

Oracle Platform as a Service and Infrastructure as a Service – Public Cloud

Service Descriptions- Metered & Non-Metered

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Oracle Database Public Cloud Services

Applicable Part # B77326

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Database Public Cloud Services.

Eligible Services

The current Database Public Cloud Services available include:

- Oracle Database Cloud Service
- Oracle Database Backup Cloud Service
- Oracle Database Exadata Cloud Service
- Oracle MySQL Cloud Service
- Oracle GoldenGate Cloud Service
- Oracle GoldenGate Cloud Service – Enterprise

During the Services Period of your order, you may consume any Database Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Database Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Database Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each Database Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. "Pay as You Go" or 2. "Pre-paid Subscription"

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner "Account Administrator" privileges.

"Pay as You Go"

If you do not wish to pre-pay an amount to Oracle for use of Database Public Cloud Services, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle's then current price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new Database Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their use. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

"Pre-Paid Subscription"

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle Database Public Cloud Services (the "Oracle Pre-Paid Subscription"). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period") unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated Database Public Cloud Service as defined in your order. If Oracle adds additional service offerings to list of eligible Database Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle's then current price list defined in Oracle's "Pay as You Go" Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Database Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active Database Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the Database Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

Oracle Database Cloud Service

Oracle Database Cloud Service Offering	Part #	Metric
Oracle Database Cloud Service-Standard Edition One -Virtual Image -General Purpose	B78521	OCPU PER MONTH
Oracle Database Cloud Service-Standard Edition One -Virtual Image- General Purpose	B78522	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-Virtual Image -General Purpose	B78523	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-Virtual Image- General Purpose	B78524	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition High Performance -Virtual Image- General Purpose	B78525	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition High Performance -Virtual Image -General Purpose	B78526	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition Extreme Performance- Virtual Image- General	B78527	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition Extreme Performance-Virtual Image- General Purpose	B78528	OCPU PER HOUR
Oracle Database Cloud Service-Standard Edition One-General Purpose	B78529	OCPU PER MONTH
Oracle Database Cloud Service-Standard Edition One-General Purpose	B78530	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-General Purpose	B78531	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-General Purpose	B78532	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-High Performance -General Purpose	B78533	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-High Performance- General Purpose	B78534	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-Extreme Performance -General Purpose	B78535	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-Extreme Performance General Purpose	B78536	OCPU PER HOUR
Oracle Database Cloud Service-Standard Edition One-Virtual Image-High Memory	B78537	OCPU PER MONTH
Oracle Database Cloud Service-Standard Edition One-Virtual Image-High Memory	B78538	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-Virtual Image-High Memory	B78539	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-Virtual Image-High Memory	B78540	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition High Performance-Virtual Image-High Memory	B78541	OCPU PER MONTH

Oracle Database Cloud Service-Enterprise Edition High Performance-Virtual Image-High Memory	B78542	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition Extreme Performance-Virtual Image-High Memory	B78543	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition Extreme Performance-Virtual Image-High Memory	B78544	OCPU PER HOUR
Oracle Database Cloud Service-Standard Edition One-High Memory	B78545	OCPU PER MONTH
Oracle Database Cloud Service-Standard Edition One-High Memory	B78546	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-High Memory	B78547	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-High Memory	B78548	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-High Performance	B78549	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-High Performance	B78550	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-Extreme Performance -High Memory	B78551	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-Extreme Performance -High Memory	B78552	OCPU PER HOUR
Oracle Database Exadata Cloud Service - Quarter Rack – Metered - X5	B84707	HOSTED ENVIRONMENT PER MONTH
Oracle Database Exadata Cloud Service - Half Rack – Metered – X5	B84708	HOSTED ENVIRONMENT PER MONTH
Oracle Database Exadata Cloud Service - Full Rack – Metered – X5	B84709	HOSTED ENVIRONMENT PER MONTH
Oracle Database Exadata Cloud Service - Quarter Rack – Metered – X6	B87567	HOSTED ENVIRONMENT PER MONTH
Oracle Database Exadata Cloud Service - Half Rack – Metered – X6	B87568	HOSTED ENVIRONMENT PER MONTH
Oracle Database Exadata Cloud Service - Full Rack – Metered – X6	B87569	HOSTED ENVIRONMENT PER MONTH
Oracle Database Exadata Cloud Service - Additional OCPUs - Metered	B84710 ¹	OCPU PER MONTH
Oracle Database Exadata Cloud Service - Additional OCPUs - Metered	B86664	OCPU PER HOUR

Description

Oracle Database Cloud Service provides a dedicated Oracle Database 11g Release 2 or Oracle Database 12c database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. It provides broad SQL*NET access and supports Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console and the services published REST API.

Oracle Database Exadata Cloud Service provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage. Exadata Cloud Service instances are enabled with

¹ Minimum of 1 OCPU per DB Node. OCPUs must be in multiples of 2 for a Quarter Rack, 4 for a Half Rack, and 8 for a Full Rack. Total OCPUs per rack may not exceed the maximum limit for the particular rack.

automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Exadata Cloud Service provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Exadata Cloud Service through the Oracle Database Cloud Service console and the services published REST API.

Service Activation, Measurement and Usage

You may begin using the Oracle Database Cloud Service after the Oracle Cloud Service account has been set up for consumption. The Exadata Cloud Service can be used after the Service has been activated. Your may view your usage of the Oracle Database Cloud Service and Oracle Exadata Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Database Cloud Service- Virtual Image, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- For purposes of Oracle Database Cloud Service, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- For purposes of Exadata Cloud Service, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata system. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.

Termination

The Oracle Database Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Database Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle GoldenGate Cloud Service - Metered

Oracle GoldenGate Cloud Service Offering	Part #	Metric
Oracle GoldenGate Cloud Service - Metered	B85266	OCPU per Month
Oracle GoldenGate Cloud Service - Metered	B85267	OCPU per Hour

Users of the Oracle GoldenGate Cloud Service are authorized to access the Oracle GoldenGate Cloud Service. The service environment includes 1 Terrabyte of local block storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

For the purpose of this Oracle GoldenGate Cloud Service, only (a) the OCPU running the Oracle cloud database from which you capture data and/or (b) the OCPU running the Oracle cloud database where you will apply the data must be counted.

Service Activation, Measurement and Usage

You may begin using the Oracle GoldenGate Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle GoldenGate Cloud Service in the Oracle GoldenGate Cloud Service console on a daily basis.

Third Party Web Sites, Platforms and Services

This Oracle GoldenGate Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

The Oracle GoldenGate Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle GoldenGate Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle GoldenGate Cloud Service - Enterprise - Metered

Oracle GoldenGate Cloud Service Offering	Part #	Metric
Oracle GoldenGate Cloud Service – Enterprise - Metered	B87417	OCPU per Month
Oracle GoldenGate Cloud Service – Enterprise - Metered	B87418	OCPU per Hour

Metrics

OCPU PER MONTH: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Data Integrator Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Data Integrator Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

The Oracle GoldenGate Cloud Service - Enterprise requires a minimum number of four (4) OCPUs. Four (4) OCPUs gives you up to four (4) Connections, more connections require more OCPUs. A Connection is defined as a unique connection used to build integrations between applications or databases using the Oracle GoldenGate Cloud Service - Enterprise. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST endpoint to which the Oracle GoldenGate Cloud Service – Enterprise is connected. Applications, databases or Web Services that use the same url and credential are counted as one Connection. Files hosted on a file system do not count as a Connection.

Users of the Oracle GoldenGate Cloud Service – Enterprise are authorized to access the Oracle GoldenGate Cloud Service - Enterprise. The service environment includes 1 Terabyte of local block storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Service Activation, Measurement and Usage

You may begin using the Oracle GoldenGate Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle GoldenGate Cloud Service in the Oracle GoldenGate Cloud Service console on a daily basis.

Third Party Web Sites, Platforms and Services

This Oracle GoldenGate Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

The Oracle GoldenGate Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle GoldenGate Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle MySQL Cloud Service - Metered

No	Oracle MySQL Cloud Service Offering	Part #	Metric
1	Oracle MySQL Cloud Service - Metered	B86387	OCPU per Hour

Metrics

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle MySQL Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle MySQL Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

Description

Oracle MySQL Cloud Service provides a dedicated MySQL Enterprise Edition database instance with automated customer-controlled backup, patching, scaling and lifecycle management with cloud tooling. It supports MySQL tools and Enterprise Manager. You can use the Oracle MySQL Cloud Service through the Oracle MySQL Cloud Service console.

Service Activation, Measurement and Usage

You may begin using the Oracle MySQL Cloud Service after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle MySQL Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

For purposes of Oracle MySQL Cloud Service, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

Termination

The Oracle MySQL Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle MySQL Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Backup Cloud Service

No	Oracle Database Backup Offering	Part #	Metric
1	Storage Capacity	B77079	GIGABYTE STORAGE CAPACITY PER MONTH
2	Outbound Data Transfer	B77476	GIGABYTE OUTBOUND DATA TRANSFER PER
3A	PUT, COPY, POST or LIST Requests	B77477	1,000 REQUESTS PER MONTH
3B	GET and all other Requests	B77478	10,000 REQUESTS PER MONTH

Metrics:

GIGABYTE STORAGE CAPACITY PER MONTH: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

GIGABYTE OUTBOUND DATA TRANSFER PER MONTH: is defined as the quantity during a month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.

1,000 REQUESTS PER MONTH: is defined as maximum of 1,000 Requests per Month, of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

10,000 REQUESTS PER MONTH: is defined as maximum of 10,000 Requests per Month, of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

Description

Oracle Database Backup Cloud Service is designed to provide scalable object storage for your Oracle database backup data. You can use the Oracle Database Backup Cloud Service to perform backup and recovery operations using the RMAN interface. To store Oracle Database backups, You must first purchase the Oracle Database Backup Cloud Service. The Oracle Storage Cloud Service cannot be used to store Oracle Database backups with the RMAN interface.

Service Activation, Measurement and Usage

You may begin using the Oracle Database Backup Cloud Service after Oracle has activated Your Oracle Cloud Service account. Your may view your usage of the Oracle Database Backup Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Database Backup Cloud Service-Storage Capacity, Your usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by You during each month. Usage data is collected at one-hour intervals and the storage usage is measured in “TimedStorage-ByteHrs” which are added up at the end of each calendar month to generate Your monthly charges.
- For purposes of Oracle Database Backup Cloud Service-Outbound Data Transfer, Your usage is measured by calculating for each calendar month the total GB of Outbound Data Transfer from the Oracle Cloud Service, including downloads by You or transfers over the internet.
- For purposes of Oracle Database Backup Cloud Service-Requests Your usage is measured by the quantity of REST API Requests (including PUT, HEAD, POST, COPY, DELETE, GET) You used in the Oracle Database Backup Cloud Service during each calendar month.

Termination

The Oracle Database Backup Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Database Backup Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Public Cloud Services

Applicable Part #

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Big Data Public Cloud Services.

Eligible Services

The current Big Data Public Cloud Services available include:

- Oracle Big Data Preparation Cloud Service
- Oracle Big Data Cloud Service – Compute Edition
- Oracle Event Hub Cloud Service
- Oracle Big Data Cloud Service

During the Services Period of your order, you may consume any Big Data Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Big Data Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Big Data Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each Big Data Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. “Pay as You Go” or 2. “Pre-paid Subscription”

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

“Pay as You Go”

If you do not wish to pre-pay an amount to Oracle for use of Big Data Public Cloud Services, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle’s then current

price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new Big Data Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their use. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

"Pre-Paid Subscription"

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle Big Data Public Cloud Services (the "Oracle Pre-Paid Subscription"). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period") unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated Big Data Public Cloud Service as defined in your order. If Oracle adds additional service offerings to list of eligible Big Data Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle's then current price list defined in Oracle's "Pay as You Go" Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Oracle Big Data Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active Big Data Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the Big Data Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

Oracle Big Data Cloud Service

Oracle Big Data Cloud Service Offering	Part #	Metric
Oracle Big Data Preparation Cloud Service	B85311	Hosted Named User Per Month

Oracle Big Data Preparation Cloud Service Metered – Hosted Named User Per Month

Applicable Part # B85311

Description

Hosted Named Users of the Oracle Big Data Preparation Cloud Service are authorized to access the data processing capabilities of the Big Data Preparation Cloud Service. This includes the ability to create, edit, and delete transformation scripts, as well as scheduling them for publish using the internal scheduler.

The Oracle Big Data Preparation Cloud Service environment is subject to the following limits:

- Oracle will provision one environment for this Oracle Cloud Service. This environment may be dedicated as a stage environment for non-production use or as a production environment. Additional environments may be purchased subject to additional fees.

Third Party Web Sites, Platforms and Services

Oracle Big Data Preparation Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Tech Cloud Non UCM SD 011824

Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

The Oracle Database Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Database Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Responsibilities

The following aspects of service management are the customer's responsibility. These include, but are not limited to:

The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.

Files uploaded via the Big Data Preparation Cloud Service do not get scanned by anti-virus software. Customer is responsible for checking all uploaded files for the presence of viruses. Oracle accepts no liability for any damage caused by any virus transmitted during the upload process.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service - Starter Pack – 3 Nodes – Metered – Hosted Environment per Month

Applicable Part # B87287

Description

The Oracle Big Data Cloud Service – Starter Pack – 3 nodes consists of the following:

- A platform designed to run diverse workloads on Hadoop and Spark systems and for the development of new Big Data applications and integrations with existing relational data.
- Pre-configured with security features utilizing Apache Sentry, Kerberos, both network encryption and encryption at rest, as well as Oracle Audit Vault and Database Firewall.

Each tenant of Oracle Big Data Appliance Cloud Service – Starter Pack – 3 Nodes ordered by You receives 3 Hosted Nodes with 32 Oracle Compute Units per node. Each node has 256 GB RAM and 48 TB of storage.

The Oracle Big Data Cloud Service – Starter Pack – 3 Nodes includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera's Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

Termination

When an Oracle Big Data Cloud Service instance is terminated, the data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no

longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

Responsibilities

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop installation and configuration
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service – Additional Nodes – Metered – Hosted Nodes Per Month

Applicable Part # B87288

Description

Each tenant of Oracle Big Data Cloud Service – Additional Nodes receives additional nodes with 32 Oracle Compute Units per node. Each node has 256 GB RAM and 48 TB of storage.

The Oracle Big Data Cloud Service – Additional Nodes includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera's Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

Termination

When an Oracle Big Data Cloud Service instance is terminated, the service data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

Responsibilities

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop configuration and installation
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment

- Monitoring of all Hadoop services running on the system

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service – Additional OCPU's – Metered

Applicable Part # B86670

Description

Oracle Big Data Cloud Service – Additional OCPU's – Metered enables a tenant of Oracle Big Data Cloud Service to expand a single Oracle Big Data Cloud Service instance with an additional set of OCPUs measured on a per hour basis. Oracle Big Data Cloud Service – Additional OCPU's – Metered does not include storage capacity.

Each tenant of Oracle Big Data Cloud Service – Additional OCPU's – Metered receives additional OCPUs in increments of 32 with a maximum per Oracle Big Data Cloud Service instance of 96 Oracle Compute Units. Each increment of 32 Oracle Compute Units also includes 256GB RAM.

Service Activation, Measurement and Usage

You may begin using the Oracle Big Data Cloud Service – Additional OCPU's after the Oracle Big Data Cloud Service instance has been set up for created. You may view your usage of the Oracle Big Data Cloud Service –Additional OCPU's in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Big Data Cloud Service – Additional OCPU's - Metered, usage per the OCPU Per Hour metric is measured by calculating the number of OCPUs – in increments of 32 OCPU's - enabled per month on the allocated Big Data Cloud Service Instance. Any partial usage in an hour will be billed as a full hour of use, in increments of 32 OCPU's with a maximum of 96 OCPU's per Instance. Fees are based on the number of OCPUs consumed in an hour, from the time that the additional OCPU's are made available, until the additional OCPU's are terminated.

Responsibilities

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop configuration and installation
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service – Compute Edition - Metered

NO	ORACLE BIG DATA CLOUD SERVICE – PART #	METRIC
COMPUTE EDITION OFFERING		

1	Oracle Big Data Cloud Service – Compute Edition – Compute Capacity - Metered	B87079	OCPU per Hour
2	Oracle Big Data Cloud Service – Compute Edition – Storage Capacity - Metered	B87080	GIGABYTE STORAGE CAPACITY per MONTH
3	Oracle Big Data Cloud Service - Compute Edition - High Performance Storage Capacity - Metered -	B87795	GIGABYTE STORAGE CAPACITY per MONTH

Metrics

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Big Data Cloud Service – Compute Edition. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

GIGABYTE STORAGE CAPACITY PER MONTH: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

Description

Oracle Big Data Cloud Service – Compute Edition provides a dedicated Hadoop cluster instance with managed patching, scaling and lifecycle management. You can use the Oracle Big Data Cloud Service – Compute Edition through the Oracle Big Data Cloud Service – Compute Edition console.

Service Activation, Measurement and Usage

You may begin using the Oracle Big Data Cloud Service – Compute Edition after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Big Data Cloud Service – Compute Edition in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Big Data Cloud Service – Compute Edition,
- Your compute capacity usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- Your storage capacity usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by you during each month. Usage data is collected at one-hour intervals and the storage usage is measured in “TimedStorage-ByteHrs” which are added up at the end of the calendar month to generate Your monthly charges.

Termination

The Oracle Big Data Cloud Service – Compute Edition will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Big Data Cloud Service – Compute Edition, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Event Hub Cloud Service Dedicated - Metered

NO	ORACLE EVENT HUB CLOUD SERVICE PART # DEDICATED OFFERING	METRIC
1	Oracle Event Hub Cloud Service Dedicated - Metered	B87339 OCPU per Hour

Metrics

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Event Hub Cloud Service Dedicated. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

Description

Oracle Event Hub Cloud Service Dedicated provides a dedicated Kafka cluster instance with managed patching, scaling and lifecycle management. You can use the Oracle Event Hub Cloud Service Dedicated through the Oracle Event Hub Cloud Service Dedicated console.

Service Activation, Measurement and Usage

You may begin using the Oracle Event Hub Cloud Service Dedicated after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Event Hub Cloud Service Dedicated in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Event Hub Cloud Service Dedicated,
 - Your compute capacity usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

Termination

The Oracle Event Hub Cloud Service Dedicated will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Event Hub Cloud Service Dedicated, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Middleware Public Cloud Services

Applicable Part # B78388

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Middleware Public Cloud Services.

Eligible Services

The current Middleware Public Cloud Services available include:

- Oracle Java Cloud Service
- Oracle Application Container Cloud Service
- Oracle Content and Experience Cloud
- Oracle Documents Cloud Service
- Oracle Sites Cloud Service
- Oracle WebCenter Portal Cloud Service
- Oracle Integration Cloud Service
- Oracle SOA Suite Cloud Service
- Oracle API Manager Cloud Service
- Oracle Process Cloud Service
- Oracle Managed File Transfer Cloud Service
- Oracle Messaging Cloud Service
- Oracle Mobile Cloud Service
- Oracle Internet of Things Cloud
- Oracle Data Integrator Cloud Service

- Oracle Security Monitoring and Compliance Cloud Service

During the Services Period of your order, you may consume any Middleware Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Middleware Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Middleware Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each Middleware Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. "Pay as You Go" or 2. "Pre-paid Subscription"

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner "Account Administrator" privileges.

"Pay as You Go"

If you do not wish to pre-pay an amount to Oracle for use of Middleware Public Cloud Services, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle's then current price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new Middleware Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their use. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

"Pre-Paid Subscription"

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle Middleware Public Cloud Services (the "Oracle Pre-Paid Subscription"). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period") unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated Middleware Public Cloud Service as defined in your order. If Oracle adds additional service offerings to list of eligible Middleware Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle's then current price list defined in Oracle's "Pay as You Go" Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Oracle Middleware Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active Middleware Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the Java Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

Oracle Java Cloud Service

Oracle Java Cloud Service Offering	Part #	Metric
Oracle Java Cloud Service -Standard Edition-Virtual Image-General Purpose	B78553	OCPU PER MONTH

Oracle Java Cloud Service -Standard Edition-Virtual Image-General Purpose	B78554	OCPU PER HOUR
Oracle Java Cloud Service-Enterprise Edition-Virtual Image-General Purpose	B78555	OCPU PER MONTH
Oracle Java Cloud Service-Enterprise Edition-Virtual Image-General Purpose	B78556	OCPU PER HOUR
Oracle Java Cloud Service-Suite-Virtual Image-General Purpose	B78557	OCPU PER MONTH
Oracle Java Cloud Service-Suite-Virtual Image-General Purpose	B78558	OCPU PER HOUR
Oracle Java Cloud Service-Standard Edition- General Purpose	B78559	OCPU PER MONTH
Oracle Java Cloud Service-Standard Edition- General Purpose	B78560	OCPU PER HOUR
Oracle Java Cloud Service-Enterprise Edition- General Purpose	B78561	OCPU PER MONTH
Oracle Java Cloud Service-Enterprise Edition- General Purpose	B78562	OCPU PER HOUR
Oracle Java Cloud Service-Suite-General Purpose	B78563	OCPU PER MONTH
Oracle Java Cloud Service-Suite-General Purpose	B78564	OCPU PER HOUR
Oracle Java Cloud Service-Standard Edition-Virtual Image-High Memory	B78565	OCPU PER MONTH
Oracle Java Cloud Service-Standard Edition-Virtual Image-High Memory	B78566	OCPU PER HOUR
Oracle Java Cloud Service-Enterprise Edition-Virtual Image-High Memory	B78567	OCPU PER MONTH
Oracle Java Cloud Service-Enterprise Edition-Virtual Image-High Memory	B78568	OCPU PER HOUR
Oracle Java Cloud Service-Suite-Virtual Image-High Memory	B78569	OCPU PER MONTH
Oracle Java Cloud Service-Suite-Virtual Image-High Memory	B78570	OCPU PER HOUR
Oracle Java Cloud Service-Standard Edition-High Memory	B78571	OCPU PER MONTH
Oracle Java Cloud Service-Standard Edition-High Memory	B78572	OCPU PER HOUR
Oracle Java Cloud Service-Enterprise Edition-High Memory	B78573	OCPU PER MONTH
Oracle Java Cloud Service-Enterprise Edition-High Memory	B78574	OCPU PER HOUR
Oracle Java Cloud Service-Suite-High Memory	B78575	OCPU PER MONTH
Oracle Java Cloud Service-Suite-High Memory	B78576	OCPU PER HOUR

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Compute Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Compute Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

OCPU PER MONTH: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Database Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. OCPU's come with a pre-defined amount of memory. Oracle Database Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

Description

Oracle Java Cloud Service provides a cloud-based application server – Oracle WebLogic Server with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support any Java application. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Service Activation, Measurement and Usage

You may begin using the Oracle Java Cloud Service after Oracle has activated Your Oracle Cloud Service account. Your may view your usage of the Oracle Java Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Java Cloud Service- Virtual Image, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- For purposes of Oracle Java Cloud Service, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

Termination

The Oracle Java Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Java Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Application Container Cloud Service (formerly known as Oracle Java SE Cloud Service)

Oracle Application Container Cloud Service Offering	Part #	Metric
Oracle Application Container Cloud Service -Metered	B83823	GB MEMORY PER HOUR
Oracle Application Container Cloud Service- Metered	B83824	GB MEMORY PER MONTH

GB MEMORY PER HOUR: is defined as the number of GB' memory hours allocated as part of Oracle Application Container Cloud Service instance.

GB MEMORY PER MONTH: is defined as the number of GB' memory hours allocated as part of Oracle Application Container Cloud Service instance in a calendar month.

Description

Oracle Application Container Cloud Service provides a cloud-based environment for the execution of any runtime available within the offering. Rich cloud tooling and comprehensive REST APIs enable customer-controlled application deployment, environment sizing, scaling, runtime language version upgrading, and Flight Recorder control. Oracle Application Container Cloud Service can be used through the Application Container Cloud console for Oracle Application Container Cloud Service. This service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Service Activation, Measurement and Usage

You may begin using the Oracle Application Container Cloud Service after Oracle has activated Your Oracle Cloud Service account. Your may view your usage of the Oracle Application Container Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes. For purposes of Oracle Application Container Cloud Service, Your usage is measured by calculating the number of GB hours used by You. Pricing is per GB hour consumed for each application instance, from the time an instance is launched until it is terminated or stopped. Each partial GB hour consumed will be billed as a full hour.

Termination

The Oracle Application Container Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Application Container Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Customer Responsibilities

You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of your Cloud Services including Your Applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud log-in credentials and private keys generated as part of the Cloud Services are for your internal use of the services only, and you may not sell, share, transfer or sublicense them to any other entity or person, except that you may disclose your private key to your subcontractors who are Users of the Cloud Services and performing work on your behalf.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Documents Cloud Service and Sites Cloud Services

Oracle Documents Cloud Service Offering	Part #	Metric
Oracle Documents Cloud Service	B85276	Hosted Named User per Month
Oracle Documents Cloud Service- Additional Storage	B85277	Storage Pack per Month
Oracle Sites Cloud Service – Additional Interactions	B85275	Interactions per Month

Hosted Named User Per Month: is defined as an individual authorized by you to access the hosted service in a calendar month, regardless of whether the individual is actively accessing the hosted service at any given time.

Interactions per Month: Request initiated from client browser delivering up to 100KB of data in a calendar month. If a request exceeds 100KB, it will account for multiple interactions. The Oracle Sites Cloud Service – Additional Interactions included 50,000 interactions per month.

Storage Pack per Month: is defined as one hundred (100) Gigabytes of file storage across all users per tenant in a calendar month.

Service Activation, Measurement and Usage

You may begin using the Oracle Documents Cloud Service after Oracle has activated Your Oracle Cloud Service account. Your may view your usage of the Oracle Documents Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Documents Cloud Service - Your usage is measured by calculating the number of Hosted Named Users used by You each calendar month.
- For purposes of Oracle Documents Cloud Service – Additional Storage, Your usage is measured by calculating the number of 100 Gigabytes used by You per month.
- For the purpose of Oracle Sites Cloud Service – Additional Interactions, Your usage is measured by calculating the number of 50,000 interactions used by You per month. (e.g. if You use 51,000 interactions in a month, You would

Termination

The Oracle Documents Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Documents Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Documents Cloud Service – Hosted Named User Per Month

Applicable Part # B85276

The Oracle Documents Cloud Service environment is subject to a quantity of five hundred (500) GB of file storage across all users per tenant with minimum terms of 10 users and a 12-month subscription.

Each license to the Oracle Documents Cloud Service environment includes the limited right to use the following features of the service: (i) File/Folder Version History (ii) Links and Sharing (iii) Mobile Access (iv) Desktop and Mobile Sync (v) Offline Access (vi) Full-text Search (vii) Rest API access (viii) Integration with WCC On-Premise (ix) SaaS/PaaS integrations (x) Conversations, comments and annotation on files and folders and (xi) Oracle Sites Cloud Service (up to 2500 Interactions per Month) for building websites.

By default Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as encrypted or otherwise protected files may not be scanned. You have the option to disable the virus scan and allow unscanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Documents Cloud Service interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

This Oracle Cloud Service enables You to deploy software code (such as website templates or other applications) onto websites developed by use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be "Your Applications" as defined in the Agreement.

You are solely responsible for making any disclosures to, and obtaining any consents from, such any users as may be required under applicable laws, rules, regulations and industry self-regulatory guidelines, regarding Your use or placement of any pixels tags, cookies, or other identifiers that allow for the tracking of activity on any websites or other web assets developed by Your use of this Oracle Cloud Service. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with use of this Oracle Cloud Service.

Usage Limits:

Sites Cloud Service is limited to up to 2500 Interactions per Month. You may purchase additional Interactions per Month separately.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Documents Cloud Service – Additional Storage - Storage Pack (100GB)

Applicable Part # B85277

The Oracle Documents Cloud Service – Additional Storage is subject to the quantity of one hundred (100) GB of file storage across all users per tenant.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Sites Cloud Service - Additional Interactions – Interactions per Month (50,000 interactions)

Applicable Part # B85275

The Oracle Sites Cloud Service - Additional Interactions is subject to the quantity of fifty thousand (50,000) Interactions per Month across all sites and users per tenant.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle WebCenter Portal Cloud Service Metered

Oracle WebCenter Portal Cloud Service Offering	Part #	Metric
Oracle WebCenter Portal Cloud Service - Metered	B86972	OCPU per Month
Oracle WebCenter Portal Cloud Service - Metered	B86970	OCPU per Hour

Description

Oracle WebCenter Portal Cloud Service is a platform built to deliver, integrated, and consistent user experiences across multiple channels. Deployed on Oracle Java Cloud Service, it provides rapid deployment, scale out on-demand, single click patching, backup, and restore. Customers can easily create environments for development, testing and production, and focus better on building the solution.

Metric

OCPU PER MONTH: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle WebCenter Portal Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle WebCenter Portal Cloud Service requires High Memory virtual machines.

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle WebCenter Portal Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper

threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle WebCenter Portal Cloud Service requires High Memory virtual machines.

For the purpose of Oracle WebCenter Portal Cloud Service, only the Oracle Java Cloud Service OCPUs running the Oracle WebCenter Portal Cloud Service instance must be counted. The Oracle WebCenter Portal Cloud Service requires a minimum number of one (1) OCPU. You may view your usage of the Oracle WebCenter Portal Cloud Service in the Oracle Java Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.

Pre-Requisites

Oracle Java Cloud Service - Enterprise Edition – High-Memory Metered; OR

Oracle Java Cloud Service - Suite – High-Memory Metered

(and their underlying requirements such as Storage Cloud Service, Database Cloud Service)

Note: Must be ordered before or along with Oracle WebCenter Portal Cloud Service Metered.

Third Party Web Sites, Platforms and Services

This Oracle Cloud Service enables You to deploy software code (such as templates, or other applications including third party applications) onto pages and portals developed by the use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be "Your Applications" as defined in the Agreement. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with the use of this Oracle Cloud Service.

Oracle WebCenter Portal Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

The Oracle WebCenter Portal Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle WebCenter Portal Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Customer Responsibilities

The following aspects of service management are the customer's responsibility. These include, but are not limited to:

- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- Oracle WebCenter Portal Cloud Service is a customer managed service and customers are responsible for installing, managing and maintaining it and its availability. Customers are responsible for patching Oracle WebCenter Portal manually using the existing standard patching mechanisms used for patching Oracle products i.e. OPatch.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Integration Cloud Service – Hosted Connection Per Month

Applicable Part # B84706

Users of the Oracle Integration Cloud Service are authorized to access the following module:

- Oracle Integration Cloud Service

Hosted Connection per Month: is defined as a unique connection used to build integrations between applications using the Oracle Integration Cloud Service or Oracle Integration Cloud Service for CX. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST end point to which the Oracle Integration Cloud Service is connected in a calendar month. SOAP or REST Web Services that have the same base URI (combination of host and port) are counted as one Connection.

Usage Limits:

The Oracle Integration Cloud Service is subject to the following quantities:

- This Oracle Cloud Service requires at minimum two (2) Connections per month. You may separately purchase up to an additional eight (8) Connections per month, up to a maximum of ten (10) total Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Connection per day. The size of a message may not exceed a maximum of 512 KB.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Messaging Cloud Service

Oracle Messaging Cloud Service Offering	Part #	Metric
Oracle Messaging Cloud Service	B85281	1,000,000 API Calls per Month

1,000,000 API Calls per Month is 1,000,000 API calls or notifications consumed by any application built on the service during a month.

Service Activation, Measurement and Usage

You may begin using the Oracle Messaging Cloud Service after the Oracle Cloud Service account has been set up for consumption. Your may view your usage of the Oracle Messaging Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Termination

The Oracle Messaging Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Database Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Note: Customer Data sent as messages to an Oracle Messaging Cloud Service instance are considered temporary in nature. When an Oracle Messaging Cloud Service instance is terminated, the service instance will become unavailable and all Customer Data will be immediately deleted.

Oracle Messaging Cloud Service – 1,000,000 API Calls Per Month

Applicable Part # B85281

Description

Oracle Messaging Cloud Service provides reliable communication between software components allowing customers to send and receive messages from both on-premises and the Oracle Cloud using standard interfaces to achieve a dynamic, automated business workflow environment.

The Oracle Messaging Cloud Service includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – Metered

Oracle Mobile Cloud Service Offering	Part #	Metric
Oracle Mobile Cloud Service	B84702	10,000 API Calls per Month
Oracle Mobile Cloud Service- Additional API Calls	B84703	10,000 API Calls per Month
Oracle Mobile Cloud Service – Additional Storage	B84704	Gigabyte Storage Capacity per Month

10,000 API Calls per Month: is defined as 10,000 of any API call or notification consumed by any application built on the Oracle Mobile Cloud Service during a month of the service.

Gigabyte Storage Capacity per Month: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

Service Activation, Measurement and Usage

You may begin using the Oracle Mobile Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Mobile Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Mobile Cloud Service - Your usage is measured by calculating the number of API Calls used by You during a month of the service.
- For purposes of Oracle Mobile Cloud Service - Storage, Your usage is measured by calculating the amount of Database storage used by You during a month of the service.

Termination

The Oracle Mobile Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Mobile Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Mobile Cloud Service – Metered – 10,000 API Calls per Month

Applicable Part # B84702

Users of Oracle Mobile Cloud Service are authorized to access the following modules or features:

- Mobile Backends, Platform APIs : Push Notification, Storage, Data Offline and Sync, Device Registration, Database, App Policies and Analytics
- API Designer and Implementations
- Connectors
- Administration and Lifecycle
- Access to Samples and Tutorials
- Community access, Tutorials
- Oracle Recommends

The Oracle Mobile Cloud Service includes a restricted use license to the Oracle Mobile Application Framework (“MAF”) during the Services Term subject to terms and conditions set forth in Your order.

Usage Limits:

The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and one (1) deployment environments.
- The deployment environment is limited to three hundred and fifty thousand API calls (10,000 API calls, minimum 35) per month and three (3) GB of Database Storage.
- One (1) Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – Additional API Calls – Metered 10,000 API Calls Per Month

Applicable Part # B84703

This Oracle Mobile Cloud Service-Additional API Calls consists of a block of 10,000 API Calls per month during the Services Period of the Oracle Mobile Cloud Services. Any unused or partially used quantity of API Calls expire at the end of each month and do not rollover, and are not otherwise applied, to a subsequent month. Oracle Mobile Cloud Service-Additional API Calls may be used only for the Oracle Mobile Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – Additional Storage – Metered -- Gigabyte Storage Capacity Per Month

Applicable Part # B84704

This Oracle Mobile Cloud Service-Additional Storage consists of a block of 1 GB of additional storage per month.

Oracle Mobile Cloud Service-Additional Storage may be used only for the Oracle Mobile Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle SOA Suite Cloud Service

Oracle SOA Suite Cloud Service Offering	Part Number	Metric
Oracle SOA Suite Cloud Service	B83461*	OCPU PER MONTH
Oracle API Manager Cloud Service	B83462	OCPU PER MONTH
Oracle Managed File Transfer Cloud Service	B83463*	OCPU PER MONTH

(*) These parts are also eligible to run on Oracle Cloud@Customer (OCC)

OCPU PER MONTH: is defined as the number of OCPU hours used as part of the Oracle SOA Suite Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. OCPUs come with a pre-defined amount of memory.

Description

Oracle SOA Suite Cloud Service offerings consists of a cloud-based application server – Oracle WebLogic Server, installed with the selected software according to the cloud service above, and supports one kind of shape for virtual machines -- High Memory.

You can use the Oracle SOA Suite Cloud Service through the Oracle SOA Suite Cloud Service console. Two Adapters of choice from the documented list of supported adapters in the Program Documentation are included with the SOA Suite Cloud Service for SOA or Service Bus service types. B2B Adapters are not included with this service. A license for Oracle API Manager Cloud Service includes a restricted use license for Oracle Service Bus that only allows the creation of SOAP- and REST-based services using the HTTP Transport for the sole purpose of exposing APIs through the API Manager Cloud Service Portal and then processing the API flow as a pass-through message through the embedded Service Bus. This license excludes the use of any and all other adapters, transports, content based routing, load balancing, throttling and other Service Bus features not required for pass-through API processing

This Oracle Cloud Service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Service Activation, Measurement and Usage

You may begin using the Oracle SOA Suite Cloud Service offering(s) after Oracle has activated Your Oracle Cloud Service account. Your may view your usage of the Oracle SOA Suite Cloud Service in the Oracle SOA Suite Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.

Third Party Web Sites, Platforms and Services

This Oracle SOA Suite Cloud Service offering(s) may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle SOA Suite Cloud Service offering(s) instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Process Cloud Service – Metered

No	Oracle Process Cloud Service Offering	Part #	Metric			
1	Oracle Process Cloud Service –Metered	B84705	Hosted	Named	User	per Month
2	Oracle Process Cloud Service –Participant User - Metered	B85314	Hosted	Named	User	per Month
3	Oracle Process Cloud Service – Invocation User - Metered	B85315	Hosted	Named	User	per Month

Oracle Process Cloud Service – Metered-Hosted Named User

Applicable Part # B84705

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Composition and Lifecycle Management using Process Composer
- Process Application invocation
- Productive Task Management using Process Workspace
- Tracking, Performing process changes, Business control features using Process Workspace
- Real-time Dashboards and Operational Intelligence using Process Workspace
- Process Notifications

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Process Cloud Service –Participant User - Metered-Hosted Named User

Applicable Part # B85314

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Application invocation
- Productive Task Management using Process Workspace
- Tracking, Performing process changes, Business control features using Process Workspace
- Process Notifications

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Process Cloud Service –Invocation User - Metered-Hosted Named User

Applicable Part # B85315

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Application invocation
- Process Notifications

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Data Integrator Cloud Service Metered

Oracle Data Integrator Cloud Service Offering	Part #	Metric
Oracle Data Integrator Cloud Service - Metered	B86971	OCPU per Month
Oracle Data Integrator Cloud Service - Metered	B86969	OCPU per Hour

Description

Oracle Data Integrator Cloud Service provides high-performance bulk data movement and massively parallel data transformation using database or big data technologies. It consists of the Oracle Data Integrator technology running on top of Java Cloud Service.

Metrics

OCPU PER MONTH: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Data Integrator Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Data Integrator Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Data Integrator Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Data Integrator Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

For the purpose of Oracle Data Integrator Cloud Service, only the OCPUs running the Oracle Data Integrator Cloud Service instance must be counted.

The Oracle Data Integrator Cloud Service requires a minimum number of four (4) OCPUs. Four (4) OCPUs gives you up to four (4) Connections, more connections requires more OCPUs. A Connection is defined as a unique connection used to build integrations between applications or databases using the Oracle Data Integrator Cloud Service. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST endpoint to which the Oracle Data Integrator Cloud Service is connected. Applications, databases or Web Services that use the same url and credential are counted as one Connection. Files hosted on a file system do not count as a Connection.

Pre-Requisites

Oracle Java Cloud Service - Enterprise Edition – General Purpose or High-Memory; OR

Oracle Java Cloud Service - Suite – General Purpose or High-Memory

(and their underlying requirements such as Storage Cloud Service Metered, Database Cloud Service Metered)

Note: Must be ordered before or along with Oracle Data Integrator Cloud Service Metered.

Third Party Web Sites, Platforms and Services

Oracle Data Integrator Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

The Oracle Data Integrator Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Data Integrator Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Responsibilities

The following aspects of service management are the customer's responsibility. These include, but are not limited to:

- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- Oracle Data Integrator Cloud Service is a customer managed service and customers are responsible for manually installing, managing and maintaining it and its availability. Customers are responsible for patching Oracle Data Integrator manually using the existing standard patching mechanisms used for patching Oracle products i.e. OPatch.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Analytics Public Cloud Services

Applicable Part # B87411

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Analytics Public Cloud Services.

Eligible Services

The Analytics Public Cloud Services available include:

- Oracle Analytics – Standard
- Oracle Analytics – Enterprise

During the Services Period of your order, you may consume any Analytics Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Analytics Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of an Analytics Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each Analytics Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. "Pay as You Go" or 2. "Pre-Paid Subscription"

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner "Account Administrator" privileges.

"Pay as You Go"

If you do not wish to pre-pay an amount to Oracle for use of Analytics Public Cloud Services, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle's then current price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new Analytic Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their use. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

"Pre-Paid Subscription"

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle Analytics Public Cloud Services (the "Oracle Pre-Paid Subscription"). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period") unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated Analytics Public Cloud Service as defined in your order. If Oracle adds additional service offerings to list of eligible Analytics Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle's then current price list defined in Oracle's "Pay as You Go" Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Oracle Analytics Public Cloud Services, you will be charged additional fees for your use of the services.

The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card. If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and

continue to use any active Analytics Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the Analytics Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

Oracle Analytic Cloud Services

ORACLE ANALYTICS CLOUD SERVICE OFFERING	PART #	METRIC
Oracle Analytics – Standard	B87046	OCPU PER MONTH
Oracle Analytics – Standard	B87047	OCPU PER HOUR
Oracle Analytics – Enterprise	B87048	OCPU PER MONTH
Oracle Analytics – Enterprise	B87409	OCPU PER HOUR

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Analytics Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

OCPU PER MONTH: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Analytics Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Description

Oracle Analytics Cloud - Standard provides Data Preparation, Visualization and Collaboration with customer-controlled provisioning, backup, patching and scaling with cloud tooling.

Oracle Analytics Cloud - Enterprise provides Data Preparation, Visualization, Collaboration and Enterprise Reporting with customer-controlled provisioning, backup, patching and scaling with cloud tooling.

Usage Limits:

- Entitlement for all users to the Oracle Business Intelligence Mobile application posted on the Apple Store and Google Store
- Each OCPU of a service environment includes an entitlement to use 50 seats of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users to the Oracle SmartView® application posted on Oracle Software Delivery Cloud

Service Activation, Measurement and Usage

You may begin using the Oracle Analytics Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Analytics Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

For purposes of the Oracle Analytics Cloud Service, your usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each OCPU instance provisioned, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

Termination

The Oracle Analytics Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Analytics Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Identity Cloud Service

Oracle Identity Cloud Service	Part #	Metric
Oracle Identity Cloud – Basic	B88166	Active User per Hour
Oracle Identity Cloud – Standard	B88167	Active User per Hour
Oracle Identity Cloud – Standard – Consumer User	B88168	Active User per Hour

Description

Oracle Identity Cloud Service is a cloud-based multi-tenant solution that is designed to be an integral part of the enterprise security fabric and provide advanced identity and access management functions for on-premise and cloud enterprise resources. It provides a powerful set of hybrid identity features to maintain a single identity for users across on-premise and cloud services without compromising on security or end user experience.

Metrics

Active User per Hour: Is defined as a unique active user that interacts with the service through a specific channel (website, mobile app, API, SMS) during a 1-hour period. Active users are tracked through the use of audit logs, cookies, user id, tokens, device id, IP or session id. Access across multiple channels will be counted as multiple active users on an hourly basis. An active user is tracked for each instance of the cloud service.

For the purpose of Oracle Identity Cloud Service, the interaction with the service consists of, but is not limited to specific actions or events performed within the service (authentication, Single Sign On, user provisioning, step-up authentication, password management, etc.).

Oracle Identity Cloud Service – Basic

Applicable Part # B88166

An enterprise user is defined as an active user per hour, who is your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the service at any given time.

Enterprise users of Oracle Identity Cloud Service – Basic are authorized to access the following core features for custom application/ services built or hosted on Oracle Public Cloud:

- Authentication
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Basic Access Policy (password)
- Identity Bridge and OIM Connector for Identity Cloud Service

- Group-based access management
- Self-service password reset
- Basic Audit and Reporting
- App Catalog

The terms referenced in this Service Description are described in the Program Documentation for this service.

Usage Limits

- The number of Active Users as set forth in your service
- Limited to Oracle Cloud Services only

Third Party Web Sites, Platforms and Services

This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Identity Cloud Service – Standard

Applicable Part # B88167

An enterprise user is defined as an active user per hour, who is your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the service at any given time.

Enterprise users of Oracle Identity Cloud Service - Standard are authorized to access the following core features and custom application/ services built or hosted on Oracle Public Cloud and for 3rd party cloud services:

- Authentication
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Policies
- Identity Bridge and OIM Connector for Identity Cloud Service
- Group-based access management
- Self-service password reset
- Audit and Reporting
- Self-service user registration
- Multi-Factor Authentication
- Social Authentication
- App Catalog
- Access Request
- User Provisioning
- Multiple IDP support

The terms referenced in this Service Description are described in the Program Documentation for this service.

Usage Limits

- The number of Active Users as set forth in your service
- For Oracle Cloud and 3rd Party Cloud Services
- SMS messaging limits: 10 messages/user/month. Additional SMS messaging used beyond this limit, are billed as additional Active Users

Third Party Web Sites, Platforms and Services

This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Identity Cloud Service – Standard – Consumer User

Applicable Part # B88168

A consumer user is defined as an active user per hour, who is not your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the programs at any given time

Consumer users of Oracle Identity Cloud Service – Standard – Consumer User are authorized to access the following core features and custom application/ services built or hosted on Oracle Public Cloud and for 3rd party cloud services:

- Authentication as a Service
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Policies
- Audit and Reporting
- Identity Bridge and OIM Connector for Identity Cloud Service
- Group-based access management
- Self-service password reset
- Audit and Reporting
- Self-service user registration
- Multi-Factor Authentication
- Social Authentication
- App Catalog
- Access Request
- User Provisioning
- Multiple IDP support

The terms referenced in this Service Description are described in the Program Documentation for this service.

Usage Limits

- The number of Active Users as set forth in your service
- SMS messaging limits: 3 messages/user/month. Additional SMS messaging used beyond this limit, are billed as additional Active Users

Third Party Web Sites, Platforms and Services

This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle API Platform Cloud Service – Gateway – Per Hour

Applicable Part #B87529

Description

The Oracle API Platform Cloud service comprises of the following components – a cloud based application server, the Management Server, for designing and monitoring APIs, a customer owned and installed Gateway for processing runtime messages and a consumer facing Developer Portal that lets users browse and choose APIs for consumption.

The cloud based application server is based on a single compute shape and supports a single topology that is HA ready. Oracle API Platform Cloud Service subscription price allows for registration of one gateway, with a maximum of 25 million messages per month. Additional messages used beyond this limit are billed as additional gateways.

Metric:

Gateway per hour: Is defined as single state representation of one or many instances (called gateway nodes) of the gateway application component installation. A gateway is represented as a "Gateway" in the management service gateway table in the database and is shown as such in the UI. A gateway is counted by counting the number of gateways in the "Gateways" tab in the management service UI during a single hour. When a gateway node is registered to the management service, you have the option to register it to an existing gateway or to create a new gateway. When the last node is de-registered, you will have the option to delete the gateway and reduce the count of gateways.

Usage Limits:

- Oracle API Platform Cloud Service subscription price entitles the customer to 25m API calls per configured gateway per month. For more than 25m API calls they need to configure additional gateways.

Third Party Web Sites, Platforms and Services

This Oracle API Platform Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X20 - Hosted Environment Per Hour

Applicable Part # B88408

Description

The Oracle Database Exadata Express Cloud Service - X20 - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, twenty (20) GB of Oracle Database storage, up to one (1) CPU core on the host Exadata compute server, up to seven and one-half (7.5) GB of Oracle Database memory, and one hundred twenty (120) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X20 - Metered includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

Service Activation, Measurement and Usage

You may begin using the Oracle Database Exadata Express Cloud Service- X20 - Metered after the service instance has been activated.

Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.

Termination

When an Oracle Database Exadata Express Cloud Service- X20 - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s) for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X250 – Hosted Environment Per Hour

Applicable Part # B88409

Description

The Oracle Database Exadata Express Cloud Service - X250 - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, two hundred fifty (250) GB of Oracle Database storage, up to one (1) CPU core on the host Exadata compute server, up to seven and one-half (7.5) GB of Oracle Database memory, and one thousand five hundred (1500) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X250 - Metered includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

Service Activation, Measurement and Usage

You may begin using the Oracle Database Exadata Express Cloud Service - X250 - Metered after the service instance has been activated.

Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.

Termination

When an Oracle Database Exadata Express Cloud Service - X250 - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s) for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X500 - Hosted Environment Per Hour

Applicable Part # [B88410](#)

Description

The Oracle Database Exadata Express Cloud Service - X500 - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, five hundred (500) GB of Oracle Database storage, up to two (2) CPU cores on the host Exadata compute server, up to fifteen (15) GB of Oracle Database memory, and three thousand (3000) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X500 - Metered includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

Service Activation, Measurement and Usage

You may begin using the Oracle Database Exadata Express Cloud Service – X500 - Metered after the service instance has been activated.

Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.

Termination

When an Oracle Database Exadata Express Cloud Service- X500 - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s) for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X1000 - Hosted Environment Per Hour

Applicable Part # [B88411](#)

Description

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The Oracle Database Exadata Express Cloud Service - X1000 - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, one thousand (1000) GB of Oracle Database storage, up to four (4) CPU cores on the host Exadata compute server, up to thirty (30) GB of Oracle Database memory, and six thousand (6000) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X1000 - Metered includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

Service Activation, Measurement and Usage

You may begin using the Oracle Database Exadata Express Cloud Service – X1000 - Metered after the service instance has been activated.

Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.

Termination

When an Oracle Database Exadata Express Cloud Service – X1000 - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s) for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X1000IM - Hosted Environment Per Hour

Applicable Part # B88412

Description

The Oracle Database Exadata Express Cloud Service - X1000IM - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, one thousand (1000) GB of Oracle Database storage, up to four (4) CPU cores on the host Exadata compute server, up to forty (40) GB of Oracle Database memory, and six thousand (6000) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X1000IM – Metered, includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; (iv) Pre-Configured Oracle Application Express (APEX); and (v) up to 10 GB of RAM for Database In-Memory Column Store.

Service Activation, Measurement and Usage

You may begin using the Oracle Database Exadata Express Cloud Service - X1000IM - Metered after the service instance has been activated.

Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.

Termination

When an Oracle Database Exadata Express Cloud Service - X1000IM - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s) for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Database Cloud Service – Non-metered- Hosted Environment

Applicable Part #

1	B83493	Oracle Database Cloud Service - Standard Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
2	B83494	Oracle Database Cloud Service - Enterprise Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
3	B83529	Oracle Database Cloud Service - Enterprise Edition High Performance - Virtual Image - General Purpose - Non-metered - Hosted Environment
4	B83530	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - Virtual Image - General Purpose - Non-metered - Hosted Environment
5	B83531 (*)	Oracle Database Cloud Service - Standard Edition - General Purpose - Non-metered- Hosted Environment
6	B83532 (*)	Oracle Database Cloud Service - Enterprise Edition - General Purpose - Non-metered - Hosted Environment
7	B83533 (*)	Oracle Database Cloud Service - Enterprise Edition High Performance - General Purpose - Non-metered - Hosted Environment
8	B83534 (*)	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - General Purpose - Non-metered - Hosted Environment
9	B83535	Oracle Database Cloud Service - Standard Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
10	B83536	Oracle Database Cloud Service - Enterprise Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
11	B83537	Oracle Database Cloud Service - Enterprise Edition High Performance - Virtual Image - High Memory - Non-metered - Hosted Environment
12	B83538	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - Virtual Image - High Memory - Non-metered - Hosted Environment
13	B83539	Oracle Database Cloud Service - Standard Edition - High Memory - Non-metered - Hosted Environment
14	B83540	Oracle Database Cloud Service - Enterprise Edition - High Memory - Non-metered - Hosted Environment
15	B83541	Oracle Database Cloud Service - Enterprise Edition High Performance - High Memory - Non-metered - Hosted Environment

(*) These parts are also eligible to run on Oracle Cloud@Customer (OCC)

Description

The Oracle Database Cloud Service --Non-metered-environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

Oracle Database Cloud Service provides a dedicated 11gR2 or 12c single-node database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. It provides broad SQL*NET access and support Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

Oracle Database Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCpus per month, Your bursting would be capped at a total of 8 OCpus for that service.

* The following apply to those Oracle Database Cloud Services (part numbers B83531, B83532, B83533, B83534) that are running on Oracle Public Cloud Machine X5

- The OPCM X5 hosted Database Cloud Service is dependent on customer also subscribing to Oracle Public Cloud Machine ZS3 Model 268 (part number B86303) or Oracle Public Cloud Machine ZS3 Model 536 (part number B86304)
 - Oracle Public Cloud Machine ZS3 Model 268 requires a initial minimum of five (5) Oracle Database Cloud Service Enterprise Edition (part numbers B83532, B83533, B83534) hosted environments or initial twenty five (25) Oracle Database Cloud Service -Standard Edition (part number B83531) hosted environments
 - Oracle Public Cloud Machine ZS3 Model 536 requires a initial minimum of ten (10) Oracle Database Cloud Service -Enterprise Edition (part numbers B83532, B83533, B83534)hosted environments or initial fifty (50) Oracle Database Cloud Service -Standard Edition (part number B83531) hosted environments
 - Follow-on purchase of Oracle Database Cloud Service is subject to the following quantities per month: 1 (one) OCPU.
 - Note: Any combination of environments may be ordered as long as either the Standard Edition or Enterprise Edition minimum is met.
- RAC and Data Guard PaaS automation are not supported on OPCM
- Oracle will install and configure the Oracle Database Cloud Service for OPCM software on OPCM and make it available for you to consume as a service. Oracle will manage the service for the entire contract term.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Database Backup Cloud Service – Non-metered - TB of Storage Capacity

Applicable Part #B83543

This Oracle Database Backup Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month. You may purchase multiples of 1 TB in a single Oracle Database Backup Cloud Service instance to store Oracle Database Backups created using the Oracle Database Cloud Backup Module. The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Cloud Service and not with any other cloud services - including Oracle Storage Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Database Backup Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Database Backup Cloud Service – Non-Metered – FS Cloud

No	Oracle Event Hub Cloud Service Dedicated Offering	Part #	Metric
1	Oracle Database Backup Service - Non-metered – FS Cloud	B87100	TB of Storage Capacity

Oracle Database Backup Cloud Service – Non-Metered – FS Cloud

Applicable Part #: B87100

The Oracle Database Cloud Service --Non-Metered-FS Cloud environment is subject to the following quantities each month:

- 1,000,000 PUT requests
- 1,000,000 GET requests

The Oracle Database Cloud Service --Non-metered-environment includes one (1) TB of storage capacity. You may purchase one or more additional 1 TB blocks of storage for a single Oracle Database Backup Cloud Service instance to store Oracle Database Backups created using the Oracle Database Cloud Backup Module.

The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Cloud Service and not with any other cloud services, including Oracle Storage Cloud Service.

Description

Oracle Database Backup Cloud Service – Non-Metered is designed to provide scalable object storage for Your Oracle database backup data. You can use the Oracle Database Backup Cloud Service to perform backup and recovery operations using the RMAN interface. To store Oracle Database backups, You must first purchase the Oracle Database Backup Cloud Service. The Oracle Storage Cloud Service cannot be used to store Oracle Database backups with the RMAN interface.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Database Backup Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be

used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Database Cloud Service – Enterprise Edition – General Purpose – Non-Metered – FS Cloud

No	Oracle Event Hub Cloud Service Dedicated Offering	Part #	Metric
1	Oracle Database Cloud Service - Enterprise Edition - General Purpose - Non-metered - FS Cloud	B87102	OCPU Per Month

Oracle Database Cloud Service – Enterprise Edition – General Purpose – Non-Metered – FS Cloud

Applicable Part #: B87102

The Oracle Database Cloud Service --Non-metered-environment is subject to the following quantities each month:

- 1 OCPU and 7.5 GB of Memory

Description

Oracle Database Cloud Service provides a single 11gR2 or 12c single-node database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. The service provides broad SQL*NET access, managed through Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

Oracle Database Cloud Service permits You to use additional OCPU capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g., 1 OCPU) that are included in Your non-metered subscription service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Database Cloud Service – Enterprise Edition Extreme Performance – General Purpose - Non-Metered – FS Cloud

No	Oracle Event Hub Cloud Service Dedicated Offering	Part #	Metric
1	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - General Purpose - Non-metered - FS Cloud	B87101	Hosted Environment

Oracle Database Cloud Service – Enterprise Edition Extreme Performance – General Purpose - Non-Metered – FS Cloud

Applicable Part #: B87101

The Oracle Database Cloud Service --Non-metered-environment is subject to the following quantities each month:

- 1 OCPU and 7.5 GB of Memory

Description

Oracle Database Cloud Service provides a single 11gR2 or 12c single-node database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. The service provides broad SQL*NET access managed through Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

Oracle Database Cloud Service permits You to use additional OCPU capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in Your non-metered subscription service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. Excepting as follows: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Java Cloud Service -Non-metered-Hosted Environment

Applicable Part #

1	B83544	Oracle Java Cloud Service - Standard Edition - Virtual Image - General Purpose-Non-metered - Hosted Environment
2	B83545	Oracle Java Cloud Service - Enterprise Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
3	B83546	Oracle Java Cloud Service - Suite - Virtual Image - General Purpose - Non-metered - Hosted Environment
4	B83495 (*)	Oracle Java Cloud Service - Standard Edition - General Purpose - Non-metered - Hosted Environment
5	B83496 (*)	Oracle Java Cloud Service - Enterprise Edition - General Purpose - Non-metered - Hosted Environment
6	B83549 (*)	Oracle Java Cloud Service - Suite - General Purpose - Non-metered - Hosted Environment
7	B83550	Oracle Java Cloud Service - Standard Edition - Virtual Image - High Memory-Non-metered - Hosted Environment
8	B83551	Oracle Java Cloud Service - Enterprise Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
9	B83552	Oracle Java Cloud Service - Suite - Virtual Image - High Memory - Non-metered - Hosted Environment

10	B83553	Oracle Java Cloud Service - Standard Edition - High Memory - Non-metered - Hosted Environment
11	B83554	Oracle Java Cloud Service - Enterprise Edition - High Memory - Non-metered - Hosted Environment
12	B83555	Oracle Java Cloud Service - Suite - High Memory - Non-metered - Hosted Environment

(*) These parts are also eligible to run on Oracle Cloud@Customer (OCC)

Description

The Oracle Java Cloud Service-- Non-metered - environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Java Cloud Service provides a cloud-based application server – Oracle WebLogic Server with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support any Java application. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

Oracle Java Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

*The following apply to those Oracle Java Cloud Services that are running on Oracle Public Cloud Machine (part numbers B83495, B84396, B83549):

- The Oracle Java Cloud Service is subject to the following quantities per month: 1 (one) OCPU.
- Oracle Developer Cloud Service is not supported and may not be used with Oracle Java Cloud Service running on OPCM.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Java Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Java Cloud Service – Enterprise Edition – General Purpose – Non-Metered – FS Cloud

No	Oracle Event Hub Cloud Service Dedicated Offering	Part #	Metric
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1	Oracle Java Cloud Service - Enterprise Edition - General Purpose - Non-metered – FS Cloud	B87105	Hosted Environment
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Oracle Java Cloud Service – Enterprise Edition – General Purpose – Non-Metered – FS Cloud

Applicable Part #: B87105

The Oracle Java Cloud Service –Non-metered-environment is subject to the following quantities each month:

- 1 OCPU and 7.5 GB of Memory

The Oracle Java Cloud Service –Non-metered-environment also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Description

Oracle Java Cloud Service provides a cloud-based application server – Oracle WebLogic Server with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support Java applications. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

Oracle Java Cloud Service permits You to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in this Oracle Java Cloud Service – Non-metered. Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if you have purchased a subscription with 4 OCpus per month, Your bursting would be capped at a total of 8 OCpus, with the maximum OCpus for the service (non-metered subscription rate plus bursting) being 12 OCpus..

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Java Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Database Exadata Cloud Machine X6 – Each

Description

Oracle Database Exadata Public Cloud Machine (ExaCM) Platform as a Service (PaaS) is an Oracle-owned, Oracle-managed PaaS service offering designed to provide Exadata Cloud Service in Your data center, running behind Your firewall.

When Your ExaCM order is placed, Oracle will ship the underlying Oracle-owned Oracle Database Exadata Cloud Machine hardware to Your designated data center. Separately, when Your order for the required OCC is placed (see ‘Prerequisites’, below), Oracle will ship the underlying Oracle-owned OCC hardware and local or remote gateway to Your designated data center. Oracle will install and configure the gateway server and Oracle Cloud@Customer Control Plane with Oracle Cloud Software Stack for Exadata to work with Oracle Database Exadata Cloud Machine and make it available for You to use as a service.

In the Non-metered model, You pay a monthly fee and may use a subset or all OCpus in Your chosen ExaCM configuration.

NOTE: PaaS services on OCC do not have to be co-termed with OCC subscriptions. You are responsible for timely renewal of subscriptions for underlying OPCM components on which the PaaS services depend.

Disconnected Mode

The standard/default operational mode requires a bidirectional network connection from the ExaCC deployment to Oracle Cloud Operations facilities. The 'Disconnected Mode' option for Cloud Operations does not require the ExaCC deployment to be connected to Oracle. All Cloud Operations are performed by Oracle staff over your networks. Oracle staff would use a network that is isolated or 'air gapped' from the ExaCC deployment to exchange the following information with Oracle:

- a. Metering and usage data sent to Oracle for billing purposes
- b. Software updates and entitlement data sent from Oracle
- c. Occasionally, system logs (with your permission) to the Oracle support organization for troubleshooting specific faults as needed

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the ExaCM deployment to Oracle Cloud Operations facilities for the purpose of monitoring, service requests and usage metering. But there is no network connection from Oracle Cloud Operations facilities to the ExaCM deployment. All Cloud Operations that require access to be initiated from Oracle Cloud Operations to the ExaCM deployment (e.g., applying software updates, troubleshooting) are performed by Oracle staff over your networks. Oracle staff would use a network that is isolated or 'air gapped' from the ExaCM deployment to download software updates and entitlement data sent from Oracle.

Configurations	Part #	Metric
<p>Eighth Rack with Extreme Performance DB Software for enabled CPUs.</p> <p>16 enabled OCPUs. Up to 52 additional OCPU's (purchased separately).</p> <p>2 DB nodes with 240 GB RAM per node.</p> <p>144 TB raw storage or 42 TB of usable storage.</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B87334	Each
<p>Quarter Rack with Extreme Performance DB Software for enabled CPUs.</p> <p>22 enabled OCPUs. Up to 62 additional OCPU's (purchased separately).</p> <p>2 DB nodes with 720 GB RAM per node.</p> <p>288 TB raw storage or 84 TB of usable storage.</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B87335	Each
<p>Half Rack with Extreme Performance Database Software for enabled CPUs.</p> <p>44 enabled OCPUs Up to 124 additional OCPU's (purchased separately).</p> <p>4 DB nodes with 720 GB RAM per node.</p> <p>576 TB raw storage or 168 TB of usable storage.</p>	B87336	Each

Unlimited I/Os. Infrastructure managed and operated by Oracle.		
Full Rack with Extreme Performance Database Software for enabled CPUs. 88 enabled OCPUs. Up to 248 additional OCPU's (purchased separately). 8 DB nodes with 720 GB RAM per node. 1,152 TB raw storage or 336TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B87337	Each
Oracle Public Cloud Machine - Disconnected Mode add-on Fee for Eight or Quarter Rack	B88584	Each
Oracle Public Cloud Machine -Disconnected Mode add-on Fee for Cloud Machine Half Rack	B88585	Each
Oracle Public Cloud Machine -Disconnected Mode add-on Fee for Full Rack	B88766	Each
Oracle Cloud - Semi-Connected Mode - Add-on Fee for Exadata Quarter Rack - Each	B88238	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Half Rack - Each	B88239	Each
Oracle Cloud - Semi-Connected Mode - Add-on Fee for Exadata Full Rack - Each	B88240	Each
Oracle Machine - Disconnected Mode - 24x7 - Base Fee	B87635	Each
Oracle Cloud - Disconnected Mode - 8x5 - Base Fee	B88034	Each

Additional OCPUs

You may place orders to enable additional OCPUs for Your ExaCM service in accordance with the following:

	Metric	Minimun	Service Includes Per Month	Part Number

Oracle Database Exadata Public Cloud Machine X6 Additional OCPUs	OCPU Per Month	1 Per DB Node	Additional enabled OCPUs. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs must not exceed the maximum limit for the particular Exadata Cloud Machine.	B87338
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The total enabled additional OCPUs cannot exceed two times (2x) the base number of OCPUs and cannot exceed the maximum OCPU limit for the particular rack.

Reduction in OCPUs

At any time following six months from the Cloud Services Start Date of the ExaCM order and upon not less than ninety (90) days prior written notice to Oracle, You have the one-time right to reduce the number of enabled OCPUs for the ExaCM service by terminating one or more additional OCPUs previously ordered by You for such service, provided that You pay Oracle an early termination fee for each such terminated OCPU of twelve months of fees for the ExaCM service. In no event can the number of OCPUs be reduced below the base number of enabled OCPUs included with the particular rack.

Additional Capacity – Bursting

The ExaCM machine permits You to enable the use of additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on Oracle’s current Per Hour list price for Oracle Database Exadata Cloud Machine - Additional OCPU's – Metered which is available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity OCPUs of your non-metered subscription service. For example, if You purchased a quarter rack ExaCM subscription with 22 OCPUs, Your bursting would be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

	Metric	Minimun	Service Includes Per Month	Part Number
Oracle Database Exadata Cloud Machine X6 Additional OCPUs	OCPU Per Hour	1 Per DB Node	Additional enabled OCPUs (also referred to as Burst OCPUs). Burst OCPUs can be added or reduced up to once an hour. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs cannot exceed 2x base number of OCPUs, and the maximum limit for the particular Exadata Cloud Machine.	B87332

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

ExaCM requires either the Oracle Cloud Machine (OPCM) Model 288 or the Oracle Cloud@Customer X6 Control Plane to run the Oracle Cloud software stack. Prior to using ExaCM, You shall purchase from Oracle a service for OPCM 288 or OCC X6 Control Plane to support the ExaCM configuration ordered by You. The ExaCM service requires that You order, and maintain for the duration of the ExaCM service, a valid OPCM service even if the service periods for OCC and ExaCM do not co-terminate.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the Hardware or any component within the Hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCM service.

Service Activation, Usage and Payment

- You may begin using the ExaCM service after Oracle has installed and configured the designated ExaCC configuration and integrated it to work along with OCC and local or remote gateway, and provided You with the User login names and password.
- The Services Period for the ExaCM Non-metered services is a forty eight (48) month period commencing on the day the User login names and password are issued to You, unless otherwise specified in your order. The Services Period for the OCC Non-metered services must be extended to match the required ExaCM Services Period if the OCC service was subscribed and activated prior to ExaCM service subscription.

Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite or remote staff. At the commencement of the services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the ExaCM;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCM and OPCM services;
5. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to ExaCM prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite or remote Oracle staff.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud Machine X6-Each (Hardware is Delivered by Value Added Distributor)

Description

Oracle Database Exadata Public Cloud Machine (ExaCM) Platform as a Service (PaaS) is an Oracle-managed PaaS service offering designed to provide Exadata Cloud Service in Your (for purposes of clarity in this service description, "You" and "Your" means end customer) data center, running behind Your firewall.

When Your ExaCM hardware and cloud orders are placed, the Oracle value added distributor (VAD) will ship the underlying VAD-owned Oracle Database Exadata Cloud Machine hardware to Your designated data center. Separately, when Your hardware and cloud orders are placed for the required OPCM (see 'Prerequisites', below), the VAD will ship the underlying VAD-owned Cloud@Customer hardware and gateway (for the disconnected mode) or remote gateway (for the connected mode) to Your designated data center. Oracle will install and configure the gateway server and Oracle Cloud@Customer Control Plane with Oracle Cloud Software Stack for Exadata to work with Oracle Database Exadata Cloud Machine and make it available for You to use as a service.

In the Non-metered model, You pay a monthly fee and may use a subset or all OCPUs in Your chosen ExaCM configuration.

Disconnected Mode

The standard/default operational mode requires a bidirectional network connection from the ExaCM deployment to Oracle Cloud Operations facilities. The ‘Disconnected Mode’ option for Cloud Operations does not require the ExaCM deployment to be connected to Oracle. All Cloud Operations are performed by Oracle staff over your networks. Oracle staff would use a network that is isolated or ‘air gapped’ from the ExaCM deployment to exchange the following information with Oracle:

- Metering and usage data sent to Oracle for billing purposes
- Software updates and entitlement data sent from Oracle
- Occasionally, system logs (with your permission) to the Oracle support organization for troubleshooting specific faults as needed

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the ExaCM deployment to Oracle Cloud Operations facilities for the purpose of monitoring, service requests and usage metering. But there is no network connection from Oracle Cloud Operations facilities to the ExaCM deployment. All Cloud Operations that require access to be initiated from Oracle Cloud Operations to the ExaCM deployment (e.g., applying software updates, troubleshooting) are performed by Oracle staff over your networks. Oracle staff would use a network that is isolated or ‘air gapped’ from the ExaCM deployment to download software updates and entitlement data sent from Oracle.

Configurations	Part #	Metric
<p>Eighth Rack with Extreme Performance DB Software for enabled CPUs.</p> <p>16 enabled OCPUs. Up to 52 additional OCPU's (purchased separately).</p> <p>2 DB nodes with 240 GB RAM per node.</p> <p>144 TB raw storage or 42 TB of usable storage.</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B87522	Each
<p>Quarter Rack with Extreme Performance DB Software for enabled CPUs.</p> <p>22 enabled OCPUs. Up to 62 additional OCPU's (purchased separately).</p> <p>2 DB nodes with 720 GB RAM per node.</p> <p>288 TB raw storage or 84 TB of usable storage.</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B87523	Each
<p>Half Rack with Extreme Performance Database Software for enabled CPUs.</p> <p>44 enabled OCPUs Up to 124 additional OCPU's (purchased separately).</p> <p>4 DB nodes with 720 GB RAM per node.</p> <p>576 TB raw storage or 168 TB of usable storage.</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B87524	Each

Full Rack with Extreme Performance Database Software for enabled CPUs. 88 enabled OCPUs. Up to 248 additional OCPU's (purchased separately). 8 DB nodes with 720 GB RAM per node. 1,152 TB raw storage or 336TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B87525	Each
Oracle Cloud@Customer - Disconnected Mode add-on Fee for Exadata Base System or Quarter Rack	B88584	Each
Oracle Cloud@Customer - Disconnected Mode add-on Fee for Exadata Half Rack	B88585	Each
Oracle Cloud@Customer - Disconnected Mode add-on Fee for Exadata Full Rack	B88766	Each
Oracle Cloud@Customer - Semi-Connected Mode - Add-on Fee for Exadata Quarter Rack - Each	B88238	Each
Oracle Cloud@Customer - Semi-Connected Mode - Add-on Fee for Exadata Half Rack - Each	B88239	Each
Oracle Cloud@Customer - Semi-Connected Mode - Add-on Fee for Exadata Full Rack - Each	B88240	Each
Oracle Cloud@Customer Machine - Disconnected Mode - 24x7 - Base Fee	B87635	Each
Oracle Cloud@Customer - Disconnected Mode - 8x5 - Base Fee	B88034	Each

Additional OCPUs

You may place orders to enable additional OCPUs for Your ExaCM service in accordance with the following:

	Metric	Minimun	Service Includes Per Month	Part Number
Oracle Database Exadata Public	OCPU	1 Per DB	Additional enabled OCPUs. OCPUs added must be in multiples of: 2 for Eighth/Quarter	B87526

Cloud X6 Machine Additional OCPUs		Node	Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs must not exceed the maximum limit for the particular Exadata Cloud Machine.	
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The total enabled additional OCPUs cannot exceed two times (2x) the base number of OCPUs and cannot exceed the maximum OCPU limit for the particular rack.

Reduction in OCPUs

At any time following six months from the Cloud Services Start Date of the ExaCM order and upon not less than ninety (90) days prior written notice to Oracle, You have the one-time right to reduce the number of enabled OCPUs for the ExaCM service by terminating one or more additional OCPUs previously ordered by You for such service, provided that You pay Oracle an early termination fee for each such terminated OCPU of twelve months of fees for the ExaCM service. In no event can the number of OCPUs be reduced below the base number of enabled OCPUs included with the particular rack.

Additional Capacity – Bursting

The ExaCM machine permits You to enable the use of additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on Oracle’s current Per Hour list price for Oracle Database Exadata Cloud Machine - Additional OCPU's – Metered which is available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity OCPUs of Your non-metered subscription service. For example, if You purchased a quarter rack ExaCM subscription with 22 OCPUs, Your bursting would be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

If You placed Your order through a VAD and You enable bursting, as described in the paragraph above, You will be charged per hour and billed monthly in arrears by Oracle for the bursting (using the “Pay as You Go” model). Pricing will be based on Oracle’s then current Per Hour list price for Oracle Database Exadata Cloud Machine – Additional OCPU's – Metered which is available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity OCPUs of Your non-metered subscription service. For example, if You purchased a quarter rack ExaCM subscription with 22 OCPUs, Your bursting would be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

	Metric	Minimun	Service Includes Per Month	Part Number
Oracle Database Exadata Cloud Machine X6 Additional OCPUs	OCPU Per Hour	1 Per DB Node	Additional enabled OCPUs (also referred to as Burst OCPUs). Burst OCPUs can be added or reduced up to once an hour. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs cannot exceed 2x base number of OCPUs, and the maximum limit for the particular Exadata Cloud Machine.	B87527

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

ExaCM **requires** either the Oracle Public Cloud Machine (OPCM) Model 288 or the Oracle Cloud@Customer X6 Control Plane to run the Oracle Cloud software stack. Prior to using ExaCM, You shall purchase from Oracle a service for OPCM 288 or OCC X6 Control Plane to support the ExaCM configuration ordered by You. The ExaCM service requires that You order, and maintain for the duration of the ExaCM service, a valid OCC service even if the service periods for OCC and ExaCM do not co-terminate.

Service Activation, Usage and Payment

- You may begin using the ExaCM service after installation and configuration of the designated ExaCM configuration and integrated it to work along with OPCM and local gateway (for the disconnected mode) or remote gateway (for the connected mode), and the User login names and password have been provided.
- The Services Period for the ExaCM Non-metered services is a forty eight (48) month period commencing on the day the User login names and password are issued to You, unless otherwise specified in Your order. The Services Period for the OPCM Non-metered services must be extended to match the required ExaCM Services Period if the OPCM service was subscribed and activated prior to ExaCM service subscription.

For orders placed through a VAD, You may, at your sole discretion, grant the VAD or an Oracle reseller administrative access to Your Cloud Services account to allow the VAD or an Oracle reseller to assist You in monitoring your usage and related charges for bursting. To enable a VAD or an Oracle reseller to view Your Cloud Services Account, You must grant the VAD or an Oracle reseller “Account Administrator” privileges.

Customer Contact

Your specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). At the commencement of the services, You must assign a primary point of contact to coordinate with onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the ExaCM services;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCM and OPCM services;
5. Act as Your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification of the ExaCM services prior to the implementation of such change and adhere to the Change Management process, as set forth in the Portal.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud@Customer X7 – Each

Description

Oracle Database Exadata Cloud@Customer (ExaCC) Platform as a Service (PaaS) is an Oracle-owned, Oracle-managed PaaS service offering designed to provide Exadata Cloud Services in Your data center, running behind Your firewall.

After You place Your ExaCC order, Oracle will ship the underlying Oracle-owned ExaCC hardware to Your designated data center. Separately, when You place Your order for the required Oracle Cloud@Customer Control Plane (see “Prerequisites”, below), Oracle will ship the underlying Oracle-owned OPCM hardware and local or remote gateway to Your designated

data center. Oracle will install and configure the gateway server and OPCM with the Oracle Cloud software stack for Exadata to work with ExaCC and make it available for You to use as a service.

In the non-metered model, You pay a monthly fee and may use a subset or all OCPUs in Your chosen ExaCC configuration.

NOTE: PaaS services on OPCM do not have to be co-termed with OPCM subscriptions. You are responsible for timely renewal of subscriptions for underlying OPCM components upon which the PaaS services depend.

Disconnected Mode

The standard/default operational mode requires a bidirectional network connection from the ExaCC deployment to Oracle Cloud Operations facilities. The “Disconnected Mode” option for cloud operations does not require the ExaCC deployment to be connected to Oracle. All cloud operations are performed by Oracle staff over Your networks. Oracle staff would use a network that is isolated or “air gapped” from the ExaCC deployment to exchange the following information with Oracle:

- Metering and usage data sent to Oracle for billing purposes
- Software updates and entitlement data sent from Oracle
- Occasionally, system logs (with Your permission) to the Oracle technical support organization for troubleshooting specific faults as needed.

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the ExaCC deployment to Oracle Cloud Operations facilities for the purposes of monitoring, addressing service requests and viewing usage metering. However, there is no network connection from Oracle Cloud Operations facilities to the ExaCC deployment. All cloud operations that require access to be initiated from Oracle Cloud Operations to the ExaCC deployment (e.g., applying software updates and troubleshooting) are performed by Oracle staff over Your networks. Oracle staff would use a network that is isolated or “air gapped” from the ExaCC deployment to download software updates and entitlement data sent from Oracle.

Bring Your Own License (“BYOL”)

You may subscribe to the BYOL version of ExaCC and You will be charged the BYOL subscription price provided that You have sufficient supported on premise licenses. Exadata Storage Software licenses are pre-included in the BYOL version of ExaCC. You may apply Oracle Database Enterprise Edition licenses, Oracle Database Options and Oracle Database Management Pack licenses to the BYOL version of ExaCC.

You remain responsible for compliance with any license restrictions applicable to the on premise licenses (including metrics), as defined in Your Program order for those licenses. The following license types may be applied towards Your use in a BYOL Cloud Service environment: Full Use, Limited Use, Application Specific Full Use and Proprietary Hosting (subject to an ISV Amendment). Embedded Software Licenses are not eligible to be applied towards Your use in a BYOL Cloud Service environment. For clarity, the license type retains its type when applied towards Your use in a BYOL Cloud Service environment (e.g., Full Use stays as Full Use and Limited Use stays as Limited Use). Licenses applied towards Your requirements for the BYOL version of a Cloud Service are deemed deployed and in use (i.e., You may not also use these licenses on premise) and may be verified in an audit.

For any BYOL Cloud Service where multiple Program licenses are identified as eligible to apply towards BYOL Cloud Service requirements and are listed with an “or” in the description for the applicable BYOL Cloud Service, You may aggregate Your supported license quantities of those listed Program licenses to meet Your license requirement for that BYOL Cloud Service.

A BYOL ExaCC instance must at all times have a sufficient number of supported licenses to meet Your requirement for use of the applicable BYOL Cloud Service. If You do not have sufficient supported licenses at any point in time, then You must either stop the instance or You must acquire enough supported licenses to meet your requirement for use of the applicable BYOL ExaCC.

Configurations	Part #	Metric
Oracle Database Exadata Cloud@Customer - Base	B89114	Each

<p>System - Non-metered</p> <p>Base System with Extreme Performance DB Software for enabled CPUs.</p> <p>16 enabled OCPUs. Up to 28 additional OCPU's (purchased separately).</p> <p>2 DB nodes with 240 GB RAM per node.</p> <p>144 TB raw storage or 42 TB of usable storage.</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>		
<p>Oracle Database Exadata Cloud@Customer X7 - Quarter Rack - Non-metered</p> <p>Quarter Rack with Extreme Performance DB Software for enabled CPUs.</p> <p>22 enabled OCPUs. Up to 70 additional OCPU's (purchased separately).</p> <p>2 DB nodes with 720 GB RAM per node.</p> <p>360 TB raw storage or 106 TB of usable storage.</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B89115	Each
<p>Oracle Database Exadata Cloud@Customer X7 - Half Rack - Non-metered</p> <p>Half Rack with Extreme Performance Database Software for enabled CPUs.</p> <p>44 enabled OCPUs. Up to 140 additional OCPU's (purchased separately).</p> <p>4 DB nodes with 720 GB RAM per node.</p> <p>720 TB raw storage or 212 TB of usable storage.</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B89116	Each
<p>Oracle Database Exadata Cloud@Customer X7 - Full Rack - Non-metered</p> <p>Full Rack with Extreme Performance Database Software for enabled CPUs.</p> <p>88 enabled OCPUs. Up to 280 additional OCPU's (purchased separately).</p> <p>8 DB nodes with 720 GB RAM per node.</p>	B89117	Each

1440 TB raw storage or 424TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.		
Oracle Database Exadata Cloud@Customer X7 - Base System - BYOL - Non-metered 16 enabled OCPUs. Up to 28 additional OCPU's (purchased separately). 2 DB nodes with 480 GB RAM per node. 144 TB raw storage or 42 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89027	Each
Oracle Database Exadata Cloud@Customer X7 - Quarter Rack - BYOL - Non-metered 22 enabled OCPUs. Up to 70 additional OCPU's (purchased separately). 2 DB nodes with 720 GB RAM per node. 360 TB raw storage or 106 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89028	Each
Oracle Database Exadata Cloud@Customer X7 - Half Rack - BYOL - Non-metered 44 enabled OCPUs. Up to 140 additional OCPU's (purchased separately). 4 DB nodes with 720 GB RAM per node. 720 TB raw storage or 212 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89029	Each
Oracle Database Exadata Cloud@Customer X7 - Full Rack - BYOL - Non-metered 88 enabled OCPUs. Up to 280 additional OC PU's (purchased separately). 8 DB nodes with 720 GB RAM per node. 1440 TB raw storage or 424TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89030	Each
Oracle Public Cloud Machine - Semi-Connected Mode Add-on Fee for Exadata Cloud Machine Quarter Rack	B88238	Each

Oracle Public Cloud Machine - Semi-Connected Mode	B88239	Each
Add-on Fee for Exadata Cloud Machine - Half Rack		
Oracle Public Cloud Machine - Semi-Connected Mode	B88240	Each
Add-on Fee for Exadata Cloud Machine - Full Rack		
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Eighth or Quarter Rack	B88584	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88585	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88766	Each

Additional OCPUs

You may place orders to enable additional OCPUs for Your ExaCC service in accordance with the following:

	Metric	Minim um	Service Includes Per Month	Part Number
Oracle Database Exadata Cloud at Customer X7 Additional OCPUs	OCPU Per Month	1 Per DB Node	Additional enabled OCPUs. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs must not exceed the maximum limit for the particular Exadata Cloud at Customer.	B89118
Oracle Database Exadata Cloud at	OCPU Per Month	1 Per DB	Additional enabled OCPUs. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack,	B89031

Customer X7		Node	8 for Full Rack. Total enabled OCPUs must not exceed the maximum limit for the particular Exadata Cloud at Customer.	
Additional OCPUs - BYOL				

The total enabled additional OCPUs may not exceed two times (2x) the base number of OCPUs and may not exceed the maximum OCPU limit for the particular rack.

Reduction in OCPUs

At any time following six months from the Cloud Services Start Date of the ExaCC order and upon not less than ninety (90) days prior written notice to Oracle, You have the one-time right to reduce the number of enabled OCPUs for the ExaCC service by terminating one or more additional OCPUs previously ordered by You for such service, provided that You pay Oracle an early termination fee for each such terminated OCPU of twelve months of fees for the ExaCC service. In no event can the number of OCPUs be reduced below the base number of enabled OCPUs included with the particular rack.

Additional Capacity – Bursting

The ExaCC machine permits You to enable the use of additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on Oracle’s current

Per Hour list price for Oracle Database Exadata Cloud@Customer - Additional OCPU's – Metered service, which is available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity of OCPUs of your non-metered subscription service. For example, if You purchased a quarter rack ExaCC subscription with 22 OCPUs, Your bursting would be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

	Metric	Minim um	Service Includes Per Month	Part Number
Oracle Database Exadata Cloud at Customer X7 Additional OCPUs	OCPU Per Hour	1 Per DB Node	Additional enabled OCPUs (also referred to as Burst OCPUs). Burst OCPUs can be added or reduced up to once an hour. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs cannot exceed 2x base number of OCPUs, and the maximum limit for the particular Exadata Cloud@Customer.	B89119
Oracle Database Exadata Cloud at Customer X7	OCPU Per Hour	1 Per DB Node	Additional enabled OCPUs (also referred to as Burst OCPUs). Burst OCPUs can be added or reduced up to once an hour. OCPUs added must be in multiples of: 2	B89032

Additional OCPUs - BYOL		for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs cannot exceed 2x base number of OCPUs, and the maximum limit for the particular Exadata Cloud@Customer.	
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Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

ExaCC **requires** either the Oracle Public Cloud Machine (OPCM) Model 288 or the Oracle Cloud@Customer X6 Control Plane to run the Oracle Cloud software stack. Prior to using ExaCC, You must purchase from Oracle a service for OPCM Model 288 or OPCM X6 Control Plane to support the ExaCC configuration that You ordered. The ExaCC service requires that You order, and maintain for the duration of the ExaCC service, a valid OPCM service even if the service periods for OPCM and ExaCC do not co-terminate.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the ExaCC service after Oracle has installed and configured the designated ExaCC configuration and integrated it to work along with OPCM and local or remote gateway, and provided You with the User login names and password.
- The Services Period for the ExaCC non-metered services is a forty eight (48) month period commencing on the day You are issued the User login names and password, unless otherwise specified in your order.
- The Services Period for the OPCM non-metered services must be extended to match the required Services Period for ExaCC if the OPCM service was subscribed and activated prior to the start of the Services Period for ExaCC service.

Customer Contact

Customer-specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite or remote staff. At the commencement of the services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

- Coordinate executive meetings, as necessary;
- Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
- Establish a suitable governance structure to support on-going projects and the operations of the ExaCC;
- Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCC and OPCM services;
- Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
- Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to ExaCC prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite or remote Oracle staff.

Oracle Cloud Policies

Oracle Database Exadata Cloud@Customer X7-Each (Hardware is Delivered by Value Added Distributor)

Description

Oracle Database Exadata Cloud@Customer (ExaCC) Platform as a Service (PaaS) is an Oracle-managed PaaS service offering designed to provide Exadata Cloud Services in Your (for purposes of clarity in this service description, "You" and "Your" means the end customer) data center, running behind Your firewall.

After You place Your ExaCC hardware and cloud orders, the Oracle value added distributor (VAD) will ship the underlying VAD-owned ExaCC hardware to Your designated data center. Separately, when You place Your hardware and cloud orders for the required Oracle Cloud@Customer Control Plane (see "Prerequisites", below), the VAD will ship the underlying VAD-owned OPCM hardware and gateway (for the disconnected mode) or remote gateway (for the connected mode) to Your designated data center. Oracle will install and configure the gateway server and OPCM with the Oracle Cloud software stack for Exadata to work with ExaCC and make it available for You to use as a service.

In the non-metered model, You pay a monthly fee and may use a subset or all OCPUs in Your chosen ExaCC configuration.

Disconnected Mode

The standard/default operational mode requires a bidirectional network connection from the ExaCC deployment to Oracle Cloud Operations facilities. The "Disconnected Mode" option for cloud operations does not require the ExaCC deployment to be connected to Oracle. All cloud operations are performed by Oracle staff over Your networks.

Oracle staff would use a network that is isolated or "air gapped" from the ExaCC deployment to exchange the following information with Oracle:

- Metering and usage data sent to Oracle for billing purposes
- Software updates and entitlement data sent from Oracle
- Occasionally, system logs (with Your permission) to the Oracle technical support organization for troubleshooting specific faults as needed.

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the ExaCC deployment to Oracle Cloud Operations facilities for the purposes of monitoring, addressing service requests and viewing usage metering. However, there is no network connection from Oracle Cloud Operations facilities to the ExaCC deployment. All cloud operations that require access to be initiated from Oracle Cloud Operations to the ExaCC deployment (e.g., applying software updates and troubleshooting) are performed by Oracle staff over Your networks. Oracle staff would use a network that is isolated or "air gapped" from the ExaCC deployment to download software updates and entitlement data sent from Oracle.

Bring Your Own License ("BYOL")

You may subscribe to the BYOL version of ExaCC and You will be charged the BYOL subscription price provided that You have sufficient supported on premise licenses. Exadata Storage Software licenses are pre-included in the BYOL version of ExaCC. You may apply Oracle Database Enterprise Edition licenses, Oracle Database Options and Oracle Database Management Pack licenses to the BYOL version of ExaCC.

You remain responsible for compliance with any license restrictions applicable to the on premise licenses (including metrics), as defined in Your Program order for those licenses. The following license types may be applied towards Your use in a BYOL Cloud Service environment: Full Use, Limited Use, Application Specific Full Use and Proprietary Hosting (subject to an ISV Amendment). Embedded Software Licenses are not eligible to be applied towards Your use in a BYOL Cloud Service environment. For clarity, the license type retains its type when applied towards Your use in a BYOL Cloud Service environment (e.g., Full Use stays as Full Use and Limited Use stays as Limited Use). Licenses applied towards Your requirements for the BYOL version of a Cloud Service are deemed deployed and in use (i.e., You may not also use these licenses on premise) and may be verified in an audit.

For any BYOL Cloud Service where multiple Program licenses are identified as eligible to apply towards BYOL Cloud

Service requirements and are listed with an “or” in the description for the applicable BYOL Cloud Service. You may aggregate Your supported license quantities of those listed Program licenses to meet Your license requirement for that BYOL Cloud Service.

A BYOL ExaCC instance must at all times have a sufficient number of supported licenses to meet Your requirement for use of the applicable BYOL Cloud Service. If You do not have sufficient supported licenses at any point in time, then You must either stop the instance or You must acquire enough supported licenses to meet your requirement for use of the applicable BYOL ExaCC.

Configurations	Part #	Metric
<p>Oracle Database Exadata Cloud@Customer - Base System - Partner Hardware - Non-metered</p> <p>Base System with Extreme Performance DB Software for enabled CPUs.</p> <p>16 enabled OCPUs. Up to 28 additional OCPU's (purchased separately).</p> <p>2 DB nodes with 240 GB RAM per node.</p> <p>144 TB raw storage or 42 TB of usable storage.</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B89121	Each
<p>Oracle Database Exadata Cloud@Customer X7 - Quarter Rack - Partner Hardware - Non-metered</p> <p>Quarter Rack with Extreme Performance DB Software for enabled CPUs.</p> <p>22 enabled OCPUs. Up to 70 additional OCPU's (purchased separately).</p> <p>2 DB nodes with 720 GB RAM per node.</p> <p>360 TB raw storage or 106 TB of usable storage.</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B89122	Each
<p>Oracle Database Exadata Cloud@Customer X7 - Half Rack - Partner Hardware - Non-metered</p> <p>Half Rack with Extreme Performance Database Software for enabled CPUs.</p> <p>44 enabled OCPUs. Up to 140 additional OCPU's (purchased separately).</p> <p>4 DB nodes with 720 GB RAM per node.</p> <p>720 TB raw storage or 212 TB of usable storage.</p> <p>Unlimited I/Os.</p>	B89123	Each

Infrastructure managed and operated by Oracle.		
Oracle Database Exadata Cloud@Customer X7 - Full Rack - Partner Hardware - Non-metered Full Rack with Extreme Performance Database Software for enabled CPUs. 88 enabled OCPUs. Up to 280 additional OCPU's (purchased separately). 8 DB nodes with 720 GB RAM per node. 1440 TB raw storage or 424TB of usable storage. Unlimited I/Os.	B89124	Each
Infrastructure managed and operated by Oracle.		
Oracle Database Exadata Cloud@Customer X7 - Base System - BYOL - Partner Hardware - Non-metered 16 enabled OCPUs. Up to 28 additional OCPU's (purchased separately). 2 DB nodes with 480 GB RAM per node. 144 TB raw storage or 42 TB of usable storage. Unlimited I/Os.	B89033	Each
Infrastructure managed and operated by Oracle.		
Oracle Database Exadata Cloud@Customer X7 - Quarter Rack - BYOL - Partner Hardware - Non-metered 22 enabled OCPUs. Up to 70 additional OCPU's (purchased separately). 2 DB nodes with 720 GB RAM per node. 360 TB raw storage or 106 TB of usable storage. Unlimited I/Os.	B89034	Each
Infrastructure managed and operated by Oracle.		
Oracle Database Exadata Cloud@Customer X7 - Half Rack - BYOL - Partner Hardware - Non-metered 44 enabled OCPUs. Up to 140 additional OCPU's (purchased separately). 4 DB nodes with 720 GB RAM per node. 720 TB raw storage or 212 TB of usable storage. Unlimited I/Os.	B89035	Each
Infrastructure managed and operated by Oracle.		
Oracle Database Exadata Cloud@Customer X7 - Full	B89036	Each

Rack - BYOL - Partner Hardware - Non-metered 88 enabled OCPUs. Up to 280 additional OC PU's (purchased separately). 8 DB nodes with 720 GB RAM per node. 1440 TB raw storage or 424TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.		
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Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine Quarter Rack	B88238	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88239	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88240	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Eighth or Quarter Rack	B88584	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88585	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88766	Each

Additional OCPUs

You may place orders to enable additional OCPUs for Your ExaCC service in accordance with the following:

Metric	Mini	Service Includes Per Month	Part
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			Number
Oracle Database Exadata Cloud at Customer X7 Additional OCPUs	OCPU	1 Per DB Node	Additional enabled OCPUs. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs must not exceed the maximum limit for the particular Exadata Cloud at Customer.
Oracle Database Exadata Cloud at Customer X7 Additional OCPUs - BYOL	OCPU	1 Per DB Node	Additional enabled OCPUs. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs must not exceed the maximum limit for the particular Exadata Cloud at Customer.

The total enabled additional OCPUs may not exceed two times (2x) the base number of OCPUs and may not exceed the maximum OCPU limit for the particular rack.

Reduction in OCPUs

At any time following six months from the Cloud Services Start Date of the ExaCC order and upon not less than ninety (90) days prior written notice to Oracle, You have the one-time right to reduce the number of enabled OCPUs for the ExaCC service by terminating one or more additional OCPUs previously ordered by You for such service, provided that You pay Oracle an early termination fee for each such terminated OCPU of twelve months of fees for the ExaCC service. In no event can the number of OCPUs be reduced below the base number of enabled OCPUs included with the particular rack.

Additional Capacity – Bursting

The ExaCC machine permits You to enable the use of additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on Oracle’s current

Per Hour list price for Oracle Database Exadata Cloud@Customer - Additional OCPU's – Metered service, which is available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity of OCPUs of Your non-metered subscription service, and may be limited by the maximum number of OCPUs available in the configuration. For example, if You purchased a quarter rack ExaCC subscription with 22 OCPUs, Your bursting would be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

If You placed Your order through a VAD and You enable bursting (as described in the paragraph above) You will be charged per hour and billed monthly in arrears by Oracle for the bursting (using the “Pay as You Go” model). Pricing will be based on Oracle’s then current Per Hour list price for Oracle Database Exadata Cloud@Customer.

