# Colin Gilchrist

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### **Education**

### COLLEGE OF SCIENCE AND TECHNOLOGY | 2016-PRESENT | TEMPLE UNIVERSITY

- Major: Information Science and Technology
- Related coursework: Discrete Mathematics, Data Structures, Database Management Systems, Computer Programming in C, Program Design and Abstraction, Operating Systems and Networking, Client-Side Scripting for the Web, Component-Based Software Design
- GPA: 3.05

#### **Skills & Abilities**

#### PROGRAMMING AND DATBASES

- Intermediate experience with Python, Java, C, and data structures associated with those languages
- Some experience with SQL in Oracle Database

#### **OPERATING SYSTEMS**

- Knowledge of and experience with Windows 10, MacOS, and Linux
- Experience with both the bash terminal and the Windows command prompt/PowerShell

#### **SYSTEMS ADMINISTRATION**

- Experience with troubleshooting and fixing both hardware and software issues on both Mac and Windows machines.
- Experience with managing a userbase and applying group policies using Microsoft Active Directory

#### **ORGANIZATIONAL**

- Member of Pi Lambda Phi Fraternity since 2017
- Consistent participation in community service events

# **Experience**

## SYSTEMS ADMINISTRATION INTERN | REMINDERMEDIA | JANUARY 2019 - AUGUST 2019

- Provided hands on technical support to the company through the use of a ticket system while also
  performing administrative tasks such as: imaging computers, managing the Active Directory, managing
  the inventory of IT equipment, and helping the IT/network infrastructure departments with any projects
  they had.
- Successfully helped implement a roaming profile system through Active Directory to over 100 employees to allow for easy switching between machines.

#### CONTRACT INTERN | 4 POINTS TECHNOLOGY | JUNE 2017 - AUGUST 2017

• Provide administrative support for contracts and project control, create and maintain contract files and documentation, assist with submitting contract related reports and work and generate customer quotes.