

**PROPOSED 45-MINUTE PRESENTATION:
COORDINATORS SYMPOSIUM
2014 AADPRT ANNUAL MEETING**

Title of Workshop: *"Managing a Crisis: A Resident Disappearance"*

Educational Objective(s) (Please list several key objectives):

At the conclusion of this workshop participants should be able to:

- 1. Identify and prioritize "first-steps" to take when a crisis situation is recognized*
- 2. Utilize organizational and local resources that can assist with management of crisis situations*
- 3. List ways to manage the emotional impact and identify tools to foster a positive morale.*
- 4. Discuss the challenges of local, national and social media attention*

Abstract (one short paragraph description of the content of the presentation):

In December 2013, a first year psychiatry resident went missing from her duties at Western Michigan University Homer Stryker M.D. School of Medicine in Kalamazoo. Four months later, her body was found in a small lake off I-94 in Northern Indiana, over 100 miles away. We will review the many challenges our program encountered, such as dealing with the crisis of her disappearance, working with law enforcement and the family; the impact on residents, staff and faculty; internal and external communication issues, intense local and national media attention, social media activity, and finally, dealing with her untimely death.

Please provide a brief, proposed agenda for your workshop. Your agenda should include:

1. the order of presentations or activities

describe the sequence of events; how the residency program was impacted during the four months the resident was missing and what was learned from the perspective of Program Director, Program Coordinator and Chief Resident; steps following the death of the resident and discussion of media attention; discussion with the audience about how those lessons can be applied by other programs encountering crisis situations.

2. the names of the persons responsible for each

Robert D. Strung, MD, Department Chair and Program Director

Michael Redinger, MD, MA, Chief Resident

Nancy J. Lenz, BBA, C-TAGME, Program Coordinator

3. the time allotted for each activity

estimate 30 minutes to discuss what happened, the challenges as a result, the aftermath and media clips

estimate 15 minutes for audience discussion and questions

Please be sure to allow sufficient time in your agenda for interactive components and leave time at the end for questions. Be sure that the total time does not exceed the time allotted for the workshop.

This workshop is geared toward (please check/specify):

X New Coordinators

X Senior Coordinators

X General Psychiatry Coordinators

X Fellowship Coordinator

Has the workshop been presented at a previous AADPRT Meetings? If so, when? No

Names/Title/Contract Information for primary presenter and co-presenters:

Robert D. Strung, MD, Department Chair and Program Director

Michael Redinger, MD, MA, Chief Resident

Nancy J. Lenz, BBA, C-TAGME, Program Coordinator, phone 269.337.6375, nancy.lenz@med.wmich.edu

DO NOT submit to the general AADPRT website. . Please email your submission(s) to the 2014 Coordinators' Symposium AADPRT mailbox at AADPRT@cha.harvard.edu with "Orlando Presentation Submission" in the subject line by Monday, October 20, 2014.