Additional OCPU's – Metered service, which is available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity of OCPUs of Your non-metered subscription service. For example, if You purchased a quarter rack ExaCC subscription with 22 OCPUs, Your bursting would

be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

	Metric	Minim um	Service Includes Per Month	Part Number
Oracle Database Exadata Cloud at Customer X7 Additional OCPUs	OCPU Per Hour	1 Per DB Node	Additional enabled OCPUs (also referred to as Burst OCPUs). Burst OCPUs can be added or reduced up to once an hour. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs cannot exceed 2x base number of OCPUs, and the maximum limit for the particular Exadata Cloud@Customer.	B89125
Oracle Database Exadata Cloud at Customer X7 Additional OCPUs - BYOL	OCPU Per Hour	1 Per DB Node	Additional enabled OCPUs (also referred to as Burst OCPUs). Burst OCPUs can be added or reduced up to once an hour. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs cannot exceed 2x base number of OCPUs, and the maximum limit for the particular Exadata Cloud@Customer.	B89038

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

ExaCC **requires** either the Oracle Public Cloud Machine (OPCM) Model 288 or the Oracle Cloud@Customer X6 Control Plane to run the Oracle Cloud software stack. Prior to using ExaCC, You must purchase from Oracle a service for OPCM Model 288 or OPCM X6 Control Plane to support the ExaCC configuration that You ordered. The ExaCC service requires that You order, and maintain for the duration of the ExaCC service, a valid OPCM service even if the service periods for OPCM and ExaCC do not co-terminate.

Service Activation, Usage and Payment

- You may begin using the ExaCC service after installation and configuration of the designated ExaCC configuration and integration of the designated ExaCC service to work along with OPCM and local gateway (for the disconnected mode) or remote gateway (for the connected mode), and You are provided the User login names and password.

- The Services Period for the ExaCC non-metered services is a forty eight (48) month period commencing on the day You are issued the User login names and password, unless otherwise specified in Your order. The Services Period for the OPCM non-metered services must be extended to match the required ExaCC Services Period if the OPCM service was subscribed and activated prior to the start of the Services Period for ExaCC service.

For orders placed through a VAD, You may, at your sole discretion, grant the VAD or an Oracle reseller administrative access to Your Cloud Services Account to allow the VAD or an Oracle reseller to assist You in monitoring Your usage and related charges for bursting. To enable a VAD or an Oracle reseller to view Your Cloud Services Account, You must grant the VAD or an Oracle reseller "Account Administrator" privileges.

Customer Contact

Your specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). At the commencement of the services, You must assign a primary point of contact to coordinate with onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the ExaCC services;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCC and OPCM services;
5. Act as Your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification of the ExaCC services prior to the implementation of such change and adhere to the Change Management process, as set forth in the Portal.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud@Customer Infrastructure X7

Description

Oracle Database Exadata Cloud@Customer (ExaCC) Platform as a Service (PaaS) is an Oracle-owned, Oracle-managed PaaS service offering designed to provide Exadata Cloud Services in Your data center, running behind Your firewall.

The Oracle Database Exadata Cloud@Customer provides a dedicated Oracle Exadata system, available in base system, quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4, Oracle Database 12.1.0.2, Oracle Database 12.2.0.1, single-node or multi-node database instances. Each rack configuration comes with a maximum number of OCPUs, along with dedicated memory and storage.

In a Universal Credits Model, You pay:

- 1) a Non-Metered monthly fee for the Exadata Cloud@Customer Infrastructure, which includes ExaCC PaaS service without any active OCPU
- 2) OCPU usage at an hourly rate, measured by calculating the number of OCPU Hours consumed by the database instances, from the time an OCPU instance is launched until it is terminated, multiplied by OCPU rate. Each partial OCPU Hour consumed will be billed as a full hour. The OCPUs are billed to a Universal Credit account specified by You. Two type of OCPU usage is available under this model:
 - a. Oracle Database Exadata Cloud - Database OCPU : Includes extreme performance Database Software for enabled OCPUs

Refer to Oracle PaaS and IaaS Universal Credits Service Descriptions document for the details of the OCPU rate card components

At the time of order, You must choose the type of OCPU (Oracle Database Exadata Cloud - Database OCPU or Oracle Database Exadata Cloud - Database OCPU – BYOL). OCPU types cannot be mixed within the same physical Exadata Cloud@Customer Infrastructure machine.

After You place Your ExaCC order, Oracle will ship the underlying Oracle-owned ExaCC hardware to Your designated data center. Separately, when You place Your order for the required Oracle Cloud@Customer Control Plane (see “Prerequisites”, below), Oracle will ship the underlying Oracle-owned OPCM hardware and local or remote gateway to Your designated data center. Oracle will install and configure the gateway server and OPCM with the Oracle Cloud software stack for Exadata to work with ExaCC and make it available for You to use as a service.

NOTE: PaaS services on OPCM do not have to be co-terminated with OPCM subscriptions. You are responsible for timely renewal of subscriptions for underlying OPCM components upon which the PaaS services depend.

Disconnected Mode

The standard/default operational mode requires a bidirectional network connection from the ExaCC deployment to Oracle Cloud Operations facilities. The “Disconnected Mode” option for cloud operations does not require the ExaCC deployment to be connected to Oracle. All cloud operations are performed by Oracle staff over Your networks. Oracle staff would use a network that is isolated or “air gapped” from the ExaCC deployment to exchange the following information with Oracle:

- Metering and usage data sent to Oracle for billing purposes
- Software updates and entitlement data sent from Oracle
- Occasionally, system logs (with Your permission) to the Oracle technical support organization for troubleshooting specific faults as needed.

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the ExaCC deployment to Oracle Cloud Operations facilities for the purposes of monitoring, addressing service requests and viewing usage metering. However, there is no network connection from Oracle Cloud Operations facilities to the ExaCC deployment. All cloud operations that require access to be initiated from Oracle Cloud Operations to the ExaCC deployment (e.g., applying software updates and troubleshooting) are performed by Oracle staff over Your networks. Oracle staff would use a network that is isolated or “air gapped” from the ExaCC deployment to download software updates and entitlement data sent from Oracle.

Configurations	Part #	Metric		
Database Exadata Cloud@Customer Infrastructure – Base System – Non Metered - PaaS 0 enabled OCPUs. 44 maximum OCPUs 2 DB nodes with 240 GB RAM per node. 144 TB raw storage or 42 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89972	Hosted Month	Environment	Per
Database Exadata Cloud@Customer Infrastructure X7 – Quarter Rack – Non Metered - PaaS 0 enabled OCPUs. 92 maximum OCPUs 2 DB nodes with 720 GB RAM per node.	B89973	Hosted Month	Environment	Per

360 TB raw storage or 106 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.		
Database Exadata Cloud@Customer Infrastructure X7 – Half Rack – Non Metered - PaaS 0 enabled OCPUs. 184 maximum OCPUs 4 DB nodes with 720 GB RAM per node. 720 TB raw storage or 212 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89974	Hosted Environment Per Month
Database Exadata Cloud@Customer Infrastructure X7 – Full Rack – Non Metered - PaaS 0 enabled OCPUs. 368 maximum OCPUs 8 DB nodes with 720 GB RAM per node 1440 TB raw storage or 424 TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle.	B89975	Hosted Environment Per Month
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine Quarter Rack	B88238	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88239	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88240	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Eighth or Quarter Rack	B88584	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88585	Each

Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88766	Each
Configurations	Part #	Metric
Gen 2 Exadata Cloud@Customer Infrastructure - Base System - Non-metered 0 enabled OCPUs. 48 maximum OCPUs 2 DB nodes with 360 GB RAM per node. 74.8 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B92312	Hosted Environment Per Month
Gen 2 Exadata Cloud@Customer Infrastructure – X7 Quarter Rack - Non-metered 0 enabled OCPUs. 100 maximum OCPUs 2 DB nodes with 720 GB RAM per node. 149.7 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B92313	Hosted Environment Per Month
Gen 2 Exadata Cloud@Customer Infrastructure – X7 Half Rack - Non-metered 0 enabled OCPUs. 200 maximum OCPUs 4 DB nodes with 720 GB RAM per node. 299.4 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B92314	Hosted Environment Per Month
Gen 2 Exadata Cloud@Customer Infrastructure – X7 Full Rack - Non-metered 0 enabled OCPUs. 400 maximum OCPUs 8 DB nodes with 720 GB RAM per node 598.7TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle.	B92315	Hosted Environment Per Month

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

ExaCC **requires** either the Oracle Public Cloud Machine (OPCM) Model 288 or the Oracle Cloud@Customer X6 Control Plane to run the Oracle Cloud software stack. Prior to using ExaCC, You must purchase from Oracle a service for OPCM Tech Cloud Non UCM SD 011824

Model 288 or OPCM X6 Control Plane to support the ExaCC configuration that You ordered. The ExaCC service requires that You order, and maintain for the duration of the ExaCC service, a valid OPCM service even if the service periods for OPCM and ExaCC do not co-terminate.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the ExaCC service after Oracle has installed and configured the designated ExaCC configuration and integrated it to work along with OPCM and local or remote gateway, and provided You with the User login names and password.
- The Services Period for the ExaCC non-metered services (Database Exadata Cloud@Customer Infrastructure) is a forty eight (48) month period commencing on the day You are issued the User login names and password, unless otherwise specified in your order. The Services Period for the OPCM non-metered services must be extended to match the required Services Period for ExaCC if the OPCM service was subscribed and activated prior to the start of the Services Period for ExaCC service.

Customer Contact

Customer-specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite or remote staff. At the commencement of the services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

- Coordinate executive meetings, as necessary;
- Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.); Establish a suitable governance structure to support on-going projects and the operations of the ExaCC;
- Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCC and OPCM services;
- Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
- Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to ExaCC prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite or remote Oracle staff.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud@Customer Infrastructure X7 (Hardware is Delivered by Value Added Distributor)

Description

Oracle Database Exadata Cloud@Customer (ExaCC) Platform as a Service (PaaS) is an Oracle-managed PaaS service offering designed to provide Exadata Cloud Services in Your (for purposes of clarity in this service description, "You" and "Your" means the end customer) data center, running behind Your firewall.

The Oracle Database Exadata Cloud@Customer provides a dedicated Oracle Exadata system, available in base system, quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4, Oracle Database 12.1.0.2, Oracle Database 12.2.0.1 , single-node or multi-node database instances. Each rack configuration comes with a maximum number of OCPUs, along with dedicated memory and storage.

In a Universal Credits Model, You pay:

- 1) a Non-Metered monthly fee for the Exadata Cloud@Customer Infrastructure, which includes ExaCC PaaS service without any active OCPU
- 2) OCPU usage at an hourly rate, measured by calculating the number of OCPU Hours consumed by the database instances, from the time an OCPU instance is launched until it is terminated, multiplied by OCPU rate. Each partial OCPU Hour consumed will be billed as a full hour. The OCpus are billed to a Universal Credit account specified by You. Two type of OCPU usage is available under this model:
 - a. Oracle Database Exadata Cloud - Database OCPU : Includes extreme performance Database Software for enabled OCpus
 - b. Oracle Database Exadata Cloud - Database OCPU – BYOL: Bring Your own license for enabled OCpus

Refer to Oracle PaaS and IaaS Universal Credits Service Descriptions document for the details of the OCPU rate card components

At the time of order, You must choose the type of OCPU (Oracle Database Exadata Cloud - Database OCPU or Oracle Database Exadata Cloud - Database OCPU – BYOL). OCPU types cannot be mixed within the same physical Exadata Cloud@Customer Infrastructure machine.

After You place Your ExaCC hardware and cloud orders, the Oracle value added distributor (VAD) will ship the underlying VAD-owned ExaCC hardware to Your designated data center. Separately, when You place Your hardware and cloud orders for the required Oracle Public Cloud Machine (OPCM) (see “Prerequisites”, below), the VAD will ship the underlying VAD-owned OPCM hardware and gateway (for the disconnected mode) or remote gateway (for the connected mode) to Your designated data center. Oracle will install and configure the gateway server and OPCM with the Oracle Cloud software stack for Exadata to work with ExaCC and make it available for You to use as a service.

Disconnected Mode

The standard/default operational mode requires a bidirectional network connection from the ExaCC deployment to Oracle Cloud Operations facilities. The “Disconnected Mode” option for cloud operations does not require the ExaCC deployment to be connected to Oracle. All cloud operations are performed by Oracle staff over Your networks.

Oracle staff would use a network that is isolated or “air gapped” from the ExaCC deployment to exchange the following information with Oracle:

- Metering and usage data sent to Oracle for billing purposes
- Software updates and entitlement data sent from Oracle
- Occasionally, system logs (with Your permission) to the Oracle technical support organization for troubleshooting specific faults as needed.

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the ExaCC deployment to Oracle Cloud Operations facilities for the purposes of monitoring, addressing service requests and viewing usage metering. However, there is no network connection from Oracle Cloud Operations facilities to the ExaCC deployment. All cloud operations that require access to be initiated from Oracle Cloud Operations to the ExaCC deployment (e.g., applying software updates and troubleshooting) are performed by Oracle staff over Your networks. Oracle staff would use a network that is isolated or “air gapped” from the ExaCC deployment to download software updates and entitlement data sent from Oracle.

Configurations	Part #	Metric
Oracle Database Exadata Cloud@Customer Infrastructure – Base System – Partner Hardware – Non-metered 0 enabled OCpus. Up to 44 maximum OCPU's	B89976	Hosted Environment Per Month

2 DB nodes with 240 GB RAM per node. 144 TB raw storage or 42 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.		
Oracle Database Exadata Cloud@Customer Infrastructure – X7 – Quarter Rack – Partner Hardware – Non-Metered 0 enabled OCPUs. 92 maximum OCPU's 2 DB nodes with 720 GB RAM per node. 360 TB raw storage or 106 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89977	Hosted Environment Per Month
Oracle Database Exadata Cloud@Customer Infrastructure - X7 – Half Rack – Partner Hardware – Non-metered 0 enabled OCPUs. 184 maximum OCPUs 4 DB nodes with 720 GB RAM per node. 720 TB raw storage or 212 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89978	Hosted Environment Per Month
Oracle Database Exadata Cloud@Customer Infrastructure - X7 – Full Rack – Partner Hardware – Non-metered 0 enabled OCPUs. 368 maximum OCPU's 8 DB nodes with 720 GB RAM per node. 1440 TB raw storage or 424TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89979	Hosted Environment Per Month

Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine Quarter Rack	B88238	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88239	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88240	Each

Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Eighth or Quarter Rack	B88584	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88585	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88766	Each

Configurations	Part #	Metric
Gen 2 Exadata Cloud@Customer Infrastructure - Base System - Partner Hardware - Non-metered 0 enabled OCPUs. 48 maximum OCPUs 2 DB nodes with 360 GB RAM per node. 74.8 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B92320	Hosted Environment Per Month
Gen 2 Exadata Cloud@Customer Infrastructure – X7 Quarter Rack - Partner Hardware - Non-metered 0 enabled OCPUs. 100 maximum OCPUs 2 DB nodes with 720 GB RAM per node. 149.7 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B92321	Hosted Environment Per Month
Gen 2 Exadata Cloud@Customer Infrastructure – X7 Half Rack- Partner Hardware - Non-metered 0 enabled OCPUs. 200 maximum OCPUs 4 DB nodes with 720 GB RAM per node. 299.4 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B92322	Hosted Environment Per Month
Gen 2 Exadata Cloud@Customer Infrastructure – X7 Full Rack- Partner Hardware - Non-metered	B92323	Hosted Environment Per Month

0 enabled OCPUs. 400 maximum OCPUs		
8 DB nodes with 720 GB RAM per node		
598.7TB of usable storage		
Unlimited I/Os		
Infrastructure managed and operated by Oracle.		

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

ExaCC **requires** either the Oracle Public Cloud Machine (OPCM) Model 288 or the Oracle Cloud@Customer X6 Control Plane to run the Oracle Cloud software stack. Prior to using ExaCC, You must purchase from Oracle a service for OPCM Model 288 or OPCM X6 Control Plane to support the ExaCC configuration that You ordered. The ExaCC service requires that You order, and maintain for the duration of the ExaCC service, a valid OPCM service even if the service periods for OPCM and ExaCC do not co-terminate.

Service Activation, Usage and Payment

- You may begin using the ExaCC service after installation and configuration of the designated ExaCC configuration and integration of the designated ExaCC service to work along with OPCM and local gateway (for the disconnected mode) or remote gateway (for the connected mode), and You are provided the User login names and password.
- The Services Period for the ExaCC non-metered services (Database Exadata Cloud@Customer Infrastructure) is a forty eight (48) month period commencing on the day You are issued the User login names and password, unless otherwise specified in Your order. The Services Period for the OPCM non-metered services must be extended to match the required ExaCC Services Period if the OPCM service was subscribed and activated prior to the start of the Services Period for ExaCC service.

For orders placed through a VAD, You may, at your sole discretion, grant the VAD or an Oracle reseller administrative access to Your Cloud Services Account to allow the VAD or an Oracle reseller to assist You in monitoring Your usage and related charges for bursting. To enable a VAD or an Oracle reseller to view Your Cloud Services Account, You must grant the VAD or an Oracle reseller “Account Administrator” privileges.

Customer Contact

Your specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). At the commencement of the services, You must assign a primary point of contact to coordinate with onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the ExaCC services;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCC and OPCM services;
5. Act as Your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification of the ExaCC services prior to the implementation of such change and adhere to the Change Management process, as set forth in the Portal.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Gen 2 Exadata Cloud@Customer Infrastructure X8, X8M, X9M, and X10M

Description

Oracle Database Exadata Cloud@Customer (ExaCC) Platform as a Service (PaaS) is an Oracle-owned, Oracle-managed PaaS service offering designed to provide Exadata Cloud Services in Your data center, running behind Your firewall.

The Oracle Database Exadata Cloud@Customer provides a dedicated Oracle Exadata system, available in base system, quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4, Oracle Database 12.1.0.2, Oracle Database 12.2.0.1, Database 18c and/or Database 19c single-node or multi-node database instances. Each rack configuration comes with a maximum number of OCPUs, along with dedicated memory and storage.

In a Universal Credits Model, You pay:

- 1) a Non-Metered monthly fee for the Exadata Cloud@Customer Infrastructure, which includes ExaCC PaaS service without any active OCPU
- 2) Exadata Database OCPU usage at an hourly rate, measured by calculating the number of OCPU Hours allocated to the database node(s), from the time an OCPU instance is launched until it is terminated, multiplied by OCPU rate. Each partial OCPU Hour allocated will be billed at a fraction of an hour. The OCPUs are billed to a Universal Credit account specified by You. Two types of OCPU usage is available under this model:
 - a. Oracle Cloud Infrastructure - Exadata Database OCPU – Cloud@Customer: Includes Extreme Performance Database Software for enabled OCPUs
 - b. Oracle Cloud Infrastructure - Exadata Cloud@Customer - Database OCPU – BYOL: Bring Your own license for enabled OCPUs
- 3) Autonomous Database OCPU – Cloud@Customer OCPU usage at an hourly rate, measured by calculating the number of OCPU Hours consumed by the database, from the time an OCPU instance is launched until it is terminated, multiplied by OCPU rate. Each partial OCPU Hour consumed will be billed at a fraction of an hour. The OCPUs are billed to a Universal Credit account specified by You. Four types of OCPU usage is available under this model:
 - a. Autonomous Transaction Processing OCPU – Cloud@Customer: Includes Extreme Performance Database Software for enabled OCPUs
 - b. Autonomous Transaction Processing OCPU – Cloud@Customer – BYOL : Bring Your own license for enabled OCPUs
 - c. Autonomous Data Warehouse OCPU – Cloud@Customer: Includes Extreme Performance Database Software for enabled OCPUs
 - d. Autonomous Data Warehouse OCPU – Cloud@Customer – BYOL: Bring Your own license for enabled OCPUs

At the time of order, You must either have Universal Credits, order a new Universal Credits subscription, or order via Funded Allocation Model (FAM). You will need choose the type of OCPU (Oracle Database Exadata Cloud - Database OCPU or Oracle Database Exadata Cloud - Database OCPU – BYOL).

Refer to Oracle PaaS and IaaS Universal Credits Service Descriptions documents for the details of the OCPU rate card components.

After You place Your ExaCC order, Oracle will ship the underlying Oracle-owned ExaCC hardware to Your designated data center. Separately, Oracle will provide a remote Cloud@Customer Control Plane (see “Prerequisites”, below), Oracle will ship a local or remote gateway to Your designated data center. Oracle will install and configure the gateway server and Control Plane with the Oracle Cloud software stack for Exadata to work with ExaCC and make it available for You to use as a service.

Configurations	Part #	Metric
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Gen 2 Exadata Cloud@Customer Infrastructure - X8		
Gen 2 Exadata Cloud@Customer Infrastructure - Base System - Non-metered 0 enabled OCPUs. 48 maximum OCPUs 2 DB nodes with 360 GB RAM per node usable 74TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B91029	Hosted Environment Per Month
Gen 2 Exadata Cloud@Customer Infrastructure - X8 Quarter Rack - Non-metered 0 enabled OCPUs. 100 maximum OCPUs 2 DB nodes with 720 GB RAM per node usable 149 TB of usable storage Unlimited I/Os. Infrastructure managed and operated by Oracle.	B91030	Hosted Environment Per Month
Gen 2 Exadata Cloud@Customer Infrastructure - X8 Half Rack - Non-metered 0 enabled OCPUs. 200 maximum OCPUs 4 DB nodes with 720 GB RAM per node usable 299 TB of usable storage Unlimited I/Os. Infrastructure managed and operated by Oracle.	B91031	Hosted Environment Per Month
Gen 2 Exadata Cloud@Customer Infrastructure - X8 Full Rack - Non-metered 0 enabled OCPUs. 400 maximum OCPUs 8 DB nodes with 720 GB RAM per node usable 598TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle.	B91032	Hosted Environment Per Month
Gen 2 Exadata Cloud@Customer Infrastructure - XM - Base System - Non-metered 0 enabled OCPUs. 48 maximum OCPUs 2 DB nodes with 325 GB RAM per node usable 74 TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle	B92406	Hosted Environment Per Month
Gen 2 Exadata Cloud@Customer Infrastructure - X8M - Quarter Rack - Non-metered	B92407	Hosted Environment Per Month

0 enabled OCPUs. 100 maximum OCPUs 2 DB nodes with 1,390 GB RAM per node usable 149 TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle.		
Gen 2 Exadata Cloud@Customer Infrastructure - X8M - Half Rack - Non-metered 0 enabled OCPUs. 200 maximum OCPUs 4 DB nodes with 1,390 GB RAM per node usable 299 TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle	B92408	Hosted Environment Per Month
Gen 2 Exadata Cloud@Customer Infrastructure - X8M - Full Rack - Non-metered 0 enabled OCPUs. 400 maximum OCPUs 8 DB nodes with 1,390 GB RAM per node 598 TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle.	B92409	Hosted Environment Per Month
Gen 2 Exadata Cloud at Customer Infrastructure – X9M		
Gen 2 Exadata Cloud at Customer Infrastructure – X9M - Base System - Non-metered 0 enabled OCPUs. 48 maximum OCPUs 2 DB nodes with 328 GB RAM per node usable 74 TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle.	B93127	Hosted Environment Per Month
Gen 2 Exadata Cloud at Customer Infrastructure – X9M Quarter Rack - Non-metered 0 enabled OCPUs. 124 maximum OCPUs 2 DB nodes with 1,390 GB RAM per node usable 192 TB of usable storage with 4.6 TB of persistent memory Unlimited I/Os Infrastructure managed and operated by Oracle.	B93129	Hosted Environment Per Month

Gen 2 Exadata Cloud at Customer Infrastructure – X9M Half Rack - Non-metered 0 enabled OCPUs. 248 maximum OCPUs 4 DB nodes with 1,390 GB RAM per node usable 384 TB of usable storage with 9.2 TB of persistent memory Unlimited I/Os Infrastructure managed and operated by Oracle.	B93131	Hosted Environment Per Month	
Gen 2 Exadata Cloud at Customer Infrastructure – X9M Full Rack - Non-metered 0 enabled OCPUs. 496 maximum OCPUs 8 DB nodes with 1,390 GB RAM per node usable 768 TB of usable storage with 18.4 TB of persistent memory Unlimited I/Os Infrastructure managed and operated by Oracle.	B93133	Hosted Environment Per Month	
Exadata Cloud@Customer Infrastructure – X10M			
Exadata Cloud@Customer – Quarter Rack – X10M 0 enabled OCPUs 380 maximum OCPUs 2 DB nodes with 1390 GB RAM per node usable 81 TB Usable Flash Capacity 240 TB of usable storage Unlimited I/Os	B96608	Hosted Environment Per Month	
Exadata Cloud@Customer – Quarter Rack – X10M-L 0 enabled OCPUs 380 maximum OCPUs 2 DB nodes with 2,090 GB RAM per node usable 81 TB Usable Flash Capacity 240 TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle.	B98126	Hosted Environment Per Month	
Exadata Cloud@Customer – Quarter Rack – X10M-XL 0 enabled OCPUs 380 maximum OCPUs 2 DB nodes with 2,800 GB RAM per node usable 81 TB Usable Flash Capacity 240 TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle.	B96609	Hosted Environment Per Month	

Exadata Cloud@Customer – Expansion Rack – X10M Includes 1 Storage Expansion Server 27 TB Usable Flash Capacity 80 TB Usable Capacity Requires a minimum of 3 additional expansion servers. Additional expansion servers can be any combination of X10M Database or Storage Expansion Servers. Database Expansion Server type MUST match the Database Server Type in the rack being expanded.	B96615	Hosted Environment Per Month
Exadata Cloud@Customer - EU Sovereign Cloud Provisioning Available in EU countries and the following Non-EU countries: Bosnia Herzegovina, Norway, Switzerland, United Kingdom, Turkey and Israel Used in conjunction with Exadata Cloud@Customer – Quarter Rack - X10M Exadata Cloud@Customer – Quarter Rack - X10M – L Exadata Cloud@Customer – Quarter Rack - X10M – XL Requires Data and Device Retention Service for racks and servers	B98416	Each

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

ExaCC **requires** the remote Oracle Cloud Control Plane to run the Oracle Cloud software stack.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the ExaCC service after Oracle has installed and configured the designated ExaCC configuration and integrated it to work along with the Oracle Cloud Control Plane and local or remote gateway, and provided You with the User login names and password.

- The Services Period for the ExaCC non-metered services (Database Exadata Cloud@Customer Infrastructure) is a forty eight (48) month period commencing on the day You are issued the User login names and password, unless otherwise specified in your order.

Customer Contact

Customer-specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the remote staff. At the commencement of the services, You must assign a primary point of contact to coordinate with Oracle remote staff. Your primary point of contact is responsible for performing the following:

- Coordinate executive meetings, as necessary;
- Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.); Establish a suitable governance structure to support on-going projects and the operations of the ExaCC;
- Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCC services;
- Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
- Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to ExaCC prior to the implementation of such change and adhere to the Change Management process, as agreed to with the remote Oracle staff.

EU Sovereign Operations for Oracle Exadata Database-Cloud@Customer

Oracle Exadata Database-Cloud@Customer (ExaDB-C@C) Platform as a Service (PaaS) is an Oracle-owned, Oracle EU Sovereign Cloud Operations-managed PaaS service offering designed to provide Exadata Cloud Services in Your data center, running behind Your firewall. Remote cloud operations are performed in the European Union Sovereign Cloud ("EUSC") data center region and by Oracle EUSC personnel operating in accordance with the policies of the EUSC data center region.

Customer Escort During On-Site Activities

If Oracle provides Services on-site at Your data center location, You shall provide qualified personnel to escort and accompany the delivery personnel for the duration of all such on-site visits. Such delivery personnel may be Oracle partners or subcontractors local to Your location or employees of Oracle who are not employed by an EUSC entity. All delivery personnel are required to follow Oracle security guidelines.

Oracle Customer Data and Device Retention for Oracle Cloud at Customer (DDR)

For the duration of the Services Period set forth in Your order(s) for EXaDB-C@C , You must subscribe to, activate and implement DDR Cloud Services.

Operator Access Control

Oracle recommends that You implement Operator Access Control in order to grant, audit, and revoke the operator access Oracle has to Your ExaDB-C@C administered by Oracle.

You acknowledge and understand that, in using the ExaDB-C@C service, You have the ability to introduce security risks. You are responsible for maintaining data protection processes and controls to manage such risks, including securing the encryption keys for Your ExaDB-C@C.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

OPERATOR ACCESS CONTROL

Operator Access Control (OpCtl) is Oracle Cloud Infrastructure cross-tenancy access management functionality for use with the Oracle Gen 2 Exadata Cloud@Customer Service (ExaCC). For the purposes of this Operator Access Control section,

a “tenancy” is a secure and isolated partition within Oracle Cloud Infrastructure where You can create, organize, and administer Your cloud resources. OpCtl provides You with software interfaces to control and govern if, when, and how Oracle staff may access the Oracle-managed ExaCC infrastructure in Your Oracle tenancy of the ExaCC service (the “Oracle-Managed ExaCC Components”). OpCtl is included as part of the ExaCC service.

OpCtl applies only to Oracle staff access to the Oracle-Managed ExaCC Components, and not to other components of the ExaCC service. In addition, OpCtl does not apply to any software automation access to the ExaCC service (including, the Oracle-Managed ExaCC Components), or customer access to any customer-controlled or managed components of the ExaCC service.

Access Requests

OpCtl provides segregation of duties where You authorize Oracle staff to access the Oracle-Managed ExaCC Components and thereby allow Oracle to perform services and actions in such components. If You elect to implement OpCtl on the Oracle-Managed ExaCC Components then, in order for Oracle staff to access such components, Oracle staff must submit an access request for Your approval (“Access Request”). Oracle staff may submit an Access Request to You through the OpCtl interface. Your approval of an Access Request may authorize a specific service to be performed or action to be taken by Oracle staff in the Oracle-Managed ExaCC Components. Alternatively, Your approval of an Access Request may provide Oracle staff with a general pre-approval authorization to access the Oracle-Managed ExaCC Components for the services and actions described in such Access Request (“Pre-Approved Access”). Where You provide Oracle staff with Pre-Approved Access, they can thereafter use it to perform the services and actions described in such Pre-Approved Access in the Oracle-Managed ExaCC Components without Your further approval or consent. If You deny an Access Request, or if You at any time revoke an Access Request while the request is being processed, then the applicable services and actions being performed by the Oracle staff will not be completed.

Security Controls

OpCtl provides You with preventative, detective, and responsive security controls as follows:

- **Preventative** controls allow You to limit the scope of actions Oracle staff can take with respect to the Oracle-Managed ExaCC Components, including: if and when they may access such components, how long they can access such components, the commands they can run in such components, and the files and devices they can access in such components.
- **Detective** controls (e.g., Oracle Cloud Infrastructure Logging service) allow You to monitor what Oracle staff are doing in the Oracle-Managed ExaCC Components, including the commands they are executing and the keystrokes they are entering in such components.
- **Responsive** controls allow You to stop Oracle staff from performing further work in the Oracle-Managed ExaCC Components, and includes the ability for You to terminate the TCP connections of, and processes started by, such Oracle staff in such components.

By applying these three types of controls, You can govern access by Oracle staff to the Oracle-Managed ExaCC Components, approve the scope of work of any Oracle staff performed when accessing such components, and detect and terminate unauthorized access by Oracle staff to such components.

OpCtl preventative security control features include:

- Oracle staff may access the Oracle-Managed ExaCC Components only when authorized by the customer and only for the services and actions specified in the applicable Access Request.
- Oracle staff access to the Oracle-Managed ExaCC Components is limited to those components explicitly stated and approved in the applicable Access Request.
- Oracle staff access to the Oracle-Managed ExaCC Components is temporary, and is automatically revoked after the authorized services and actions are completed.
- Customer control over when Oracle staff can access the Oracle Managed ExaCC Components.
- Software control by customer over an escalation by Oracle staff to increase privilege under an Access Request.

OpCtl detective security control features include:

- Customer notification when Oracle staff require access to the Oracle-Managed ExaCC Components.
- Individually identifiable audit logging of every command and keystroke executed by Oracle staff in the Oracle-Managed ExaCC Components.
- Oracle-supplied record to the customer of the identifier(s) of the Oracle staff accessing the Oracle-Managed ExaCC Components when required for any command execution.
- Oracle security monitoring of all Oracle staff activities when they are accessing the Oracle-Managed ExaCC Components.

OpCtl responsive security control features include:

- Customer control over the ability to terminate Oracle staff access to the Oracle-Managed ExaCC Components and to terminate all processes started by Oracle staff in such components at any time.
- Oracle security personnel control over the ability to terminate Oracle staff access to the Oracle-Managed ExaCC Components and all processes started by Oracle staff in such components at any time.

Service Roles and Responsibilities

You have the following responsibilities when controlling Oracle staff access to the Oracle-Managed ExaCC Components using OpCtl:

- Create and apply policies that govern the rules by which the ExaCC service can be accessed.
- Configure notifications and logging per Your standards.
- Monitor Oracle staff commands and keystrokes in the Oracle-Managed ExaCC Components for security and audit purposes.
- Revoke or deny access to the Oracle-Managed ExaCC Components as business and security needs dictate.
- Respond to OpCtl Access Requests by Oracle staff in a timely manner, taking into consideration the OptCtl severity levels and recommended response times indicated in the table below.

When You control Oracle staff access with OpCtl, then Oracle has the responsibility to perform the following actions:

- Issue Access Requests to You when Oracle staff require access to the Oracle-Managed ExaCC Components.
- Perform required services as part of the ExaCC service within the technical limits imposed by OpCtl.
- Ensure an identifiable person can be associated with any command or keystroke entered by Oracle staff on any system controlled by OpCtl in the Oracle-Managed ExaCC Components.

Disclaimers

In order to perform certain aspects of the Oracle ExaCC service, Oracle staff require access to Your ExaCC service, including the Oracle-Managed ExaCC Components. Your denial, disablement or delay in providing Oracle staff with requested access to Your Oracle ExaCC service through the implementation of OptCtl or otherwise may adversely impact availability (including, Service Uptimes), scheduled maintenance periods, application of security and functionality related patches, and service request response times with respect to such Oracle Cloud Service (“OptCtl Impacts”), and **ORACLE IS NOT RESPONSIBLE FOR ANY LIABILITY ARISING FROM SUCH OPTCTL IMPACTS**, including any liability arising from missed service levels, maintenance or patches. Therefore, when implementing OpCtl, You must take care to update Your business processes and technology to ensure timely response and approval for Oracle staff OpCtl Access Requests.

Access Request Severity Levels

In requesting access to the Oracle-Managed ExaCC Components that is governed by OptCtl, Oracle staff will indicate a severity level of 1-5 in their Access Requests. A severity 1 issue is urgent and will affect service availability or quality of the ExaCC service significantly and should be approved as soon as possible (ASAP). A severity 5 issue is non-urgent maintenance that should be approved at Your earliest opportunity. To help You plan, the table below indicates how quickly a customer should approve an OpCtl Access Request to minimize adverse impact on its ExaCC service from implementation of OptCtl.

Table: Suggested Customer Response Time for OpCtl Access Requests

OPCTL SEVERITY	PROBLEM SCOPE AND URGENCY	CUSTOMER RESPONSE TIME
1	Immediate trouble with an imminent service outage risk, or a service that already has an outage; must be resolved immediately to prevent service outage or to bring service back online	As soon as humanly possible
2	Urgent trouble with a high probability of service outage; must be resolved quickly to prevent service outage	<15 minutes
3	Important issue to be resolved to prevent an imminent or high probability of service outage	<4 hours
4	Minor issue to be resolved to maintain or improve service quality	<24 hours
5	Cosmetic issue to improve service quality	<72 hours

Gen 2 Exadata Cloud@Customer Infrastructure X8, X8M, X9M and X10M (Hardware is Delivered by Value Added Distributor)

Description

Oracle Database Exadata Cloud@Customer (ExaCC) Platform as a Service (PaaS) is an Oracle-managed PaaS service offering designed to provide Exadata Cloud Services in Your (for purposes of clarity in this service description, "You" and "Your" means the end customer) data center, running behind Your firewall.

The Oracle Database Exadata Cloud@Customer provides a dedicated Oracle Exadata system, available in base system, quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4, Oracle Database 12.1.0.2, Oracle Database 12.2.0.1, and/or Database 18c, single-node or multi-node database instances. Each rack configuration comes with a maximum number of OCPUs, along with dedicated memory and storage.

In a Universal Credits Model, You pay:

- 1) a Non-Metered monthly fee for the Exadata Cloud@Customer Infrastructure, which includes ExaCC PaaS service without any active OCPU
- 2) Exadata Database OCPU usage at an hourly rate, measured by calculating the number of OCPU Hours allocated to the database node(s), from the time an OCPU instance is launched until it is terminated, multiplied by OCPU rate. Each partial OCPU Hour allocated will be billed at a fraction of an hour. The OCPUs are billed to a Universal Credit account specified by You. Two types of OCPU usage is available under this model:
 - a. Oracle Cloud Infrastructure - Exadata Database OCPU – Cloud@Customer : Includes Extreme Performance Database Software for enabled OCPUs
 - b. Oracle Cloud Infrastructure - Exadata Database OCPU – Cloud@Customer – BYOL: Bring Your own license for enabled OCPUs
- 3) Autonomous Database OCPU – Cloud@Customer OCPU usage at an hourly rate, measured by calculating the number of OCPU Hours consumed by the database, from the time an OCPU instance is launched until it is terminated, multiplied by OCPU rate. Each partial OCPU Hour consumed will be billed at a fraction of an hour. The OCPUs are billed to a Universal Credit account specified by You. Four types of OCPU usage is available under this model:
 - a. Autonomous Transaction Processing OCPU – Cloud@Customer: Includes Extreme Performance Database Software for enabled OCPUs

- b. Autonomous Transaction Processing OCPU – Cloud@Customer – BYOL : Bring Your own license for enabled OCPUs
- c. Autonomous Data Warehouse OCPU – Cloud@Customer: Includes Extreme Performance Database Software for enabled OCPUs
- d. Autonomous Data Warehouse OCPU – Cloud@Customer – BYOL: Bring Your own license for enabled OCPUs

Refer to Oracle PaaS and IaaS Universal Credits Service Descriptions documents for the details of the OCPU rate card components.

At the time of order, You must choose the type of OCPU (Oracle Database Exadata Cloud - Database OCPU or Oracle Database Exadata Cloud - Database OCPU – BYOL). OCPU types cannot be mixed within the same physical Exadata Cloud@Customer Infrastructure machine.

After You place Your ExaCC hardware and cloud orders, the Oracle value added distributor (VAD) will ship the underlying VAD-owned ExaCC hardware to Your designated data center. Separately, will provide a remote Cloud@Customer Control Plane (see “Prerequisites”, below), the VAD will ship the underlying VAD-owned local or remote gateway to Your designated data center. Oracle will install and configure the gateway server and remote Control Plane with the Oracle Cloud software stack for Exadata to work with ExaCC and make it available for You to use as a service.

Configurations	Part #	Metric
Gen 2 Exadata Cloud at Customer Infrastructure - X8 - Partner Hardware		
Gen 2 Exadata Cloud at Customer Infrastructure - Base System - Partner Hardware - Non-metered 0 enabled OCPUs. Up to 48 maximum OCPUs 2 DB nodes with 360 GB RAM per node usable 74 TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle	B91037	Hosted Environment Per Month
Gen 2 Exadata Cloud at Customer Infrastructure - X8 Quarter Rack - Partner Hardware - Non-metered 0 enabled OCPUs. 100 maximum OCPU's 2 DB nodes with 720 GB RAM per node usable 149 TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle	B91038	Hosted Environment Per Month

<p>Gen 2 Exadata Cloud at Customer Infrastructure - X8 Half Rack - Partner Hardware - Non-metered</p> <p>0 enabled OCPUs. 200 maximum OCPUs</p> <p>4 DB nodes with 720 GB RAM per node usable</p> <p>299 TB of usable storage.</p> <p>Unlimited I/Os</p> <p>Infrastructure managed and operated by Oracle</p>	B91039	Hosted Environment Per Month
<p>Gen 2 Exadata Cloud at Customer Infrastructure - X8 - Full Rack - Partner Hardware - Non-Metered</p> <p>0 enabled OCPUs. 400 maximum OCPUs</p> <p>8 DB nodes with 720 GB RAM per node usable</p> <p>598 TB of usable storage</p> <p>Unlimited I/Os</p> <p>Infrastructure managed and operated by Oracle</p>	B91040	Hosted Environment Per Month
Gen 2 Exadata Cloud at Customer Infrastructure - X8M - Partner Hardware		
<p>Gen 2 Exadata Cloud at Customer Infrastructure - XM - Base System - Partner Hardware - Non-metered</p> <p>0 enabled OCPUs. Up to 48 maximum OCPUs</p> <p>2 DB nodes with 325 GB RAM per node usable</p> <p>74 TB of usable storage</p> <p>Unlimited I/Os</p> <p>Infrastructure managed and operated by Oracle.</p>	B92412	Hosted Environment Per Month
<p>Gen 2 Exadata Cloud at Customer Infrastructure - X8M - Quarter Rack - Partner Hardware - Non-metered</p> <p>0 enabled OCPUs. 100 maximum OCPUs</p> <p>2 DB nodes with 1,390 GB RAM per node usable</p> <p>149 TB of usable storage</p> <p>Unlimited I/Os</p> <p>Infrastructure managed and operated by Oracle.</p>	B92413	Hosted Environment Per Month
<p>Gen 2 Exadata Cloud at Customer Infrastructure - X8M - Half Rack - Partner Hardware - Non-metered</p> <p>0 enabled OCPUs. 200 maximum OCPUs</p> <p>4 DB nodes with 1,390 GB RAM per node usable</p> <p>299 TB of usable storage.</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B92414	Hosted Environment Per Month

Gen 2 Exadata Cloud at Customer Infrastructure - X8M - Full Rack - Partner Hardware - Non-Metered 0 enabled OCPUs. 400 maximum OCPUs 8 DB nodes with 1,390 GB RAM per node usable 598 TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle.	B92415	Hosted Environment Per Month
Gen 2 Exadata Cloud at Customer Infrastructure – X9M - Partner Hardware		
Gen 2 Exadata Cloud at Customer Infrastructure – X9M - Base System - Partner Hardware - Non-metered 0 enabled OCPUs. 48 maximum OCPUs 2 DB nodes with 328 GB RAM per node usable 74 TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle.	B93128	Hosted Environment Per Month
Gen 2 Exadata Cloud at Customer Infrastructure – X9M Quarter Rack - Partner Hardware - Non-metered 0 enabled OCPUs. 124 maximum OCPUs 2 DB nodes with 1,390 GB RAM per node usable 192 TB of usable storage with 4.6 TB of persistent memory Unlimited I/Os Infrastructure managed and operated by Oracle.	B93130	Hosted Environment Per Month
Gen 2 Exadata Cloud at Customer Infrastructure – X9M Half Rack - Partner Hardware - Non-metered 0 enabled OCPUs. 248 maximum OCPUs 4 DB nodes with 1,390 GB RAM per node usable 384 TB of usable storage with 9.2 TB of persistent memory Unlimited I/Os Infrastructure managed and operated by Oracle.	B93132	Hosted Environment Per Month
Gen 2 Exadata Cloud at Customer Infrastructure – X9M Full Rack - Partner Hardware - Non-metered 0 enabled OCPUs. 496 maximum OCPUs 8 DB nodes with 1,390 GB RAM per node usable 768 TB of usable storage with 18.4 TB of persistent memory Unlimited I/Os Infrastructure managed and operated by Oracle.	B93134	Hosted Environment Per Month
Exadata Cloud@Customer Infrastructure – X10M - Partner Hardware.		

<p>Exadata Cloud@Customer – Quarter Rack – X10M Partner Hardware</p> <p>0 enabled OCPUs. 380 maximum OCPUs</p> <p>2 DB nodes with 1390 GB RAM per node usable</p> <p>81 TB Usable Flash Capacity</p> <p>240 TB of usable storage</p> <p>Unlimited I/Os</p>	B96617	Hosted Environment Per Month
<p>Exadata Cloud@Customer – Quarter Rack – X10M-L Partner Hardware</p> <p>0 enabled OCPUs. 380 maximum OCPUs</p> <p>2 DB nodes with 2,090 GB RAM per node usable</p> <p>81 TB Usable Flash Capacity</p> <p>240 TB of usable storage</p> <p>Unlimited I/Os</p> <p>Infrastructure managed and operated by Oracle.</p>	B98124	Hosted Environment Per Month
<p>Exadata Cloud@Customer – Quarter Rack – X10M-XL Partner Hardware</p> <p>0 enabled OCPUs. 380 maximum OCPUs</p> <p>2 DB nodes with 2,800 GB RAM per node usable</p> <p>81 TB Usable Flash Capacity</p> <p>240 TB of usable storage</p> <p>Unlimited I/Os</p> <p>Infrastructure managed and operated by Oracle.</p>	B96618	Hosted Environment Per Month
<p>Exadata Cloud@Customer – Expansion Rack – X10M Partner Hardware</p> <p>Includes 1 Storage Expansion Server</p> <p>27 TB Usable Flash Capacity</p> <p>80 TB Usable Capacity</p> <p>Requires a minimum of 3 additional expansion servers. Additional expansion servers can be any combination of X10M Database or Storage Expansion Servers.</p> <ul style="list-style-type: none"> • Database Expansion Server type MUST match the Database Server Type in the rack being expanded 	B96624	Hosted Environment Per Month

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

ExaCC **requires** the remote Oracle Cloud Control Plane to run the Oracle Cloud software stack.

Service Activation, Usage and Payment

- You may begin using the ExaCC service after installation and configuration of the designated ExaCC configuration and integration of the designated ExaCC service to work along with the Oracle Cloud Control Plane and local or remote gateway (for the connected mode), and You are provided the User login names and password.
- The Services Period for the ExaCC non-metered services (Database Exadata Cloud@Customer Infrastructure) is a forty eight (48) month period commencing on the day You are issued the User login names and password, unless otherwise specified in Your order.

For orders placed through a VAD, You may, at your sole discretion, grant the VAD or an Oracle reseller administrative access to Your Cloud Services Account to allow the VAD or an Oracle reseller to assist You in monitoring Your usage and related charges for bursting. To enable a VAD or an Oracle reseller to view Your Cloud Services Account, You must grant the VAD or an Oracle reseller “Account Administrator” privileges.

Customer Contact

Your specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) or remote Oracle staff (in case of connected mode). At the commencement of the services, You must assign a primary point of contact to coordinate with remote Oracle staff (in case of connected mode). Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the ExaCC services;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCC and OPCM services;
5. Act as Your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification of the ExaCC services prior to the implementation of such change and adhere to the Change Management process, as set forth in the Portal.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

OPERATOR ACCESS CONTROL

Operator Access Control (OpCtl) is Oracle Cloud Infrastructure cross-tenancy access management functionality for use with the Oracle Gen 2 Exadata Cloud@Customer Service (ExaCC). For the purposes of this Operator Access Control section, a “tenancy” is a secure and isolated partition within Oracle Cloud Infrastructure where You can create, organize, and administer Your cloud resources. OpCtl provides You with software interfaces to control and govern if, when, and how Oracle staff may access the Oracle-managed ExaCC infrastructure in Your Oracle tenancy of the ExaCC service (the “Oracle-Managed ExaCC Components”). OpCtl is included as part of the ExaCC service.

