Cole Gorski

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PROFESSIONAL STATEMENT:

Software engineer with three years of work in full stack development and proven experience with modern web frameworks and tools such as React, TypeScript, Node.js, Mongo and RESTful web services. Passionate about solving difficult problems and building innovative products that cater to end users' needs. Confident communicator and collaborator between product, design, and engineering teams with a track record of delivering on projects from start to finish.

EDUCATION:

The Ohio State University   **Columbus, OH**
Bachelor of Science in Business Administration, Computer Science   *May 2019*
- Summa Cum Laude
- Specializations: Marketing, Artificial Intelligence
- Innovation, Creativity & Entrepreneurship Scholar
- **Cumulative GPA:3.953**

WORK EXPERIENCE:

Accenture   **Chicago, IL**
Frontend Development Specialist   *November 2021 – Current*
- Typescript + React Native developer for mobile e-commerce application delivered to Fortune 100 company
- Developed custom component library through entire lifecycle, including design, build, test and implementation
- Led 3rd party payments API integration with estimated volume of $10mm / month, as well as testing and integration for 30+ endpoints
- Developed infinite scroll product displays with paginated data fetching capabilities, reducing payload size by 90%
- Conducted daily code reviews for eight junior developers
- Wrote unit tests with Jest and Testing Library achieving 85% code coverage

Accenture   **Chicago, IL**
Technology Sr. Analyst – Advanced Application Engineer   *November 2020 – November 2021*
- Lead developer for virtual agent application that managed over 3,000 daily requests while maintaining a 65% containment rate, leading to a 44% reduction of incoming care center calls
- Built agent with over 60 conversation paths using NLP engine Dialogflow and Google Cloud technology stack
- Engineered Node.js serverless webhooks for agent requests with average latency of under 1 second
- Collaborated closely with product and design teams to define MVP and map initial user conversation flows
- Orchestrated new DevOps build pipelines, reducing build times by 56%
- Led requirements gathering with client web services team to define data strategy for API development

Accenture   **Chicago, IL**
Technology Analyst – Advanced Application Engineer   *November 2019 – November 2020*
- Utilized GCP resources to host, run, and deploy frontend web chat integrations for client chat bots
- Architected customer notification system by connecting API platform Apigee to SMS, email and push channels
- Led refactor effort to launch stabilized virtual agent environments that improved overall application performance and circumvented web service latency that were blocking test activities, ultimately resulting in an on-time release
- Trained and deployed a machine learning classification system to categorize incoming support emails

SKILLS

- **Languages**: JavaScript, HTML/CSS, SQL, Typescript
- **Frameworks**: React/Native, Node, Express, Mongo
- **CI/CD**: Git, Jenkins, Azure DevOps
- **Platforms:** AWS (**certified**), GCP, Azure, Apigee

SOFTWARE PROJECTS

- **Destination Windy City**: online JS application to search, submit and review the best attractions in Chicago (destinationwindycity.com)
- **Alexa CTA Tracker**: Amazon Alexa skill to track locations of Chicago trains and busses

INTERCOLLEGIATE ATHLETICS

Ohio State Men's Varsity Track and Field   *September 2014 – March 2019*
- Devoted an average of 20 hours per week to training while maintaining superior academic standing
- Overcame two season-ending injuries to become 3x Big Ten champion, 3x NCAA All-American and school record holder (indoor & outdoor)
- Academic All-American and Big Ten Medal of Honor finalist