

# Christopher Flathmann, PhD

**Research Assistant Professor**, Human-Centered Computing

**Associate Director**, Team Research Analytics in Computational Environments (TRACE) Research Group

School of Computing College of Engineering, Computing, and Applied Sciences Clemson University

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## **Short Biography**

Dr. Christopher Flathmann is a Research Assistant Professor and the Associate Director of the Team Research Analytics in Computational Environments (TRACE) Research Group within the division of Human-Centered Computing in the School of Computing at Clemson University. Dr. Flathmann received a PhD in Human-Centered Computing from Clemson University. For the last 5 years, Dr. Flathmann has prioritized the exploration of human-autonomy teamwork through multiple empirical research studies that have emphasized the importance of exploring the potential of human-autonomy teams that leverage modern autonomous platforms. His current interests continue to span the domain, but they heavily revolve around the exploration of the social influence, acceptance, and design of autonomous teammates. Additionally, his work spans various contexts, including software development, education, sports, manufacturing, and command and control. He has published fundamental explorations of critical concepts, such as autonomous teammate etiquette, ethics in human-autonomy teams, human-autonomy team cognition, and shared influence in human-autonomy teams. His research has received multiple best paper awards/nominations and has been published in high-ranking peerreviewed venues.

### **CURRICULUM VITAE**

## **Christopher Flathmann**

Research Assistant Professor, Human-Centered Computing School of Computing, Clemson University 119 McAdams Hall, Clemson SC, 29631 Email: cflathm@clemson.edu

#### Education

Ph.D. Human-Centered Computing, Clemson University, 2023 (Advisor: Nathan J. McNeese)

B.S. Computer Science, Clemson University University, 2018

### **Appointments**

#### Primary

2023- Research Assistant Professor, Human-Centered Computing, School of Computing, College of Engineering, Computing and Applied Sciences, Clemson University

## Secondary

2023- **Associate Director**, Team Research Analytics in Computational Environments (TRACE) Research Group, Clemson University; <a href="https://computing.clemson.edu/trace/">https://computing.clemson.edu/trace/</a>

## **Achievement Highlights**

- Over **20 publications** in top HCI and Human Factors conferences and journals.
- Three best papers received or nominated for Best Paper Award in ACM GROUP, ACM HAI, HICSS
- Reviewer of over 12 journals, conferences, and funding agencies.
- Over \$2 million is awarded research funding.

### Sponsored Research Grants and Gifts

Funding Summary
Awarded (total across all grants/gifts): \$2,170,822
Flathmann Allocation at Clemson: \$509,889

### External PI, Co-I, & Senior Personnel(Active):

- 2023 Collaborative Research: FW-HTF-RL: The Future of Aviation Inspection: Artificial Intelligence and Mixed Reality as Agents of Transformation. NSF. (Senior Personnel, 17%) \$1,558,433
- Synchronizing Collaborations for Human-Autonomy Teaming and Ethical Autonomy Use. AFOSR DURIP. (Co-I, 40%) **\$612,389**

## Pending Proposals

- 2023 Minimizing the Impact of Cognitive and Physical Limitations from Humans and Autonomy Through the Development, Training, and Implementation of Human-Autonomy Teaming in Underwater Environments. ONR. (Co-I) \$1,095,901
- 2023 Clemson University's STEM Teacher Learning Progression (CU-TLP) Extension. DOE. (Senior Personnel) \$2,625,579

## External Development & Writing Support of Funded Work:

- The Spread of Trust and Distrust in Distributed Human-Autonomy Teaming Constellations. AFOSR. **\$1,302,657**
- 2021 Connecting and Leveraging Physical and Digital Dimensions to Advance Human-Autonomy Teaming. ONR DURIP. **\$295,792**
- 2020 Promoting Human Interpretation and Interaction to Mitigate Bias in Artificial Intelligence Assisted Decision Aids. ONR. \$444,368
- 2020 Considerations of Ethical and Unethical Behavior on Trust in Human-Autonomy Teaming. AFOSR. **\$586,538**

#### **Publications**

Dissertation (Approved by Committee)

D.1 **Flathmann, C.** (February 2023). How to Make Agents and Influence Teammates: Understanding the Social Influence AI Teammates Have in Human-AI Teams. Committee: Nathan McNeese, Brian Dean, Eileen Kraemer, Brygg Ullmer, Laine Mears