OpCtl applies only to Oracle staff access to the Oracle-Managed ExaCC Components, and not to other components of the ExaCC service. In addition, OpCtl does not apply to any software automation access to the ExaCC service (including, the Oracle-Managed ExaCC Components), or customer access to any customer-controlled or managed components of the ExaCC service.

Access Requests

OpCtl provides segregation of duties where You authorize Oracle staff to access the Oracle-Managed ExaCC Components and thereby allow Oracle to perform services and actions in such components. If You elect to implement OpCtl on the Oracle-Managed ExaCC Components then, in order for Oracle staff to access such components, Oracle staff must submit an access request for Your approval (“Access Request”). Oracle staff may submit an Access Request to You through the OpCtl interface. Your approval of an Access Request may authorize a specific service to be performed or action to be taken by Oracle staff in the Oracle-Managed ExaCC Components. Alternatively, Your approval of an Access Request may provide Oracle staff with a general pre-approval authorization to access the Oracle-Managed ExaCC Components for the services and actions described in such Access Request (“Pre-Approved Access”). Where You provide Oracle staff with Pre-Approved Access, they can thereafter use it to perform the services and actions described in such Pre-Approved Access in the Oracle-Managed ExaCC Components without Your further approval or consent. If You deny an Access Request, or if You at any time revoke an Access Request while the request is being processed, then the applicable services and actions being performed by the Oracle staff will not be completed.

Security Controls

OpCtl provides You with preventative, detective, and responsive security controls as follows:

- **Preventative** controls allow You to limit the scope of actions Oracle staff can take with respect to the Oracle-Managed ExaCC Components, including: if and when they may access such components, how long they can access such components, the commands they can run in such components, and the files and devices they can access in such components.
- **Detective** controls (e.g., Oracle Cloud Infrastructure Logging service) allow You to monitor what Oracle staff are doing in the Oracle-Managed ExaCC Components, including the commands they are executing and the keystrokes they are entering in such components.
- **Responsive** controls allow You to stop Oracle staff from performing further work in the Oracle-Managed ExaCC Components, and includes the ability for You to terminate the TCP connections of, and processes started by, such Oracle staff in such components.

By applying these three types of controls, You can govern access by Oracle staff to the Oracle-Managed ExaCC Components, approve the scope of work of any Oracle staff performed when accessing such components, and detect and terminate unauthorized access by Oracle staff to such components.

OpCtl preventative security control features include:

- Oracle staff may access the Oracle-Managed ExaCC Components only when authorized by the customer and only for the services and actions specified in the applicable Access Request.

- Oracle staff access to the Oracle-Managed ExaCC Components is limited to those components explicitly stated and approved in the applicable Access Request.
- Oracle staff access to the Oracle-Managed ExaCC Components is temporary, and is automatically revoked after the authorized services and actions are completed.
- Customer control over when Oracle staff can access the Oracle Managed ExaCC Components.
- Software control by customer over an escalation by Oracle staff to increase privilege under an Access Request.

OpCtl detective security control features include:

- Customer notification when Oracle staff require access to the Oracle-Managed ExaCC Components.
- Individually identifiable audit logging of every command and keystroke executed by Oracle staff in the Oracle-Managed ExaCC Components.
- Oracle-supplied record to the customer of the identifier(s) of the Oracle staff accessing the Oracle-Managed ExaCC Components when required for any command execution.
- Oracle security monitoring of all Oracle staff activities when they are accessing the Oracle-Managed ExaCC Components.

OpCtl responsive security control features include:

- Customer control over the ability to terminate Oracle staff access to the Oracle-Managed ExaCC Components and to terminate all processes started by Oracle staff in such components at any time.
- Oracle security personnel control over the ability to terminate Oracle staff access to the Oracle-Managed ExaCC Components and all processes started by Oracle staff in such components at any time.

Service Roles and Responsibilities

You have the following responsibilities when controlling Oracle staff access to the Oracle-Managed ExaCC Components using OpCtl:

- Create and apply policies that govern the rules by which the ExaCC service can be accessed.
- Configure notifications and logging per Your standards.
- Monitor Oracle staff commands and keystrokes in the Oracle-Managed ExaCC Components for security and audit purposes.
- Revoke or deny access to the Oracle-Managed ExaCC Components as business and security needs dictate.
- Respond to OpCtl Access Requests by Oracle staff in a timely manner, taking into consideration the OptCtl severity levels and recommended response times indicated in the table below.

When You control Oracle staff access with OpCtl, then Oracle has the responsibility to perform the following actions:

- Issue Access Requests to You when Oracle staff require access to the Oracle-Managed ExaCC Components.
- Perform required services as part of the ExaCC service within the technical limits imposed by OpCtl.
- Ensure an identifiable person can be associated with any command or keystroke entered by Oracle staff on any system controlled by OpCtl in the Oracle-Managed ExaCC Components.

Disclaimers

In order to perform certain aspects of the Oracle ExaCC service, Oracle staff require access to Your ExaCC service, including the Oracle-Managed ExaCC Components. Your denial, disablement or delay in providing Oracle staff with requested access to Your Oracle ExaCC service through the implementation of OptCtl or otherwise may adversely impact availability (including, Service Uptimes), scheduled maintenance periods, application of security

and functionality related patches, and service request response times with respect to such Oracle Cloud Service (“OptCtl Impacts”), and **ORACLE IS NOT RESPONSIBLE FOR ANY LIABILITY ARISING FROM SUCH OPTCTL IMPACTS**, including any liability arising from missed service levels, maintenance or patches. Therefore, when implementing OpCtl, You must take care to update Your business processes and technology to ensure timely response and approval for Oracle staff OpCtl Access Requests.

Access Request Severity Levels

In requesting access to the Oracle-Managed ExaCC Components that is governed by OptCtl, Oracle staff will indicate a severity level of 1-5 in their Access Requests. A severity 1 issue is urgent and will affect service availability or quality of the ExaCC service significantly and should be approved as soon as possible (ASAP). A severity 5 issue is non-urgent maintenance that should be approved at Your earliest opportunity. To help You plan, the table below indicates how quickly a customer should approve an OpCtl Access Request to minimize adverse impact on its ExaCC service from implementation of OptCtl.

Table: Suggested Customer Response Time for OpCtl Access Requests

OPCTL SEVERITY	PROBLEM SCOPE AND URGENCY	CUSTOMER RESPONSE TIME
1	Immediate trouble with an imminent service outage risk, or a service that already has an outage; must be resolved immediately to prevent service outage or to bring service back online	As soon as humanly possible
2	Urgent trouble with a high probability of service outage; must be resolved quickly to prevent service outage	<15 minutes
3	Important issue to be resolved to prevent an imminent or high probability of service outage	<4 hours
4	Minor issue to be resolved to maintain or improve service quality	<24 hours
5	Cosmetic issue to improve service quality	<72 hours

Gen 2 Exadata Cloud@Customer Storage Server Elastic Upgrades

The Oracle Database Exadata Cloud@Customer Storage Server Elastic Upgrades provide Storage Server expansion upgrades to existing eighth-rack, base system, quarter-rack and half-rack Exadata Cloud@Customer machines. Storage Servers can be added individually to existing systems. Storage Servers are configured to match the flash and disk storage of the target system (the original system that was ordered) into which they are installed.

Oracle will install and configure the storage server with the Oracle Cloud software stack for the ExaCC Storage Server to work with ExaCC and make it available for You to use as a service.

Base System Storage Server Elastic Upgrade

Configurations	Part #	Metric
<p>Gen 2 Exadata Cloud at Customer Base System Storage Server - X-IB - Non-metered - Hosted Environment Per Month</p> <p>Storage capacity matches that of target system.</p> <p>Base System: 12.8 TB Flash Capacity; 24 TB Usable Disk Capacity; 19 TB without local backup; 9 TB with local backup for X8 systems</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B91034	Hosted Environment Per Month
<p>Gen 2 Exadata Cloud@Customer Base System Storage Server -XM – Non-metered</p> <p>Storage capacity matches that of target system.</p> <p>Base System - XM: 12.8 TB Flash Capacity; 24 TB Usable Disk Capacity</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B92411	Hosted Environment Per Month
<p>Gen 2 Exadata Cloud at Customer Base System Storage Server – X9M - Non-metered</p> <p>Storage capacity matches that of target system.</p> <p>Base System: 12.8 TB Flash Capacity. 32.1 TB Usable Disk Capacity</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B93139	Hosted Environment Per Month

Quarter and above and Expansion Rack Storage Server Elastic Upgrade

Configurations	Part #	Metric
<p>Gen 2 Exadata Cloud at Customer Storage Server X8 - Non-metered - Hosted Environment Per Month</p> <p>Storage capacity matches that of target system.</p> <p>ExaCC X8: 25.6 TB Flash Capacity. 49 TB Usable Disk Capacity 39 TB without local backup; 19 TB with local backup for X8 systems</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B91033	Hosted Environment Per Month
<p>Gen 2 Exadata Cloud@Customer Storage Server -X8M – Non-metered</p> <p>Storage capacity matches that of target system.</p>	B92410	Hosted Environment Per Month

ExaCC X8: 25.6 TB Flash Capacity. 49 TB Usable Disk Capacity; 39 TB without local backup; 19 TB with local backup for X8 systems Unlimited I/Os. Infrastructure managed and operated by Oracle.		
Gen 2 Exadata Cloud at Customer Storage Server – X9M - Non-metered Storage capacity matches that of target system. ExaC@C X9M: 25.6 TB Flash Capacity. 64 TB Usable Disk Capacity. 1.5 TB Persistent Memory. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B93137	Hosted Environment Per Month
Exadata Cloud@Customer System Storage Server – X10M Storage capacity matches that of target system. 27 TB Flash Capacity. 80 TB Usable Disk Capacity Unlimited I/Os. Infrastructure managed and operated by Oracle.	B96614	Hosted Environment Per Month

Metrics:

Storage Server Hosted Environment per Month is defined as the Storage Server Elastic Upgrade provided in addition to the Exadata Cloud@Customer Service (the Hosted Environment) ordered by You, the use of which is measured on a monthly basis.

Prerequisites:

Server Elastic Upgrades require an existing ExaCC subscription. Gen 2 Database Server Elastic Upgrades may only be used in Gen 2 systems with the current or a previous generation. Additionally, servers with an "M" designation, such as XM or X8M, may only be used in Gen 2 ExaCC systems with an "M" designation.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the Oracle Exadata Cloud@Customer Storage Server Elastic Upgrade after installation and configuration with the designated ExaCC service.
- The Services Period for the Oracle Exadata Cloud@Customer Storage Server Elastic Upgrade is a forty eight (48) month period commencing on the day Database Server Elastic Upgrade is installed and configured with the designated ExaCC service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Gen 2 Exadata Cloud@Customer Storage Server Elastic Upgrades (Hardware is Delivered by Value Added Distributor)

The Oracle Database Exadata Cloud@Customer Storage Server Elastic Upgrades provide Storage Server expansion upgrades to existing eighth-rack, base system, quarter-rack and half-rack Exadata Cloud@Customer Machines. Storage Servers can be added individually to existing systems. Storage Servers are configured to match the flash and disk storage of the target system (the original system that was ordered) into which they are installed.

After You place Your ExaCC Storage Server upgrade order, the Oracle value added distributor (VAD) will ship the underlying VAD-owned ExaCC hardware to Your designated data center. Oracle will install and configure the storage server with the Oracle Cloud software stack for the ExaCC Storage Server to work with ExaCC and make it available for You to use as a service.

Eighth Rack and Base System Storage Server Elastic Upgrade

Configurations	Part #	Metric
Gen 2 Exadata Cloud at Customer Base System Storage Server - X-IB - Partner Hardware - Non-metered - Hosted Environment Per Month Storage capacity matches that of target system. Base System: 12.8 TB Flash Capacity; 24TB Usable Disk Capacity; 19 TB without local backup; 9 TB with local backup for X8 systems Unlimited I/Os. Infrastructure managed and operated by Oracle.	B91042	Hosted Environment Per Month
Gen 2 Exadata Cloud@Customer Base System Storage Server -XM – Partner Hardware – Non-metered Storage capacity matches that of target system. Base System: 12.8 TB Flash Capacity; 24TB Usable Disk Capacity; 19 TB without local backup; 9 TB with local backup for X8 systems Unlimited I/Os. Infrastructure managed and operated by Oracle.	B92417	Hosted Environment Per Month
Gen 2 Exadata Cloud at Customer Base System Storage Server – X9M – Partner Hardware - Non-metered Storage capacity matches that of target system. Base System: 12.8 TB Flash Capacity. 24 TB Usable Disk Capacity Unlimited I/Os. Infrastructure managed and operated by Oracle.	B93140	Hosted Environment Per Month

Quarter and above and Expansion Rack Storage Server Elastic Upgrade

Configurations	Part #	Metric
<p>Gen 2 Exadata Cloud at Customer Storage Server X8 - Partner Hardware - Non-metered - Hosted Environment Per Month</p> <p>Storage capacity matches that of target system.</p> <p>ExaCC X8: 25.6 TB Flash Capacity. 49 TB Usable Disk Capacity; 39 TB without local backup; 19 TB with local backup for X8 systems</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B91041	Hosted Environment Per Month
<p>Gen 2 Exadata Cloud@Customer Storage Server -X8M – Partner Hardware - Non-metered</p> <p>Storage capacity matches that of target system.</p> <p>ExaCC X8: 25.6 TB Flash Capacity. 49 TB Usable Disk Capacity; 39 TB without local backup; 19 TB with local backup for X8 systems</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B92416	Hosted Environment Per Month
<p>Gen 2 Exadata Cloud at Customer Storage Server – X9M – Partner Hardware - Non-metered</p> <p>Storage capacity matches that of target system.</p> <p>ExaC@C X9M: 25.6 TB Flash Capacity. 64 TB Usable Disk Capacity. 1.5 TB Persistent Memory.</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B93138	Hosted Environment Per Month
<p>Exadata Cloud@Customer System Storage Server – X10M – Partner Harware</p> <p>Storage capacity matches that of target system.</p> <p>27 TB Flash Capacity. 80 TB Usable Disk Capacity</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B96623	Hosted Environment Per Month

Metrics:

Storage Server Hosted Environment per Month is defined as the Storage Server Elastic Upgrade provided in addition to the Exadata Cloud Machine or Exadata Cloud@Customer Service (the Hosted Environment) ordered by You, the use of which is measured on a monthly basis.

Prerequisites:

Database Server Elastic Upgrades require an existing ExaCC subscription. Gen 2 Database Server Elastic Upgrades may only be used in Gen 2 systems with the current or a previous generation. Additionally, servers with an "M" designation, such as XM or X8M, may only be used in Gen 2 ExaCC systems with an "M" designation.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the Oracle Exadata Cloud@Customer Storage Server Elastic Upgrade after installation and configuration with the designated ExaCC service.
- The Services Period for the Oracle Exadata Cloud@Customer Storage Server Elastic Upgrade is a forty eight (48) month period commencing on the day Database Server Elastic Upgrade is installed and configured with the designated ExaCC service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Gen 2 Exadata Cloud@Customer Database Server Elastic Upgrades

The Oracle Database Exadata Cloud@Customer Database Server Elastic Upgrade provides Database Server expansion upgrades to existing base system, quarter-rack and half-rack Exadata Cloud@Customer machines. Database Servers can be added individually to existing systems. Database Servers are configured to match the available cores and memory of the target system (the original system that was ordered) into which they are installed.

Oracle will install and configure the storage server with the Oracle Cloud software stack for the ExaC@C Database Server to work with ExaC@C and make it available for You to use as a service.

Base System Database Server Elastic Upgrade

Configurations	Part #	Metric
Oracle Database Exadata Cloud@Customer Base System Database Server Infrastructure - Non-metered 0 enabled OCPUs. Up to 24 maximum OCPUs 1 DB node with 360 GB RAM usable per node System capacity matches that of target system. Infrastructure managed and operated by Oracle.	B91306	Hosted Environment Per Month
Gen 2 Exadata Cloud at Customer Base System Database Server - XM - Non-metered - Hosted Environment Per Month 0 enabled OCPUs. Up to 24 maximum OCPUs 1 DB node with 328 GB RAM per node System capacity matches that of target system. Infrastructure managed and operated by Oracle.	TBD	Hosted Environment Per Month

Quarter and above and Expansion Rack Database Server Elastic Upgrade

Configurations	Part #	Metric
Oracle Database Exadata Cloud at Customer Database Server Infrastructure X8 - Non-metered - Hosted Environment Per Month 0 enabled OCPUs. Up to 50 maximum OCPUs 1 DB node with 720 GB RAM usable per node System capacity matches that of target system. Infrastructure managed and operated by Oracle.	B91035	Hosted Environment Per Month
Gen 2 Exadata Cloud at Customer Database Server - X8M - Non-metered - Hosted Environment Per Month 0 enabled OCPUs. Up to 50 maximum OCPUs 1 DB node with 1,390 GB RAM usable per node System capacity matches that of target system. Infrastructure managed and operated by Oracle.	TBD	Hosted Environment Per Month
Exadata Cloud@Customer Database Server – X10M 0 enabled OCPUs Up to 190 maximum OCPUs 1 DB node with 1390 GB RAM usable per node System capacity matches that of target system. Infrastructure managed and operated by Oracle.	B96611	Hosted Environment Per Month
Exadata Cloud@Customer Database Server – X10M-L 0 enabled OCPUs Up to 190 maximum OCPUs 1 DB node with 2,090 GB RAM usable per node System capacity matches that of target system. Infrastructure managed and operated by Oracle.	B98127	Hosted Environment Per Month
Exadata Cloud@Customer Database Server – X10M-XL 0 enabled OCPUs Up to 190 maximum OCPUs 1 DB node with 2800 GB RAM usable per node System capacity matches that of target system. Infrastructure managed and operated by Oracle.	B96612	Hosted Environment Per Month

Metrics:

Database **Server Hosted Environment per Month** is defined as the Database Server Elastic Upgrade provided in addition to the Exadata Cloud@ Customer Service (the Hosted Environment) ordered by You, the use of which is measured on a monthly basis.

Prerequisites:

Database Server Elastic Upgrades require an existing ExaC@C subscription. Gen 2 Database Server Elastic Upgrades may only be used in Gen 2 systems with the current or a previous generation. Additionally, servers with an "M" designation, such as XM or X8M, may only be used in Gen 2 ExaC@C systems with an "M" designation.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaC@C service.

Service Activation, Usage and Payment

- You may begin using the Oracle Exadata Cloud at Database Server Elastic Upgrade after installation and configuration with the designated ExaC@C service.
- The Services Period for the Oracle Exadata Cloud@ Customer Database Server Elastic Upgrade is a forty-eight (48) month period commencing on the day Database Server Elastic Upgrade is installed and configured with the designated ExaC@C service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Gen 2 Exadata Cloud@Customer Database Server Elastic Upgrades (Hardware is Delivered by Value Added Distributor)

The Oracle Database Exadata Cloud@Customer Database Server Elastic Upgrades provide Database Server expansion upgrades to existing base system, quarter-rack and half-rack Exadata Cloud@Customer Machines. Storage Servers can be added individually to existing systems. Database Servers are configured to match the available cores and memory of the target system (the original system that was ordered) into which they are installed.

After You place Your ExaC@C Database Server upgrade order, the Oracle value added distributor (VAD) will ship the underlying VAD-owned ExaC@C hardware to Your designated data center. Oracle will install and configure the Database server with the Oracle Cloud software stack for the ExaC@C Database Server to work with ExaC@C and make it available for You to use as a service.

Base System Database Server Elastic Upgrade

Configurations	Part #	Metric
Oracle Database Exadata Cloud@Customer Base System Database Server Infrastructure - Partner Hardware - Non-metered 0 enabled OCPUs. Up to 24 maximum OCPUs 1 DB node with 328 GB RAM per node System capacity matches that of target system. Infrastructure managed and operated by Oracle.	B91044	Hosted Environment Per Month
Gen 2 Exadata Cloud at Customer Base System Database Server - XM - Partner Hardware - Non-metered - Hosted Environment Per Month 0 enabled OCPUs. Up to 24 maximum OCPUs	TBD	Hosted Environment Per Month

1 DB node with 328 GB RAM per node System capacity matches that of target system. Infrastructure managed and operated by Oracle.		
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Partner Hardware: Quarter and above and Expansion Rack Database Server Elastic Upgrade

Configurations	Part #	Metric
Oracle Database Exadata Cloud@Customer Database Server Infrastructure X8 - Partner Hardware - Non-metered 0 enabled OCPUs. Up to 50 maximum OCPUs 1 DB node with 1,390 GB RAM per node Infrastructure managed and operated by Oracle.	B91043	Hosted Environment Per Month
Gen 2 Exadata Cloud at Customer Database Server - X8M - Partner Hardware - Non-metered - Hosted Environment Per Month 0 enabled OCPUs. Up to 50 maximum OCPUs 1 DB node with 1,390 GB RAM per node Infrastructure managed and operated by Oracle.	TBD	Hosted Environment Per Month
Exadata Cloud@Customer Database Server – X10M – Partner Hardware 0 enabled OCPUs. Up to 190 maximum OCPUs 1 DB node with 1390 GB RAM usable per node System capacity matches that of target system. Infrastructure managed and operated by Oracle.	B96620	Hosted Environment Per Month
Exadata Cloud@Customer Database Server – X10M-L – Partner Hardware 0 enabled OCPUs. Up to 190 maximum OCPUs 1 DB node with 2,090 GB RAM usable per node System capacity matches that of target system. Infrastructure managed and operated by Oracle.	B98125	Hosted Environment Per Month
Exadata Cloud@Customer Database Server – X10M-XL – Partner Hardware 0 enabled OCPUs. Up to 190 maximum OCPUs 1 DB node with 2800 GB RAM usable per node	B96621	Hosted Environment Per Month

System capacity matches that of target system.		
Infrastructure managed and operated by Oracle.		

Metrics:

Database **Server Hosted Environment per Month** is defined as the Database Server Elastic Upgrade provided in addition to the Exadata Cloud Machine or Exadata Cloud@Customer Service (the Hosted Environment) ordered by You, the use of which is measured on a monthly basis.

Prerequisites:

Database Server Elastic Upgrades require an existing ExaC@C subscription. Gen 2 Database Server Elastic Upgrades may only be used in Gen 2 systems with the current or a previous generation. Additionally, servers with an "M" designation, such as XM or X8M, may only be used in Gen 2 ExaC@C systems with an "M" designation.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaC@C service.

Service Activation, Usage and Payment

- You may begin using the Oracle Exadata Cloud@Customer Database Server Elastic Upgrade after installation and configuration with the designated ExaC@C service.
- The Services Period for the Oracle Exadata Cloud@Customer Database Server Elastic Upgrade is a forty-eight (48) month period commencing on the day Database Server Elastic Upgrade is installed and configured with the designated ExaC@C service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Multi-Racking Exadata Cloud@Customer X8M Racks

Oracle continues to use a building-block approach to connect multiple Exadata Cloud@Customer racks (Quarter, Half or Full Racks) using the integrated RoCE fabric and RoCE spine switches to scale a system up to a maximum of 5 racks with up to 32 Database Servers and 64 Storage Servers. Oracle recommends that racks are filled with the maximum number of servers prior to adding an additional rack.

Oracle Private Cloud@Customer – Infrastructure as a Service Environment

Description

Oracle Private Cloud@Customer ("OPCC") is an Oracle-owned, Oracle-managed, non-metered Infrastructure-as-a-Service offering designed to provide elastic compute capacity in Your data center, running behind Your firewall. The OPCC offering is available with support for Oracle Private Cloud@Customer X5-2 Base Rack Subscription ("OPCC Base Rack"), Oracle Private Cloud@Customer X7-2 Server Subscription, Oracle Private Cloud@Customer - X8-2 Server Subscription ("OPCC Server") and Oracle Private Cloud@Customer ZS7-2 Storage subscription, Oracle Private Cloud@Customer - High Capacity Storage Subscription, Oracle Private Cloud@Customer - High Performance Storage Subscription ("OPCC Storage"). The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle will ship the underlying Oracle-owned OPCC subscription hardware to Your designated data center. Oracle will install and configure the OPCC subscription hardware and the gateway server and make it available for You

to use as a service. You can optionally obtain Oracle Advanced Customer services to install, configure and provide ongoing services of an Oracle Enterprise Manager Cloud Control that can then be used to provision, deploy and manage virtual machines on the OPCC subscription hardware.

In the Non-metered model, You pay a monthly fee and may use all available OCPU cores or Terabytes in Your chosen OPCC subscription.

Oracle Private Cloud@Customer: Dependency

Every OPCC deployment must start with a minimum of one OPCC Base Rack, one OPCC Storage, and 2 OPCC Server (associated with the OPCC Base Rack). OPCC Server units can be then added in single unit incremental subscriptions. Please see the table below for description and part numbers for the above components.

When the subscription to any of the OPCC Server cloud services expires after the expiration of the OPCC Base Rack cloud service, You are responsible for timely renewal of the subscription for the associated OPCC Base Rack and OPCC Storage cloud services so that there is an active subscription for the Oracle Private Cloud@Customer cloud service.

Service Period terms for all OPCC SKUs – OPCC Base Rack, OPCC Server and OPCC Storage cloud services run independently of each other unless otherwise specified in Your order.

The operational mode of the Oracle Private Cloud@Customer cloud service requires a bidirectional network connection from the OPCC deployment to Oracle Cloud Operations facilities.

Part	Part #	Metric
Oracle Private Cloud@Customer - X5-2 Base Rack Subscription	B90814	Each
Oracle Private Cloud@Customer - X7-2 Server Subscription Includes: 48 OCPUs of compute capacity	B90815	Each
Oracle Private Cloud@Customer - ZS7-2 Storage Subscription Includes: 200TB of high capacity storage configurable as Block/File/Object	B90816	Each
Oracle Private Cloud@Customer - X8-2 Base Rack Subscription	B91375	Each
Oracle Private Cloud@Customer - X8-2 Server Subscription Includes: 48 OCPUs of compute capacity	B91376	Each
Oracle Private Cloud@Customer - High Capacity Storage Subscription Includes: 100 terabytes of storage configurable as Block/File/Object	B91377	Each

Oracle Private Cloud@Customer - High Performance Storage Subscription Includes: 100 terrabytes of storage configurable as Block/File/Object	B91378	Each
Oracle Private Cloud at Customer - X8-2 Base Rack Subscription – Partner Hardware	B93035	Each
Oracle Private Cloud at Customer - X8-2 Server Subscription – Partner Hardware Includes: 48 OCPUs of compute capacity	B89036	Each
Oracle Private Cloud at Customer - High Capacity Storage Subscription – Partner Hardware Includes: 100 terabytes of storage configurable as Block/File/Object	B93037	Each
Oracle Private Cloud at Customer - High Performance Storage Subscription – Partner Hardware Includes: 100 terabytes of storage configurable as Block/File/Object	B93038	Each

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Service Activation, Usage and Payment

- You may begin using the OPCC cloud service after Oracle has installed and configured the designated OPCC configuration, and has provided You with the User login names and password.
- The OPCC cloud service includes installation, configuration, patching, upgrade, monitoring, and cloud administration as described in the *Oracle Cloud Hosting and Delivery Policies*.
- The Services Period for the OPCC offering is a forty eight (48) month period commencing on the day the User login names and password are issued to You, unless otherwise specified in Your order.

Beginning on the day that is sixty (60) days after the end of the Services Period for the OPCC cloud services, and in the absence of a new OPCC cloud service order involving the same OPCC subscription hardware, Oracle will remove the OPCC subscription hardware from Your data center.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, security or availability of the OPCC cloud service.

Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the remote staff. At the commencement of the OPCC cloud services, You must assign a primary point of contact to coordinate with Oracle remote staff. Your primary point of contact is responsible for performing the following:

- Coordinating executive meetings, as necessary;
- Promptly updating Oracle with respect to business and technology events that may impact the cloud services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
- Establishing a suitable governance structure to support on-going projects and the operations of the OPCC cloud service;
- Creating and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the OPCC cloud services;
- Acting as Your first point of contact in addressing change management processes, including the approval of change management actions; and
- Ensuring change ticket(s) are submitted via the agreed upon templates and/or MOS for any addition or modification to OPCC cloud service prior to the implementation of such change and adhere to the change management process, as agreed to with the remote Oracle staff.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Gen 2 Exadata Cloud@Customer Installation and Activation Service – Each

Applicable SKU: B91390

Description of Services

A. Oracle Standard System Installation per rack. Oracle will install and configure the hardware system(s) defined in your order (“the systems”). The services will be performed in the following three (3) phases:

1. **Installation Configuration Planning Phase.** Oracle will perform the following services:
 - a. Oracle will review your time frame options and plans for installation and configuration (collectively, “Requirements”) with you for the systems installation and configuration; and
 - b. Confirm with you the availability of suitable engineer access, system space, network readiness and power requirements before commencement of the installation and configuration of the systems.
2. **Infrastructure Installation and Configuration Phase.** Oracle will perform the following services:
 - a. Review the packing list and compare it to the systems listed on your order;
 - b. Unpack systems and gather up any discarded packaging for disposal;
 - c. Conduct a physical review of the systems for visible damage;
 - d. Install the systems, including internal and external components;
 - e. Provide systems cable labeling;
 - f. Connect industry standard electrical/receptacle connectors power supply(ies);
 - g. Power up the systems;
3. **Configure the Control Plane Servers and Exadata Cloud@Customer rack**
 - a. Customer log into Control Plane – User Interface and downloads the pre-created Wallet Bundle
 - b. Customer provides the information requested by Oracle to successfully configure the system and the Wallet Bundle to the Oracle engineer.
 - c. Oracle engineer sets up Control Planer Servers and Exadata Cloud@Customer rack enabling connectivity to Oracle and the Control Plane.

2. **Your Obligations and Project Assumptions.** You acknowledge that your timely provisioning of and access to office accommodations, facilities, equipment, assistance, cooperation, complete and accurate information and data from your officers, agents, and employees, and suitably configured computer products (collectively, “cooperation”) are essential to the performance of any services as set forth in this exhibit. Oracle will not be responsible for any deficiency in performing services if such deficiency results from your failure to provide full cooperation.

You acknowledge that Oracle's ability to perform the services depends upon your fulfillment of the following obligations and the following project assumptions:

A. Your Obligations.

1. Before the commencement of services, obtain licenses under separate contract for any necessary Oracle software.
2. Maintain annual technical support for the Oracle software under separate contract throughout the term of the services.
3. Provide Oracle with full access to the relevant documentation and the functional, technical and business resources with adequate skills and knowledge to support the performance of services.
4. Provide any notices and obtain any consents required for Oracle to perform services.
5. Limit Oracle's access to any production environments or shared development environments to the extent necessary for Oracle to perform services.
6. Identify a designated contact to Oracle, with the appropriate level of authority, to set priorities, coordinate activities and resolve conflicts between your teams regarding the services hereunder.
7. Perform back-up or archival reproductions of all software and data contained on all hardware system(s), and within any of your systems or equipment that may be affected by the services.
8. As required by U.S. Department of Labor regulations (20 CFR 655.734), if services are to be performed in the US, allow Oracle to post a Notice regarding Oracle H-1B employee(s) at the work site prior to the employee's arrival on site.
9. Ensure the physical environment where the services are to be performed is appropriately modified (e.g., disabling fire alarms and suspending use of oxygen depletion systems) for the duration of the services so as to allow Oracle to safely perform the services.
10. Provide, for all Oracle resources performing services at your site, a safe and healthful workspace (e.g. a workspace that is free from recognized hazards that are causing, or likely to cause, death or serious physical harm, a workspace that has proper ventilation, sound levels acceptable for resources performing services in the workspace, and ergonomically work stations, etc.).
11. Connect the systems to your servers, storage systems and/or network switches, subject to the following conditions:
 1. All required Oracle approved cables must be provided by you prior to the time that Oracle is prepared to power up the installed systems;
12. At Oracle's request, provide to Oracle your in-house cable labeling guide for the systems.
13. Work with Oracle to facilitate an efficient delivery of services.

B. Project Assumptions.

1. The scope of, and fees for, services herein are for services performed at your location specified in your order. Requests to perform services for additional locations shall be addressed in accordance with Oracle's change control process.
2. Services will be scheduled for a mutually agreeable date and time at the location where the services are to be performed.
3. You acknowledge and agree that the performance of services is contingent upon the systems being undamaged and include all the relevant system components. In the event Oracle is unable to perform the services because the systems are damaged or components are missing, the parties will mutually agree to reschedule the services.
4. Oracle will determine, in Oracle's sole discretion, which firmware updates and/or operating system patches will be used to address the Requirements for the systems.
5. Various types of cables such as fiber, serial, SCSI, Ethernet, InfiniBand may be used, at Oracle's sole discretion, while installing the systems;
6. Oracle will not connect any electrical power supplies, or perform any other electrical work that, in Oracle's sole opinion, should be performed by a licensed electrician;
7. The following services are not included in the scope of, or fees for, services herein:
 - i. Site planning;
 - ii. Environmental or electrical site planning;

- iii. Install cables that must, in Oracle's sole discretion, pass through ceilings or walls;
- iv. Perform any building construction work of any kind;
- v. Technical support for the systems;
- vi. Updates or upgrades to the systems; and
- vii. Any services not specifically identified in this scope of service.

You acknowledge that if Oracle's cost of providing services is increased because of your failure to meet the obligations listed in this exhibit, failure to provide cooperation, or because of any other circumstance outside of Oracle's control, then you agree to pay Oracle for such increased costs. Such increased costs may include time during which Oracle resources are under-utilized because of delays.

3. **Data Privacy.** In performing the services, Oracle will treat the data that resides on Oracle, your or third-party systems to which Oracle is provided access to perform services in accordance with the Oracle Services Privacy Policy, which is available at <http://www.oracle.com/us/legal/privacy/services-privacy-policy-078833.html>. The Oracle Services Privacy Policy is subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of protection specified in the Oracle Services Privacy Policy during the period for which fees for services have been paid.
4. **Delivery of Services.** Oracle will install Oracle owned infrastructure on-site at your location. Oracle will determine, in its sole discretion, whether services are provided by remote delivery resources or delivery resources on-site at your location. If services are provided by delivery resources on-site at your location, such services will be provided by local delivery resources (i.e., delivery resources local to your location) if available at the time of your order. If local delivery resources are not available then on-site services will be provided by non-local delivery resources.

If services are provided by remote delivery resources, Oracle may provide services by phone, via a customer-specific web portal (if ordered), and/or via electronic communication. Oracle will administer and manage its owned infrastructure remotely using a secure mechanism to connect the Control Plane Servers with Oracle Cloud Infrastructure. For services provided by remote delivery resources, you agree that Oracle may access its systems throughout the performance of services using an Oracle defined secure mechanism between the Oracle Cloud Infrastructure and the Oracle systems. You are responsible for ensuring that your network and systems comply with specifications that Oracle provides and that Oracle systems are accessible.

Oracle is not responsible for network connections or for issues, problems or conditions arising from or related to network connections, such as bandwidth issues, excessive latency, network outages, and/or any other conditions that are caused by an internet service provider, or the network connection.

Except for those services identified in an applicable exhibit as services to be provided twenty four (24) hours a day, seven (7) days a week ("24x7"), Exadata Cloud@Customer Installation and Activation Services are delivered during local business days and hours, excluding local public holidays, in the time zone of your location. Services are not available during non-business hours unless otherwise specified in this exhibit. Services designated "24x7" may be delivered at any time of day, seven days a week, including local public holidays.

5. **Fees and Expenses.** You agree to pay Oracle the fees for services as identified in your order. All services and payments are noncancelable and nonrefundable. You acknowledge and agree that (i) Oracle may, or may not, perform services identified in Section 1.A as to be performed "at Oracle's discretion", and (ii) your obligation to pay the fee is not conditioned upon Oracle's performance of such services.

Expenses related to the providing of the services are in addition to the fees for services identified in your order. Such expenses will be invoiced monthly as they are incurred.

Notwithstanding any provision or interpretation of this exhibit to the contrary, Oracle's obligation to provide you with services under this exhibit terminates ninety (90) days from the date of the shipment of hardware identified your order ("End Date"). As of the End Date, any portion of the services that Oracle has not provided prior to the End Date shall be automatically forfeited by you on the End Date, and you shall not be entitled to any refund, or any credit toward additional or other services, for any unused portion of the services. In order for Oracle to provide

services to you after the End Date, Oracle and you shall mutually agree, in writing, under a separate order, to the terms and fees for such services.

Exadata Cloud@Customer to Gen 2 Exadata Cloud@Customer Control Plane Upgrade Service – Each

Applicable Part # B92318

1. Description of Services.

A. Exadata Cloud@Customer to Gen 2 Exadata Cloud@Customer Control Plane – Upgrade Service. Oracle will install and configure the hardware system(s) defined in your order (“the systems”). The services will be performed in the following three (3) phases:

1. Installation Configuration Planning Phase. Oracle will perform the following services:
 - a. Oracle will review your time frame options and plans for installation and configuration (collectively, “Requirements”) with you for the systems installation and configuration; and
 - b. Confirm with you the availability of suitable engineer access, system space, network readiness and power requirements before commencement of the installation and configuration of the systems.
2. Infrastructure Installation and Configuration Phase. Oracle will perform the following services:
 - a. Review the packing list and compare it to the systems listed on your order;
 - b. Unpack systems and gather up any discarded packaging for disposal;
 - c. Conduct a physical review of the systems for visible damage;
 - d. Install the systems, including internal and external components;
 - e. Provide systems cable labeling;
 - f. Connect industry standard electrical/receptacle connectors power supply(ies);
 - g. Power up the systems;
3. Configure the Control Plane Servers and Exadata Cloud@Customer rack
 - a. Customer logs into Control Plane – User Interface and downloads the pre-created Wallet Bundle
 - b. Customer provides the information requested by Oracle to successfully configure the system and the Wallet Bundle to the Oracle engineer.
 - c. Oracle engineer sets up Control Planer Servers and Exadata Cloud@Customer rack enabling connectivity to Oracle and the Control Plane.

2. Your Obligations and Project Assumptions. You acknowledge that your timely provisioning of and access to office accommodations, facilities, equipment, assistance, cooperation, complete and accurate information and data from your officers, agents, and employees, and suitably configured computer products (collectively, “cooperation”) are essential to the performance of any services as set forth in this exhibit. Oracle will not be responsible for any deficiency in performing services if such deficiency results from your failure to provide full cooperation.

You acknowledge that Oracle’s ability to perform the services depends upon your fulfillment of the following obligations and the following project assumptions:

A. Your Obligations.

1. Before the commencement of services, obtain licenses under separate contract for any necessary Oracle software.
2. Maintain annual technical support for the Oracle software under separate contract throughout the term of the services.
3. Provide Oracle with full access to the relevant documentation and the functional, technical and business resources with adequate skills and knowledge to support the performance of services.
4. Provide any notices and obtain any consents required for Oracle to perform services.
5. Limit Oracle’s access to any production environments or shared development environments to the extent necessary for Oracle to perform services.

6. Identify a designated contact to Oracle, with the appropriate level of authority, to set priorities, coordinate activities and resolve conflicts between your teams regarding the services hereunder.
7. Perform back-up or archival reproductions of all software and data contained on all hardware system(s), and within any of your systems or equipment that may be affected by the services.
8. As required by U.S. Department of Labor regulations (20 CFR 655.734), if services are to be performed in the US, allow Oracle to post a Notice regarding Oracle H-1B employee(s) at the work site prior to the employee's arrival on site.
9. Ensure the physical environment where the services are to be performed is appropriately modified (e.g., disabling fire alarms and suspending use of oxygen depletion systems) for the duration of the services so as to allow Oracle to safely perform the services.
10. Provide, for all Oracle resources performing services at your site, a safe and healthful workspace (e.g. a workspace that is free from recognized hazards that are causing, or likely to cause, death or serious physical harm, a workspace that has proper ventilation, sound levels acceptable for resources performing services in the workspace, and ergonomically work stations, etc.).
11. Connect the systems to your servers, storage systems and/or network switches, subject to the following conditions:
 1. All required Oracle approved cables must be provided by you prior to the time that Oracle is prepared to power up the installed systems;
12. At Oracle's request, provide to Oracle your in-house cable labeling guide for the systems.
13. Work with Oracle to facilitate an efficient delivery of services.

B. Project Assumptions.

1. The scope of, and fees for, services herein are for services performed at your location specified in your order. Requests to perform services for additional locations shall be addressed in accordance with Oracle's change control process.
2. Services will be scheduled for a mutually agreeable date and time at the location where the services are to be performed.
3. You acknowledge and agree that the performance of services is contingent upon the systems being undamaged and include all the relevant system components. In the event Oracle is unable to perform the services because the systems are damaged or components are missing, the parties will mutually agree to reschedule the services.
4. Oracle will determine, in Oracle's sole discretion, which firmware updates and/or operating system patches will be used to address the Requirements for the systems.
5. Various types of cables such as fiber, serial, SCSI, Ethernet, InfiniBand may be used, at Oracle's sole discretion, while installing the systems;
6. Oracle will not connect any electrical power supplies, or perform any other electrical work that, in Oracle's sole opinion, should be performed by a licensed electrician;
7. The following services are not included in the scope of, or fees for, services herein:
 - i. Site planning;
 - ii. Environmental or electrical site planning;
 - iii. Install cables that must, in Oracle's sole discretion, pass through ceilings or walls;
 - iv. Perform any building construction work of any kind;
 - v. Technical support for the systems;
 - vi. Updates or upgrades to the systems; and
 - vii. Any services not specifically identified in this scope of service.

You acknowledge that if Oracle's cost of providing services is increased because of your failure to meet the obligations listed in this exhibit, failure to provide cooperation, or because of any other circumstance outside of Oracle's control, then you agree to pay Oracle for such increased costs. Such increased costs may include time during which Oracle resources are under-utilized because of delays.

3. Data Privacy. In performing the services, Oracle will treat the data that resides on Oracle, your or third-party systems to which Oracle is provided access to perform services in accordance with the Oracle Services Privacy Policy, which is available at <http://www.oracle.com/us/legal/privacy/services-privacy-policy>

078833.html. The Oracle Services Privacy Policy is subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of protection specified in the Oracle Services Privacy Policy during the period for which fees for services have been paid.

4. Delivery of Services. Oracle will install Oracle owned infrastructure on-site at your location. Oracle will determine, in its sole discretion, whether services are provided by remote delivery resources or delivery resources on-site at your location. If services are provided by delivery resources on-site at your location, such services will be provided by local delivery resources (i.e., delivery resources local to your location) if available at the time of your order. If local delivery resources are not available then on-site services will be provided by non-local delivery resources.

If services are provided by remote delivery resources, Oracle may provide services by phone, via a customer-specific web portal (if ordered), and/or via electronic communication. Oracle will administer and manage its owned infrastructure remotely using a secure mechanism to connect the Control Plane Servers with Oracle Cloud Infrastructure. For services provided by remote delivery resources, you agree that Oracle may access its systems throughout the performance of services using an Oracle defined secure mechanism between the Oracle Cloud Infrastructure and the Oracle systems. You are responsible for ensuring that your network and systems comply with specifications that Oracle provides and that Oracle systems are accessible.

Oracle is not responsible for network connections or for issues, problems or conditions arising from or related to network connections, such as bandwidth issues, excessive latency, network outages, and/or any other conditions that are caused by an internet service provider, or the network connection.

Except for those services identified in an applicable exhibit as services to be provided twenty four (24) hours a day, seven (7) days a week ("24x7"), Exadata Cloud@Customer to Gen 2 Exadata Cloud@Customer Control Plane – Upgrade Service is delivered during local business days and hours, excluding local public holidays, in the time zone of your location. Services are not available during non-business hours unless otherwise specified in this exhibit. Services designated "24x7" may be delivered at any time of day, seven days a week, including local public holidays.

5. **Fees and Expenses**. You agree to pay Oracle the fees for services as identified in your order. All services and payments are noncancelable and nonrefundable. You acknowledge and agree that (i) Oracle may, or may not, perform services identified in Section 1.A as to be performed "at Oracle's discretion", and (ii) your obligation to pay the fee is not conditioned upon Oracle's performance of such services.
6. **Term**. The term of Services shall be ninety (90) days from the date of the shipment of the Exadata Cloud@Customer to Gen 2 Exadata Cloud@Customer Control Plane Upgrade, identified your order ("Term").

Notwithstanding any provision or interpretation of this exhibit to the contrary, Oracle's obligation to provide you with services under this exhibit terminates ninety (90) days from the date of the shipment of hardware identified your order ("End Date"). As of the End Date, any portion of the services that Oracle has not provided prior to the End Date shall be automatically forfeited by you on the End Date, and you shall not be entitled to any refund, or any credit toward additional or other services, for any unused portion of the services. In order for Oracle to provide services to you after the End Date, Oracle and you shall mutually agree, in writing, under a separate order, to the terms and fees for such services.

Exadata Cloud@Customer to Gen 2 Exadata Cloud@Customer Control Plane Upgrade– Each

Applicable Part # B92319

The Control Plane Upgrade includes the components required to upgrade an Exadata Cloud@Customer with an Oracle Cloud@Customer Control Plane to a Gen 2 Exadata Cloud@Customer. The components include two (2) Control Plane Servers and network connectivity items.

Database Exadata Cloud@Customer Database Server Elastic Upgrades

The Oracle Database Exadata Cloud@Customer Database Server Elastic Upgrades provide Database Server expansion upgrades to existing eighth-rack, base system, quarter-rack and half-rack Exadata Cloud@Customer Machines. Database Servers can be added individually to existing systems. Database Servers are configured to

match the core count and memory of the target system (the original system that was ordered) into which they are installed.

Database Server Elastic Upgrades added to Exadata Cloud@Customer Systems subscribed to with a non-metered subscription include the minimum number of required OCPUs.

Oracle will install and configure the database server with the Oracle Cloud software stack for ExaCC Database Server to work with ExaCC and make it available for You to use as a service.

