

CHIRAG GARG

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PROFILE OVERVIEW

- Adept at receiving and monitoring data from multiple data streams, self-manage during independent projects, as well as collaborate as part of a productive team.
- Possess comprehensive knowledge of database platforms, data preparation, and data analysis.
- Strong data-driven decision-making abilities, and analytical and problem-solving skills.
- Strong verbal and written communication skills along with excellent customer support and service.
- Creative, collaborative, enthusiast, flexible, determined, self-driven individual with a strong desire to learn.
- Excellent team player with a focus on collaboration, team building and customer relations.

EDUCATION

Seneca College

Canada, Toronto

Advanced Diploma of Computer Programming and Analysis

August 2024

SKILLS

- **Technical:** C, C++, HTML5, CSS3, JavaScript, MySQL, Database Management, Ms. Excel, Java (Beginner), Data Analysis, Microsoft Office, Oracle 12c, MS Visual Studio, GIT
- **Other Skills:** Time Management and Organizational skills, Communication and Presentational Skills.
- **Language:** English (Native), Hindi (Native).

HONOURS & AWARDS

- Great academic achievement and was named in the President's Honour List

EMPLOYMENT

TIM HORTONS

Canada, Toronto

Team Member/Cashier

January 2022 - Present

- Maintained high standards of customer service during high-volume, fast-paced operations.
- Communicated clearly and positively with co-workers and management.
- Mastered point-of-service (POS) computer system for automated order taking.
- Handled currency and credit transactions quickly and accurately.
- Followed procedures for safe food preparation, assembly, and presentation.
- Assisted management with inventory control and stock ordering.
- Built loyal clientele through friendly interactions and consistent appreciations.
- Resolved complaints promptly and professionally.
- Cross-trained and coordinated scheduling with team members to ensure seamless service.
- Took initiative to find extra tasks when scheduled duties were completed.

ACTIVITIES AND INTERESTS

- Volunteering and community involvement
- Blogging
- Marketing
- Travelling
- Sports