## Journal Articles

- JA.12 Zhang, R., **Flathmann, C.**, Duan. W., Schelble, B.G., McNeese, N.J., & Knijnenberg, B. (In Press). I Know This Looks Bad, But I Can Explain: Understanding When AI Should Explain Actions In Human-AI Teams. *ACM Transactions on Interactive Intelligent Systems*.
- JA.11 **Flathmann, C.**, Duan, W., McNeese, N., Hauptman, A., & Zhang, R. (Under Review). Empirically Understanding the Potential Impacts and Process of Social Influence in Human-AI Teams. *Proceedings of the ACM on Human-Computer Interaction*. (CSCW).
- JA.10 Flathmann, C., Schelble, B.G., McNeese, N.J., Knijnenberg, B., Gramopadhye, A., & Madathil K.C. (2023). The Purposeful Presentation of AI Teammates: Impacts on Human Acceptance and Perception. *International Journal of Human-Computer Interaction*.
- JA.9 Mcneese, N.J., **Flathmann, C.**, O'Neill, T., & Salas, E., (2023). Stepping out of the shadow of human-human teaming: Crafting a unique identity for human-autonomy teams *Computers in Human Behavior*. https://doi.org/10.1016/j.chb.2023.107874
- JA.8 O'Neill, T., **Flathmann**, **C.**, McNeese, N.J., & Salas, E., (2023). 21st Century teaming and beyond: Advances in human-autonomy teamwork *Computers in Human Behavior*. https://doi.org/10.1016/j.chb.2023.107865
- JA.7 **Flathmann, C.**, B.G. Schelble, Mallick, R., & McNeese, N.J. (2023). Examining the Impact of Varying Levels of AI Teammate Influence on Human-AI Teams. *International Journal of Human-Computer Studies*. https://doi.org/10.1016/j.ijhcs.2023.103061
- JA.6 O'Neill, T., **Flathmann**, **C.**, McNeese, N.J., & Salas, E., (2023). Human-autonomy Teaming: Need for a guiding team-based framework? *Computers in Human Behavior*. https://doi.org/10.1016/j.chb.2023.107762
- JA.5 Zhang, R., Wen, D., **Flathmann, C.**, Freeman, G., & McNeese, N.J. (In Press). Investigating AI Teammate's Communication Strategies and Their Impact in Human-AI Teams For Effective Teamwork. *Proceedings of the ACM on Human-Computer Interaction*. (CSCW).
- JA.4 **Flathmann, C.**, McNeese, N.J., Schelble, B.G., Knijnenburg, B., & Freeman, G. (2023). Understanding the Impact and Design of AI Teammate Etiquette. *Human-Computer Interaction*. https://doi.org/10.1080/07370024.2023.2189595
- JA.3 Schelble, B., **Flathmann**, C., McNeese, N.J., O'Neill, T., Pak, R., & Namara, M.

- (2022). Investigating the Effects of Perceived Teammate Artificiality on Human Performance and Cognition. *International Journal of Human-Computer Interaction*. https://doi.org/10.1080/10447318.2022.2085191
- JA.2 Schelble, B.G., **Flathmann**, **C.**, Musick, G., McNeese, N.J., & Freeman, G. (2022). I See You: Examining the Role of Spatial Information in Human-Agent Teams. *Proceedings of the ACM on Human-Computer Interaction*. (CSCW), 1-27. https://doi.org/10.1145/3555099
- ▼ JA.1 Schelble, B.G., Flathmann, C., McNeese, N.J., Freeman, G., & Mallick, R. (2022). Let's Think Together! Assessing Shared Mental Models, Performance, and Trust in Human-Agent Teams. Proceedings of the ACM on Human-Computer Interaction. 6(GROUP), 1-29. <a href="https://doi.org/10.1145/3492832">https://doi.org/10.1145/3492832</a>