Eighth Rack and Base System Database Server Elastic Upgrades Non-metered

Configurations	Part #	Metric
<p>Oracle Database Exadata Cloud@Customer Base System Database Server X7 – Non-metered</p> <p>ExaCM X6-2 Eighth-Rack: 8 enabled OCPUs. Up to a maximum of 34 OCPU's</p> <p>Base System: 8 enabled OCPUs. Up to 22 maximum OCPU's</p> <p>240 GB RAM per node.</p> <p>Extreme Performance Database Software for enabled OCPUs</p> <p>Infrastructure managed and operated by Oracle.</p>	B90883	Each
<p>Oracle Database Exadata Cloud@Customer Base System Database Server X7 - BYOL– Non-metered</p> <p>8 enabled OCPUs. Up to 22 maximum OCPU's</p> <p>240 GB RAM per node.</p> <p>Infrastructure managed and operated by Oracle.</p>	B90885	Each

Quarter and Half Rack Database Server Elastic Upgrade Non-metered

Configurations	Part #	Metric
<p>Oracle Database Exadata Cloud@Customer Database Server X7 - BYOL– Non-metered</p> <p>11 enabled OCPUs. Maximum number of OCPUs determined by target system.</p> <p>ExaCC X6-2 = 42 OCPUs max; ExaCC X7-2 = 46 OCPUs max</p> <p>720 GB RAM per node.</p>	B90884	Each

Infrastructure managed and operated by Oracle.		
<p>Oracle Database Exadata Cloud@Customer Database Server X7– Non-metered</p> <p>11 enabled OCPUs. Maximum number of OCPUs determined by target system.</p> <p>ExaCC X6-2 = 42 OCPUs max; ExaCC X7-2 = 46 OCPUs max</p> <p>Extreme Performance Database Software for enabled OCPUs</p> <p>720 GB RAM per node.</p> <p>Infrastructure managed and operated by Oracle.</p>	B90882	Each

Base System Database Server Elastic Upgrade Infrastructure (Universal Credits Model)

Configurations	Part #	Metric
<p>Oracle Database Exadata Cloud@Customer Base System Database Server Infrastructure X7 – Non-metered</p> <p>0 enabled OCPUs. Up to 22 maximum OCPU's with 240 GB RAM per node.</p> <p>OCPUs are sold separately.</p> <p>Minimum OCPU purchase is 1 OCPU.</p> <p>Infrastructure managed and operated by Oracle.</p>	B90881	Hosted Environment Per Month

Quarter and Half Rack Database Server Elastic Upgrade Infrastructure (Universal Credits Model)

Configurations	Part #	Metric
<p>Oracle Database Exadata Cloud@Customer Database Server Infrastructure X7– Non-metered</p> <p>0 enabled OCPUs. Maximum number of OCPUs determined by target system.</p> <p>ExaCC X6-2 = 42 OCPUs max; ExaCC X7-2 = 46 OCPUs max</p> <p>OCPUs are sold separately.</p> <p>Minimum OCPU purchase is 1 OCPU.</p> <p>720 GB RAM per node.</p> <p>Infrastructure managed and operated by Oracle.</p>	B90880	Hosted Environment Per Month

Metrics:

Database Server Hosted Environment per Month is defined as the Database Server Elastic Upgrade provided in addition to the Exadata Cloud Machine or Exadata Cloud@Customer Service (the Hosted Environment) ordered by You, the use of which is measured on a monthly basis.

Prerequisites:

Database Server Elastic Upgrades require either an existing ExaCM or ExaCC subscription. Database Server Elastic Upgrades may be used in systems with the current or a previous generation, e.g. Database Server X7 Elastic Upgrades may be used in X6 or X7 systems.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the Oracle Exadata Cloud@Customer Database Server Elastic Upgrade after installation and configuration with the designated ExaCC service.
- The Services Period for the Oracle Exadata Cloud@Customer Database Server Elastic Upgrade is a forty eight (48) month period commencing on the day Database Server Elastic Upgrade is installed and configured with the designated ExaCC service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud@Customer Database Server Elastic Upgrades (Hardware is Delivered by Value Added Distributor)

The Oracle Database Exadata Cloud@Customer Database Server Elastic Upgrades provide Database Server expansion upgrades to existing eighth-rack, base system, quarter-rack and half-rack Exadata Cloud@Customer Machines. Database Servers can be added individually to existing systems. Database Servers are configured to match the core count and memory of the target system (the original system that was ordered) into which they are installed.

Database Server Elastic Expansions to Exadata Cloud@Customer Systems subscribed to with a non-metered subscription include the minimum number of OCPUs in the subscription.

After You place Your ExaCC Database Server upgrade order, the Oracle value added distributor (VAD) will ship the underlying VAD-owned ExaCC hardware to Your designated data center. Oracle will install and configure the database server with the Oracle Cloud software stack for ExaCC Database Server to work with ExaCC and make it available for You to use as a service.

Eighth Rack and Base System Database Server Elastic Upgrades Non-metered

Configurations	Part #	Metric
Oracle Database Exadata Cloud@Customer Base System Database Server X7 – Partner Hardware– Non-metered ExaCM X6-2 Eighth-Rack: 8 enabled OCPUs. Up to a maximum of 34 OCPU's	B90889	Each

Base System: 8 enabled OCPUs. Up to 22 maximum OCPU's 240 GB RAM per node. Extreme Performance Database Software for enabled OCPUs Infrastructure managed and operated by Oracle.		
Oracle Database Exadata Cloud@Customer Base System Database Server X7 –Partner Hardware– BYOL – Non-metered 8 enabled OCPUs. Up to 22 maximum OCPU's 240 GB RAM per node. Infrastructure managed and operated by Oracle.	B90891	Each

Quarter and Half Rack Database Server Elastic Upgrade Non-metered

Configurations	Part #	Metric
Oracle Database Exadata Cloud@Customer Database Server X7 – Partner Hardware– BYOL – Non-metered 11 enabled OCPUs. Maximum number of OCPUs determined by target system. ExaCC X6-2 = 42 OCPUs max; ExaCC X7-2 = 46 OCPUs max 720 GB RAM per node. Infrastructure managed and operated by Oracle.	B90890	Each
Oracle Database Exadata Cloud@Customer Database Server X7 – Partner Hardware– Non-metered 11 enabled OCPUs. Maximum number of OCPUs determined by target system. ExaCC X6-2 = 42 OCPUs max; ExaCC X7-2 = 46 OCPUs max Extreme Performance Database Software for enabled OCPUs 720 GB RAM per node. Infrastructure managed and operated by Oracle.	B90888	Each

Base System Database Server Elastic Upgrade Infrastructure (Universal Credits Model)

Configurations	Part #	Metric
<p>Oracle Database Exadata Cloud@Customer Base System Database Server Infrastructure X7 – Partner Hardware—Non-metered</p> <p>0 enabled OCPUs. Up to 22 maximum OCPU's</p> <p>240 GB RAM per node.</p> <p>OCPUs are sold separately.</p> <p>Minimum OCPU purchase is 1 OCPU.</p> <p>Infrastructure managed and operated by Oracle.</p>	B90887	Hosted Environment Per Month

Quarter and Half Rack Database Server Elastic Upgrade Infrastructure (Universal Credits Model)

Configurations	Part #	Metric
<p>Oracle Database Exadata Cloud@Customer Database Server Infrastructure X7– Partner Hardware—Non-metered</p> <p>0 enabled OCPUs. Maximum number of OCPUs determined by target system.</p> <p>ExaCC X6-2 = 42 OCPUs max; ExaCC X7-2 = 46 OCPUs max</p> <p>OCPUs are sold separately.</p> <p>Minimum OCPU purchase is 1 OCPU.</p> <p>720 GB RAM per node.</p> <p>Infrastructure managed and operated by Oracle.</p>	B90886	Hosted Environment Per Month

Metrics:

Database Server Hosted Environment per Month is defined as the Database Server Elastic Upgrade provided in addition to the Exadata Cloud Machine or Exadata Cloud@Customer Service (the Hosted Environment) ordered by You, the use of which is measured on a monthly basis.

Prerequisites:

Database Server Elastic Upgrades require either an existing ExaCM or ExaCC subscription. Database Server Elastic Upgrades may be used in systems with the current or a previous generation, e.g. Database Server X7 Elastic Upgrades may be used in X6 or X7 systems.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the Oracle Exadata Cloud@Customer Database Server Elastic Upgrade after installation and configuration with the designated ExaCC service.
- The Services Period for the Oracle Exadata Cloud@Customer Database Server Elastic Upgrade is a forty eight (48) month period commencing on the day Database Server Elastic Upgrade is installed and configured with the designated ExaCC service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud@Customer Storage Server Elastic Upgrades

The Oracle Database Exadata Cloud@Customer Storage Server Elastic Upgrades provide Storage Server expansion upgrades to existing eighth-rack, base system, quarter-rack and half-rack Exadata Cloud@Customer machines. Storage Servers can be added individually to existing systems. Storage Servers are configured to match the flash and disk storage of the target system (the original system that was ordered) into which they are installed.

Oracle will install and configure the storage server with the Oracle Cloud software stack for the ExaCC Storage Server to work with ExaCC and make it available for You to use as a service.

Eighth Rack and Base System Storage Server Elastic Upgrade

Configurations	Part #	Metric
Oracle Database Exadata Cloud@Customer Base System Storage Server X7- Non-Metered Storage capacity matches that of target system. Eighth Rack: 6.4 TB Flash Capacity; 14 TB Usable Disk Capacity Base System: 6.4 TB Flash Capacity; 14 TB Usable Disk Capacity Unlimited I/Os. Infrastructure managed and operated by Oracle.	B90820	Hosted Environment Per Month

Quarter and Half Rack Storage Server Elastic Upgrade

Configurations	Part #	Metric
Oracle Database Exadata Cloud@Customer Storage Server X7 - Non-Metered Storage capacity matches that of target system. ExaCC X6: 12.8 TB Flash Capacity; 28.4 TB Usable Disk Capacity	B90819	Hosted Environment Per Month

ExaCC X7: 25.6 TB Flash Capacity. 35 TB Usable Disk Capacity Unlimited I/Os. Infrastructure managed and operated by Oracle.		
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Configurations	Part #	Metric
Gen 2 Exadata Cloud@Customer Storage Server X7 - Non-Metered Storage capacity matches that of target system. Infrastructure managed and operated by Oracle.	B92316	Hosted Environment Per Month
Gen 2 Exadata Cloud@Customer Base System Storage Server X7 - Non-Metered Storage capacity matches that of target system. Infrastructure managed and operated by Oracle.	B92317	Hosted Environment Per Month

Metrics:

Storage Server Hosted Environment per Month is defined as the Storage Server Elastic Upgrade provided in addition to the Exadata Cloud Machine or Exadata Cloud@Customer Service (the Hosted Environment) ordered by You, the use of which is measured on a monthly basis.

Prerequisites:

Storage Server Elastic Upgrades require either an existing ExaCM or ExaCC subscription. Storage Server Elastic Upgrades may be used in systems with the same or a previous generation, e.g. Storage Server X7 Elastic Upgrades may be used in X6 or X7 systems.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the Oracle Exadata Cloud@Customer Storage Server Elastic Upgrade after installation and configuration with the designated ExaCC service.
- The Services Period for the Oracle Exadata Cloud@Customer Storage Server Elastic Upgrade is a forty eight (48) month period commencing on the day Database Server Elastic Upgrade is installed and configured with the designated ExaCC service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud@Customer Storage Server Elastic Upgrades Upgrades (Hardware is Delivered by Value Added Distributor)

The Oracle Database Exadata Cloud@Customer Storage Server Elastic Upgrades provide Storage Server expansion upgrades to existing eighth-rack, base system, quarter-rack and half-rack Exadata Cloud@Customer Machines. Storage Servers can be added individually to existing systems. Storage Servers are configured to match the flash and disk storage of the target system (the original system that was ordered) into which they are installed.

After You place Your ExaCC Storage Server upgrade order, the Oracle value added distributor (VAD) will ship the underlying VAD-owned ExaCC hardware to Your designated data center. Oracle will install and configure the storage server with the Oracle Cloud software stack for the ExaCC Storage Server to work with ExaCC and make it available for You to use as a service.

Eighth Rack and Base System Storage Server Elastic Upgrade

Configurations	Part #	Metric
<p>Oracle Database Exadata Cloud@Customer Base System Storage Server X7 – Partner Hardware - Non-Metered</p> <p>Storage capacity matches that of target system.</p> <p>Eighth Rack: 6.4 TB Flash Capacity; 14 TB Usable Disk Capacity</p> <p>Base System: 6.4 TB Flash Capacity; 14 TB Usable Disk Capacity</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B90822	Hosted Environment Per Month

Quarter and Half Rack Storage Server Elastic Upgrade

Configurations	Part #	Metric
<p>Oracle Database Exadata Cloud@Customer Storage Server X7 – Partner Hardware - Non-Metered</p> <p>Storage capacity matches that of target system.</p> <p>ExaCC X6: 12.8 TB Flash Capacity; 28.4 TB Usable Disk Capacity</p> <p>ExaCC X7: 25.6 TB Flash Capacity. 35 TB Usable Disk Capacity</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B90821	Hosted Environment Per Month

Configurations	Part #	Metric
Gen 2 Exadata Cloud@Customer Storage Server X7 – Partner Hardware - Non-Metered	B92324	Hosted Environment Per

Storage capacity matches that of target system. Infrastructure managed and operated by Oracle.		Month
Gen 2 Exadata Cloud@Customer Base System Storage Server X7 – Partner Hardware - Non-Metered Storage capacity matches that of target system. Infrastructure managed and operated by Oracle.	B92325	Hosted Environment Per Month

Metrics:

Storage Server Hosted Environment per Month is defined as the Storage Server Elastic Upgrade provided in addition to the Exadata Cloud Machine or Exadata Cloud@Customer Service (the Hosted Environment) ordered by You, the use of which is measured on a monthly basis.

Prerequisites:

Storage Server Elastic Upgrades require either an existing ExaCM or ExaCC subscription. Storage Server Elastic Upgrades may be used in systems with the same or a previous generation, e.g. Storage Server X7 Elastic Upgrades may be used in X6 or X7 systems.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the Oracle Exadata Cloud@Customer Storage Server Elastic Upgrade after installation and configuration with the designated ExaCC service.
- The Services Period for the Oracle Exadata Cloud@Customer Storage Server Elastic Upgrade is a forty eight (48) month period commencing on the day Database Server Elastic Upgrade is installed and configured with the designated ExaCC service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Exadata Cloud at Customer Data and Device Retention

Description

Oracle Exadata Cloud at Customer Data and Device Retention (“DDR”) permits You to retain eligible hardware items that may contain Your sensitive, confidential, or classified data (“Retained Hardware”) that have been removed from Your hardware system placed onsite in Your data center for Your Oracle Cloud at Customer subscription.

For purposes of DDR, Retained Hardware refers to the following:

- Hard disk drives (HDD)
- Solid-state drives (SSD)
- Persistent memory (PMEM) components

How the Service Works

1. If Oracle, in its sole discretion, determines that Retained Hardware needs to be replaced in accordance with Your Oracle Cloud at Customer subscription, Oracle will:
 - a. Send a replacement part to Your location consistent with the Onsite Response Time Targets for Hardware Support using commercially reasonable efforts.
 - i. Replacement parts will be of new or like-new quality. After five years from last ship date, replacement parts may not be available and/or the response times for sending replacement parts may be delayed.
 - b. Remove the malfunctioning hardware.
 - c. Install the replacement hardware and leave the Retained Hardware with Your designated point of contact.
2. At the expiration of the Term of Your Oracle Cloud at Customer subscription, Oracle will document and remove all Retained Hardware from Your Oracle Cloud at Customer environment and leave the Retained Hardware and the associated documentation with Your designated point of contact.

Obligations and Assumptions

In addition to the obligations stated in Your order, You acknowledge that Oracle's ability to perform DDR depends upon Your fulfillment of the following obligations and assumptions:

Your Obligations

1. Prior to commencement of DDR, purchase an Oracle Cloud at Customer subscription and maintain Your subscription for the duration of the Term.
2. Purchase, and maintain for the duration of the Term, DDR for all hardware installed in Your Oracle Cloud at Customer environment.
3. Identify a designated contact to Oracle, with the appropriate level of authority, to accept the Retained Hardware.
4. Backup all data and software contained on or in the Retained Hardware prior to the removal or replacement of the Retained Hardware.
5. Properly store, dispose of, and/or destroy all Retained Hardware.
6. Provide any notices, and obtain any consents, required for Oracle to perform DDR.
7. Acknowledge that if Oracle's cost of providing DDR is increased because of (i) Your failure to meet the obligations listed herein, (ii) failure to provide cooperation, or (iii) any other circumstance outside of Oracle's control, You will be charged for such increased costs.
8. Acknowledge that you will be charged the higher of the then-current fee or a minimum of \$500.00 for each malfunctioning part that is not DDR eligible that You fail to return.

Assumptions

1. If DDR services are purchased under the same order as Your Oracle Cloud at Customer subscription, DDR commences on the start date identified in Your Oracle Cloud at Customer order.
2. If DDR services are purchased under a separate order, DDR commences as identified in Your order.

3. DDR will be provided by local delivery resources (i.e., delivery resources local to Your location).
4. Central processing units (“CPUs”) are excluded from Retained Hardware.
5. CPU board(s), controller(s), and/or server(s) that contain non-volatile memory will be individually removed at the end of the Term and the CPU returned to Oracle.
6. All Oracle Cloud at Customer hardware, including the Oracle Advanced Support Gateway, remains the property of Oracle (i) until the Retained Hardware has been given to Your designated point of contact as a result of a replacement part or (ii) at the expiration of the Term of Your Oracle Cloud at Customer order.
7. Upon receipt of the Retained Hardware by Your designated point of contact, title of the Retained Hardware transfers from Oracle to You.
8. Any other services not expressly identified herein are considered out of scope.

DDR Fees

You shall pay Oracle the DDR fees for the entire Oracle Cloud Services Period as defined in Your Oracle Cloud at Customer order, regardless of when You purchase DDR. If you did not acquire DDR at the time You entered into the Oracle Cloud at Customer order, then the DDR fees shall be the fees that would have been charged if DDR had been ordered initially with Your Oracle Cloud at Customer order. Once placed, Your order for DDR is non-cancelable and the sums paid non-refundable.

End of Services

DDR is coterminous with the Oracle Cloud Services Period as defined in Your order for the Oracle Cloud at Customer subscription associated with Your DDR order.

Project Management

You shall designate a project manager who shall be solely responsible for (i) project management associated with this Service Description and (ii) direction of DDR provided to You by Oracle under this Service Description. Oracle shall provide DDR under this Service Description only under the direction of such project manager, who shall make all decisions in connection with anything relating to project management and direction under this Service Description.

Service Offering

Part Description	Part #	Metric
Data and Device Retention Service for ExaDB-C@C Base System	B98109	Hosted environment per Month
Data and Device Retention Service for ExaDB-C@C Quarter Rack	B98110	Hosted environment per Month
Data and Device Retention Service for ExaDB-C@C Expansion Rack	B98111	Hosted environment per Month
Data and Device Retention Service for ExaDB-C@C Base System Database Server	B98112	Hosted environment per Month
Data and Device Retention Service for ExaDB-C@C Database Server	B98113	Hosted environment per Month
Data and Device Retention Service for ExaDB-C@C Base System Storage Server	B98114	Hosted environment per Month
Data and Device Retention Service for ExaDB-C@C Storage Server	B98115	Hosted environment per Month

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Machine

Description

Oracle Big Data Cloud Machine (BDCM) Platform as a Service (PaaS) is an Oracle-owned, Oracle-managed PaaS service designed to provide Big Data Cloud Service in Your data center, running behind Your firewall.

When Your BDCM order is placed, Oracle will ship the underlying Oracle-owned Oracle Big Data Cloud Machine hardware to Your designated data center. Separately, when Your order for the required OPCM is placed (see 'Prerequisites', below), Oracle will ship the underlying Oracle-owned Oracle Cloud@Customer hardware and local gateway (for the disconnected mode) or remote gateway (for the connected mode) to Your designated data center. Oracle will install and configure the gateway server and Oracle Cloud@Customer Control Plane with Oracle Cloud Software Stack for Big Data to work with Oracle Big Data Cloud Machine and make it available for You to use as a service.

The BDCM Platform:

- Provides a platform designed to run diverse workloads on Hadoop and Spark systems and for the development of new Big Data applications and integrations with existing relational data.
- Comes pre-configured with security features utilizing Apache Sentry, Kerberos, both network encryption and encryption at rest, as well as Oracle Audit Vault and Database Firewall.

The BDCM includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera's Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

In the Non-metered model, You pay a monthly fee and may use a subset or all OCPUs in Your chosen BDCM configuration.

Configurations	Part #	Metric
Oracle Big Data Cloud Machine – Starter Pack - 3 Nodes – Non-Metered: 3 nodes with 32 OCPU's per node, 256 GB RAM per node and 48 TB of RAW storage per node. Infrastructure managed and operated by Oracle.	B87918	Hosted Environment
Oracle Big Data Cloud Machine–Additional Nodes – Non-Metered: 1 nodes with 32 OCPU's, 256 GB RAM and 48 TB of RAW storage. Infrastructure managed and operated by Oracle.	B87919	Hosted Nodes

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

BDCM requires Oracle Cloud@Customer (OCC) X6 Control Plane to run the Oracle Cloud software stack. Prior to using BDCM, You must separately purchase from Oracle a subscription to OPCM to support the BDCM configuration ordered by You. The orders for both BDCM and OPCM must have the same Services Periods and must co-terminate on the same date. The BDCM service requires that You order, and maintain for the duration of the BDCM service, OPCM for each data center region in which BDCM is located.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the Hardware or any component within the Hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the BDCM service.

Service Activation, Usage and Payment

- You may begin using the BDCM service after Oracle has installed and configured the designated BDCM configuration and integrated it to work along with OPCM and local gateway (for the disconnected mode) or remote gateway (for the connected mode), and provided You with the User login names and password.
- The Services Period for the BDCM Non-metered services is a forty eight (48) month period commencing on the day the User login names and password are issued to You, unless otherwise specified in your order. You are responsible for renewing and maintaining a current term for the OPCM Non-metered services if the OPCM service expires prior to the BDCM service subscription.

Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). At the commencement of the services, You must assign a primary point of contact to coordinate with onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the BDCM;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the BDCM and OPCM services;
5. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to BDCM prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode).

Responsibilities

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop installation and configuration
- Network setup

Network availability
All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:

Operating System maintenance and administration
Maintenance and administration of all Hadoop services
Updates and patches to the Hadoop environment
Updates and patches to the OS environment
Monitoring of all Hadoop services running on the system

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Asset Monitoring Cloud Service

Part # B87146

Users of the Oracle Internet of Things Asset Monitoring Cloud Service are authorized to access the following modules and features:

- Real-time location and health monitoring of assets
- Spatial analytics to detect asset misplacement and theft
- Incident creation and management for faults detected in assets
- Oracle Internet of Things Cloud Service – Enterprise for the purpose of running Oracle Internet of Things Asset Monitoring Cloud Service

NOTE: A typical instance of Oracle Internet of Things Asset Monitoring Cloud Service is deemed to be able to handle around 6250 assets. For extra compute power (e.g. due to frequent KPI/Predictive calculations), additional hosted named user licenses are required

Usage Limits

100 GB of message storage included with a single instance of Oracle Internet of Things Asset Monitoring Cloud Service. Purchasing additional block storage in the underlying Compute Service may allow expanding message storage capacity.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Production Monitoring Cloud Service

Part # B87348

Users of the Oracle Internet of Things Production Monitoring Cloud Service are authorized to access the following modules and features:

- Real-time visibility into status of production processes
- Identification of production anomalies and machine faults
- Identification and analysis of production KPI such as utilization, idle time, down time, etc.
- Oracle Internet of Things Cloud Service – Enterprise for the purpose of running Oracle Internet of Things Production Monitoring Cloud Service

NOTE: A typical instance of Oracle Internet of Things Production Monitoring Cloud Service is deemed to be able to handle around 6250 assets. For extra compute power (e.g. due to frequent KPI/Predictive calculations), additional hosted named user licenses are required.

Usage Limits

100 GB of message storage included with a single instance of Oracle Internet of Things Production Monitoring Cloud Service. Purchasing additional block storage in the underlying Compute Service may allow expanding message storage capacity.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – 10,000 API Calls Per Month

Applicable Part #B85278

Description

Users of Oracle Mobile Cloud Service are authorized to access the following modules or features:

- Mobile Backends, Platform APIs : Push Notification, Storage, Data Offline and Sync, Device Registration, Database, App Policies and Analytics
- API Designer and Implementations

- Connectors
- Administration and Lifecycle
- Access to Samples and Tutorials
- Community access, Tutorials
- Oracle Recommends

The Oracle Mobile Cloud Service includes a restricted use license to the Oracle Mobile Application Framework (“MAF”) during the Services Term subject to terms and conditions set forth in Your order.

Usage Limits:

The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and one (1) deployment environments.
- The deployment environment is limited to three hundred and fifty thousand API calls (10,000 API calls, minimum 35) per month and three (3) GB of Database Storage.
- One (1) Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service for Oracle E-Business Suite Employee Self Service – Non-metered Hosted Named User

Applicable Part #B86397

Description

Users of Oracle Mobile Cloud Service are authorized to access one Mobile Cloud Service Environment with the Employee Self Service Solution, which includes the following features:

- Check Vacation Balance
- Create and Check Time Card
- Update Out of Office Message
- Provide Personal/Medical LOA (Leave of Absence) Email Template
- Receive Notifications from Manager Actions

Usage Limits:

The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and one (1) deployment environments.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service for Oracle E-Business Suite Manager Self Service – Non-metered Hosted Named User

Applicable Part #B86398

Description

Users of Oracle Mobile Cloud Service are authorized to access one Mobile Cloud Service Environment with the Manager Self Service Solution, which includes the following features:

- Check Vacation Balance
- Create and Check Time Card
- Update Out of Office Message
- Provide Personal/Medical LOA (Leave of Absence) Email Template
- Receive Notifications from Manager Actions
- Access Approvals Worklist (Time Cards)
- View Status of HR Transactions
- Receive Notifications from Employee Actions

Usage Limits:

The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and one (1) deployment environment.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service for Oracle JD Edwards Field Service – Non-metered Hosted Named User

Applicable Part #B86399

Description

Users of Oracle Mobile Cloud Service are authorized to access one Mobile Cloud Service Environment with the Field Service Solution.

The Oracle Mobile Cloud Service includes a restricted use license to the Oracle Mobile Application Framework ("MAF") during the Services Term subject to terms and conditions set forth in Your order.

Usage Limits:

The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and one (1) deployment environment.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Integration Cloud Service – Additional Hosted Connections

Applicable Part # B81031

Oracle Integration Cloud Service – Additional Hosted Connections provides additional Hosted Connections, as set forth in Your order, with the Oracle Integration Cloud Service – Standard Edition or Oracle Integration Cloud Service – Enterprise Edition up to the maximums as specified in the applicable Services Descriptions.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle SOA Suite Cloud Service

Oracle SOA Suite Cloud Service – Non-metered – Hosted Environment

Applicable Part # B85285*

(*) This part is also eligible to run on Oracle Public Cloud Machine (OPCM)

Description

Oracle SOA Suite Cloud Service consists of a cloud-based application server – Oracle WebLogic Server, installed with SOA Suite with automated customer-controlled provisioning, backup, scaling with cloud tooling – designed to support any SOA Suite integration. Oracle SOA Suite Cloud Service supports one kind of shape for virtual machines -- High Memory. You can use the Oracle SOA Suite Cloud Service through the Oracle SOA Suite Cloud Service console. Two Adapters of choice from the documented list of supported adapters in the Program Documentation are included with the SOA Suite Cloud Service for SOA or Service Bus service types. B2B Adapters are not included with this service.

This Oracle Cloud Service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Usage Limits:

A maximum number of Hosted Environments as defined in your order.

Third Party Web Sites, Platforms and Services

This Oracle SOA Suite Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle SOA Suite Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle API Manager Cloud Service – Non-metered – Hosted Environment

Applicable Part # B85286

Description

Oracle API Manager Cloud Service consists of a cloud-based application server – Oracle WebLogic Server, installed with API Manager with automated customer-controlled provisioning, backup, scaling with cloud tooling – designed to support any SOA Suite integration. Oracle API Manager Cloud Service supports one kind of shape for virtual machines -- High Memory. You can use the Oracle API Manager Cloud Service through the Oracle API Manager Cloud Service console. A license for API Manager Cloud Service includes a restricted use license for Oracle Service Bus that only allows the creation of SOAP- and REST-based services using the HTTP Transport for the sole purpose of exposing APIs through the API Manager Cloud Service Portal and then processing the API flow as a pass-through message through the embedded Service Bus. This license excludes the use of any and all other adapters, transports, content based routing, load balancing, throttling and other Service Bus features not required for pass-through API processing.

This Oracle Cloud Service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Usage Limits:

- A maximum number of Hosted Environments as defined in your order.

Third Party Web Sites, Platforms and Services

This Oracle API Manager Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle API Manager Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Managed File Transfer Cloud Service – Non-metered – Hosted Environment

Applicable Part # B85282*

(*) This part is also eligible to run on Oracle Public Cloud Machine (OPCM)

Description

Oracle Managed File Transfer Cloud Service consists of a cloud-based application server – Oracle WebLogic Server, installed with Managed File Transfer with automated customer-controlled provisioning, backup, scaling with cloud tooling – designed to support any SOA Suite integration.

This Oracle Cloud Service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Usage Limits:

- A maximum number of Hosted Environments as defined in your order.

Third Party Web Sites, Platforms and Services

This Oracle Managed File Transfer Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle Managed File Transfer Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Application Container Cloud Service – Non-metered – GB Memory

Applicable Part # B86396

Description

Oracle Application Container Cloud Service provides a cloud-based environment for the execution of any runtime available within the offering. Rich cloud tooling and comprehensive REST APIs enable customer-controlled application deployment, environment sizing, scaling, runtime language version upgrading, and Flight Recorder control. Oracle Application Container Cloud Service can be used through the Application Container Cloud console for Oracle Application Container Cloud Service. This service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Usage Limits:

- A maximum number of GB Memory as defined in your order.

Customer Responsibilities

You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of your Cloud Services including Your Applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud log-in credentials and private keys generated as part of the Cloud Services are for your internal use of the services only, and you may not sell, share, transfer or sublicense them to any other entity or person, except that you may disclose your private key to your subcontractors who are Users of the Cloud Services and performing work on your behalf.

Termination

When an Oracle Application Container Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Analytics Cloud – Professional - Subscription - Hosted Named User Per Month

Applicable Part # B90824

Description

The Oracle Analytics Cloud Service – Professional environment provide capabilities that include data visualization, data preparation and collaboration.

Usage limits:

The Oracle Analytics Cloud Service – Professional are subject to the following quantities:

- This service entitles each hosted named user to Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- a maximum number of Hosted Named Users as set forth in Your order

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Analytics Cloud - Professional - Subscription - OCPU Per Month

Applicable Part # B90825

The Oracle Analytics Cloud Service – Professional environment provide capabilities that include data visualization, data preparation and collaboration.

Usage limits:

The Oracle Analytics Cloud Service – Professional are subject to the following quantities:

- This service entitles You to any number of users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- a maximum number of OCPUs as set forth in Your order

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Analytics Cloud - Essbase - Subscription - Hosted Named User Per Month

Applicable Part # B90826

The Oracle Analytics Cloud Service – Essbase environment provide capabilities that include scenario analysis.

Usage limits: The Oracle Analytics Cloud Service – Essbase are subject to the following quantities

- Entitlement for each hosted named user of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- a maximum number of Hosted Named Users as set forth in Your order

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Analytics Cloud - Essbase - Subscription - OCPU Per Month

Applicable Part # B90827

The Oracle Analytics Cloud Service – Essbase environment provide capabilities that include scenario analysis.

Usage limits: The Oracle Analytics Cloud Service – Essbase are subject to the following quantities

- Entitlement for all users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- a maximum number of OCPUs as set forth in Your order

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Analytics Cloud - Enterprise - Subscription - Hosted Named User per Month

Applicable Part # B90828

The Oracle Analytics Cloud Service – Enterprise environment provide capabilities that include business modelling, enterprise reporting and mobile access.

Usage limits: The Oracle Analytics Cloud Service – Enterprise are subject to the following quantities:

- Entitlement for each hosted named user of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- Entitlement for each user of these Oracle Cloud Services to the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store
- Entitlement for all users of these Oracle Cloud Services to the Oracle Day by Day application posted on the Apple Store and the Google Store

- Entitlement for each hosted named user of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for each hosted named user of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- Each 5 hosted named users includes an entitlement to use 1 unique user of Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud
- a maximum number of Hosted Named Users as set forth in Your order

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Analytics Cloud – Enterprise - Subscription - OCPU Per Month

Applicable Part # B90829

The Oracle Analytics Cloud Service – Enterprise environment provide capabilities that include business modelling, enterprise reporting and mobile access.

Usage limits: The Oracle Analytics Cloud Service – Enterprise are subject to the following quantities:

- Entitlement for all users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store
- Entitlement for all users of these Oracle Cloud Services to the Oracle Day by Day application posted on the Apple Store and the Google Store
- This service entitles You to any number of users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- Each OCPU of a service environment includes an entitlement to use 5 unique users of Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud
- a maximum number of OCpus as set forth in Your order

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Integration Cloud Service for Oracle SaaS

Oracle Integration Cloud Service for Oracle SaaS	SKU	Metric
Oracle Integration Cloud Service for Oracle SaaS - Standard	B91109	1 Million Messages
Oracle Integration Cloud Service for Oracle SaaS - Enterprise	B91110	1 Million Messages

1 Million Messages: is defined as the number of 1,000,000 message quantities per month used as part of the Oracle Cloud Service. A message is defined as up to 50Kb of in-and-out transmission from/to the Oracle Cloud Service. Any messages over 50Kb in size must be counted as multiple messages, with each 50Kb or portion

thereof counting as equivalent to one message (e.g., 210Kb would be counted as 5 messages). Each named user for the process automation and/or the Visual Apps features is equal to 5,000 messages.

Descriptions

Oracle Integration Cloud Service for Oracle SaaS (all editions) is a cloud-based integration and process automation platform. The Oracle Integration for Oracle SaaS (all editions) tracks each 1 Million Message quantity per Month that is processed by each instance. The Oracle Integration Cloud Service for Oracle SaaS (all editions) requires a minimum of 1 Million Messages per Month per service instance, and high availability is provided for all services instances along with underlying infrastructure components needed to run this Oracle Cloud Service, including databases and storage.

Users of the Oracle Integration Cloud Service for Oracle SaaS – Standard have access to the Oracle Integration Cloud Service for Oracle SaaS – Standard feature sets, which include the following capabilities:

- SaaS integration adapters
- Technology adapters
- Business object modeler
- Build Visual Apps
- Scheduled file transfer

Usage limits: The Oracle Integration Cloud Service for Oracle SaaS – Standard is subject to the following:

- Messages incoming or outgoing via all protocols except file (file, sftp, ftps, or attachments) are limited to 10 MB in size
- Files or attachments over 1MB and up to 1GB in size are temporarily stored in the Oracle Integration for Oracle SaaS instance while being processed with a limit of 10GB at any point in time. Individual file or attachment size limitations are clearly visible in the product design time UI, and are subject to change as this Oracle Cloud Service evolves.
- Instance information about processed messages or message traces are retained in the database for up to 3 days.
- Each integration must have an endpoint in an Oracle Cloud SaaS application.
- Each Visual Builder application must utilize at least one business object or API Call from an Oracle Cloud SaaS Application

Users of Oracle Integration Cloud Service for Oracle SaaS – Enterprise have access to the Oracle Integration Cloud Service for Oracle SaaS – Standard feature sets and usage limits, and includes the following additional capabilities:

- On-premise enterprise application adapters
- Process automation

Usage limits: The Oracle Integration Cloud Service for Oracle SaaS – Enterprise is subject to the following:

- Messages incoming or outgoing via all protocols except file (file, sftp, ftps, or attachments) are limited to 10 MB in size
- Files or attachments over 1MB and up-to 1GB in size are temporarily stored in the Oracle Integration for Oracle SaaS instance while being processed with a limit of 10GB at any point in time. Individual file or attachment size limitations are clearly visible in the product design time UI, and are subject to change as this Oracle Cloud Service evolves.
- Instance information about processed messages or message traces are retained in the database for up to 3 days.
- Each integration must have an endpoint in an Oracle Cloud SaaS application.
- Each Visual Builder application must utilize at least one business object or API Call from an Oracle Cloud SaaS Application

- Each process application must utilize at least one business object or API Call from an Oracle Cloud SaaS Application
-

Customer Responsibilities

Certain aspects of service management are Your responsibility. These include, but are not limited to the following:

The Oracle Integration Cloud Service for Oracle SaaS (all editions) each provides automation for provisioning, which is controlled or configured by You. Before the applicable Oracle Cloud Service instance is provisioned, You are responsible for sizing. Oracle is responsible for backup/restore, patching, upgrading, managing, maintaining, and monitoring the instance.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Services after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Cloud Service in the Oracle Cloud Service console daily. Oracle will measure Your usage every month for billing purposes.

Third Party Web Sites, Platforms and Services

All of these Oracle Cloud Services may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with Your access to and use of such third party Web sites, platforms, and services and You are solely responsible for entering into and being in compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Oracle Cloud Hosting and Delivery Policies and the Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) which is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Management Cloud – Standard Edition – Non-Metered – 100 Entities

Applicable Part # B87755

Users of Oracle Management Cloud - Standard Edition – Non-Metered will have access to the following modules:

- Application Performance Monitoring
- Infrastructure Monitoring

Usage Limits: The Oracle Management Cloud – Standard Edition – Non-Metered is subject to the following quantities:

- A maximum number of 100 Entities as set forth in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Management Cloud – Enterprise Edition – Non-Metered – 100 Entities

Applicable Part # B87756

Users of Oracle Management Cloud – Enterprise Edition – Non-Metered will have access to the following modules:

- Application Performance Monitoring
- Infrastructure Monitoring
- Orchestration
- IT Analytics

Usage Limits: The Oracle Management Cloud – Enterprise Edition – Non-Metered is subject to the following quantities:

- A maximum number of 100 Entities as set forth in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Management Cloud – Log Analytics – Non-Metered – 300 Gigabytes

Applicable Part # B87757

Users of Oracle Management Cloud - Log Analytics will have access to the following modules:

- Log Analytics

Usage Limits: The **Oracle Management Cloud – Standard Edition – Non-Metered** is subject to the following quantities:

- A maximum number of 300 Gigabytes as set forth in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Security Monitoring and Compliance - Configuration and Compliance Edition - Non-Metered - 100 Entities

Applicable Part # B87761

Users of Oracle Security Monitoring and Compliance - Configuration and Compliance Edition - Non-Metered will have access to the following modules:

- Configuration and Compliance

Usage Limits: The Users of Oracle Security Monitoring and Compliance - Configuration and Compliance Edition - Non-Metered is subject to the following quantities:

- A maximum number of 100 Entities as set forth in Your order.

Prerequisites:

Oracle Security Monitoring and Compliance –Configuration and Compliance Edition requires You to maintain a subscription to either Oracle Management Cloud - Standard Edition or Oracle Management Cloud - Enterprise Edition. This prerequisite could also be satisfied by an existing subscription to BOTH Application Performance Monitoring Cloud Service – Enterprise Edition AND Infrastructure Monitoring Cloud Service – Standard Edition.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition - Non-Metered - 300 Gigabytes

Applicable Part # B87762

Users of Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition - Non-Metered will have access to the following modules:

- Security Monitoring and Analytics

Usage Limits: The Users of Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition - Non-Metered is subject to the following quantities:

- A maximum number of 300 Gigabytes as set forth in Your order.

Prerequisites:

Oracle Security Monitoring and Compliance – Security Monitoring and Analytics Edition requires You to maintain a subscription to Oracle Management Cloud - Log Analytics Edition. This prerequisite could also be satisfied by an existing subscription to either Oracle Log Analytics Cloud Service – Standard Edition or Oracle Log Analytics Cloud Service – Enterprise Edition.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Apify Cloud Service – Free

Description

The Oracle Apify Cloud Service - Free allows up to 5 collaborators per project and comprises the following components – a cloud based API design and documentation console, a cloud based testing/mock service, a cloud

based API inspector, a cloud based API test reporter and basic GitHub integration,. You may create an unlimited number of API Projects. All projects created are publicly visible.

Third Party Web Sites, Platforms and Services

This Oracle Apiary Cloud Service may enable you to link to, transmit your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When Your Oracle Apiary service is terminated, termination will occur immediately. Upon termination all of Your content will be deleted.

Oracle OCI Service – Private Pool and Vanity Name Server

Description

Private Pools and Vanity Nameservers is a service add on for Oracle Cloud Infrastructure DNS that improves branding and allows separation from other DNS customers. A Vanity Name Server allows enterprises to rebrand the Oracle nameservers. A Private DNS Pool allows Enterprises to have a dedicated IP pool to host their domain names and DNS zones. This segregates their domains and zones from those of other customers. You must be a DNS customer in order to use Private Pool and Vanity Nameserver.

No	Oracle Cloud Infrastructure Offering	Part #	Metric
1	Oracle Cloud Infrastructure Service - Private Pool and Vanity Name Server	B88575	Private Pool

Metrics:

Private Pool means one Private Pool and Vanity Name Server per month.

Oracle Cloud Policies

Your order for this Oracle Cloud Infrastructure Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Analytics for Fusion Applications – Hosted Named User

Applicable Part # B92686

The Oracle Analytics for Fusion Applications provides pre-packaged metrics that are sourced from Oracle Fusion Applications

Usage limits: The Oracle Analytics for Fusion Applications Cloud Service are subject to the following quantities:

- A non-production environment
- A maximum number of authorized users (Hosted Named User) as set forth in Your order.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Analytics Cloud – Enterprise for Oracle Fusion Applications - Hosted Named User per Month

Applicable Part # B91374

The Oracle Analytics Cloud Service – Enterprise for Fusion Applications environment provide capabilities that include business modelling, enterprise reporting and mobile access. Your subscription provides:

- During the Term, each current Hosted Named Use of this Cloud Service is entitled to the following:
 - Use of the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
 - Use of the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store
 - Use of the Oracle Day by Day application posted on the Apple Store and the Google Store
- During the Term, for each five (5) current Hosted Named Users of this Cloud Service, You are entitled to one unique user of Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud

Usage limits: The Oracle Analytics Cloud Service – Enterprise are subject to the following quantities:

- a maximum number of Hosted Named Users Per Month as set forth in Your order
- Limited to use only with Oracle Analytics for Fusion ERP – Subscription – Hosted Named User per Month

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Analytics Cloud - Professional – Hosted Named User Per Month

Applicable Part # B91374

The Oracle Analytics Cloud Service – Standard environment provide capabilities that include self-service analytics, data preparation and collaboration.

Usage limits: The Oracle Analytics Cloud Service – Standard are subject to the following quantities:

- Entitlement for each Hosted Named User to Oracle Analytics Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for each Hosted Named User to the Oracle Day by Day application posted on the Apple Store and the Google Store

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Analytics Cloud - Enterprise – Hosted Named User per Month

Applicable Part # B91374

The Oracle Analytics Cloud Service – Enterprise environment provide capabilities that include business modelling, enterprise reporting and mobile access.

Usage limits: The Oracle Analytics Cloud Service – Enterprise are subject to the following quantities:

- Entitlement for each Hosted Named User to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- Entitlement for each Hosted Named User to the Oracle Day by Day application posted on the Apple Store and the Google Store
- Entitlement for each Hosted Named User to Oracle Analytics Desktop posted on the Oracle Software Delivery Cloud
- Entitlement to use one unique user of Oracle Analytics Server Administrator posted on the Oracle Software Delivery Cloud

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Fusion CX Analytics Cloud Service – Hosted Named User Per Month

Applicable Part # B95495

The Fusion CX Analytics Cloud Service provides pre-packaged metrics that are sourced from the Fusion Sales and other Oracle Cloud Services as specified in the documentation.

Usage limits: The Oracle FusionCX Analytics Cloud Service is subject to the following quantities:

- One non-production environment and one production environment.
- A maximum number of Hosted Users as set forth in Your order.
- Entitlement to OCPUs and storage for the Oracle Autonomous Data Warehouse Cloud Service, with the amount of entitlement proportional to the number of Hosted Employees. Based on various factors including Your usage patterns, the type of queries run by the Hosted Employees and the amount of data stored in the Oracle Autonomous Data Warehouse Cloud Service, You may need to subscribe to additional OCPUs or storage for the Oracle Autonomous Data Warehouse Cloud Service to meet Your requirements.
- You may subscribe to additional OCPUs and storage for the Oracle Autonomous Data Warehouse Cloud Service using Oracle PaaS and IaaS Universal Credits.
- The included amount of OCPUs and storage for the Oracle Autonomous Data Warehouse Cloud Service requires You to do a full load of the Oracle Fusion sources first before loading any other data.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Fusion SCM Analytics Cloud Service – Hosted Named User Per Month

Applicable Part # B95479

The Fusion SCM Analytics Cloud Service provides pre-packaged metrics that are sourced from the Oracle Financials and SCM Cloud Service.

Usage limits: The Oracle SCM Analytics Cloud Service is subject to the following quantities:

The Fusion SCM Analytics Cloud Service is subject to the following quantities:

- One non-production environment and one production environment.
 - A maximum number of Hosted Employees per month as set forth in Your order.
 - Entitlement to OCPUs and storage for the Oracle Autonomous Data Warehouse Cloud Service, with the amount of entitlement proportional to the number of Hosted Employees. Based on various factors including Your usage patterns, the type of queries run by the Hosted Employees and the amount of data stored in the Oracle Autonomous Data Warehouse Cloud Service, You may need to subscribe to additional OCPUs or storage for the Oracle Autonomous Data Warehouse Cloud Service to meet Your requirements.
-
- You may subscribe to additional OCPUs and storage for the Oracle Autonomous Data Warehouse Cloud Service using Oracle PaaS and IaaS Universal Credits.
 - The included amount of OCPUs and storage for the Oracle Autonomous Data Warehouse Cloud Service requires You to do a full load of the Oracle Fusion SCM data first before loading any other data.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

ORACLE INFRASTRUCTURE AS A SERVICE-METERED

Oracle IaaS Public Cloud Services

Applicable Part # B77077

Oracle will provide you with a Cloud Services Account which allows you to activate and use eligible Oracle IaaS Public Cloud Services.

Eligible Services

The IaaS Public Cloud Services currently available are:

- Oracle Compute Cloud Service
- Oracle Storage Cloud Service
- Oracle Network Cloud Service
- Oracle Ravello Cloud Service
- Oracle Cloud Infrastructure
- Oracle Container Cloud Service

During the Services Period of your order, you may activate any IaaS Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to activate any new IaaS Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of an IaaS Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each IaaS Public Cloud Service describes how you activate the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. "Pay as You Go" or 2. "Pre-paid Subscription"

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner "Account Administrator" privileges.

"Pay as You Go"

If you do not wish to pre-pay an amount to Oracle for use of IaaS Public Cloud Services, you will be charged for the actual usage of all services that you activate within your Oracle Cloud Services Account based on Oracle's then current price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new IaaS Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their activation and use. You will not be charged for any IaaS Public Cloud Service that you do not activate within your Cloud Services Account. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

"Pre-Paid Subscription"

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle IaaS Public Cloud Services (the "Oracle Pre-Paid Subscription"). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period"), unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated IaaS Public Cloud Service as defined in your order. If Oracle adds additional service offerings to list of eligible IaaS Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle's then current price list defined in Oracle's "Pay as You Go" Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Oracle IaaS Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active IaaS Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the IaaS Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

Oracle Compute Cloud Service

No	Oracle Compute Cloud Service Offering	Part #	Metric
2	Outbound Data Transfer	B78516	GIGABYTE OUTBOUND DATA TRANSFER PER
3A	Additional Static IP	B78517	STATIC IP PER HOUR
3B	Unassociated Static IP	B78518	STATIC IP PER HOUR
4	Block Storage Capacity	B78519	GIGABYTE STORAGE CAPACITY PER MONTH
5	Block Storage IO Requests	B78520	ONE MILLION IO REQUESTS PER MONTH
6	Oracle Compute Cloud Service - Compute Capacity - OCPU Per Hour - Metered	B85644	OCPU PER HOUR
7	Oracle Compute Cloud Service - High I/O Compute Capacity - Metered - OCPU Per Hour	B87082	OCPU PER HOUR
8	Oracle Compute Cloud Service - High Performance Block Storage - Metered	B87608	GB Storage Capacity per month
9	Oracle Compute Cloud Service - Load Balancer Capacity - Metered - Load Balancer Hour	B87285	Load Balancer Hour
10	Oracle Compute Cloud Service - Load Balancer Data Processed - Metered - GB of Data	B87286	GB of Data Processed

Metrics:

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Compute Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Compute Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

GIGABYTE OUTBOUND DATA TRANSFER PER MONTH: is defined as the quantity during a calendar month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.

