

Virtual DVD Library

- Developed a CRUD console application to track the contents of a personal DVD library.

Technologies Used: *Java, MVC, File input/output, unit tests, Spring DI and Spring AOP*

Hotel Chain Database

- Created a database which enabled a hotel chain to track room reservations, invoices, customers, promotions and room charges.

Technologies Users: *MySQL Database, MySQL Workbench, SQL*

OTHER EXPERIENCE

Khan's Mongolian Barbeque, Richfield, MN

December 2016 to December 2019

Customer Service

- Provided service to up to 50 restaurant patrons in a timely and professional manner
- Maximized team efficiency by communicating with co-workers and ensuring timeliness for all scheduled shifts
- Handled inquiries and complaints to maximize customer satisfaction with the establishment

Papa John's, Eden Prairie, MN

September 2012 to September 2016

Manager

- Managed team of 5 to 6 employees in order to ensure fast and effective service to customers
- Handled customer inquiries and complaints to maximize satisfaction with the brand
- Maintained professionalism while processing up to 100 orders during high volume sales