  \*Honorable Mention Paper Award

#### **Under Review**

- UR.7 **Flathmann, C.**, Mallick, R., Brady, C., McNeese, N., O'Neill, T., & Madathil, K., (Under Review). Interdependence and Composition: Empirically Linking Two Fundamental Teamwork Concepts in Human-AI Teams. *Human-Computer Interaction*.
- UR.6 Musick, G., Duan, W., **Flathmann, C.**, Knijnenburg, B., & McNeese, N.J., (Under Review). To share or not to share: Understanding and modeling individual disclosure preferences in recommender systems for the workplace. *ACM GROUP*.
- UR.5 Zhang, R., Duan, W., **Flathmann, C.**, Freeman, G., Knijnenburg, B., & McNeese, N.J., (Under Review). Verbal vs. Visual: How Humans Perceive and Collaborate with AI Teammates Using Different Communication Modalities in Various Human-AI Team Compositions. *ACM Computer Supported Cooperative Work*.
- UR.4 Schelble, B., Lancaster, C., Sengupta, S., Freeman, G., **Flathmann, C.**, & McNeese, N.J., (Under Review). Leveraging AI Teammate Behaviors to Support Effective Team Process Execution and Develop Situational Awareness. *IEEE Transactions on Social Computing Systems*.
- UR.3 Lancaster, C., Schulenberg, K., **Flathmann**, C., & McNeese, N.J., (Under Review). "It's Everybody's Role to Speak Up... But Not Everyone Will": Understanding AI Professionals' Perceptions of Accountability for AI Bias Mitigation. ACM Responsible Computing.
- UR.2 Musick, G., Hauptman, A.I., **Flathmann, C.**, McNeese, N.J., Knijnenberg, B. (Under Review). Recommendations with Benefits: Exploring Explanations in Information Sharing Recommender Systems for Temporary Teams. *ACM Transactions on Information Systems*.

UR.1 Mallick, R., **Flathmann, C.**, Lancaster, C., Hauptman, A., McNeese, N.J., & Ihekweazu, C., (Under Review). The Power of Positive AI: Designing next-generation artificial intelligence to adapt to the emotional needs of Human Teammates within Human-Agent Teams *Behavior and Information Technology*.

### *Book Chapters:*

- B.2 **Flathmann, C.**, Schelble, B.G., & McNeese, N.J. (2023). Refocusing Human-AI Interaction Through a Teamwork Lens. Book Chapter in *Handbook on Virtual Work*. Edward Elgar Publishing. https://doi.org/10.4337/9781802200508.00013
- B.1 Rapa, L. J., Marshall, J. C., Madison, S. M., Flathmann, C., Knijnenburg, B. P., & McNeese, N. J. (2022). Clemson University's Teacher Learning Progression Program: Personalized Advanced Credentials for Teachers. In *Handbook of Research on Credential Innovations for Inclusive Pathways to Professions* (pp. 313-334). IGI Global. http://doi.org/10.4018/978-1-7998-3820-3.ch016

## Conference Full Papers (Referred):

- C.10 Guo, L., **Flathmann**, C., Anaraky, R., McNeese, N., & Knijnenburg, B. (2022) The Effect of Recommendation Source and Justification on Professional Development Recommendations for High School Teachers. *HT'22: 33rd ACM Conference on Hypertext and Social Media*. https://doi.org/10.1145/3511095.3531280
- C.9 **Flathmann, C.**, Schelble, B. G., & McNeese, N. J. (2021, September). Fostering Human-Agent Team Leadership by Leveraging Human Teaming Principles. *In 2021 IEEE 2nd International Conference on Human-Machine Systems* (ICHMS) (pp. 1-6). IEEE. https://doi.org/10.1109/ICHMS53169.2021.9582649
- C.8 **Flathmann, C.**, Schelble, B. G., Zhang, R., & McNeese, N. J. (2021, July). Modeling and Guiding the Creation of Ethical Human-AI Teams. *In Proceedings of the 2021 AAAI/ACM Conference on AI, Ethics*, and Society (pp. 469-479). https://doi.org/10.1145/3461702.3462573
- **♀**C.7 Schelble, B., **Flathmann**, **C.**, Canonico, L. B., & Mcneese, N. (2021, January). Understanding human-AI cooperation through game-theory and reinforcement learning models. *In Proceedings of the Annual Hawaii International Conference on System Sciences*. *Nominated for Best Paper* http://dx.doi.org/10.24251/HICSS.2021.041
- **\$\PC.6\$ Flathmann, C.,** Schelble, B., Tubre, B., McNeese, N., & Rodeghero, P. (2020, November). Invoking Principles of Groupware to Develop and Evaluate Present and Future Human-Agent Teams. *In Proceedings of the 8th International*