STATIC IP PER HOUR: is defined as the number of Static IP hours used as part of the Oracle Compute Cloud Service. These hours could include additional static IPs associated with a running instance or static IPs that are not associated with any running instance.

GIGABYTE STORAGE CAPACITY PER MONTH: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

ONE MILLION IO REQUESTS PER MONTH: is defined as the maximum of one million IO requests during a calendar month of the Oracle Cloud Service of the type of Block Storage IO Requests You use in the Oracle Cloud Service.

PER SERVER HOUR: is the number of hours from when a given server is launched until it is terminated. Each partial server-hour consumed will be billed as a full hour.

LOAD BALANCER HOUR: is the number of hours from when a given Load Balancer is launched until it is terminated. Each partial server-hour consumed will be billed as a full hour.

GIGABYTE OF DATA PROCESSED: is defined as the quantity during a calendar month of the Load Balancer of any transfer of data to or from the Load Balancer over the internet including responses to Your client requests.

Description

Oracle Compute Cloud Service is an infrastructure service designed to provide elastic compute capacity, enabling you to activate virtual machine environments in response to your business needs and end them when no longer needed. You can use the Oracle Compute Cloud Service through the Oracle Compute Cloud Service console.

The Oracle Compute Cloud Service includes a restricted use license to the Oracle Traffic Director during the Services Term subject to terms and conditions set forth in Your order. Use of Oracle Traffic Director is limited to the balancing of workloads among the VMs on which Oracle programs are running within the Oracle Compute Cloud Services (AppsUnlimited use cases).

Oracle Compute Cloud Service – High Performance Block Storage provides High Performance Block Storage capabilities by leveraging SSD/flash storage.

Oracle Compute Cloud Service – Load Balancer” provides virtual load-balancing (VLBR) as an IaaS feature to complement other Oracle IaaS offerings. Key features include multi-tenant load balancing, SSL termination, certificate management, elastic scaling, DR failover scenarios and other uses. The service is delivered as a RESTful API and is integrated into the Oracle Compute Console and the command line interface tool.

Service Activation, Measurement and Usage

You may begin using the Oracle Compute Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view Your usage of the Oracle Compute Cloud Service in the Oracle Compute Cloud Service console on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Compute Cloud Service-Compute Capacity, your usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- For purposes of Oracle Compute Cloud Service-Outbound Data Transfer, your usage is measured by calculating for the calendar month the total GB of Outbound Data transfer from the Oracle Cloud Service, including downloads by You or transfers over the internet.

- For purposes of Oracle Compute Cloud Service-Static IP, your usage is measured by calculating the number of additional Static IP's associated with a running instance along with the number of static IP's that are not associated with any running instance. The first static IP associated with a running instance is provided at no cost.
- For purposes of Oracle Compute Cloud Service- Block Storage Capacity and High Performance Block Storage Capacity, Your usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by you during each month. Usage data is collected at one-hour intervals and the storage usage is measured in "TimedStorage-ByteHrs" which are added up at the end of the calendar month to generate Your monthly charges.
- For purposes of Oracle Compute Cloud Service- Block Storage IO Requests, your usage is measured by the quantity of Block Storage IO Requests You used in the Oracle Compute Cloud Service during each calendar month.

Replenishment of Account

Your Cloud Services Environment will be provisioned in accordance with your estimated usage. You are responsible for monitoring your usage; once you reach your estimated usage limit, to maintain your Oracle Compute Cloud Service, you will be required to increase your usage estimate in accordance with the terms of your order. If you do not increase your usage estimate within the time permitted, your Oracle Storage Cloud Service will terminate as described below.

Termination

The Oracle Compute Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Compute Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service –Compute Capacity - GPU Instance - Metered

No	Oracle Compute Cloud Service – Compute Part # Edition Offering	Metric
1	Oracle Compute Cloud Service - Compute Capacity - GPU Instance – Metered	B87081 GPU per Hour

Metrics

GPU PER HOUR: is defined as the number of Oracle Graphics Processing Unit hours used as part of the Oracle Compute Cloud Service – Compute Edition – GPU Instance. A GPU provides CPU capacity equivalent of 3 OCPUs with 60GB RAM and 2,496 CUDA Cores.

Additional terms and conditions for Your use of these Cloud Services can be found in Appendix A.

Description

Oracle Compute Cloud Service – Compute Capacity – GPU Instance provides GPU Instances intended for Graphics and general purpose GPU compute applications. You can use the Oracle Compute Cloud Service – Compute Capacity – GPU Instance through the Oracle Compute Cloud Service – Compute Edition console.

Service Activation, Measurement and Usage

You may begin using the Oracle Compute Cloud Service – Compute Capacity – GPU Instance after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Compute Cloud Service – Compute Capacity – GPU Instance in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Compute Cloud Service – Compute Capacity – GPU Instance,
 - Your compute capacity usage is measured by calculating the number of GPU hours used by you. Pricing is per GPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial GPU hour consumed will be billed as a full hour.

Termination

The Oracle Compute Cloud Service – Compute Capacity - GPU Instance will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Compute Cloud Service – Compute Capacity – GPU Instance, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Storage Cloud Service

No	Oracle Storage Cloud Service Offering	Part #	Metric
1	Storage Capacity	B77078	GIGABYTE STORAGE CAPACITY PER MONTH
2	Outbound Data Transfer	B77473	GIGABYTE OUTBOUND DATA TRANSFER PER
3A	PUT, COPY, POST or LIST Requests	B77474	1000 REQUESTS PER MONTH
3B	GET and all other Requests	B77475	10000 REQUESTS PER MONTH
4	Archive Storage Capacity - Storage	B82623	GIGABYTE STORAGE CAPACITY PER MONTH
5	Archive Storage Capacity - Data Retrieval	B82624	GIGABYTE STORAGE CAPACITY PER MONTH
6	Outbound Data Transfer to another data center (intra-region)	B82626	GIGABYTE OUTBOUND DATA TRANSFER PER MONTH
7	Archive Storage Penalties - Deleting objects earlier than 90 days	B82629	GIGABYTE STORAGE CAPACITY PER MONTH

8	Archive Storage Penalties - Small reads & writes (objects < 10 MB)	B82630	1000 REQUESTS PER MONTH
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Metrics:

GIGABYTE STORAGE CAPACITY PER MONTH: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

GIGABYTE OUTBOUND DATA TRANSFER PER MONTH: is defined as the quantity during a month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.

1,000 REQUESTS PER MONTH: is defined as maximum of 1,000 Requests per Month, of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

10,000 REQUESTS PER MONTH: is defined as maximum of 10,000 Requests per Month of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

Description

Oracle Storage Cloud Service is an object storage service that allows Your Users to store and access data via the Internet. Access to data within the Oracle Storage Cloud Service is through an OpenStack Swift compatible REST API and Java library. To store Oracle Database backups, You must purchase the Oracle Database Backup Cloud Service.

Service Activation, Measurement and Usage

You may begin using the Oracle Storage Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view Your usage of the Oracle Storage Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Storage Cloud Service-Storage Capacity, Your usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by You during each month. Usage data is collected at one-hour intervals and the storage usage is measured in "TimedStorage-ByteHrs" which are added up at the end of each calendar month to generate Your monthly charges.
- For purposes of Oracle Storage Cloud Service-Outbound Data Transfer, Your usage is measured by calculating for each calendar month the total GB of Outbound Data transfer from the Oracle Cloud Service, including downloads by you or transfers over the internet.
- For purposes of Oracle Storage Cloud Service-Outbound Data Transfer to another data center (intraregion), Your usage is measured by calculating for each calendar month the total GB of data transferred from one Oracle Cloud data center to another Oracle Cloud data center within the same Oracle Cloud Region, including transfers by you and transfers on behalf of you based on your geographic replication policy selection.
- For purposes of Oracle Storage Cloud Service-Requests, Your usage is measured by the quantity of REST API Requests (including PUT, HEAD, POST, COPY, DELETE, GET) You used in the Oracle Storage Cloud Service during each calendar month.
- For purposes of Oracle Storage Cloud Service – Archive Storage Penalties-Deleting objects earlier than 90 days, Your usage is measured by the sum of all Pro-rated Early Delete Gigabytes from all containers with the storage class attribute of "archive".

- For purposes of Oracle Storage Cloud Service – Archive Storage Penalties -Small reads & writes (objects < 10 MB), Your usage is measured by the quantity of REST API Requests (including PUT, POST, COPY, GET) You used against objects from all containers with the storage class attribute of "archive" during the calendar month.

Termination

The Oracle Storage Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Storage Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Storage Cloud Service – Non-Metered – FS Cloud

No	Oracle Event Hub Cloud Service Dedicated Part #	Metric
1	Oracle Storage Cloud Service - Non-metered – FS Cloud	B87103

Oracle Storage Cloud Service – Non-Metered – FS Cloud

Applicable Part #: B87103

The Oracle Storage Cloud Service –Non-metered-environment is subject to the following quantities each month:

- One (1) TB of storage capacity
- 1,000,000 PUT requests
- 1,000,000 GET requests

Description

Oracle Storage Cloud Service is an object storage service that allows Your Users to store and access data via the Internet. Access to data within the Oracle Storage Cloud Service is through an OpenStack Swift compatible REST API and Java library. The Oracle Storage Cloud Service cannot be used to store Oracle Database backups. To store Oracle Database backups, You must purchase the Oracle Database Backup Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Storage Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted

Oracle Storage Cloud Service - Storage Appliance Import - Non-metered - Device

Applicable Part # B85964

Description of Service

Oracle will provide you with the following bulk data import services to assist you to migrate Your Content to your Oracle Storage Cloud Services Environment ("Services"):

- Participate in an introductory telephone conference call with your primary contact to review the Services.
- Deliver to the shipping dock at Your Location identified at the top of Your order, or a site mutually agreed to between Your primary contact and Your Oracle primary contact (the "Delivery Location"), one ZFS Storage Appliance ("Hardware").
- Upon Your request, pick up the Hardware at the Delivery Location and transport it to an Oracle location.
- Upon receipt of the Hardware at an Oracle location, Oracle will:
 - Decrypt Your Content using Your encryption key;
 - Import Your Content from the Hardware to your Oracle Storage Cloud Services Environment; and
 - Delete or otherwise render inaccessible any of Your Content from the Hardware.

Hardware

You have the limited, non-exclusive, royalty free, non-transferable, non-assignable (except as stated in the Master Agreement) right to use the Hardware subject to the terms of Your order and these Services solely to import Your Content to the Hardware for a period of 30 days from the date the Hardware is delivered at the Delivery Location. The Hardware shall include the Hardware equipment, including components, options and spare parts. Oracle will maintain all title and ownership to the Hardware. You may not open the Hardware or remove or tamper with any security labels on the Hardware.

You have the right to use the operating system delivered with the Hardware subject to the terms of the license agreement(s) delivered with the Hardware. Current versions of the license agreements are located at <http://oracle.com/contracts>. You are licensed to use the operating system and any operating system updates delivered as a part of the Storage Cloud Support Services only as incorporated in, and as part of, the Hardware.

You have the limited, non-exclusive, royalty free, non-transferable, non-assignable (except as stated in the Master Agreement) right to use integrated software delivered with the Hardware subject to the terms of Your order and these Services. The term integrated software is defined as software embedded in the hardware which is essential to hardware functionality (e.g., firmware). You are licensed to use that integrated software and any integrated software updates delivered as part of the Storage Cloud Support Services only as incorporated in, and as part of, the Hardware.

The operating system or integrated software may include separate works, identified in a readme file, notice file or the applicable documentation, that are licensed under open source or similar license terms; Your rights to use the operating system and integrated software under such terms are not restricted in any way by the Agreement governing Your Cloud Services. The terms associated with such separate works can be found in the readme files, notice files or in the documentation accompanying the operating system and integrated software.

You may not make copies of the operating system and integrated software. You shall not remove any copyright notices or labels on the operating system or integrated software. You shall not decompile or reverse engineer (unless required by law for interoperability) the operating system or integrated software. Oracle will have no obligation to deliver the source code for the operating system or integrated software to you.

You agree to return the Hardware to Oracle in good working condition. You agree not to modify or remove any labels or tags on the Hardware. In the event the Hardware received by Oracle is damaged and/or missing key features then Oracle will invoice you for the damages. You must ensure that there are no hazardous or counterfeit materials introduced after the original delivery of the Hardware to You that make the Hardware unsuitable for lawful use, recycling or other disposition by Oracle.

Your Obligations and Project Assumptions

In addition to the obligations and assumptions stated in Your order, You acknowledge that Oracle's ability to perform the Services depends upon Your fulfillment of the following obligations and the following project assumptions:

Your Obligations:

- Obtain Oracle Storage Cloud Services Environment and maintain such Cloud Services for the duration of the Services.
- Provide data center space, power, and network connections for the Hardware and be responsible for installing, configuring, operating and maintaining Hardware connectivity for importing Your Content to the Hardware per Oracle's specifications. You acknowledge that to operate certain Hardware your facility must meet a minimum set of requirements as described in the Hardware documentation and such requirements may change from time to time, as communicated by Oracle to you in the applicable Hardware documentation.
- De-install the appliance per Oracle's specifications.
- Encrypt Your Content and securely copy Your Content onto the Hardware per Oracle's specifications.
- Verify Your Content is copied to and accessible in your Oracle Storage Cloud Services Environment and maintain a copy and backups of all Your Content until You have completed such verification.
- Appoint a primary contact with administrative access to Your Oracle Storage Cloud Services.
- Once Your Content is copied to the Hardware and prior to pick up, switch the Hardware into unusable state as specified by Oracle.
- Submit a services request to schedule delivery and pick up of the Hardware and make available the Hardware for pick up by Oracle per Oracle's specifications within 30 days from the date of delivery of the Hardware at the Delivery Location.
- Provide Oracle the encryption key for Your Content on the Hardware and access to your Services Environment as specified by Oracle.
- Not copy to the Hardware or provide Oracle with or access to or any health, payment card or similarly sensitive personal information that imposes specific data security obligations for the processing of such data unless expressly specified in Your order.
- Ensure the shipping dock at the Delivery Location meets Oracle's specifications and is the appropriate size for delivery and pick up of the Hardware.
- Maintain a copy of the data being migrated to Oracle Storage Cloud Service until migration is complete and verified by you as being complete and accessible.
- Use the Services within twelve (12) months from the effective date of Your order ("Services Period"). You agree that any of the Services not used within the Services Period will be automatically forfeited by You with no further action required of either party.

Project Assumptions:

- All services will be delivered in English.
- All services will be delivered remotely.
- Your Content is migrated from the Hardware to Your Storage Cloud Service Environment as-is. We do not guarantee that all of Your Content will be copied. A Transfer Log will be provided which states which files were successfully copied.
- Files are automatically segmented by Oracle into 5GB or less segments and uploaded to Your Oracle Storage Cloud Service Environment as a Static Large Object.
- Files with the same name on the Hardware and Your Storage Cloud Service Environment will be overwritten in Your Storage Cloud Service Environment.
- If You have opened or tampered with the security labels on the Hardware or Your encryption key is lost or corrupted before Oracle decrypts Your Content, Your Content on the Hardware must be discarded
- Services will import up to four hundred (400) terabytes of data.
- The flattened path of each file is less than 1024 bytes. Files with flattened paths larger than 1024 bytes will not be imported.

- Oracle will have no responsibility for set-up of the appliance or Your internal computing environment, including such items as installation of networking software, Internet software and connection.
- The Hardware will be delivered via a delivery method determined by Oracle.
- Oracle may make product substitutions and modifications as Oracle deems appropriate.
- Your acceptance of the Hardware occurs upon delivery and return of the Hardware to Oracle is upon Oracle's receipt of the Hardware at Oracle's location.
- The Services are subject to Oracle Storage Cloud Services replication policies.
- Oracle is not responsible for any data lost or damaged including lost or damaged as part of the warranty return or repair process nor for any associated data restoration.
- Your primary contact will contact the Oracle primary contact to initiate the Services and the parties primary contacts will mutually agree as to a date and time for the introductory telephone conference and an estimated date for delivery of the Hardware.

Oracle Ravello Cloud Service

No	Oracle Ravello Cloud Service	Part #	Metric
1	Oracle Ravello Cloud Service - Compute Capacity - R1 - Cost Optimized - Advanced - Metered – Ravello Compute Hour	B86815	Ravello Compute Hour
2	Oracle Ravello Cloud Service - Compute Capacity - R2 - Cost Optimized - Advanced - Metered - Ravello Compute Hour	B86816	Ravello Compute Hour
3	Oracle Ravello Cloud Service - Compute Capacity - M - Cost Optimized - Advanced - Metered - Ravello Compute Hour	B86817	Ravello Compute Hour
4	Oracle Ravello Cloud Service - Compute Capacity - R1 - Cost Optimized - Enterprise - Metered - Ravello Compute Hour	B86818	Ravello Compute Hour
5	Oracle Ravello Cloud Service - Compute Capacity - R2 - Cost Optimized - Enterprise - Metered - Ravello Compute Hour	B86819	Ravello Compute Hour
6	Oracle Ravello Cloud Service - Compute Capacity - M - Cost Optimized - Enterprise - Metered - Ravello Compute Hour	B86820	Ravello Compute Hour
7	Oracle Ravello Cloud Service - Compute Capacity - R1 - Performance Optimized - Advanced - Metered - Ravello Compute Hour	B86821	Ravello Compute Hour
8	Oracle Ravello Cloud Service - Compute Capacity - R2 - Performance Optimized - Advanced - Metered - Ravello Compute Hour	B86822	Ravello Compute Hour
9	Oracle Ravello Cloud Service - Compute Capacity - M - Performance Optimized - Advanced - Metered - Ravello Compute Hour	B86823	Ravello Compute Hour

10	Oracle Ravello Cloud Service - Compute Capacity - R1 - Performance Optimized - Enterprise - Metered - Ravello Compute Hour	B86824	Ravello Compute Hour
11	Oracle Ravello Cloud Service - Compute Capacity - R2 - Performance Optimized - Enterprise - Metered - Ravello Compute Hour	B86825	Ravello Compute Hour
12	Oracle Ravello Cloud Service - Compute Capacity - M - Performance Optimized - Enterprise - Metered - Ravello Compute Hour	B86826	Ravello Compute Hour
13	Oracle Ravello Cloud Service - Volume Storage - Metered - Gigabyte Storage Capacity Per Month	B86827	Gigabyte Storage Capacity Per Month
14	Oracle Ravello Cloud Service - Library Storage - Metered - Gigabyte Storage Capacity Per Month	B86828	Gigabyte Storage Capacity Per Month
15	Oracle Ravello Cloud Service - Network Outbound Data Transfer - Metered - Gigabyte Outbound Data Transfer Per Month	B86829	Gigabyte Outbound Data Transfer Per Month
16	Oracle Ravello Cloud Service - Virtual Machine IP - Metered - Virtual Machine IP Per Hour	B86830	Virtual Machine IP Per Hour

Metrics:

RAVELLO COMPUTE HOUR: is defined as the number of compute hours used as part of the Oracle Ravello Cloud Service. Ravello Compute Hour price is based on the size of the service (i.e., whether R1 or R2), the minimum application price (the “M”), the networking tier (whether advanced or enterprise), and the deployment mode (whether cost or performance optimization).

R1: means those Oracle Ravello Cloud Services which provide CPU and memory capacity equivalent to 2 vCPUs and 4 GB RAM.

R2: means those Oracle Ravello Cloud Services which provide CPU and memory capacity equivalent to 2 vCPUs and 8 GB RAM.

M: means the minimum fees applicable to the Oracle Ravello Cloud Services - per application Ravello Compute Hour of usage. The minimum fee applies if the fees for the number of R1/R2 compute hours used as part of the Oracle Ravello Cloud Service in an hour would otherwise fall below this minimum.

GIGABYTE OUTBOUND DATA TRANSFER PER MONTH: is defined as the quantity of outbound traffic during a calendar month of the Oracle Ravello Cloud Service.

VIRTUAL MACHINE IP PER HOUR: is defined as the number of Virtual Machine IP hours allocated or used as part of the Oracle Ravello Cloud Service. These hours could include elastic and non-elastic IP addresses. For non-elastic IP addresses, fees are based on the time period the VMs are actually running. For elastic IP addresses, fees are based on the entire time period that the IP is allocated for Your use.

GIGABYTE STORAGE CAPACITY PER HOUR: is defined as all VM disk space calculated per hour. Volume storage is billed at 2.1 times the amount of application storage. This is done to account for snapshots, blueprints and other advanced functionality. Library storage accounts for all library VMs, blueprints and stopped VMs.

Description

Oracle Ravello Cloud Service is designed to provide overlay cloud capabilities that enables You to run Your VMware and Kernel VM workloads on Oracle public clouds without the need to convert Your virtual machines,

network or storage. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Service Activation, Measurement and Usage

You may commence use of the Oracle Ravello Cloud Service, after Oracle has activated Your Oracle Cloud Service account. Oracle will measure Your usage every calendar month for billing purposes.

- For purposes of Oracle Ravello Cloud Service - Compute Capacity, Your usage is measured by calculating the number of R1 and R2 hours for the entire Cloud application resources. Oracle calculates the fees for Your hourly use based on the number of R1s and R2s used by You and the networking tier and deployment mode, unless this calculation results in a price lower than the minimum hourly price defined for the deployment mode and networking tier combination. If the R1/R2 fees are calculated to be lower than the minimum price, then the minimum price for that combination will apply. Fees are calculated per application hour from the time the first VM starts running until all application VMs are stopped or terminated. Each partial Compute hour consumed will be billed as a full hour.
- For purposes of Oracle Ravello Cloud Service - Network Outbound Data Transfer, Your usage is measured by calculating the total GB of Outbound Data Transfer for each calendar month.
- For purposes of Oracle Ravello Cloud Service - Virtual Machine IP, Your usage is measured by calculating the number of Public IPs associated with a running instance along with the number of elastic IPs associated with the Cloud Service for the duration of the association (including when the application is NOT running).
- For purposes of Oracle Ravello Cloud Service – Volume storage capacity, usage data is collected at one-hour intervals and multiplied by the hourly storage rate, which are then added up at the end of the calendar month to generate Your monthly fees for this service.
- For purposes of Oracle Ravello Cloud Service - Library storage capacity, usage data is collected at one-hour intervals and multiplied by the hourly storage rate, which are then added up at the end of the calendar month to generate Your monthly fees for this service.

Termination

The Oracle Ravello Cloud Service will terminate at the earlier of (i) the end of Services Period under Your order, or (ii) at any time with 30 day advance written notice to Oracle. You remain obligated to pay for all fees accrued through the effective date of termination. Upon the end of the Oracle Ravello Cloud Service , the services can no longer be used although Your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Ravello Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Ravello Cloud Service

	Part	Metric
Compute		

Oracle Cloud Infrastructure Ravello - Compute - Standard	B90407	OCPU Per Hour
Oracle Cloud Infrastructure Ravello - Compute - Enterprise	B90408	OCPU Per Hour
Oracle Cloud Infrastructure Ravello - Compute – Metal	B90409	OCPU Per Hour
Storage		
Oracle Cloud Infrastructure - Ravello - Volume Storage	B90410	Gigabyte Storage Capacity Per Month
Oracle Cloud Infrastructure - Ravello - Library Storage	B90411	Gigabyte Storage Capacity Per Month
Outbound Data Transfer		
Oracle Cloud Infrastructure - Ravello - Outbound Data Transfer	B90412	Gigabyte Outbound Data Transfer Per Month
Virtual Machine IP		
Oracle Cloud Infrastructure - Ravello - Virtual Machine IP	B90413	Virtual Machine IP Per Hour
Oracle Ravello Cloud Services on 3rd Party Clouds		
Compute		
Ravello Service on 3rd party cloud - Compute - Standard	B90414	vCPU Per Hour
Ravello Service on 3rd party cloud - Compute - Enterprise	B90415	vCPU Per Hour
Storage		
Ravello Service on 3rd party cloud - Volume Storage	B90416	Gigabyte Storage Capacity Per Month
Outbound Data Transfer		
Ravello Service on 3rd party cloud - Outbound Data Transfer	B90417	Gigabyte Outbound Data Transfer Per Month
Virtual Machine IP		
Ravello Service on 3rd party cloud - Virtual Machine IP	B90418	Virtual Machine IP Per Hour

Metrics

OCPU PER HOUR: is defined as the number of OCPUs used in an hour as part of the Oracle Cloud Infrastructure Database Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor that is enabled on the database instance Each partial OCPU Hour consumed will be billed as a full hour.

GIGABYTE OUTBOUND DATA TRANSFER PER MONTH: is defined as the quantity of outbound traffic during a calendar month of the Oracle Ravello Cloud Service.

VIRTUAL MACHINE IP PER HOUR: is defined as the number of Virtual Machine IP hours allocated or used as part of the Oracle Ravello Cloud Service. These hours could include elastic and non-elastic IP addresses. For non-elastic IP addresses, fees are based on the time period the VMs are actually running. For elastic IP addresses, fees are based on the entire time period that the IP is allocated for Your use.

GIGABYTE STORAGE CAPACITY PER HOUR: is defined as all VM disk space calculated per hour. Volume storage is billed at 2.1 times the amount of application storage. This is done to account for snapshots, blueprints and other advanced functionality. Library storage accounts for all library VMs, blueprints and stopped VMs.

vCPU Per Hour: is defined as the number of compute hours used as part of the Cloud Service. It provides CPU capacity equivalent of one hardware execution threads, known as vCPUs. The vCPU Per Hour price is based on the deployment model (whether standard, enterprise or metal).

- Standard means those Cloud Services which provide CPU capacity equivalent to 100% vCPUs overcommit.
- Enterprise means those Cloud Services which provide CPU capacity with no vCPUs overcommit.
- Metal means those Cloud Services which provide dedicated, for your application, bare metal servers allocated in 36 vCPU units with no vCPUs overcommit.

Descriptions

The Oracle Cloud Infrastructure Ravello Cloud Service category is designed to provide overlay cloud capabilities that enable You to run Your VMware and Kernel VM workloads on Oracle public cloud without the need to convert Your virtual machines, network or storage.

The Oracle Ravello Cloud Services on 3rd Party Clouds service category is designed to provide overlay cloud capabilities that enable You to run Your VMware and Kernel VM workloads on 3rd Party public clouds without the need to convert Your virtual machines, network or storage.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Service after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Cloud Service in the Oracle Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.

- For the purposes of the Oracle Cloud Infrastructure Ravello Service - Compute Capacity, Your usage is measured by calculating the number of vCPU hours for the entire Cloud Service application resource. Oracle calculates the fees for Your hourly use based on the number of vCPUs used by You. Fees are calculated per application hour from the time the first VM starts running until all application VMs are stopped or terminated. Each partial Compute hour consumed will be billed as a full hour.
- For the purposes of the Oracle Cloud Infrastructure Cloud Service - Network Outbound Data Transfer, Your usage is measured by calculating the total GB of Outbound Data Transfer for each calendar month.
- For the purposes of the Oracle Cloud Infrastructure Cloud Service - Virtual Machine IP, Your usage is measured by calculating the number of Public IPs associated with a running instance along with the number of elastic IPs associated with the Cloud Service for the duration of the association (including when the application is NOT running).
- For the purposes of the Oracle Cloud Infrastructure Cloud Service – Volume Storage capacity, usage data is collected at one-hour intervals and multiplied by the hourly storage rate, which are then added up at the end of the calendar month to generate Your monthly fees for this service.
- For the purposes of the Oracle Cloud Infrastructure Cloud Service - Library Storage capacity, usage data is collected at one-hour intervals and multiplied by the hourly storage rate, which is then added up at the end of the calendar month to generate Your monthly fees for this service.
- For the purposes of the Ravello Service on 3rd party cloud - Compute Capacity, Your usage is measured by calculating the number of vCPU hours for the entire Cloud Service application resource. Oracle calculates the fees for Your hourly use based on the number of vCPUs used by You. Fees are calculated per application hour from the time the first VM starts running until all application VMs are stopped or terminated. Each partial Compute hour consumed will be billed as a full hour.
- For the purposes of the Ravello Service on 3rd party cloud - Network Outbound Data Transfer, Your usage is measured by calculating the total GB of Outbound Data Transfer for each calendar month.

- For the purposes of the Ravello Service on 3rd party cloud - Virtual Machine IP, Your usage is measured by calculating the number of Public IPs associated with a running instance along with the number of elastic IPs associated with the Cloud Service for the duration of the association (including when the application is NOT running).
- For the purposes of the Ravello Service on 3rd party cloud – Volume Storage capacity, usage data is collected at one-hour intervals and multiplied by the hourly storage rate, which are then added up at the end of the calendar month to generate Your monthly fees for this service.
- For the purposes of the Oracle Cloud Infrastructure Cloud Service - Library Storage capacity, usage data is collected at one-hour intervals and multiplied by the hourly storage rate, which is then added up at the end of the calendar month to generate Your monthly fees for this service. Note that for both Oracle and 3rd party cloud regions we use the same part number for Library storage.

Oracle Cloud Policies

Your order for this Oracle Ravello Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure – Compute - Metered

No	Oracle Bare Metal Cloud Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Standard Compute Capacity - Metered	B86076	OCPU Per Hour
2	Oracle Cloud Infrastructure - High I/O Compute Capacity - Metered	B86077	OCPU Per Hour
3	Oracle Cloud Infrastructure - Dense I/O Compute Capacity - Metered	B86078	OCPU Per Hour
4	Oracle Cloud Infrastructure - Block Volumes – Metered	B87061	Gigabyte Storage Capacity per Month
5	Oracle Cloud Infrastructure– Network – Metered	B87062	Gigabyte Outbound Data Transfer per month
6	Oracle Bare Metal Cloud – Windows OS on Compute – Metered	B87674	OCPU Per Hour

Metrics:

OCPU PER HOUR: is defined as the number of OCPU-hours used as part of the Oracle Cloud Infrastructure. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled.

GIGABYTE OUTBOUND DATA TRANSFER PER MONTH: is defined as the quantity of data that you transfer out of the service in a month, including the data downloaded from the Oracle Cloud Infrastructure and any data

transferred from the Oracle Cloud Infrastructure “out” over the internet such as responses to client requests (e.g., request against your Web Server) and any data sent back to your on-premises data center via a VPN connection.

OCPU HOURS: is the number of hours for the period when you launch a given instance until you terminate it. Each partial instance-hour consumed will be billed as a full hour.

Gigabyte Storage Capacity per Month: is defined as the price per provisioned GB for a given Block Storage volume per month. Each partial month will be billed to the nearest full hour.

Description

Oracle Cloud Infrastructure – Compute : is an infrastructure service that provides on-demand, self-service provisioned compute capacity in a configurable private network in the cloud. It enables you to respond rapidly to changing IT infrastructure needs, scaling up and down and paying only for what you use. You can use the Oracle Cloud Infrastructure through the Oracle Cloud Infrastructure console and the associated API. There are three instance types available for the Oracle Cloud Infrastructure: Standard, High I/O, Dense I/O. The High I/O and Dense I/O instance types have more memory and local NVMe SSD available as compared to the Standard instance type. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle Cloud Infrastructure – Windows OS on Compute provides the license to run an instance of Windows Server Operating System (OS) on Oracle Bare Metal Compute Service. You can select the Windows Server OS for your compute instance using the Oracle Cloud Infrastructure console and the associated API.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Infrastructure after Oracle has activated your Oracle Cloud Infrastructure account. You may view your usage of the Oracle Cloud Infrastructure in the Oracle Cloud Portal. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Cloud Infrastructure – Compute Capacity, your usage is measured per the “OCPU Per Hour” metric by calculating the number of OCPU hours used. Fees are based on per OCPU-hour consumed for each Oracle Bare Metal Cloud compute instance, from the time a compute instance is launched until it is terminated.
- For purposes of Oracle Cloud Infrastructure-Outbound Data Transfer, your usage is measured per the Gigabyte Outbound Data Transfer Per Month metric, by calculating for each calendar month the total GB of outbound data transfer from the Oracle Cloud Infrastructure.
- For the purpose of Oracle Cloud Infrastructure – Block Volumes, your usage is measured per the “Gigabyte Storage Capacity per Month” metric, by calculating for each calendar month the total block volume storage consumed, until the block volumes are deleted.
- For purposes of Oracle Cloud Infrastructure – Windows OS on Compute, your usage is measured per the “OCPU Per Hour” metric by calculating the number of OCPU hours used. Fees are based on per OCPU-hour consumed for each Oracle Bare Metal Cloud compute instance, from the time a compute instance is launched until it is terminated.

Termination

You may terminate the Oracle Cloud Infrastructure prior to the end of Services Period under your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure, the service can no longer be used although your Oracle Cloud Infrastructure account may still remain active.

Operating System

This Oracle Cloud Infrastructure requires the installation of an operating system prior to use. If You choose to use the Oracle Linux Operating system, You may acquire that through the Oracle Cloud Infrastructure subject to the separate Oracle license terms for Oracle Linux set forth at www.oracle.com/contracts in the folder titled “Ordering Documents and Systems Integrated Software Information.” Alternatively, You may separately license and install any other supported operating system, provided that You first obtain all rights in such software as

required by Oracle to perform this Oracle Cloud Service. For any other supported operating system, Oracle is only responsible for infrastructure and platform issues.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure - Object Storage – Metered

No	Oracle Bare Metal Cloud Offering	Part #	Metric
1	Oracle Bare Metal Cloud – Object Storage - Storage- Metered	B86080	Gigabyte Storage Capacity per Month
2	Oracle Bare Metal Cloud – Object Storage Requests - Metered	B87060	10,000 Requests per Month

Metrics:

Gigabyte Storage Capacity per Month: is defined as a Gigabyte (1073741824 bytes) of Object Storage space used in the Oracle Cloud Infrastructure during a given month of the service.

10,000 Requests per Month: is defined as 10,000 API calls made against the Object Storage API endpoint, per month. This includes all Object Storage REST API calls (GET, PUT, POST, LIST, HEAD) with the exception of DELETE, which does not count towards this metric.

Description

Oracle Cloud Infrastructure – Object Storage is designed for scalable and durable data storage. It's suitable for the storage of a large amount of data and this data can be stored or retrieved directly from the internet or from within the Bare Metal Cloud platform, at any time. Oracle Cloud Infrastructure can be accessed via REST APIs, SDK and through the Oracle Cloud Infrastructure console.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Infrastructure after Oracle has activated Your Oracle Cloud Infrastructure account. You may view your usage of the Oracle Cloud Infrastructure in the Oracle Cloud Infrastructure console. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Cloud Infrastructure – Object Storage - Storage, usage is measured by calculating the storage used in each month. This includes the storage space used up to store the object and its associated metadata. Storage is measured in Byte-Hour, which is added up at the end of each month to determine monthly storage usage.
- For purposes of Oracle Cloud Infrastructure – Object Storage - Requests, usage is measured by the aggregate number of REST API Requests (including PUT, HEAD, POST, COPY, GET) made each month against the Object Storage API endpoint, with the exception of DELETE, which is not included in this count.

Termination

You may terminate the Oracle Cloud Infrastructure prior to the end of Services Period under your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure, the service can no longer be used although your Oracle Cloud Infrastructure account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Load Balancer – Metered

No	Oracle Bare Metal Cloud Offering	Part #	Metric
1	Oracle Bare Metal Cloud Service – 100 Mbps Load Balancer Capacity - Metered	B87064	Load Balancer Hour
2	Oracle Cloud Infrastructure – 400 Mbps Load Balancer Capacity - Metered	B87065	Load Balancer Hour
3	Oracle Bare Metal Cloud Service – 8192 Mbps Load Balancer Capacity - Metered	B87066	Load Balancer Hour

Metrics

Load Balancer Hour: is defined as the number of hours that a Load Balancer instance is used in a month.

Description

The Oracle Bare Metal Cloud Load Balancer service is a high availability IP-address based load balancing service with a reserved total bandwidth designed to load balance Internet and Intranet traffic to your applications in the Bare Metal Cloud platform. There are three different sizes available for this service: 100 Mbps, 400 Mbps and 8192 Mbps total (ingress and egress) bandwidth, respectively.

Service Activation, Measurement and Usage

You may begin using Bare Metal Cloud Load Balancer Service after you have successfully created a Load Balancer from one of the available load balancer instance shapes. The Load Balancer instance, based on the instance shape, is able to load balance traffic up to the specified total (includes both inbound and outbound) traffic bandwidth (specified in Mega bits per second).

Oracle will calculate your Bare Metal Cloud Load Balancer usage on an hourly basis to include the number of Load Balancer instances and the corresponding Load Balancer instance shapes for each of these instances.

The monthly fees are based on your Bare Metal Cloud Load Balancer usage for each month of the service.

Termination

You may terminate the Oracle Cloud Infrastructure prior to the end of Services Period under your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure, the service can no longer be used although your Oracle Cloud Infrastructure account may still remain active.

Oracle Linux Operating System

The Oracle Cloud Infrastructure requires the installation of an Oracle Linux operating system prior to use. You may acquire the Oracle Linux operating system at <http://public-yum.oracle.com/> subject to the separate Oracle license terms for Oracle Linux set forth at www.oracle.com/contracts in the folder titled “Ordering Documents and Systems Integrated Software Information”.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Bare Metal Cloud - FastConnect – Metered

No	Oracle Bare Metal Cloud Offering	Part #	Metric
1	Oracle Bare Metal Cloud – FastConnect 10 Gbps – Metered	B87782	Port Hour

2	Oracle Bare Metal Cloud – FastConnect 1 Gbps – Metered	B87783	Port Hour
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Metrics:

Port Hour: is defined as the number of port-hours consumed for each port configured.

Description

The Oracle Bare Metal Cloud FastConnect Service is a network connectivity alternative to using the public internet for connecting your network with Oracle's Bare Metal Cloud Services (BMCS). FastConnect provides an easy way to create a dedicated and private connection with higher bandwidth options, and a more reliable and consistent networking experience when compared to internet-based connections.

Your Obligation

To use the Oracle Bare Metal Cloud FastConnect service, Your network must meet one of the following conditions:

- Your network is co-located in an existing Oracle Bare Metal Cloud FastConnect location. For more information about available Oracle Bare Metal Cloud FastConnect locations, see <https://docs.us-phoenix-1.oraclecloud.com/Content/FastConnect/Locations>
- You network attaches to an Oracle Bare Metal Cloud FastConnect partner. For a list of Oracle Bare Metal Cloud FastConnect partners who can help You connect, see <https://docs.us-phoenix-1.oraclecloud.com/Content/FastConnect/Partners>.
- You use an independent network service provider to connect to Oracle Bare Metal Cloud FastConnect location.

In addition, Your network must meet the following conditions:

- Connections to Oracle Bare Metal Cloud FastConnect require single mode fiber, 1000BASE-LX (1310nm) for 1 gigabit Ethernet, or 10GBASE-LR (1310nm) for 10 gigabit Ethernet. You must support 802.1Q (Single-Tag) VLANs and Link Aggregation Control Protocol (LACP) across these connections.
- Your network must support Border Gateway Protocol (BGPv4).

To connect to Oracle Bare Metal Cloud Virtual Cloud Network (VCN), You must first do the following:

- Provide a private Autonomous System Number (ASN).
- Create a dynamic routing gateway (DRG) and attach it to your VCN. For more information about creating a DRG, see <https://docs.us-phoenix-1.oraclecloud.com/Content/Network/Tasks/managingDRGs.htm?Highlight=DRG#> in the Oracle Bare Metal Cloud Documentation.
- Create a FastConnect connection in the Oracle Bare Metal Cloud Console and create at least one virtual circuit attached to your DRG. For more information about creating a FastConnect connection, see <https://docs.us-phoenix-1.oraclecloud.com/Content/FastConnect/>.

Service Activation, Measurement and Usage

You may begin using the Oracle BMC service after Oracle has activated your Oracle BMC account. Oracle will measure Your usage every month for billing purposes.

- For purposes of Oracle Bare Metal Cloud – FastConnect service, your usage is measured by calculating the number of port-hours used. Port-hours are billed once the BGP connection is established to Oracle Bare Metal Cloud FastConnect Service router, or 30 days after you ordered the port, whichever comes first. Each partial port-hour consumed will be billed as a full hour. Port charges continue to be billed until you deactivate the service. If you wish to deactivate, delete your FastConnect connection from the Oracle Cloud Infrastructure console.

Service Commitment

Oracle will use commercially reasonable efforts to make the Oracle Bare Metal Cloud FastConnect service available with a Monthly Uptime Percentage of at least 99.9% during any monthly billing cycle (the "Service Commitment").

Definitions

"Virtual Circuit" means a logical representation of connectivity between You and Oracle Cloud Infrastructure using the FastConnect service.

Monthly Uptime Calculation and Service Levels for FastConnect

"Maximum Available Minutes" is the total number of minutes that a given Virtual Circuit is linked to one or more Virtual Cloud Networks (VCNs) in Oracle's Bare Metal Cloud Service during a billing month.

"Downtime" is the total accumulated minutes during a billing month during which the Dedicated Circuit is unavailable. A minute is considered unavailable for a given Dedicated Circuit if all attempts by Customer within the minute to establish IP-level connectivity to the Dynamic Routing Gateway (DRG) associated with the Virtual Cloud Network (VCN) fail for longer than thirty seconds.

"Monthly Uptime Percentage" for a given Dedicated Circuit in a given billing month is calculated as Maximum Available Minutes less Downtime divided by Maximum Available Minutes. Monthly Uptime Percentage is represented by the following formula:

Monthly Uptime % = (Maximum Available Minutes - Downtime) / Maximum Available Minutes

Termination

The Oracle FastConnect Services will terminate at the earlier of (i) the end of Services Period under your order, (ii) at any time with 30 days advance written notice to Oracle, or (iii) when you deactivate the service by deleting the FastConnect connection from the Oracle Cloud Infrastructure console. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Bare Metal Cloud – FastConnect service, the Services Environment can no longer be used although your Oracle BMC service account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Container Cloud Service

No	Oracle Container Cloud Service Offering	Part #	Metric
1	Oracle Container Cloud Service – Metered	B86964	OCPU Per Hour

Metrics:

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Container Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

Description

Oracle Container Cloud Service provides a cloud-based environment for deploying and running Docker-based containers. It provides comprehensive tooling to compose, deploy, orchestrate and manage Docker container-based applications. Oracle Container Cloud Service can be used through the Container Cloud Service console.

This service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Service Activation, Measurement and Usage

You may begin using the Oracle Container Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view Your usage of the Oracle Container Cloud Service in the Oracle Container Cloud Service console on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Container Cloud Service, your usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

Replenishment of Account

Your Cloud Services Environment will be provisioned in accordance with your estimated usage. You are responsible for monitoring your usage; once you reach your estimated usage limit, to maintain your Oracle Container Cloud Service, you will be required to increase your usage estimate in accordance with the terms of your order. If you do not increase your usage estimate within the time permitted, your Oracle Storage Cloud Service will terminate as described below.

Termination

The Oracle Container Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Container Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Database Service – Metered

No	Oracle Bare Metal Cloud Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Database Standard Edition - High I/O - Metered - Hosted Environment Per Hour	B87184	Hosted Environment Per Hour
2	Oracle Cloud Infrastructure - Database Enterprise Edition - High I/O Capacity - Metered - Hosted Environment Per Hour	B87185	Hosted Environment Per Hour
3	Oracle Cloud Infrastructure - Database Enterprise Edition High Performance - High I/O - Metered - Hosted Environment Per Hour	B87186	Hosted Environment Per Hour

4	Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance - High I/O - Metered - Hosted Environment Per Hour	B87187	Hosted Environment Per Hour
5	Oracle Cloud Infrastructure - Database Standard Edition - Dense I/O - Metered - Hosted Environment Per Hour	B87188	Hosted Environment Per Hour
6	Oracle Cloud Infrastructure - Database Enterprise Edition - Dense I/O - Metered - Hosted Environment Per Hour	B87189	Hosted Environment Per Hour
7	Oracle Cloud Infrastructure - Database Enterprise Edition High Performance - Dense I/O - Metered - Hosted Environment Per Hour	B87190	Hosted Environment Per Hour
8	Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance - Dense I/O - Metered - Hosted Environment Per Hour	B87191	Hosted Environment Per Hour
9	Oracle Bare Metal Cloud Service - Database Standard Edition - Additional Capacity - Metered - OCPU Per Hour	B87192	OCPU Per Hour
10	Oracle Bare Metal Cloud Service - Database Enterprise Edition - Additional Capacity - Metered - OCPU Per Hour	B87193	OCPU Per Hour
11	Oracle Bare Metal Cloud Service - Database Enterprise Edition High Performance - Additional Capacity - Metered - OCPU Per Hour	B87194	OCPU Per Hour
12	Oracle Cloud Infrastructure Database Service - Database Enterprise Edition Extreme Performance - Additional Capacity - Metered - OCPU Per Hour	B87195	OCPU Per Hour
13	Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance - 2-node RAC - Metered - Hosted Environment Per Hour	B87846	Hosted Environment Per Hour

Metrics:

HOSTED ENVIRONMENT PER HOUR: is defined as the database instance provided as part of the Oracle Cloud Infrastructure Database Service (the Hosted Environment), the use of which is measured on a per hour basis. The database instance has a base CPU capacity equivalent of 2 physical cores, locally attached NVMe storage, and includes a two (2) OCPU database as selected by You (i.e., one the four editions of Oracle Database – Standard, Enterprise, Enterprise Edition, High Performance and Enterprise Edition Extreme Performance). Each partial Hosted Environment Hour consumed will be billed as a full hour.

- For High IO & Dense IO capacity:
 - Hosted Environment has 2 OCpus enabled. You can scale up to 36 OCpus in increments of 2. Each partial Hosted Environment Hour consumed will be billed as a full hour.

- For 2-node RAC
 - Hosted Environment has 4 OCPUs enabled. You can scale up to 72 OCPUs in increments of 4. Each partial Hosted Environment Hour consumed will be billed as a full hour.

OCPU PER HOUR: is defined as the number of OCPUs used in an hour as part of the Oracle Cloud Infrastructure Database Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor that is enabled on the database instance and includes a one (1) OCPU database as selected by You (i.e., one the four editions of Oracle Database – Standard, Enterprise, Enterprise Edition, High Performance and Enterprise Edition Extreme Performance). . Each partial OCPU Hour consumed will be billed as a full hour.

