

Curt Fornolles

Information Security Analyst | SOC Analyst | Cyber Security Analyst

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Detail-oriented professional with **7+ years** of experience & proven knowledge of **Customer Communication**. Continually to improve **Cybersecurity** and **Information Security** expertise with experiences, certifications, & college education.

Certifications

- **CompTIA Security+**
- **CompTIA Network+**
- **CompTIA A+**
- HDI Support Center Analyst
- TestOut Network PRO

Education

2021-05 - 2023-08

Associate of Science: Cybersecurity

Hillsborough Community College - Tampa, FL

- **EC-Council: CEH V11, CNDv2, & CPENT**
- Vulnerability Scanning & Management
- Operating System: Windows & Linux
- Cisco Routing & Switching
- Firewall Configuration
- Penetration Testing
- Risk Management
- Virtualization
- Programming: JavaScript, HTML5, CSS, SQL, & PHP

Work History

2021-08 - Current

IT SUPPORT SPECIALIST L2

National Veterinary Associate, Tampa, FL

- Managed & resolved a high volume of tickets, consistently ranking **Top 3 Performer** in the department.
- Lead **special projects** for software deployment, training, & presentation for over **40 users**.
- Collaborated with SOC Operations to troubleshoot **EDR** software

SentinelOne & secure client data.

- Troubleshoot network, application, & server issues, identifying & resolving problems to minimize downtime & ensure business continuity.
- Ensure workstations are in compliance with corporate & security policies to enable **Palo Alto's VPN**.
- Utilized Adaxes to automate & manage the **Active Directory & Azure AD M365** user accounts.
- Reviewed emails for phishing attempts & solved problems related to sending & receiving emails.
- Migrated end-users from **DUO Security** to the **Microsoft** or **Google MFA** platform.

2019-10 - 2020-02

RESTAURANT MANAGER

Sekushi Japanese Sushi & Raw Bar, Tampa, FL

- Developed and delivered training programs and materials to enhance the skills and knowledge of staff members.
- Analyzed employee work hours and schedules to identify opportunities for cost savings, while ensuring adequate staffing to meet business needs.
- Conducted customer satisfaction surveys, analyzed feedback, and implemented changes to improve customer experience and drive repeat business.
- Orchestrated interviews with potential candidates, evaluating their qualifications and fit for the organization.

2015-01 - 2019-08

ASSISTANT MANAGER

Koizi Hibachi & Sushi, Brandon, FL

- Managed a team of up to **18 employees**, providing guidance, support, and leadership to ensure their success and productivity.
- Communicated company policies and procedures to clients at a party attended by up to **40 individuals**, ensuring compliance and customer satisfaction.