- Conference on Human-Agent Interaction (pp. 15-24). Awarded Overall Best Paper https://doi.org/10.1145/3406499.3415072
- C.5 Schelble, B. G., **Flathmann**, C., & McNeese, N. (2020, November). Towards meaningfully integrating human-autonomy teaming in applied settings. *In Proceedings of the 8th International Conference on Human-Agent* Interaction (pp. 149-156). https://doi.org/10.1145/3406499.3415077
- C.4 Musick, G., Maloney, D., **Flathmann, C.**, McNeese, N. J., & Walton, J. (2020, December). Differentiated Instruction further Realized through Teacher-Agent Teaming. *In Proceedings of the Human Factors and Ergonomics Society Annual Meeting* (Vol. 64, No. 1, pp. 1318-1322). Sage CA: Los Angeles, CA: SAGE Publications. https://doi.org/10.1177%2F1071181320641315
- C.3 Flathmann, C., McNeese, N., & Canonico, L. B. (2019, November). Using human-agent teams to purposefully design multi-agent systems. *In Proceedings of the Human Factors and Ergonomics Society Annual Meeting* (Vol. 63, No. 1, pp. 1425-1429). Sage CA: Los Angeles, CA: SAGE Publications. https://doi.org/10.1177%2F1071181319631238
- C.2 Canonico, L. B., **Flathmann, C.**, & McNeese, N. (2019, November). Collectively intelligent teams: Integrating team cognition, collective intelligence, and ai for future teaming. *In Proceedings of the Human Factors and Ergonomics Society Annual Meeting* (Vol. 63, No. 1, pp. 1466-1470). Sage CA: Los Angeles, CA: SAGE Publications. https://doi.org/10.1177%2F1071181319631278
- C.1 Canonico, L. B., **Flathmann, C.**, & McNeese, N. (2019, November). The wisdom of the market: Using human factors to design prediction markets for collective intelligence. *In Proceedings of the Human Factors and Ergonomics Society Annual Meeting* (Vol. 63, No. 1, pp. 1471-1475). Sage CA: Los Angeles, CA: SAGE Publications. https://doi.org/10.1177%2F1071181319631282

*Workshop Papers & Organization (Peer Reviewed):* 

- WP.3 Beau G. Schelble, **Christopher Flathmann**, Scalia, M., Zhou, S., Chris Myers, Nathan J. McNeese, Jamie Gorman, Guo Freeman (2022). Addressing the Spread of Trust and Distrust in Distributed Human-AI Teaming Constellations. Workshop on Trust and Reliance in AI-Human Teams (TRAIT). 2022 ACM Conference on Computer-Human Interaction (CHI'22). New Orleans, LA. April 30th, 2022.
- WP.2 Guo, L., Anaraky, R., **Flathmann, C.**, McNeese, N.J., Knijnenburg, B. (2021). How to Recommend Professional Development Pathways to High School Teachers. Workshop on Human-Machine Partnerships in the Future of Work: Exploring the Role of Emerging Technologies in Future Workplaces. 2021

- ACM Conference on Computer Supported Cooperative Work (CSCW'21). Virtual. Oct. 23rd, 2021.
- WP.1 Schelble, B.G., **Flathmann**, **C.**, McNeese, N.J. (2021). Reducing Bias by Prioritizing Multi-Cultural Human-Agent Teams. Workshop on Human-Machine Partnerships in the Future of Work: Exploring the Role of Emerging Technologies in Future Workplaces. 2021 ACM Conference on Computer Supported Cooperative Work (CSCW'21). Virtual. Oct. 23rd, 2021.

#### Research Posters:

- P.2 **Flathmann, C.**, Schelble, B.G., & McNeese, N.J. (2020, September). Creating Human-Oriented Multi-Agent Teams. In *Insights @ BMW Manufacturing Co. LLC*. Greenville, SC.
- P.1 **Flathmann, C.** and Nathan McNeese. 2020. Using Human-Agent Teams to Purposefully Design Multi-Agent Teams. *Clemson 2019 Research Symposium*, 12 April 2019

*Presentations (Invited, Conference, & Program Reviews):* 

- PRE.7 Reshaping Human Roles in Future Smart Manufacturing Environments. AMFG 6800. September 2022.
- PRE.6 Connecting and Leveraging Physical and Digital Dimensions to Advance Human-Autonomy Teaming. Office of Naval Research Annual Program Review Meeting. September 2022.
- PRE.5 The role of AI in Future Manufacturing Environments. AMFG 6800. September 2021.
- PRE.4 Fostering Human-Agent Team Leadership by Leveraging Human Teaming Principles. IEEE ICHMS. September 2021.
- PRE.3 Contributing to the NRT Structure and Content. NRT Annual Meeting. January 2021.
- PRE.2 Invoking Principles of Groupware to Develop and Evaluate Present and Future Human-Agent Teams. Human-Agent Interaction. October 2020.
- PRE.1 Using Human-Agent Teams to Purposefully Design Multi-Agent Systems. Human Factors and Ergonomics Society Annual Meeting. November 2019.