OCPU HOURS: is the number of hours of OCPUs used during the period of when You first launch a given instance until You terminate it. Each partial OCPU Hour consumed will be billed as a full hour.

Description

Oracle Cloud Infrastructure Database Service enables You to launch an Oracle Database 11g Release 2 or Oracle Database 12c database instance inside Your selected Virtual Cloud Network on one of three instance shapes selected by You. For High IO & Dense IO capacity, you can choose from one of four editions of Oracle Database. The base configuration consists of 2 OCPU on a single database instance, but permits You to scale up to 36 OCPU on that same database instance. For 2-node RAC with Direct Attached Storage capacity, you will be offered the Enterprise Edition Extreme Performance oracle database edition. The base configuration consists of 4 OCPU on the 2-node RAC database instance, but permits You to scale up to 72 OCPU on that same database instance.

The service provides you with root SSH access to the database instance with customer-controlled backup, patching, and DBMS management with cloud tooling. The service provides broad SQL*NET access, managed through Enterprise Manager and other DBMS tools. You can use the Oracle Cloud Infrastructure Database Service through the Bare Metal Cloud console or through the REST API.

Bare Metal Cloud Database Service supports 4 editions of Oracle Database – Standard, Enterprise, Enterprise Edition, High Performance and Enterprise Edition Extreme Performance. These database editions can be launched on three instance shapes - Bare Metal High IO & Bare Metal Dense IO shapes which offer 12.8 TB & 28.8 TB raw NVMe flash storage respectively and Bare Metal 2node RAC shape which offers 24 TB SSD raw Storage.

Service Activation, Measurement and Usage

You may begin using the Oracle Bare Metal Database Service after Oracle has activated Your Oracle Bare Metal Cloud account. You may view Your usage of the Oracle Bare Metal Database Service in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

- Your usage is measured by calculating the sum of the number of Hosted Environment Per Hours and the additional number of OCPU Hours used by the database instances. The fees are calculated on a per Hosted Environment Per Hour basis plus any additional OCPU Hours consumed by each database instance, from the time an instance is launched until it is terminated. Each partial Hosted Environment Per Hour and OCPU Hour consumed will be billed as a full hour.

Termination

You may terminate the Oracle Cloud Infrastructure Database Service prior to the end of Services Period under Your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure Database Service, the service can no longer be used although Your Oracle Cloud Infrastructure Database Service account may still remain active.

Oracle Linux Operating System

The Oracle Cloud Infrastructure Database Service requires the installation of an Oracle Linux operating system prior to use. You may acquire the Oracle Linux operating system at <http://public-yum.oracle.com/> subject to the

separate Oracle license terms for Oracle Linux set forth at www.oracle.com/contracts in the folder titled “Ordering Documents and Systems Integrated Software Information”.

Oracle Cloud Policies

Your order for this Oracle Cloud Infrastructure Database Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure – Database Exadata -Metered

No	Oracle Bare Metal Cloud Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Database Exadata Quarter Rack - X6 - Metered - Hosted Environment Per Month	B87866	Hosted Environment Per Month
2	Oracle Cloud Infrastructure - Database Exadata Half Rack - X6 - Metered - Hosted Environment Per Month	B87867	Hosted Environment Per Month
3	Oracle Cloud Infrastructure - Database Exadata Full Rack - X6 - Metered - Hosted Environment Per Month	B87868	Hosted Environment Per Month
4	Oracle Cloud Infrastructure - Database Exadata Additional OCPUs - X6 - Metered - OCPU Per Month	B87869	OCPU Per Month
5	Oracle Cloud Infrastructure - Database Exadata Additional OCPUs - X6 - Metered - OCPU Per Hour*	B87810	OCPU Per Hour

*Minimum of 1 OCPU per DB Node. OCPUs must be in multiples of 2 for a Quarter Rack, 4 for a Half Rack, and 8 for a Full Rack. Total OCPUs per rack may not exceed the maximum limit for the particular rack.

Metrics:

OCPU PER HOUR: is defined as the number of OCPUs used in an hour as part of the Oracle Cloud Infrastructure Database Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor that is enabled on the database instance. Each partial OCPU Hour consumed will be billed as a full hour.

OCPU PER MONTH: is defined as one Oracle Compute Unit (OCPU) used in a calendar month. An OCPU Per Month is counted as a full month of service as soon as the service is activated regardless of how often or how long the service is used within the month.

HOSTED ENVIRONMENT PER MONTH: is the combination of systems and supporting resources to which Oracle grants you access as part of the Oracle Cloud Services ordered by you, that is (i) configured for the Oracle Programs operating on it and for specific uses as part of the Oracle Public Cloud Services, and (ii) used by Oracle to perform the Oracle Cloud Services. The Hosted Environment consists of the Production Environment, and any non-Production Environment(s), as referenced in the applicable Ordering Document and services policies. Each partial Hosted Environment Month consumed will be billed as a full month.

- For Exadata
 - A Quarter Rack Hosted Environment has 22 OCPUs enabled and 144 TB of raw storage or 42 TB of usable storage. You can scale up to 84 OCPUs in increments of 2.
 - A Half Rack Hosted Environment has 44 OCPUs enabled and 288 TB of raw storage or 84 TB of usable storage. You can scale up to 168 OCPUs in increments of 4.
 - A Full Rack Hosted Environment has 88 OCPUs enabled and 1152 TB of raw storage or 336 TB of usable storage. You can scale up to 336 OCPUs in increments of 8.

Description

Oracle Cloud Infrastructure – Database Exadata provides a dedicated Oracle Exadata system, available in quarter-rack, halfrack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage. Exadata instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Oracle Cloud Infrastructure Database Service - Exadata provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Oracle Cloud Infrastructure Database Service - Exadata through the Oracle Database Cloud Service console and the services published REST API.

Service Activation, Measurement and Usage

You may begin using the Oracle Bare Metal Database Service after Oracle has activated your Oracle Bare Metal Cloud account. You may view your usage of the Oracle Bare Metal Database Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Cloud Infrastructure Database Service – Exadata, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata system. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.
- For purposes of all other SKUs for Oracle Cloud Infrastructure Database Service - Your usage is measured by calculating the sum of the number of Hosted Environment Per Hours and the additional number of OCPU Hours used by the database instances. The fees are calculated on a per Hosted Environment Per Hour basis plus any additional OCPU Hours consumed by each database instance, from the time an instance is launched until it is terminated. Each partial Hosted Environment Per Hour and OCPU Hour consumed will be billed as a full hour.

Termination

You may terminate the Oracle Cloud Infrastructure Database Service prior to the end of Services Period under your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure Database Service, the service can no longer be used although your Oracle Cloud Infrastructure Database Service account may still remain active.

Oracle Linux Operating System

The Oracle Cloud Infrastructure Database Service requires the installation of an Oracle Linux operating system prior to use. You may acquire the Oracle Linux operating system at <http://public-yum.oracle.com/> subject to the separate Oracle license terms for Oracle Linux set forth at <http://www.oracle.com/contracts> in the folder titled “Ordering Documents and Systems Integrated Software Information”.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Virtual Machine – Metered

No	Oracle Cloud Infrastructure Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Compute - Bare Metal Standard - X5 - Metered - OCPU Per Hour	B86079	OCPU Per Hour

1	Oracle Cloud Infrastructure - Compute - Virtual Machine Dense I/O - X5 - Metered - OCPU Per Hour	B87786	OCPU Per Hour
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Metrics:

OCPU PER HOUR: is defined as the number of OCPU-hours used as part of the Oracle Cloud Infrastructure Virtual Machine Service. An OCPU is one physical core of an Intel Xeon processor.

Description

Oracle Cloud Infrastructure Virtual Machine is an infrastructure service that provides on-demand, self-service provisioned compute capacity in a configurable private network in the cloud. It enables you to respond rapidly to changing IT infrastructure needs, scaling up and down and paying only for what you use. You can use the Bare Metal Cloud Service Virtual Machine through the Oracle Cloud Infrastructure console and the associated API. There are two Virtual Machine instance types available for the Oracle Cloud Infrastructure: Standard, Dense I/O. The Dense I/O instance types have more memory and local NVMe SSD available as compared to the Standard instance type.

The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Service Activation, Measurement and Usage

You may begin using the Oracle Bare Metal Cloud Virtual Machines after Oracle has activated Your Oracle Cloud Service account. You may view Your usage of the Oracle Bare Metal Cloud Virtual Machines in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

For purposes of Oracle Bare Metal Cloud Virtual Machine Service-Compute Capacity, Your usage is measured by calculating the number of OCPU hours used in each month of the service. Fees are calculated per OCPU hour used for each VM instance, from the time an instance is launched until it is terminated. Each partial OCPU hour consumed will be billed as a full hour.

Termination

You may terminate the Oracle Cloud Infrastructure prior to the end of Services Period under Your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure, the service can no longer be used although Your Oracle Cloud Infrastructure account may still remain active. Before You terminate the instance, You can backup the data from the NVMe SSD disk to our Bare Metal Cloud Storage Services such as Block Volume or Object Storage. When You terminate the instance, You will lose all data within the local NVMe SSD disks.

Oracle Linux Operating System

The Oracle Cloud Infrastructure Virtual Machine requires the installation of an Oracle Linux operating system prior to use. Oracle Linux operating system is subject to the separate Oracle license terms for Oracle Linux set forth at www.oracle.com/contracts in the folder titled “Ordering Documents and Systems Integrated Software Information”.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure – Compute Service

Description

The Oracle Cloud Infrastructure – Compute service is an infrastructure service that provides on-demand, self-service provisioned compute capacity in a configurable private network in the cloud. It enables you to respond

rapidly to changing IT infrastructure needs, scaling up and down and paying only for what you use. You may use the Oracle Cloud Infrastructure – Compute service through the Oracle Cloud Infrastructure Service console and the associated API. There are three instance types available for the Oracle Cloud Infrastructure – Compute service: Standard, High I/O Dense I/O, and GPU. The Dense I/O instance type has more memory and local NVMe SSD available as compared to the Standard and GPU instance type. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

No	Oracle Cloud Infrastructure Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Compute - Bare Metal Standard - X7 - Metered	B89137	OCPU Per Hour
2	Oracle Cloud Infrastructure - Compute - Virtual Machine Standard - X7 - Metered	B89138	OCPU Per Hour
3	Oracle Cloud Infrastructure - Compute - Bare Metal Dense I/O - X7 - Metered	B89139	OCPU Per Hour
4	Oracle Cloud Infrastructure - Compute - Virtual Machine Dense I/O - X7 - Metered	B89140	OCPU Per Hour
5	Oracle Cloud Infrastructure - Compute - Bare Metal GPU Standard - X7 – Metered*	B89141	GPU Per Hour
6.	Oracle Cloud Infrastructure - Compute - Virtual Machine GPU Standard - X7 - Metered	B89142	GPU Per Hour

Metrics:

OCPU Per Hour: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of a processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Each partial OCPU Hour consumed will be billed as a full hour.

* Additional terms and conditions for Your use of these Cloud Services can be found in Appendix A.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Service after Oracle has activated Your Cloud Services Account. You may view your usage of the Oracle Cloud Service in the Oracle Cloud Portal. • For purposes of Oracle Cloud Infrastructure – Compute (non GPU offerings), your usage is measured per the “OCPU Per Hour” metric by calculating the number of OCPU hours used. Fees are based on per OCPU hour consumed for each Oracle Cloud Infrastructure compute instance, from the time a compute instance is launched until it is terminated. • For purposes of Oracle Cloud Infrastructure – Compute (GPU offerings), your usage is measured per the “GPU Per Hour” metric by calculating the number of GPU hours used. Fees are based on per GPU hour consumed for each Oracle Cloud Infrastructure compute instance, from the time a compute instance is launched until it is terminated.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Archive Storage

Description

Oracle Cloud Infrastructure Archive storage is a class of storage that enables you to cost efficiently and durably store long living cold data. This storage service is infinitely scalable and offers exceptional data durability. It's suitable for use in scenarios when you want to store a large amount of data, which once created, is accessed infrequently. OCI Archive Storage can be accessed via REST APIs, SDK and through the OCI service console. When data is read back from the Archive Storage, you should expect a delay of about 4 hours between the times you make a data restore request to the time when the data can be read back.

No	Oracle Bare Metal Cloud Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Archive Storage - Metered	B89145	Gigabyte Storage Capacity per Month

Metrics:

Gigabyte Storage Capacity per Month: is defined as a Gigabyte (1073741824 bytes) of archive Storage space consumed on Bare Metal Cloud, during a given month of the service.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud infrastructure Archive Storage after Oracle has activated your account. You may view your usage of the Archive Storage in the Oracle Service console. Oracle will measure your usage every month for billing purposes.

For purposes of Oracle Cloud infrastructure Archive Storage, usage is measured by calculating the storage consumed through the month. This includes the storage space used up to store the object and its associated metadata. Storage is measured in Byte-Hour, which is added up at the end of the month to determine monthly storage usage.

Service commitment

Oracle will use commercially reasonable efforts to make Oracle Cloud infrastructure Archive Storage available with a Monthly Uptime Percentage of at least 99.9% during any month of the Services Period (the "Service Commitment").

- "Monthly Uptime Percentage" is calculated by subtracting the error rate from 100%.
- The error rate is defined as the total number of requests that return an HTTP 5xx error divided by the total number of request received in an hour, averaged across a month.
- Uptime does not include the planned downtime, as defined by the Cloud Hosting and delivery policies

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure – Email Delivery

Description

Email Delivery is an email sending service that provides a fast and reliable managed service for sending high-volume emails that need to reach your users' inbox. Email Delivery provides customers the tools necessary to quickly and reliably send application-generated email for mission-critical communications such as receipts, fraud detection alerts, multifactor identity verification, password resets.

Oracle's Email Delivery offering is ideal for sending application-generated email. These transactional and bulk emails are some of the most critical interaction for a company's day to day business and as such need a reputable and secure offering to power email delivery. Email Delivery is backed by industry leading experts in Email Deliverability, Authentication, Security and Reputation Management ensuring quality inbox delivery.

No	Oracle Cloud Infrastructure Offering	Part #	Metric
1	Oracle Cloud Infrastructure Email Delivery - Metered	B89144	1,000 Emails Sent

Metrics:

1,000 Emails Sent is defined as 1,000 unique outbound deliveries sent through the Email Delivery service to send during a calendar month. Outbound deliveries are defined by the number of unique messages as well as the number of unique recipients per message attempted to be delivered resulting in successful deliveries and blocked mail. E.g. 140,000 Emails sent will be charged $140 \times \$0.10 = \14.00 .

Your Obligation

Email Delivery

- You shall not use the Services for purposes of distributing "spam" emails, bulk unsolicited instant messages, or any other form of unsolicited electronic communications distributed on a bulk basis to recipients with which You have no preexisting business or personal relationship. Additionally, You shall not use the Services to collect responses from spam. You shall not harvest, collect, gather, or assemble information or data of users, including, but not limited to, email addresses, without their consent. Without limiting the foregoing, You shall not use the Services for, or in connection with, the following: (a) sending pyramid schemes; (b) sending chain letters; (c) sending any mail in contravention of the CAN SPAM Act of 2003, Canada's Anti-Spam Legislation (CASL), or any other applicable state or federal laws and regulations; (d) to send email to address lists obtained from third-parties, whether such lists were rented, purchased or otherwise obtained; or (e) altering or obscuring email headers or assuming the identity of a sender without the explicit permission of that sender.
- Your hourly sending rates must not exceed the greater of either i) 6,000/hour or ii) 0.6% of the previous 30 days total volume. Examples:
 - If you sent 750,000 in the previous 30 days, your hourly send cannot exceed 6,000 emails per hour.
 - If you sent 25 Million messages in the previous 30 days, your hourly send cannot exceed 150,000 emails per hour.

Service Activation, Measurement and Usage

You may begin using Oracle Cloud Infrastructure Email Delivery after Oracle has activated Your Oracle Cloud Service account. Your may view your usage of the Oracle Email Delivery Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Cloud Infrastructure Email Delivery, your usage is measured on a monthly basis by determining the unique outbound deliveries sent to the Email Delivery service to send.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle OCI Service – Public DNS

Description

Oracle Cloud DNS is a cloud-based, high-performance standards-based DNS service that provides the ability for customers to host their domains and get low-latency global DNS resolution to their resources (OCI, third-party and private assets). Oracle Cloud DNS also provides customers the ability for disaster preparedness, insight into your web traffic and security, knowing that digital brands are protected by the same company that offers leading services to the biggest enterprises, businesses and web properties in the world.

No	Oracle Cloud Infrastructure Offering	Part #	Metric
1	Oracle Cloud Infrastructure Service – DNS - Metered	B89143	Number of Queries

Metrics:

Number of Queries

- Oracle will charge customers for the number of DNS queries received by the Public DNS Authoritative Service at prorated cost of \$1.00 per 1 Million queries during the billing period. E.g. 500 Million queries received will be charged $500 \times \$1.00 = \500 . The Domain Name System (DNS) is the system that converts domain names (domain.com) into IP addresses. Domain Name servers make DNS queries for domains requested by End Users.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Infrastructure Service after Oracle has activated your Oracle Cloud Infrastructure Service account. You may view your usage of the Oracle DNS Service in the Oracle Cloud Portal. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Cloud Infrastructure Service - DNS, your usage is measured per queries received by the Authoritative Public DNS service

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

ROVER NON-METERED SKUS SERVICE DESCRIPTION

ORACLE CLOUD INFRASTRUCTURE – ORACLE ROVING EDGE INFRASTRUCTURE NON-METERED

Service Offering	Part #	Metric
Roving Edge Station	B93648	Possession Per Month
Roving Edge Device - Standard - for Roving Edge Station	B93649	Possession Per Month
Roving Edge Cluster Kit for Roving Edge Station	B93650	Possession Per Month
Roving Edge Station Unreturnable/Loss Fee for Roving Edge Station	B93651	Each

Roving Edge Device Unreturnable/Loss Fee for Roving Edge Station	B93652	Each
Roving Edge Cluster Kit Unreturnable/Loss Fee for Roving Edge Station	B93653	Each

This Cloud Service may not be available in all data center This Cloud Service may not be available in all data center regions, and may be provided on a limited basis for any new orders.

Metrics

Possession Per Month: is defined as the number of months in which You have a Roving Edge Station, Roving Edge Device or Roving Edge Cluster Kit (each a “Resource”) from the Oracle Cloud Infrastructure – Oracle Roving Edge Infrastructure Service in Your possession. Possession begins when You receive the Resource (where You have requested that Oracle ship the Resource to You at Oracle cost, or where You or Your representative (which can mean a common carrier) picks up the Resource from a designated Oracle U.S. facility) and it is determined operational by Oracle. Possession ends on the last day of the Services Period as set forth in Your order or as further described below.

Description

Oracle Roving Edge Infrastructure is a cloud-integrated service that puts Oracle Cloud Infrastructure services where data is generated and consumed, regardless of WAN connectivity. Oracle Roving Edge Infrastructure includes support for virtual machines, block volumes, and object storage. The key component is the Roving Edge Device (RED) - a high-powered and portable server.

The Roving Edge Station is a prefabricated data center that You can order to house a single cluster of 15 – 30 Roving Edge Devices plus a Cluster Kit.

Oracle Roving Edge infrastructure requires that You include the Roving Edge Station on Your order; this Roving Edge Station houses Your single cluster of between 15 and 30 Roving Edge Devices and You may not order Roving Edge Stations that containr clusters with less than the required minimum of 15 Roving Edge Devices. For the cluster version, an Oracle Roving Edge Cluster Kit must be included on Your order; this Cluster Kit provides the networking support to operate Your cluster, including a switch and cabling. The Services Period for all Roving Edge Infrastructure non-metered services must be for the same duration - either 24 or 36 months - and must also start and end on the same date.

Oracle will assist you with installing and configuring Roving Edge Devices and Cluster Kits inside the Roving Edge Station at Your CONUS location and will confirm that the Roving Edge Station, the Cluster of 15-30 REDs and the Cluster Kit (as applicable) are all functional, at which point the Services Period will start. You are responsible for providing power supply and networking connectivity which meets Oracle's specification prior to commencement of the installation.

You acknowledge that Your timely provisioning of and access to facilities, equipment, assistance, cooperation, complete and accurate information and data from your officers, agents, and employees, and suitably configured computer products (collectively, “cooperation”) are essential to the performance of the installation services. Oracle will not be responsible for any deficiency or delay in performing services if such deficiency results from your failure to provide full cooperation.

Minimum Services Period, Service Activation, Measurement and Usage

To configure and use the Resources:

- Your order must have a minimum term commitment of 24 months; Your order may include an option to renew another 12 months, for a maximum term of 36 months
- At the end of the contracted term,
 1. when all Resources are returned to Oracle or are destroyed and a certificate of destruction is sent to and received by Oracle, the subscription ends, and You will not incur any further subscription fees.
 2. if all Resources are not returned or destroyed and a certificate of destruction is not produced, You will be charged a “non-returnable/loss fee”.
- Before the end of the contracted term, if any Resource, part or component, is deemed non-functioning,
 1. and Oracle determines that the non-functioning is caused by Oracle, the Resource, part or component (as applicable) will be replaced by Oracle free of cost (and will be shipped to and installed by Oracle as necessary at a facility in the continental United States).
 2. and Oracle determines that the non-functioning is not caused by Oracle, You will be charged a “non-returnable/loss fee” for the applicable Resource, part or component.

During the Services Period, You must maintain an Oracle Cloud Infrastructure tenancy with Oracle Cloud Infrastructure Object Storage Cloud Service and Oracle Cloud Infrastructure Compute Service. You must also have sufficient Oracle PaaS and IaaS Universal Credits to cover the cost of performing any data synchronization with Oracle Cloud Infrastructure Object Storage.

You shall only request be loaded onto Your Roving Edge Device(s) software for which You have proper licenses. You must configure the Resource(s) using the Oracle Cloud Infrastructure console. If You have requested to pick up Your Resource(s) at a designated Oracle facility, You have 48 hours from notification of availability to take possession of the Resource(s). If not claimed within the 48 hours, the Resource(s) will be wiped and returned to Oracle inventory. You are responsible for returning Your Resource(s) to Oracle at Your expense.

Certain aspects of service management are Your responsibility. These include, but are not limited to the following: You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data unless expressly allowed and specified in Your order.

Oracle is responsible for initial provisioning of Roving Edge Devices. You are responsible for management of the Roving Edge Devices after receiving possession of them, including, but not limited to, the following:

- maintaining and updating the software product versions provided by the Cloud Service;

- configuring the software as required for Your applications or for Your usage of the Cloud Service;
- configuring the software and Your Content to appropriate security levels per Your business needs;
- ongoing monitoring and management of Your configuration;
- backing up Your Content and restoring Your Content as required; and
- configuring and maintaining any prerequisite software required by the Cloud Service.

Login credentials or private keys that may be generated for Your access to the Roving Edge Devices to perform these responsibilities are for Your internal use of the Resources only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your credentials or private keys to Your subcontractors who are Users of the Roving Edge Devices and who are performing work on Your behalf. You agree to provide reasonable assistance to Oracle in order to enable Oracle to provide You with support services for the Oracle software included in the applicable Cloud Services to which You have subscribed.

You are responsible for ensuring that Your external network and systems comply with specifications that Oracle provides. Oracle is not responsible for network connections to and from any Roving Edge Station or for issues, problems or conditions arising from or related to network connections, such as bandwidth issues, excessive latency, network outages, and/or any other conditions that are caused by an internet service provider or by the network connection.

Commencing at Oracle's activation of the Oracle Roving Edge Infrastructure Cloud Service, Oracle Roving Edge Infrastructure Cloud Service on a Roving Edge Station containing a cluster as described above in this Service Description and which Station has been confirmed as operational by Oracle is designed to maintain a Service Level Objective of at least 99.9% during any calendar month.

"Service Level" is calculated by subtracting from 100% the percentage of minutes during the calendar month in which the applicable Roving Edge Station containing a cluster was unavailable (as defined below).

"Unavailable" means any time when a problem with the Oracle Roving Edge infrastructure Cloud Service (a) prevents it from running at least one guest VM instance in the cluster, (b) prevents access to Your object storage data, or (c) prevents access to the APIs or local Console/UI. Each cluster has built-in redundancy and self-healing/balancing features that will allow Your cluster to operate at less storage capacity and CPUs in a 'degraded' mode until a failed Roving Edge Device from the cluster is repaired or replaced by Oracle. Additional terms and definitions of the Service Level Objective and how to receive Service Credits is covered in the *Oracle Cloud Hosting and Delivery Policies* (<https://www.oracle.com/assets/ocloud-hosting-delivery-policies-3089853.pdf>) as supplemented by the Oracle PaaS and IaaS Public Cloud Services Pillar Document (<https://www.oracle.com/assets/paas-iaas-pub-cld-srvs-pillar-4021422.pdf>)

Unavailable does not include any unavailability arising from (A) You or Your Users denying, disabling or delaying Oracle's access to the Service; (B) Your equipment, software or other technology and/or third-party equipment, software or other technology (other than third party equipment within Oracle's direct control); (C) You or Your Users mis-configuring Hardware or Cloud Service parameters of the Service; (D) You or Your Users operating or configuring the Station in a manner outside of the

documented specifications for operating and transporting the Station; (E) You or Your users upgrading the software on the Roving Edge Devices or (F) the power source is unavailable.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and the *Oracle PaaS and IaaS Public Cloud Services Pillar Document*, which may both be viewed at www.oracle.com/contracts.

ORACLE IAAS PUBLIC CLOUD COMMITMENT

Oracle IaaS Public Cloud Commitment

Applicable Part # B87779

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Cloud Services in the categories listed below.

Eligible Services

The current Cloud Services available include:

Service Category - Compute Cloud Services

1	Oracle Cloud Infrastructure - Compute - Bare Metal Standard - X5 - Metered - OCPU Per Hour	B86076	OCPU Per Hour
2	Oracle Cloud Infrastructure - Compute - Bare Metal High I/O - X5 - Metered - OCPU Per Hour	B86077	OCPU Per Hour
3	Oracle Cloud Infrastructure - Compute - Bare Metal Dense I/O - X5 - Metered - OCPU Per Hour	B86078	OCPU Per Hour
4	Oracle Cloud Infrastructure - Compute - Windows OS - Metered - OCPU Per Hour	B87674	OCPU Per Hour
5	Oracle Cloud Infrastructure - Compute - Virtual Machine Standard - X5 - Metered - OCPU Per Hour	B86079	OCPU
6	Oracle Cloud Infrastructure - Compute - Virtual Machine Dense I/O - X5 - Metered - OCPU Per Hour	B87786	OCPU
7	Oracle Cloud Infrastructure - 100 Mbps Load Balancer - Metered - Load Balancer Hour	B87064	Load Balancer Hour
8	Oracle Cloud Infrastructure - 400 Mbps Load Balancer - Metered - Load Balancer Hour	B87065	Load Balancer Hour
9	Oracle Cloud Infrastructure - 8000 Mbps Load Balancer - Metered - Load Balancer Hour	B87066	Load Balancer Hour

Service Category - Storage Cloud Services

1	Oracle Cloud Infrastructure - Object Storage - Storage - Metered - Gigabyte Storage Capacity per Month	B86080	Gigabyte Storage Capacity per Month
2	Oracle Cloud Infrastructure - Object Storage - Requests - Metered - 10,000 Requests per Month	B87060	10,000 Requests per Month
3	Oracle Cloud Infrastructure - Block Volume - Metered - Gigabyte Storage Capacity per Month	B87061	Gigabyte Storage Capacity per Month

Service Category - Network Cloud Services

1	Oracle Cloud Infrastructure – FastConnect 10 Gbps – Metered	B87782	Port Hour
2	Oracle Cloud Infrastructure – FastConnect 1 Gbps – Metered	B87783	Port Hour
5	Oracle Cloud Infrastructure Service– Network - Metered	B87062	Gigabyte Outbound Data Transfer per month

Service Category - Ravello Cloud Services

1	Oracle Ravello Cloud Service - Compute Capacity - R1 - Cost Optimized - Advanced - Metered – Ravello Compute Hour	B86815	Ravello Compute Hour
2	Oracle Ravello Cloud Service - Compute Capacity - R2 - Cost Optimized - Advanced - Metered - Ravello Compute Hour	B86816	Ravello Compute Hour
3	Oracle Ravello Cloud Service - Compute Capacity - M - Cost Optimized - Advanced - Metered - Ravello Compute Hour	B86817	Ravello Compute Hour
4	Oracle Ravello Cloud Service - Compute Capacity - R1 - Cost Optimized - Enterprise - Metered - Ravello Compute Hour	B86818	Ravello Compute Hour
5	Oracle Ravello Cloud Service - Compute Capacity - R2 - Cost Optimized - Enterprise - Metered - Ravello Compute Hour	B86819	Ravello Compute Hour
6	Oracle Ravello Cloud Service - Compute Capacity - M - Cost Optimized - Enterprise - Metered - Ravello Compute Hour	B86820	Ravello Compute Hour
7	Oracle Ravello Cloud Service - Compute Capacity - R1 - Performance Optimized - Advanced - Metered - Ravello Compute Hour	B86821	Ravello Compute Hour
8	Oracle Ravello Cloud Service - Compute Capacity - R2 - Performance Optimized - Advanced - Metered - Ravello Compute Hour	B86822	Ravello Compute Hour
9	Oracle Ravello Cloud Service - Compute Capacity - M - Performance Optimized - Advanced - Metered - Ravello Compute Hour	B86823	Ravello Compute Hour
10	Oracle Ravello Cloud Service - Compute Capacity - R1 - Performance Optimized - Enterprise - Metered - Ravello Compute Hour	B86824	Ravello Compute Hour
11	Oracle Ravello Cloud Service - Compute Capacity - R2 - Performance Optimized - Enterprise - Metered - Ravello Compute Hour	B86825	Ravello Compute Hour

12	Oracle Ravello Cloud Service - Compute Capacity - M - Performance Optimized - Enterprise - Metered - Ravello Compute Hour	B86826	Ravello Compute Hour
13	Oracle Ravello Cloud Service - Volume Storage - Metered - Gigabyte Storage Capacity Per Month	B86827	Gigabyte Storage Capacity Per Month
14	Oracle Ravello Cloud Service - Library Storage - Metered - Gigabyte Storage Capacity Per Month	B86828	Gigabyte Storage Capacity Per Month
15	Oracle Ravello Cloud Service - Network Outbound Data Transfer - Metered - Gigabyte Outbound Data Transfer Per Month	B86829	Gigabyte Outbound Data Transfer Per Month
16	Oracle Ravello Cloud Service - Virtual Machine IP - Metered - Virtual Machine IP Per Hour	B86830	Virtual Machine IP Per Hour

Service Category Ravello OCI Cloud Services

1	Oracle Cloud Infrastructure Ravello - Compute - Standard	B90407	OCPU Per Hour
2	Oracle Cloud Infrastructure Ravello - Compute – Enterprise	B90408	OCPU Per Hour
3	Oracle Cloud Infrastructure Ravello - Compute – Metal	B90409	OCPU Per Hour
4	Oracle Cloud Infrastructure - Ravello - Volume Storage	B90410	Gigabyte Storage Capacity Per Month
5	Oracle Cloud Infrastructure - Ravello - Library Storage	B90411	Gigabyte Storage Capacity Per Month
6	Oracle Cloud Infrastructure - Ravello - Outbound Data Transfer	B90412	Gigabyte Outbound Data Transfer Per Month
7	Oracle Cloud Infrastructure - Ravello - Virtual Machine IP	B90413	Virtual Machine IP Per Hour
8	Ravello Service on 3rd party cloud - Compute - Standard	B90414	vCPU Per Hour
9	Ravello Service on 3rd party cloud - Compute - Enterprise	B90415	vCPU Per Hour
10	Ravello Service on 3rd party cloud - Volume Storage	B90416	Gigabyte Storage Capacity Per Month
11	Ravello Service on 3rd party cloud - Outbound Data Transfer	B90417	Gigabyte Outbound Data Transfer Per Month
12	Ravello Service on 3rd party cloud - Virtual Machine IP	B90418	Virtual Machine IP Per Hour

During the Services Period of your order, you may consume any IaaS Public Cloud Services designated as Eligible Services. In the event new Cloud Services are made available during the Services Period, Oracle will make these Services available in your Cloud Account and you will be charged based on the standard Pay as You Go rate for that Cloud Service less any applicable discount for the Cloud Service noted in your order. The development,

release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Activation, Usage and Billing

The service description for each IaaS Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1: "Pay as You Go" and 2: Monthly Commitment.

"Monthly Commitment"

You agree that each month You will consume during the Services Period a combined total equal to at least the monthly commitment amount specified in Your order ("Monthly Commitment") of the Oracle IaaS Public Cloud Services specified in the rate card attached to Your order, provided such Cloud Services are available in production release when ordered at the fees specified in the rate card. Consumption will be measured upon activation of each eligible IaaS Oracle Public Cloud Service Cloud Services in the Cloud Portal.

The Services Period for the Oracle Monthly Commitment is a twelve (12) month period commencing on the day the User login names and password are issued to you unless otherwise specified in Your order. The Monthly Commitment amount must be used within month and will expire at the end of that period, and any unused amounts are non-refundable and are forfeited at that time. The Monthly Commitment balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated IaaS Public Cloud Service as defined in your order. If, by the end of each month during the Services Period, You have not purchased an amount equal to the Monthly Commitment, Oracle will invoice You for the Commitment Shortfall and all fees will be due and payable in accordance with the Agreement.

"Pay as You Go"

If you do not wish to pre-pay an amount to Oracle for use of IaaS Public Cloud Services, you will be charged for the actual usage of all services that you activate within your Oracle Cloud Services Account based on Oracle's then current price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new IaaS Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their activation and use. You will not be charged for any IaaS Public Cloud Service that you do not activate within your Cloud Services Account. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

Overage/Bursting

The Oracle IaaS Public Cloud Services permit you to use additional capacity above Your monthly commitment (also referred to as "bursting"). You will be charged per hour and billed monthly in arrears for this increased capacity (using the "Pay as You Go" model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Replenishment of Account

At the end of Your Service Period, Oracle will convert Your Oracle Cloud Services Account to Pay as You Go, unless you replenish your Monthly Commitment amount. Upon replenishment of your account, Oracle will no longer charge at the Pay as You Go rate, and the Monthly Commitment will begin.

ORACLE ENHANCED AUDIT PROGRAM

Oracle Enhanced Audit Program	Part #	Metric
Enhanced Customer Audit	B94172	Audit Unit
Data Center Tour	B93703	Each

Metrics

1. Enhanced Customer Audit – Audit Units, equivalent to a dollar amount, are established based on an agreed upon scope. A single statement of work will be produced with scope assigned to relevant Oracle cloud services.
2. Data Center Tour – This will be a fixed cost for one data center tour.

Enhanced Customer Audit

The Oracle Enhanced Customer Audit Cloud Service provides fee-based enhanced audit and risk assessment services based upon an agreed scope.

This service is specifically available to customers, ISV's customers, or Oracle partners who have identified audit requirements that are not fully addressed in the scope of a SOC, ISO, PCI DSS, HIPAA or similar audit report issued by a qualified third-party assessor.

Examples may include:

1. Inspection of control evidence already certified under an existing third party standard (a SOC, ISO, PCI DSS, HIPAA or similar)
2. Custom scope or additional controls not covered by an existing third party standard
3. Audit of Oracle's strategic sub-contractors
4. Additional evidence or reporting

To use this service, You must submit a detailed audit request to Oracle at least one month in advance of the intended audit date. The proposed audit plan must describe the desired scope, duration, and start date of the audit.

Oracle will review Your request and provide a statement of work with the proposed scope, deliverables, and associated costs. Oracle will work with You to adjust scope to meet your requirements. An ISV may submit an audit on behalf of their customers and the statement of work with associated costs will be confirmed with the ISV.

Upon mutual agreement of the statement of work, You will execute an Ordering Document for the Enhanced Customer Audit service and fee associated with the agreed upon scope of work.

An Oracle confidentiality agreement must be in place prior to commencing the Enhanced Audit service. If a third party is to conduct or participate in the Enhanced Audit service, the third party must be mutually agreed to by

You and Oracle (except if such third party is a Regulator). The third party must execute a written confidentiality agreement acceptable to Oracle or otherwise be bound by a statutory or legal confidentiality obligation.

Unless otherwise stated in the master agreement governing the Enhanced Customer Audit Cloud Service ("Services Agreement"), upon completion of the audit, (i) You will provide Oracle with a copy of the audit report, which is subject to the confidentiality terms of Your Services Agreement and (ii) You may use the Enhanced Customer Audit reports only for the purposes of meeting Your regulatory audit requirements and/or confirming compliance with your requirements.

Data Center Tours

The Oracle Public Cloud Data Center Tour service provides customers the ability to tour a select data center facility that houses Oracle Cloud services.

This service is specifically available to customers, ISVs, or Oracle partners who have identified audit requirements that are not fully addressed in a SOC, ISO, PCI DSS, HIPAA or similar audit report issued by a qualified third party auditor.

To use this service, You must submit a Data Center Tour request to Oracle at least one month in advance of the intended tour date. The request must describe the proposed scope, duration, and desired tour date.

Oracle will review your request and provide a statement of work with a proposed location and associated cost. Oracle will work with You to adjust scope to meet your requirements. An ISV may submit an audit on behalf of their customers and the statement of work with associated costs will be confirmed with the ISV.

In all cases an Oracle confidentiality agreement must be in place prior to commencing the Data Center Tour service. If a third party is to conduct or participate in the Data Center Tour service, the third party must be mutually agreed to by you and Oracle (except if such third party is a Regulator). The third party must execute a written confidentiality agreement acceptable to Oracle or otherwise be bound by a statutory or legal confidentiality obligation.

Unless otherwise stated in Your Services Agreement, upon completion of the Data Center Tour, (i) You will provide Oracle with a copy of the data center assessment report, which is subject to the confidentiality terms of Your Services Agreement and (ii) You may use the Data Center Tour reports only for the purposes of meeting Your regulatory audit requirements and/or confirming compliance with the requirements of Your Services Agreement.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies* including the *Oracle PaaS and IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

INFRASTRUCTURE AS A SERVICE SERVICE DESCRIPTIONS-NON-METERED

Oracle Compute Cloud@Customer - Non-Metered

Description

Oracle Compute Cloud@Customer (“C3”) is an Oracle-owned, Oracle-managed, Infrastructure-as-a-Service offering designed to provide Oracle Cloud Infrastructure IaaS services in Your data center, running behind Your firewall.

Oracle Compute Cloud@Customer Service provides a dedicated system available in select capacities of compute and storage resources, on which you can dynamically provision cloud IaaS resources to deploy your applications and workloads. Each rack configuration comes with a maximum number of OCPUs, along with dedicated memory and storage.

In a Universal Credits Model, You pay:

- 1) a Non-Metered monthly fee for the Compute Cloud@Customer Infrastructure, which includes C3 IaaS service without any active OCPU, memory, or storage
- 2) OCPU usage at an hourly rate, measured by calculating the number of OCPU Hours enabled on the compute node(s), from the time an OCPU instance is launched until it is terminated (or stopped), multiplied by OCPU rate. Each partial OCPU Hour consumed will be billed at a fraction of an hour. The OCPUs are billed to a Universal Credit account specified by You.
- 3) Memory usage at an hourly rate, measured by calculating the number of GB hours enabled on the compute node(s), from the time an instance is launched until it is terminated, multiplied by Memory rate. Each partial Memory Hour consumed will be billed at a fraction of an hour. Memory is billed to a Universal Credit account specified by You.
- 4) Load balancer usage at an hourly rate, measured by calculating the number of hours from when a given Load Balancer is launched until it is terminated, multiplied by Load Balancer rate. Each partial Load Balancer-hour consumed will be billed as a fraction of an hour. Load Balancer instances are billed to a Universal Credit account specified by You.
- 5) Storage usage at a monthly rate, measured per the “Gigabyte Storage Capacity Per Month” metric, by calculating for each calendar month the total storage consumed, until deleted. Storage is billed to a Universal Credit account specified by You.

Four types of storage usage are available under this model:

- a) Compute Cloud at Customer - Block Volume Storage - Balanced
- b) Compute Cloud at Customer - Block Volume Storage - Performance
- c) Compute Cloud at Customer - File Storage
- d) Compute Cloud at Customer - Object Storage

At the time of order, You must either have Universal Credits or order a new Universal Credits subscription.

Refer to Oracle PaaS and IaaS Universal Credits Service Descriptions for the details of the OCPU, Memory, and Storage rate card components.

After You place Your C3 order, Oracle will ship the underlying Oracle-owned C3 subscription hardware to Your designated data center. Oracle will install and configure the C3 subscription hardware and make it available for You to use as a service.

Compute Cloud@Customer	Part #	Metric
Installation and Activation		
Oracle Compute Cloud@Customer Infrastructure Installation and Activation	B96570	Each
Configurations		
Oracle Compute Cloud@Customer Infrastructure - X10 - Base System With Up to 552 OCPUs, 6.7 TB Memory, and 150 TB Usable Storage - Non-Metered 0 enabled OCPUs, Memory, Storage. 552 maximum OCPUs. 6.7 TB maximum memory. 150 TB usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B96571	Hosted Environment Per Month
Oracle Compute Cloud@Customer Infrastructure - X10 - Base System With Up to 1,104 OCPUs, 13.4 TB Memory, and 150 TB Usable Storage - Non-Metered 0 enabled OCPUs, Memory, Storage. 1,104 maximum OCPUs. 13.4 TB maximum memory. 150 TB usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B96572	Hosted Environment Per Month
Oracle Compute Cloud@Customer Infrastructure - X10 - Base System With Up to 1,656 OCPUs, 20.1 TB Memory, and 150 TB Usable Storage - Non-Metered 0 enabled OCPUs, Memory, Storage. 1,656 maximum OCPUs. 20.1 TB maximum memory. 150 TB usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B96573	Hosted Environment Per Month
Oracle Compute Cloud@Customer Infrastructure - X10 - Base System With Up to 2,208 OCPUs, 26.8 TB Memory, and 150 TB Usable Storage - Non-Metered	B96574	Hosted Environment Per Month

<p>0 enabled OCPUs, Memory, Storage. 2,208 maximum OCPUs. 26.8 TB maximum memory. 150 TB usable storage.</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>		
<p>Oracle Compute Cloud@Customer Infrastructure - Balanced Storage Supporting up to 175 TB Usable Storage - Non-Metered</p> <p>0 enabled Storage. 175 TB usable storage.</p> <p>Infrastructure managed and operated by Oracle.</p>	B96575	Hosted Environment Per Month
<p>Oracle Compute Cloud@Customer Infrastructure - Performance Storage Supporting up to 60TB Usable Storage - Non-Metered</p> <p>0 enabled Storage. 60 TB usable storage.</p> <p>Infrastructure managed and operated by Oracle.</p>	B96576	Hosted Environment Per Month
<p>Oracle Compute Cloud@Customer Infrastructure - E5 Compute with up to 552 OCPUs and 6.7 TB Memory - Non-Metered</p> <p>0 enabled OCPUs, Memory. 552 maximum OCPUs. 6.7 TB maximum memory.</p> <p>Infrastructure managed and operated by Oracle.</p>	B96577	Hosted Environment Per Month

Metrics:

Hosted Environment Per Month: is the combination of systems and supporting resources to which Oracle grants You access as part of the Oracle Cloud Services ordered by You, that is (i) configured for the Oracle Programs operating on it and for specific uses as part of the Oracle Public Cloud Services, and (ii) used by Oracle to perform the Oracle Cloud Services. The hosted environment consists of the production environment, and any non-production environment(s), as referenced in the applicable ordering document.

Prerequisites:

C3 requires the remote Oracle Cloud Control Plane to run the Oracle Cloud software stack.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the C3 service.

Service Activation, Usage and Payment

- You may begin using the C3 service after Oracle has installed and configured the designated C3 configuration and integrated it to work along with the Oracle Cloud Control Plane and local or remote gateway, and provided You with the User login names and password.
- The Services Period for the C3 non-metered services (Compute Cloud@Customer Infrastructure) is a forty eight (48) month period commencing on the day You are issued the User login names and password, unless otherwise specified in your order.

Customer Contact

Customer-specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the remote staff. At the commencement of the services, You must assign a primary point of contact to coordinate with Oracle remote staff. Your primary point of contact is responsible for performing the following:

- Coordinate executive meetings, as necessary;
- Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.); Establish a suitable governance structure to support on-going projects and the operations of the C3;
- Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the C3 services;
- Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
- Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to C3 prior to the implementation of such change and adhere to the Change Management process, as agreed to with the remote Oracle staff.

OPERATOR ACCESS CONTROL

Operator Access Control (OpCtl) is Oracle Cloud Infrastructure cross-tenancy access management functionality for use with the Oracle Compute Cloud@Customer Service (C3). For the purposes of this Operator Access Control section, a "tenancy" is a secure and isolated partition within Oracle Cloud Infrastructure where You can create, organize, and administer Your cloud resources. OpCtl provides You with software interfaces to control and govern if and when Oracle staff may access the Oracle-managed C3 infrastructure in Your Oracle tenancy of the C3 service (the "Oracle-Managed C3 Components"). OpCtl is included as part of the C3 service.

OpCtl applies only to Oracle staff access to the Oracle-Managed C3 Components, and not to other components of the C3 service. In addition, OpCtl does not apply to any software automation access to the C3 service (including, the Oracle-Managed C3 Components), or customer access to any customer-controlled or managed components of the C3 service.

Access Requests

OpCtl provides segregation of duties where You authorize Oracle staff to access the Oracle-Managed C3 Components and thereby allow Oracle to perform services and actions in such components. OpCtl is enabled by default on Your Oracle-Managed C3 Components. In order for Oracle staff to access such components, Oracle staff must submit an access request for Your approval ("Access Request"). Oracle staff may submit an Access Request to You through the OpCtl interface. Your approval of an Access Request may authorize a specific service to be performed or action to be taken by Oracle staff in the Oracle-Managed C3 Components. Alternatively, Your approval of an Access Request may provide Oracle staff with a general pre-approval authorization to access the Oracle-Managed C3 Components for the services and actions described in such Access Request ("Pre-Approved

Access"). Where You provide Oracle staff with Pre-Approved Access, they can thereafter use it to perform the services and actions described in such Pre-Approved Access in the Oracle-Managed C3 Components without Your further approval or consent. If You deny an Access Request, or if You at any time revoke an Access Request while the request is being processed, then the applicable services and actions being performed by the Oracle staff will not be completed.

Security Controls

OpCtl provides You with preventative, detective, and responsive security controls as follows:

- **Preventative** controls allow You to limit Oracle staff actions with respect to the Oracle-Managed C3 Components, including: if and when they may access such components and for how long they can access such components.
- **Detective** controls (e.g., Oracle Cloud Infrastructure Logging service) allow You to monitor what Oracle staff are doing in the Oracle-Managed C3 Components, including the commands they are executing and the keystrokes they are entering in such components.
- **Responsive** controls allow You to stop Oracle staff from performing further work in the Oracle-Managed C3 Components, and includes the ability for You to terminate the TCP connections of, and processes started by, such Oracle staff in such components.

By applying these three types of controls, You can govern access by Oracle staff to the Oracle-Managed C3 Components, approve the scope of work of any Oracle staff performed when accessing such components, and detect and terminate unauthorized access by Oracle staff to such components.

