**Colin Gidzinski**  
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| Objective |

To gain experience and develop new skills in fast paced working environments.

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| Skills & Training |

* **Workplace Skills**
  + Ability to adapt to changing environments and conditions
  + Excellent time management gained from workplace and academic experiences
  + Able to grasp new concepts quickly and efficiently
  + Exceptional group worker and skilled in leadership positions
  + Creative with an eye for detail
  + Organized and punctual
* **Technological Skills**
  + Advanced user of Microsoft Windows Operating System (XP,Vista,Win7)
  + Proficient user of Microsoft Office Suite and Open Office Suite
  + Programming experience in Visual Basic, Java, JavaScript, Basic, Html5, CSS, Angular, Node.js, Ionic, Python, C, Qt, Embedded Systems (Arduino, Picaxe, Basic Stamp and AVR)
  + Computer hardware assembly and repair

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| Education |

* **Honors Computing & Computer Electronics**

Wilfrid Laurier University, Waterloo, Ontario2012– Present

* Bishop Macdonell Catholic High School, Guelph, Ontario2007 – 2011

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| Interests / Activities |

* Assembling computers and servers
* Software development (mobile, web and desktop)
* Designing, programming and assembling electronic gadgets
* Disassembling electronics to understand their inner working

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| Achievements |

* 2nd Place, BDO New Venture Pitch Competition 2012
* Award in Entrepreneurship, 2011
* Award in Computer Engineering, 2011
* Top of Class in Computer Engineering, 2009
* Computer and Technology Award, 2006 and 2007

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| Experience |

**Computer Technician and Sales, Extreme-PC  
January 2009 – 2011**

* Computer assembly and repairs
* Customer assistance and service
* Extension of company's e-commerce website

**IT Support Representative, OpenText Corporation  
May 2014 – August 2014**

* First point of contact to all end-users for the whole lifecycle of a support case involving phone and ticket queue support
* Support and troubleshoot all types of technical questions, service requests and issues, including but not limited to, network connectivity, printers, copiers, fax, audio/visual equipment, smartphones
* User account creation, modification and termination in various enterprise systems
* Delivery of clear and concise support documentation
* Ongoing training to end-users
* Compatibility testing of new software within the OpenText desktop environment
* Asset and inventory management of hardware
* Installation of PCs and maintenance of the standard configuration
* Variety of corporate event support for all business units both on and off site

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| Volunteer Experience |

* WLU Intramural Soccer Captain (2014-2015)

• WLU Phi (Computer Science, Physics and Mathematics Club) Social Director (2014-2015)

* Guelph Food Bank - Sorting newly donated food and organizing existing inventory
* Guelph River Run Center, Festival of Trees - Setting up and decorating artificial Christmas trees
* Zehrs 60th anniversary celebration - Distributing cotton candy and operating games for charity
* House league hockey score keeping
* Chair crew at Bishop Macdonell Catholic High School - Helped lead a team that arranged and stacked chairs for assemblies (2 Years)
* Broadcast team at Bishop Macdonell Catholic High School - Helped lead a weekly video broadcast for announcements and events (2 Years)