As a Research Assistant Professor at Clemson University

PhD Student Mentorship

2022-present Rohit Mallick-PhD, Human-Centered Computing (multiple projects: 10 hours/week)		
Undergraduate Students		
2021-present Alyssa Williams BS, Computer Science (multiple projects: 10 hours/week)		
2021-preser	nt Christian Ihekweazu BS, Computer Science (multiple projects: 10 hours/week)	
2022-present Noah Taverez BS, Computer Science (multiple projects: 10 hours/week)		
2022-present Jake Macdonald BS, Computer Science (multiple projects: 10 hours/week)		
As a PhD Student & Reserach Assistant at Clemson University		
PhD Students		
2020-2022	Geoffery Musick- PhD, Human-Centered Computing	
Undergraduate Students		
2018-2020	Casey Hird- BS, Computer Engineering (multiple projects: 10 hours/week)	
2019-2022	Steve Russell- BS, Computer Science (multiple projects: 10 hours/week)	
2020-2022	Wesley Everett- BS, Computer Science ( UPIC Intern)	
2020-2021	Top Lee- BS, Computer Science (multiple projects: 10 hours/week)	
Teaching Experience		
Clemson University		
Courses Taught		
Fall 2023	Lead Instructor CPSC 9500: School of Computing Seminar	
2021-2023	Recurring Guest Lecturer HCC 8500: The Science of Teamwork and Technology	
Fall 2021	Recurring Guest Lecturer CPSC 4140: Human and Computer Interaction	
2020-2021	<b>Volunteer Graduate Teaching Assistant</b> AMFG 6200: Collaboration and Teamwork in Manufacturing Systems	

Undergraduate Teaching Assistant CPSC 2120: Algorithms and Data

2017

Structures

## **Professional Activities**

Memberships 2020- Member Association for Computing Machinery (ACM)		
2023-	Member Human-Factors and Ergonomic Systems Society	
Reviewing Journals 2020-	Human Factors: The Journal of the Human Factors and Ergonomics Society	
2015-	Computers in Human Behavior	
2021-	ACM Transactions on Human-Robot Interaction	
2021-	Journal of Cognitive Engineering and Decision Making	
2022-	Journal of Field Robotics	
Conferences 2021-	ACM Computer-Human Interaction (CHI)	
2021-	ACM/IEEE Human-Robot Interaction (HRI)	
2021-	IEEE International Conference on Tools with Artificial Intelligence (ICTAI)	
2020-	ACM Computer Supported Cooperative Work (GROUP)	
2020-	Human Factors and Ergonomics Society Annual Meeting (HFES)	
2020-	Winter Simulations Conference (WSC)	
2020-	Military Health System Research Symposium (MHSRS)	
Professional Community/National Service  2021 Presenter, National Research Traineeship, "Contributing to the NRT Structure and Content"		
Society/Inter 2023	rnational Service User Modeling, Adaptation, and Personalization (UMAP) Late-Breaking Work Program Committee Member	

# **University Service**

University Service/Representation Clemson University

2023	United States Air Force Academy Visiting Cadet Host	
2023	Robotics Demonstration Lead @ Clemson Elementary STEM Night	
2019	Visiting German Computing Graduate Student Group Tour Guide	
Honors & Awards		
2023	ACM GROUP Honorable Mention Best Paper Award	
2021	HICSS Best Paper Nomination	
2020	Overall Best Paper Award for International Conference on Human-Agent Interaction (HAI)	
2020	Top Papers of International Conference on Human-Agent Interaction (HAI)	
2019	Clemson Three Minute Thesis Finalist for the College of Computing, Engineering, and Applied Science	
2018	International Collegiate Programming Contest Regional Qualifier, Top Clemson Team	
2017	DuPont Undergraduate Project of the Year: Smart Aiding Application for Travel Safety	