OpCtl preventative security control features include:

- Oracle staff may access the Oracle-Managed C3 Components only when authorized by the customer and only for the services and actions specified in the applicable Access Request.
- Oracle staff access to the Oracle-Managed C3 Components is temporary, and is automatically revoked after the authorized services and actions are completed.
- Customer control over when Oracle staff can access the Oracle Managed C3 Components.
- Software control by customer over an escalation by Oracle staff to increase privilege under an Access Request.

OpCtl detective security control features include:

- Customer notification when Oracle staff require access to the Oracle-Managed C3 Components.
- Oracle-supplied record to the customer of the identifier(s) of the Oracle staff accessing the Oracle-Managed C3 Components when required for any command execution.
- Oracle security monitoring of all Oracle staff activities when they are accessing the Oracle-Managed C3 Components.

OpCtl responsive security control features include:

- Customer control over the ability to terminate Oracle staff access to the Oracle-Managed C3 Components and to terminate all processes started by Oracle staff in such components at any time.
- Oracle security personnel control over the ability to terminate Oracle staff access to the Oracle-Managed C3 Components and all processes started by Oracle staff in such components at any time.

Service Roles and Responsibilities

You have the following responsibilities when controlling Oracle staff access to the Oracle-Managed C3 Components using OpCtl:

- Create and apply policies that govern the rules by which the C3 service can be accessed.
- Configure notifications and logging per Your standards.
- Monitor Oracle staff commands and keystrokes in the Oracle-Managed C3 Components for security and audit purposes.
- Revoke or deny access to the Oracle-Managed C3 Components as business and security needs dictate.
- Respond to OpCtl Access Requests by Oracle staff in a timely manner, taking into consideration the OptCtl severity levels and recommended response times indicated in the table below.

When You control Oracle staff access with OpCtl, then Oracle has the responsibility to perform the following actions:

- Issue Access Requests to You when Oracle staff require access to the Oracle-Managed C3 Components.
- Perform required services as part of the C3 service within the technical limits imposed by OpCtl.
- Ensure an identifiable person can be associated with any command or keystroke entered by Oracle staff on any system controlled by OpCtl in the Oracle-Managed C3 Components.

Disclaimers

In order to perform certain aspects of the Oracle C3 service, Oracle staff require access to Your C3 service, including the Oracle-Managed C3 Components. Your denial, disablement or delay in providing Oracle staff with requested access to Your Oracle C3 service through the implementation of OpCtl or otherwise may adversely impact availability (including, Service Uptimes), scheduled maintenance periods, application of security and functionality related patches, and service request response times with respect to such Oracle Cloud Service (“OptCtl Impacts”), and **ORACLE IS NOT RESPONSIBLE FOR ANY LIABILITY ARISING FROM SUCH OPTCTL IMPACTS**, including any liability arising from missed service levels, maintenance or patches. Therefore, when implementing OpCtl, You must take care to update Your business processes and technology to ensure timely response and approval for Oracle staff OpCtl Access Requests.

Access Request Severity Levels

In requesting access to the Oracle-Managed C3 Components that is governed by OptCtl, Oracle staff will indicate a severity level of 1-5 in their Access Requests. A severity 1 issue is urgent and will affect service availability or quality of the C3 service significantly and should be approved as soon as possible (ASAP). A severity 5 issue is non-urgent maintenance that should be approved at Your earliest opportunity. To help You plan, the table below indicates how quickly a customer should approve an OpCtl Access Request to minimize adverse impact on its C3 service from implementation of OptCtl.

Table: Suggested Customer Response Time for OpCtl Access Requests

OPCTL SEVERITY	PROBLEM SCOPE AND URGENCY	CUSTOMER RESPONSE TIME
1	Immediate trouble with an imminent service outage risk, or a service that already has an outage; must be resolved immediately to prevent service outage or to bring service back online	As soon as humanly possible
2	Urgent trouble with a high probability of service outage; must be resolved quickly to prevent service outage	<15 minutes

3	Important issue to be resolved to prevent an imminent or high probability of service outage	<4 hours
4	Minor issue to be resolved to maintain or improve service quality	<24 hours
5	Cosmetic issue to improve service quality	<72 hours

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud@Customer Installation and Activation Service – Each

Applicable SKU: B97436

Description of Services

A. Oracle Standard System Installation per rack. Oracle will install and configure the hardware system(s) defined in your order (“the systems”). The services will be performed in the following three (3) phases:

1. Installation Configuration Planning Phase. Oracle will perform the following services:
 - a. Oracle will review your time frame options and plans for installation and configuration (collectively, “Requirements”) with you for the systems installation and configuration; and
 - b. Confirm with you the availability of suitable engineer access, system space, network readiness and power requirements before commencement of the installation and configuration of the systems.
2. Infrastructure Installation and Configuration Phase. Oracle will perform the following services:
 - a. Review the packing list and compare it to the systems listed on your order;
 - b. Unpack systems and gather up any discarded packaging for disposal;
 - c. Conduct a physical review of the systems for visible damage;
 - d. Install the systems, including internal and external components;
 - e. Provide systems cable labeling;
 - f. Connect industry standard electrical/receptacle connectors power supply(ies);
 - g. Power up the systems;
3. Configure the Management Nodes and Compute Cloud@Customer rack
 - a. Customer logs into OCI console and creates a new Compute Cloud@Customer instance
 - b. Customer provides information requested by Oracle to successfully configure the system to the Oracle engineer
 - c. Oracle engineer sets up Compute Cloud@Customer rack using the information provided by customer.
 - d. Customer obtains single-use PIN associated with Compute Cloud@Customer rack from OCI console and provides to Oracle Engineer
 - e. Oracle engineer uses PIN to enable the Compute Cloud at Customer rack and provides customer a single-use fingerprint of a key identifying the rack
 - f. Customer uses OCI console to authorize the new Compute Cloud at Customer rack to connect, validating that the fingerprint shown on OCI console fingerprint matches the one provided by the Oracle engineer.

Your Obligations and Project Assumptions. You acknowledge that your timely provisioning of and access to office accommodations, facilities, equipment, assistance, cooperation, complete and accurate information and data from your officers, agents, and employees, and suitably configured computer products (collectively, "cooperation") are essential to the performance of any services as set forth in this exhibit. Oracle will not be responsible for any deficiency in performing services if such deficiency results from your failure to provide full cooperation.

You acknowledge that Oracle's ability to perform the services depends upon your fulfillment of the following obligations and the following project assumptions:

A. Your Obligations.

1. Before the commencement of services, obtain licenses under separate contract for any necessary Oracle software.
2. Maintain annual technical support for the Oracle software under separate contract throughout the term of the services.
3. Provide Oracle with full access to the relevant documentation and the functional, technical and business resources with adequate skills and knowledge to support the performance of services.
4. Provide any notices and obtain any consents required for Oracle to perform services.
5. Limit Oracle's access to any production environments or shared development environments to the extent necessary for Oracle to perform services.
6. Identify a designated contact to Oracle, with the appropriate level of authority, to set priorities, coordinate activities and resolve conflicts between your teams regarding the services hereunder.
7. Perform back-up or archival reproductions of all software and data contained on all hardware system(s), and within any of your systems or equipment that may be affected by the services.
8. As required by U.S. Department of Labor regulations (20 CFR 655.734), if services are to be performed in the US, allow Oracle to post a Notice regarding Oracle H-1B employee(s) at the work site prior to the employee's arrival on site.
9. Ensure the physical environment where the services are to be performed is appropriately modified (e.g., disabling fire alarms and suspending use of oxygen depletion systems) for the duration of the services so as to allow Oracle to safely perform the services.
10. Provide, for all Oracle resources performing services at your site, a safe and healthful workspace (e.g. a workspace that is free from recognized hazards that are causing, or likely to cause, death or serious physical harm, a workspace that has proper ventilation, sound levels acceptable for resources performing services in the workspace, and ergonomically work stations, etc.).
11. Connect the systems to your servers, storage systems and/or network switches, subject to the following conditions:
 - i. All required Oracle approved cables must be provided by you prior to the time that Oracle is prepared to power up the installed systems;
12. At Oracle's request, provide to Oracle your in-house cable labeling guide for the systems.
13. Work with Oracle to facilitate an efficient delivery of services.

B. Project Assumptions.

1. The scope of, and fees for, services herein are for services performed at your location specified in your order. Requests to perform services for additional locations shall be addressed in accordance with Oracle's change control process.
2. Services will be scheduled for a mutually agreeable date and time at the location where the services are to be performed.
3. You acknowledge and agree that the performance of services is contingent upon the systems being undamaged and include all the relevant system components. In the event Oracle is unable to

perform the services because the systems are damaged or components are missing, the parties will mutually agree to reschedule the services.

4. Oracle will determine, in Oracle's sole discretion, which firmware updates and/or operating system patches will be used to address the Requirements for the systems.

5. Various types of cables such as fiber, serial, SCSI, Ethernet, InfiniBand may be used, at Oracle's sole discretion, while installing the systems.

6. Oracle will not connect any electrical power supplies, or perform any other electrical work that, in Oracle's sole opinion, should be performed by a licensed electrician.

7. The following services are not included in the scope of, or fees for, services herein:

Site planning:

- i. Environmental or electrical site planning.
- ii. Install cables that must, in Oracle's sole discretion, pass through ceilings or walls.
- iii. Perform any building construction work of any kind.
- iv. Technical support for the systems.
- v. Updates or upgrades to the systems; and
- vi. Any services not specifically identified in this scope of service.

You acknowledge that if Oracle's cost of providing services is increased because of your failure to meet the obligations listed in this exhibit, failure to provide cooperation, or because of any other circumstance outside of Oracle's control, then you agree to pay Oracle for such increased costs. Such increased costs may include time during which Oracle resources are under-utilized because of delays.

8. **Data Privacy.** In performing the services, Oracle will treat the data that resides on Oracle, your or third-party systems to which Oracle is provided access to perform services in accordance with the Oracle Services Privacy Policy, which is available at <http://www.oracle.com/us/legal/privacy/services-privacy-policy-078833.html>. The Oracle Services Privacy Policy is subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of protection specified in the Oracle Services Privacy Policy during the period for which fees for services have been paid.

9. **Delivery of Services.** Oracle will install Oracle owned infrastructure on-site at your location. Oracle will determine, in its sole discretion, whether services are provided by remote delivery resources or delivery resources on-site at your location. If services are provided by delivery resources on-site at your location, such services will be provided by local delivery resources (i.e., delivery resources local to your location) if available at the time of your order. If local delivery resources are not available, then on-site services will be provided by non-local delivery resources.

If services are provided by remote delivery resources, Oracle may provide services by phone, via a customer- specific web portal (if ordered), and/or via electronic communication. Oracle will administer and manage its owned infrastructure remotely using a secure mechanism to connect the Control Plane Servers with Oracle Cloud Infrastructure. For services provided by remote delivery resources, you agree that Oracle may access its systems throughout the performance of services using an Oracle defined secure mechanism between the Oracle Cloud Infrastructure and the Oracle systems. You are responsible for ensuring that your network and systems comply with specifications that Oracle provides and that Oracle systems are accessible.

Oracle is not responsible for network connections or for issues, problems or conditions arising from or related to network connections, such as bandwidth issues, excessive latency, network outages, and/or any other conditions that are caused by an internet service provider, or the network connection.

Except for those services identified in an applicable exhibit as services to be provided twenty four (24) hours a day, seven (7) days a week ("24x7"), Compute Cloud@Customer Installation and Activation Services are delivered during local business days and hours, excluding local public holidays, in the time

zone of your location. Services are not available during non-business hours unless otherwise specified in this exhibit. Services designated “24x7” may be delivered at any time of day, seven days a week, including local public holidays.

10. **Fees and Expenses.** You agree to pay Oracle the fees for services as identified in your order. All services and payments are noncancelable and nonrefundable. You acknowledge and agree that (i) Oracle may, or may not, perform services identified in Section 1.A as to be performed “at Oracle’s discretion”, and (ii) your obligation to pay the fee is not conditioned upon Oracle’s performance of such services.

Expenses related to the providing of the services are in addition to the fees for services identified in your order. Such expenses will be invoiced monthly as they are incurred.

Notwithstanding any provision or interpretation of this exhibit to the contrary, Oracle’s obligation to provide you with services under this exhibit terminates ninety (90) days from the date of the shipment of hardware identified your order (“End Date”). As of the End Date, any portion of the services that Oracle has not provided prior to the End Date shall be automatically forfeited by you on the End Date, and you shall not be entitled to any refund, or any credit toward additional or other services, for any unused portion of the services. For Oracle to provide services to you after the End Date, Oracle and you shall mutually agree, in writing, under a separate order, to the terms and fees for such services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Storage Cloud Service – Non-metered - TB of Storage Capacity

Applicable Part #B83456

This Oracle Storage Cloud Service environment is subject to the following quantities:

- One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Storage Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted. [SEP]

Oracle Compute Cloud Service - Block Storage - Non-metered -TB of Storage Capacity

Applicable Part #B83455

This Oracle Compute Cloud Service - Block Storage environment is subject to the following quantities:

- One (1) TB of storage capacity.

Oracle Compute Cloud Service - Block Storage - Non-metered – TB of Storage Capacity permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 TB) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 TB of storage capacity, Your bursting would be capped at a total of 8 TB of storage capacity for that service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Compute Cloud Service – Block Storage is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Compute Cloud Service – SPARC Block Storage - Non-metered -TB of Storage Capacity

Applicable Part #B86605

This Oracle Compute Cloud Service - Block Storage environment is subject to the following quantities:

- One (1) TB of storage capacity.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – SPARC Block Storage 60TB - Non-metered -TB of Storage Capacity

Applicable Part #B89906

This Oracle Compute Cloud Service - Block Storage environment is subject to the following quantities:

- One (1) TB of storage capacity.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – Non-Metered

No	Oracle Compute Cloud Service Offering	Part #	Metric
1	Oracle Compute Cloud Service - Compute Capacity - 1 OCPU - Non-Metered	B85643	Hosted Environment (subject to the quantity of one OCPU of dedicated compute capacity)

Metrics:

OCPU: An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. For Oracle SPARC processors, one OCPU corresponds to eight hardware execution threads, also known as vCPUs.

GIGABYTE STORAGE CAPACITY PER MONTH: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

Oracle Compute Cloud Service - Compute Capacity - 1 OCPU - Non-Metered permits you to use additional capacity above Your non-metered subscription rate (also referred to as "bursting"). You will be charged per hour and billed monthly in arrears for this increased capacity (using the "Pay as You Go" model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

The Oracle Compute Cloud Service includes a restricted use license to the Oracle Traffic Director during the Services Term subject to terms and conditions set forth in Your order. Use of Oracle Traffic Director is limited to the balancing of workloads among the VMs on which Oracle programs are running within the Oracle Compute Cloud Services (AppsUnlimited use cases).

Service Dependencies for Oracle Compute Cloud Service – Dedicated Compute Capacity – SPARC Model 300 – Non-metered

1. Minimum Qty 32 (B86605) Oracle Compute Cloud Service – SPARC Block Storage – Non-metered Terabyte Storage Capacity per Month or Minimum Qty of 60 (B89906) Oracle Compute Cloud Service – SPARC Block Storage 60TB – Non-metered Terabyte Storage Capacity per Month must be ordered with each initial environment of Oracle Compute Cloud Service – Dedicated Compute Capacity – SPARC Model 300 – Non-metered.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – Block Storage – Non-Metered – FS Cloud

No	Oracle Event Hub Cloud Service Dedicated Offering	Part #	Metric
1	Oracle Compute Cloud Service - Block Storage – Non-metered – FS Cloud	B87104	TB of Storage Capacity

Oracle Compute Cloud Service – Block Storage – Non-Metered – FS Cloud

Applicable Part #: B87104

The Oracle Compute Cloud Service – Block Storage –Non-metered-environment is subject to the following quantities each month:

- 1 TB of storage capacity

Description

Oracle Compute Cloud Service - Block Storage - Non-metered – TB of Storage Capacity permits You to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the storage quantities that are included in this Oracle Database Cloud Service --Non-metered (i.e., 1 TB) plus any additional additional blocks of storage that You purchase for this service.

The total capacity of Your bursting cannot exceed two times (2x) of the total storage quantities for this service. For example, if You purchased a subscription with 4 TB of storage capacity, Your bursting would be capped at a total of 8 TB of storage capacity, with the maximum storage capacity for the service (non-metered subscription rate plus bursting) being 12 TB.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Compute Cloud [SEP]Service – Block Storage is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Network Cloud Service –Non Metered

No	Oracle Network Cloud Service Offering	Part #	Metric
1A	Oracle Network Cloud Service - VPN for Engineered Systems – Non Metered	B85685	VPN Connection

Metrics:

VPN Connection: is defined as each Oracle virtual private network connection installed between the Oracle data center and You.

Description

Under this Cloud Service, Oracle provides one LAN-to-LAN IPSEC based software VPN connection designed for the encrypted transmission of data between the Oracle Cloud Service firewalls and the firewall at Your facilities.

Usage Limits: Oracle Network Cloud Service - VPN for Engineered Systems is subject to usage limits based upon:

- A maximum number of VPN Connections as defined in Your order

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Cloud@Customer X6 – Infrastructure as a Service -- Services Environment

Description

Oracle Cloud@Customer X6 (OC@C) is an Oracle-owned, Oracle-managed, non-metered Infrastructure-as-a-Service offering (the OC@C service) designed to provide elastic compute capacity in your data center, running

behind your firewall. The OC@C IaaS offering is available with support for Control Plane, Compute, Block Storage, and Object Storage services which are the building blocks of any OC@C deployment. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle will ship the underlying Oracle-owned OC@C hardware to your designated data center. Oracle will install and configure the gateway server and the Oracle Cloud@Customer IaaS software and make it available for you to use as a service.

In the Non-metered model, you pay a monthly fee and may use all available OCPUs or Terabytes in your chosen OCC subscription.

Control Plane Dependency

Every OC@C deployment must start with at least one OC@C Control Plane and the requisite number of OC@C Compute, Block Storage, and Object Storage units which can be added in single unit incremental subscriptions. One or more OC@C Control Plane subscriptions are also required for any other offering such as Oracle Database Exadata Cloud Machine or Oracle Big Data Cloud Machine.

When the subscription to any of the subscriptions that depend on the OC@C Control Plane (e.g., OC@C Compute, OC@C Block Storage, PaaS services that run on OC@C, OC@C Object Storage, Oracle Big Data Cloud Machine) expires after the expiration of the OC@C Control Plane, you are responsible for timely renewal of the subscription for the associated OC@C Control Plane so that there is an active subscription for the OC@C Control Plane.

Service Period terms for all OC@C SKUs – Control Plane, Compute, Block Storage, and Object Storage run independently of each other unless otherwise specified in your order.

Disconnected Mode

The standard/default operational mode of OC@C requires a bidirectional network connection from the OC@C deployment to Oracle Cloud Operations facilities. The 'Disconnected Mode' option for Cloud Operations does not require the OC@C deployment to be connected to Oracle. All Cloud Operations are performed by Oracle staff from your premises over your networks. Oracle staff would use a network that is isolated or 'air gapped' from the OC@C deployment to exchange the following information with Oracle:

- a. Metering and usage data sent to Oracle for billing purposes
- b. Software updates and entitlement data sent from Oracle
- c. Occasionally, system logs (with your permission) to the Oracle support organization for troubleshooting specific faults as needed

Part	Part #	Metric
Oracle Cloud@Customer X6 Compute Includes: 40 OCPUs of compute capacity	B87824	Each
Oracle Cloud@Customer Block Storage High I/O Includes: 32TB of high I/O block storage	B89720	Each
Oracle Cloud@Customer Object Storage Includes: 128TB of object storage	B87826	Each

Oracle Public Cloud Machine - Disconnected Mode 24x7 Cloud Machine - Base Fee	B87635	Each
Oracle Public Cloud Machine - Disconnected Mode 8x5 - Base Fee	B88034	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-On Fee for X6 Compute	B88036	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-On Fee for ZS5 Block Storage	B88037	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-On Fee for X6 Object Storage	B88038	Each

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

TB of Storage Capacity: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service.

Service Activation, Usage and Payment

- You may begin using the OC@C service after Oracle has installed and configured the designated OC@C configuration, and provided you with the User login names and password.
- The OC@C service includes installation, configuration, patching, upgrade, monitoring, and cloud administration as described in the *Cloud Hosting and Delivery Policies*.
- The Services Period for the OC@C Non-metered offering is a forty eight (48) month period commencing on the day the User login names and password are issued to you, unless otherwise specified in your order.
- PaaS services on OC@C do not have to be co-termed with OC@C subscriptions. You are responsible for timely renewal of subscriptions for underlying OC@C components on which the PaaS services depend.

Beginning on sixty days after the end of Services Period, and in the absence of a new OC@C service order involving the same OC@C hardware, Oracle will remove the OC@C hardware from your data center.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite (in case of disconnected mode) or remote staff (in case of connected mode). At the commencement of the OC@C services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the OC@C service;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the OC@C services;
5. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to OC@C service prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of the default connected mode).

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud@Customer X6 – Infrastructure as a Service Services Environment (Hardware is Delivered by Value Added Distributor (VAD) or Value Added Reseller(VAR))

Description

Oracle Cloud@Customer X6 (OC@C) is an Oracle-owned, Oracle-managed, non-metered Infrastructure-as-a-Service offering (the OC@C service) designed to provide elastic compute capacity in your data center, running behind your firewall. The OC@C IaaS offering is available with support for Control Plane, Compute, Block Storage, and Object Storage services which are the building blocks of any OC@C deployment.

The Oracle VAD/VAR will ship the underlying Oracle-owned OC@C hardware to your designated data center. Oracle will install and configure the gateway server and the Oracle Cloud@Customer IaaS software and make it available for you to use as a service.

In the Non-metered model, you pay a monthly fee and may use all available OCPUs or Terabytes in your chosen OCC subscription.

Control Plane Dependency

Every OC@C deployment must start with at least one OC@C Control Plane and the requisite number of OC@C Compute, Block Storage, and Object Storage units which can be added in single unit incremental subscriptions. One or more OC@C Control Plane subscriptions are also required for any other offering such as Oracle Database Exadata Cloud Machine or Oracle Big Data Cloud Machine.

When the subscription to any of the subscriptions that depend on the OC@C Control Plane (e.g., OC@C Compute, OC@C Block Storage, PaaS services that run on OC@C, OC@C Object Storage, Oracle Big Data Cloud Machine) expires after the expiration of the OC@C Control Plane, you are responsible for timely renewal of the subscription for the associated OC@C Control Plane so that there is an active subscription for the OC@C Control Plane.

Service Period terms for all OC@C SKUs – Control Plane, Compute, Block Storage, and Object Storage run independently of each other unless otherwise specified in your order.

Disconnected Mode

The standard/default operational mode of OC@C requires a bidirectional network connection from the OC@C deployment to Oracle Cloud Operations facilities. The ‘Disconnected Mode’ option for Cloud Operations does not require the OC@C deployment to be connected to Oracle. All Cloud Operations are performed by Oracle staff from your premises over your networks. Oracle staff would use a network that is isolated or ‘air gapped’ from the OC@C deployment to exchange the following information with Oracle:

- a. Metering and usage data sent to Oracle for billing purposes
- b. Software updates and entitlement data sent from Oracle
- c. Occasionally, system logs (with your permission) to the Oracle support organization for troubleshooting specific faults as needed

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the OCC deployment to Oracle Cloud Operations facilities for the purpose of monitoring, service requests and usage metering. But there is no network connection from Oracle Cloud Operations facilities to the OCC deployment. All Cloud Operations that require access to be initiated from Oracle Cloud Operations to the OCC deployment (e.g., applying software updates, troubleshooting) are performed by Oracle staff from your premises over your networks. Oracle staff would use a network that is isolated or ‘air gapped’ from the OCC deployment to download software updates and entitlement data sent from Oracle.

Part	Part #	Metric
Oracle Cloud@Customer X6 Compute - Partner Hardware - Non-metered Includes: 40 OCPUs of compute capacity	B87915	Each
Oracle Cloud@Customer ZS5 Block Storage High I/O - Partner Hardware - Non-metered Includes: 32TB of High I/O block storage	B89736	Each
Oracle Cloud@Customer X6 Object Storage - Partner Hardware - Non-metered Includes: 128TB of object storage	B87917	Each
Oracle Public Cloud Machine Disconnected Mode 24x7 Cloud Machine - Base Fee	B87635	Each

Oracle Public Cloud Machine - Disconnected Mode 8x5 - Base Fee	B88034	Each
Oracle Public Cloud Machine - Disconnected Mode Add-on Fee for X6 Compute	B88036	Each
Oracle Public Cloud Machine - Disconnected Mode Add-on Fee for X6 Block Storage	B88037	Each
Oracle Public Cloud Machine - Disconnected Mode Add-on Fee for X6 Object Storage	B88038	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-On Fee for X6 Compute	B88135	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for ZS5 Block Storage	B88136	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for X6 Object Storage	B88137	Each

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

TB of Storage Capacity: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service.

Service Activation, Usage and Payment

- You may begin using the OC@C service after Oracle has installed and configured the designated OC@C configuration, and provided you with the User login names and password.
- The OC@C service includes installation, configuration, patching, upgrade, monitoring, and cloud administration as described in the *Cloud Hosting and Delivery Policies*.
- The Services Period for the OC@C Non-metered offering is a forty eight (48) month period commencing on the day the User login names and password are issued to you, unless otherwise specified in your order.

- PaaS services on OC@C do not have to be co-termed with OC@C subscriptions. You are responsible for timely renewal of subscriptions for underlying OC@C components on which the PaaS services depend.

Beginning on sixty days after the end of Services Period, and in the absence of a new OC@C service order involving the same OC@C hardware, the Oracle VAD/VAR will remove the OC@C hardware from your data center.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite (in case of disconnected mode) or remote staff (in case of connected mode). At the commencement of the OC@C services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the OC@C service;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the OC@C services;
5. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to OC@C service prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of the default connected mode).

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

PUBLIC SECTOR PAAS AND IAAS SERVICES

Oracle Database Cloud Service – Non-metered- Public Sector--Hosted Environment

Applicable Part #

1	B83628	Oracle Database Cloud Service - Standard Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
2	B83629	Oracle Database Cloud Service - Enterprise Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
3	B83630	Oracle Database Cloud Service - Enterprise Edition High Performance - Virtual Image - General Purpose - Non-metered - Hosted Environment
4	B83631	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - Virtual Image - General Purpose - Non-metered - Hosted Environment
5	B83632	Oracle Database Cloud Service - Standard Edition - General Purpose - Non-metered- Hosted Environment
6	B83633	Oracle Database Cloud Service - Enterprise Edition - General Purpose - Non-metered - Hosted Environment
7	B83634	Oracle Database Cloud Service - Enterprise Edition High Performance - General Purpose - Non-metered - Hosted Environment
8	B83635	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - General Purpose - Non-metered - Hosted Environment
9	B83636	Oracle Database Cloud Service - Standard Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
10	B83637	Oracle Database Cloud Service - Enterprise Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
11	B83638	Oracle Database Cloud Service - Enterprise Edition High Performance - Virtual Image - High Memory - Non-metered - Hosted Environment
12	B83639	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - Virtual Image - High Memory - Non-metered - Hosted Environment
13	B83640	Oracle Database Cloud Service - Standard Edition - High Memory - Non-metered - Hosted Environment
14	B83641	Oracle Database Cloud Service - Enterprise Edition - High Memory - Non-metered - Hosted Environment

15	B83642	Oracle Database Cloud Service - Enterprise Edition High Performance - High Memory - Non-metered - Hosted Environment
16	B83643	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - High Memory - Non-metered - Hosted Environment

Description

The Oracle Database Cloud Service --Non-metered-environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

Oracle Database Cloud Service provides a dedicated 11gR2 or 12c single-node database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. It provides broad SQL*NET access and support Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Database Cloud [SEP]Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Database Exadata Cloud Service – Non-metered- Public Sector – Hosted Environment

Oracle Database Cloud - Exadata Service Offerings	Part #	Raw Storage	Usable Storage	Minimum OCPUs	Maximum OCPUs
Oracle Database Exadata Cloud Service– Quarter Rack	B86220	144TB	42TB	16	68
Oracle Database Exadata Cloud Service – Half Rack	B81634	288TB	84TB	56	136
Oracle Database Exadata Cloud Service – Full Rack	B81635	576TB	168TB	112	272
Oracle Database Exadata Cloud Service – Additional OCPU	B81636	-	-	-	-

Description

Oracle Database Exadata Cloud Service provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage per rack. Exadata Cloud Service instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Exadata Cloud Service provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Exadata Cloud Service through the Oracle Database Cloud Service console and the Services published REST API.

Oracle Oracle Database Exadata Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Service Activation, Measurement and Usage

You may begin using the Oracle Database Exadata Cloud Service after the Service has been activated.

- For purposes of Exadata Cloud Service, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata Hosted Environment. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.

Termination

When an Oracle Database Exadata Cloud Service instance is terminated for production use, the service instance will remain active for an additional seven (7) days. During this time, Service Administrators (as configured by the Customer) can retrieve and re-organize important Customer Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the seven (7) day period, the service instance will become unavailable and all data will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Backup Cloud Service – Non-metered – Public Sector – TB of Storage Capacity

Applicable Part #B83644

This Oracle Database Backup Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month. You may purchase multiples of 1 TB in a single Oracle Database Backup Cloud Service instance to store Oracle Database Backups created using the Oracle Database Cloud Backup Module. The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Cloud Service and not with any other cloud services - including Oracle Storage Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Database Backup Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Java Cloud Service -Non-metered- Public Sector - Hosted Environment

Applicable Part #

1	B83645	Oracle Java Cloud Service - Standard Edition - Virtual Image - General Purpose-Non-metered - Hosted Environment
2	B83646	Oracle Java Cloud Service - Enterprise Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
3	B83647	Oracle Java Cloud Service - Suite - Virtual Image - General Purpose - Non-metered - Hosted Environment
4	B83648	Oracle Java Cloud Service - Standard Edition - General Purpose - Non-metered - Hosted Environment
5	B83649	Oracle Java Cloud Service - Enterprise Edition - General Purpose - Non-metered - Hosted Environment
6	B83650	Oracle Java Cloud Service - Suite - General Purpose - Non-metered - Hosted Environment
7	B83651	Oracle Java Cloud Service - Standard Edition - Virtual Image - High Memory-Non-metered - Hosted Environment
8	B83652	Oracle Java Cloud Service - Enterprise Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
9	B83653	Oracle Java Cloud Service - Suite - Virtual Image - High Memory - Non-metered - Hosted Environment
10	B83654	Oracle Java Cloud Service - Standard Edition - High Memory - Non-metered - Hosted Environment
11	B83655	Oracle Java Cloud Service - Enterprise Edition - High Memory - Non-metered - Hosted Environment
12	B83656	Oracle Java Cloud Service - Suite - High Memory - Non-metered - Hosted Environment

Description

The Oracle Java Cloud Service-- Non-metered - environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Java Cloud Service provides a cloud-based application server – Oracle WebLogic Server with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support any Java application. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Java Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Compute Cloud Service - Block Storage - Non-metered –Public Sector - TB of Storage Capacity

Applicable Part #B83657

This Oracle Compute Cloud Service - Block Storage environment is subject to the following quantities:

One (1) TB of storage capacity.

Oracle Compute Cloud Service - Block Storage - Non-metered –Public Sector - TB of Storage Capacity permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 TB) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 TB of storage capacity, Your bursting would be capped at a total of 8 TB of storage capacity for that service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. NOTE: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, and except as may be required by law, the service instance will become unavailable and all Your Content will be deleted.

Oracle Storage Cloud Service – Non-metered – Public Sector - TB of Storage Capacity

Applicable Part #B83658

This Oracle Storage Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. NOTE: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by

you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, and except as may be required by law, the service instance will become unavailable and all Your Content will be deleted.

Oracle Cloud Infrastructure Database Service – Non-Metered

No	Oracle Cloud Infrastructure Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Database Standard Edition - High I/O – Non Metered - Hosted Environment	B87827	Hosted Environment
2	Oracle Cloud Infrastructure - Database Enterprise Edition - High I/O – Non-Metered - Hosted Environment	B87828	Hosted Environment
3	Oracle Cloud Infrastructure - Database Enterprise Edition High Performance - High I/O – Non Metered - Hosted Environment	B87829	Hosted Environment
4	Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance - High I/O – Non-Metered - Hosted Environment	B87830	Hosted Environment
5	Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance–2-node RAC – Non-Metered	B87835	Hosted Environment

Description

Oracle Cloud Infrastructure – Non-metered Hosted environment enables You to launch an Oracle Database 11g Release 2 or Oracle Database 12c database instance with the database edition of your choice inside Your selected Virtual Cloud Network on one of three instance shapes selected by You.

- Each High IO or Dense IO Hosted Environment
 - Has 2 OCPUs enabled. You can scale up to 36 OCPUs in increments of 2.
- Each 2-node RAC Hosted Environment
 - Has 4 OCPUs enabled. You can scale up to 72 OCPUs in increments of 4.

For Scaling up, please note that non-metered additional capacity should be purchased. If additional OCPUs are not purchased, they will be billed at Pas-You-Go (PAYG) pricing.

The service provides you with root SSH access to the database instance with customer-controlled backup, patching, and DBMS management with cloud tooling. The service provides broad SQL*NET access, managed through Enterprise Manager and other DBMS tools. You can use the Oracle Cloud Infrastructure Database Service through the Bare Metal Cloud console or through the REST API.

Oracle Cloud Infrastructure Database Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in your non-metered subscription service.

The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle Linux Operating System

The Oracle Cloud Infrastructure Database Service requires the installation of an Oracle Linux operating system prior to use. You may acquire the Oracle Linux operating system at <http://public-yum.oracle.com/> subject to the separate Oracle license terms for Oracle Linux set forth at <http://www.oracle.com/contracts> in the folder titled "Ordering Documents and Systems Integrated Software Information".

Oracle Cloud Policies

Your order for this Oracle Cloud Infrastructure Database Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Database Service – Exadata – Non-Metered

Oracle Infrastructure Service Offerings	Cloud Database Exadata	Part #	# Raw Storage	Usable Storage	Minimum OCPUs	Maximum OCPUs
Oracle Cloud Infrastructure - Database Exadata Quarter Rack - X6 - Non-metered - Hosted Environment	B87871	288 TB	84 TB	22	84	
Oracle Cloud Infrastructure - Database Exadata Half Rack - X6 - Non-metered - Hosted Environment	B87872	576 TB	168 TB	44	168	
Oracle Cloud Infrastructure - Database Exadata Full Rack - X6 - Non-metered - Hosted Environment	B87873	1152 TB	336 TB	88	336	
Oracle Cloud Infrastructure - Database Exadata Additional OCPUs - X6 - Non-metered – OCPU	B87874	-	-	-	-	

* 2 Minimum of 1 OCPU per DB Node. OCPUs added must be in multiples of: 2 for a Quarter Rack, 4 for a Half Rack, 8 for a Full Rack. Total number of OCPUs in the rack must not exceed the maximum limit for the particular rack.

Description

Oracle Cloud Infrastructure Database Service - Exadata provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage per rack. Exadata instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Oracle Cloud Infrastructure Database Service - Exadata provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Oracle Cloud Infrastructure Database Service - Exadata through the Oracle Cloud Infrastructure console and the Services published REST API.

The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle Cloud Infrastructure Database Service - Exadata permits you to use additional capacity above Your non-metered subscription rate (also referred to as "bursting"). You will be charged per hour and billed monthly in arrears for this increased capacity (using the "Pay as You Go" model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Infrastructure Database Service - Exadata after the Service has been activated.

- For purposes of Oracle Cloud Infrastructure Database Service - Exadata, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata Hosted Environment. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.

Termination

When an Oracle Database Oracle Cloud Infrastructure Database Service - Exadata instance is terminated for production use, the service instance will remain active for an additional seven (7) days. During this time, Service Administrators (as configured by the Customer) can retrieve and re-organize important Customer Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the seven (7) day period, the service instance will become unavailable and all data will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

PROMOTIONS

Oracle Free Cloud Promotion

Applicable Part #s

No	Oracle Compute Cloud Service Offering	Part #	Metric
1	*Free Oracle Cloud Promotion - Standard Offers \$300USD or local currency equivalent credits for a duration of 30 days. This promotion is	B86731	Currency Unit
2	*Free Oracle Cloud Promotion - Oracle Code Offers \$500USD or local currency equivalent credits for a duration of 30 days. This promotion is only available to HOL registrants for an Oracle Code	B87848	Currency Unit
3	Free Oracle Cloud Promotion - Student Offers \$5000USD or local currency equivalent credits for a duration of 365 days. This promotion is only available to students enrolled in approved Oracle University training classes at universities pre-qualified by the Oracle University Training Team	B87849	Currency Unit
4	Free Oracle Cloud Promotion – Educator Offers \$25,000USD or local currency equivalent credits for a duration of 365 days. This promotion is only available to educators teaching an approved Oracle University training class at universities pre-qualified by the Oracle University Training Team	B87850	Currency Unit

Description

The Free Cloud Promotion enables you to create an Oracle Cloud Services Account, and receive a balance as specified in the promotion acceptance process in your Oracle Cloud Services Account. This balance can be used towards activating and using any of the metered Oracle Cloud Services, which are available as Pay As You Go in the following categories: (PaaS, IaaS, Big Data, Analytics and Middleware Cloud Services).

Upon depletion of the Free Cloud Promotion balance or the end of the promotion period as specified in the promotion acceptance process, your estimated balance and the date of expiration of the promotion period are visible in your Oracle Cloud Services Account, and at that time your Oracle Cloud Services account will be paused and you'll have the option to continue using the Cloud Services under the PAYG model or to discontinue use of the Cloud Services. If you decide not to upgrade to PAYG account your data will be decommissioned after 7 days. If you decide to upgrade to PAYG account, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle's then current price list for such service (Oracle's "Pay as You Go" Rate Card). Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

You can make the selection to continue using the Cloud Services under the PAYG model in advance. You may do so during Promotion Sign up or before your Promotion period ends while your Promotion Balance is not depleted. If you decide to upgrade to the PAYG model in advance, you may continue using the Cloud Services without any

disruption when your Free Cloud Promotion balance is depleted or the promotion period has ended, whichever is earlier.

*Note: Credit cards may not be used for the Standard Promotion and the Oracle Code Promotion in the following countries: India, Japan, Russia, Mexico and China.

The promotion expires once the promotion duration is over or all available credits are used up; the earlier of either.

The promotion account restricts the amount of concurrent resources that can be used during the course of the promotion. The concurrent utilization is limited to 6 concurrent compute OCPUs, 2 OCPU per SKU for Analytics, 5TB of Block storage and 5TB of Object storage for Free Oracle Cloud Promotion – Standard/ Oracle Code/ Student/ Educator SKUs. For the Free Oracle Cloud Promotion – Startup, the concurrent utilization is limited to 20 concurrent compute OCPUs, 2 OCPU per SKU for Analytics, 5TB of Block storage and 5TB of Object storage. This restriction is removed once the account is converted to a paid account.

Oracle Database Exadata Cloud Service, Oracle Big Data Cloud Service and Oracle Compute Cloud Service - Dedicated Compute offerings are excluded from the promotion.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

ORACLE CLOUD ADVANCED CUSTOMER SUPPORT

Oracle Cloud Priority Support

Applicable Part Numbers:

B85998 - Oracle Cloud Priority Support for Tech Cloud Metered 1

B85999 - Oracle Cloud Priority Support for Tech Cloud Metered 2

B86000 - Oracle Cloud Priority Support for Tech Cloud Metered 3

B86001 - Oracle Cloud Priority Support for Tech Cloud Metered 4

B86002 - Oracle Cloud Priority Support for Tech Cloud Metered 5

B86223 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 1

B86224 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 2

B86225 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 3

B86226 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 4

B86227 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 5

B86221 - Oracle Cloud Priority Support for IaaS Base Fee - Non-Metered

B86222 - Oracle Cloud Priority Support for IaaS - Non-Metered

B85996 - Oracle Cloud Priority Support for PaaS Base Fee – Non-Metered

B85997 - Oracle Cloud Priority Support for PaaS – Non-Metered

If your order contains Oracle Cloud Priority Support, Oracle will provide the services described at oracle.com/contracts. Specific link is <http://www.oracle.com/us/corporate/contracts/oracle-cloud-priority-support-3226276.pdf>

RETIRED OFFERINGS

Oracle IaaS Public Cloud Services –Public Sector

Applicable Part # B82048

Oracle will provide you with a Cloud Services Account which allows you to activate and use eligible Oracle IaaS Public Cloud Services.

Eligible Services

The IaaS Public Cloud Services currently available are:

- Oracle Storage Cloud Service
- Oracle Compute Cloud Service

During the Services Period of your order, you may activate any IaaS Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to activate any new IaaS Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of an IaaS Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each IaaS Public Cloud Service describes how you activate the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on a “Pay as You Go” payment/billing model.

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

“Pay as You Go”

You will be asked to provide an estimate for the amount of your usage during the applicable Services Period to allow Oracle to appropriately provision your Cloud Services Environment. You will then be charged only for the actual usage of all services that you activate within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). Note that you will not be able to exceed your usage estimate without replenishing your Oracle Cloud Services Account. You will not be charged for any IaaS Public Cloud Service that you do not activate within your Cloud Services Account. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

Oracle Java Public Cloud Services - Public Sector

Applicable Part # B82050

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Java Public Cloud Services.

Eligible Services

The current Java Public Cloud Services available include:

- Oracle Java Cloud Service

During the Services Period of your order, you may consume any Java Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Java Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Java Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each Java Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on a “Pay as You Go” payment/billing model.

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

“Pay as You Go”

You will be asked to provide an estimate for the amount of your usage during the applicable Services Period to allow Oracle to appropriately provision your Cloud Services Environment. You will then be charged only for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). Note that you will not be able to exceed your usage estimate without replenishing your Oracle Cloud Services Account. You will not be charged for any Oracle Java Cloud Services that you do not activate within your Cloud Services Account. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

Oracle Database Public Cloud Services-Public Sector

Applicable Part # B83049

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Database Public Cloud Services-Public Sector

Eligible Services

The current Database Public Cloud Services available include:

- Oracle Database Backup Cloud Service
- Oracle Database Cloud Service

During the Services Period of your order, you may consume any Database Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Database Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Database Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each Database Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on a “Pay as You Go” payment/billing model.:

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to your Cloud Services account to allow the Partner to assist you in monitoring your usage

and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

“Pay as You Go”

You will be asked to provide an estimate for the amount of your usage during the applicable Services Period to allow Oracle to appropriately provision your Cloud Services Environment. You will then be charged only for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). Note that you will not be able to exceed your usage estimate without replenishing your Oracle Cloud Services Account. You will not be charged for any Oracle Database Cloud Services that you do not activate within your Cloud Services Account. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

Oracle Node Cloud Service

Oracle Node Cloud Service Offering	Part #	Metric
Oracle Node JS Cloud Service	B83825	GB MEMORY PER HOUR
Oracle Node JS Cloud Service	B83826	GB MEMORY PER MONTH

GB MEMORY PER HOUR: is defined as the number of GB’ memory hours allocated as part of Oracle Node Cloud Service instance.

GB MEMORY PER MONTH: is defined as the number of GB’ memory hours allocated as part of Oracle Node Cloud Service instance in a calendar month.

Description

Oracle Node Cloud Service provides a cloud-based environment for the execution of any Node application . Rich cloud tooling and comprehensive REST APIs enable customer-controlled application deployment, environment sizing, scaling, and Node version upgrading. Oracle Node Cloud Service can be used through the Application Container Cloud console for Oracle Node Cloud Service.

This service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Service Activation, Measurement and Usage

You may begin using the Oracle Node Cloud Service after Oracle has activated Your Oracle Cloud Service account. Your may view your usage of the Oracle Node Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

For purposes of Oracle Node Cloud Service, Your usage is measured by calculating the number of GB hours used by You. Pricing is per GB hour consumed for each application instance, from the time an instance is launched until it is terminated or stopped. Each partial GB hour consumed will be billed as a full hour.

Termination

The Oracle Node Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Node Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Customer Responsibilities

You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of your Cloud Services including Your Applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud log-in credentials and private keys generated as part of the Cloud Services are for your internal use of the services only, and you may not sell, share, transfer or sublicense them to any other entity or person, except that you may disclose your private key to your subcontractors who are Users of the Cloud Services and performing work on your behalf.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – Interactions Per Month

Applicable Part # B81041

Users of Oracle Mobile Cloud Service are authorized to access the following modules or features:

- Mobile Backends, Platform APIs : Push Notification, Storage, Data Offline, Device Registration, Database, Analytics
- SDKs for accessing Platform APIs from iOS and Android platforms
- API Designer and Implementations
- Connectors
- Administration and Lifecycle
- Access to Samples and Tutorials
- Community access, Tutorials
- Oracle Recommends

The Oracle Mobile Cloud Service includes a restricted use license to the Oracle Mobile Application Framework (“MAF”) during the Services Term subject to terms and conditions set forth in Your order.

Usage Limits: The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and three (3) deployment environments.
- The deployment environments consist of two non-production environments (Development and Staging) and one production environment.
- The deployment environments are limited to one million (1M) interactions per month and ten (10) GB of Database Storage.

- One (1) Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts excepting as follows: when the Oracle Mobile Cloud Service is terminated, the service instance will remain active for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

Oracle Mobile Cloud Service – Additional Interactions – Interactions Per Month

Applicable Part # B81042

This Oracle Mobile Cloud Service-Additional Interactions consists of a block of 100,000 interactions per month during the Services Period of the Oracle Mobile Cloud Services. Any unused or partially used quantity of interactions expire at the end of each month and do not rollover, and are not otherwise applied, to a subsequent month. Oracle Mobile Cloud Service-Additional Interactions may be used only for the Oracle Mobile Cloud Service during the Services Period under the Ordering Document.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud Service

Oracle Database Cloud - Exadata Service Offerings	Part #	Raw Storage	Usable Storage	Minimum OCPUs	Maximum OCPUs
Oracle Database Exadata Cloud Service– Quarter Rack	B81633	144TB	42TB	28	68

Your order for this Oracle Cloud Service is subject to the *Oracle Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Integration Cloud Service – Standard Edition – Hosted Environment

Applicable Part # B81029

Users of the Oracle Integration Cloud Service–Standard Edition are authorized to access the following module:

- Oracle Integration Cloud Service

Usage Limits: The Oracle Integration Cloud Service-Standard Edition is subject to the following quantities:

- This Oracle Cloud Service provides two (2) Hosted Connections per month. You may separately purchase up to an additional four (4) Hosted Connections per month, up to a maximum of six (6) total Hosted Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Hosted Connection per day. The size of a message may not exceed a maximum of 512 KB.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Integration Cloud Service – Enterprise Edition – Hosted Environment

Applicable Part # B81030

Users of the Oracle Integration Cloud Service – Enterprise Edition are authorized to access the following module:

- Oracle Integration Cloud Service

Usage Limits: The Oracle Integration Cloud Service- Enterprise Edition is subject to the following quantities:

- This Oracle Cloud Service provides six (6) Hosted Connections per month. You may separately purchase up to an additional four (4) Hosted Connections per month, up to a maximum of ten (10) total Hosted Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Hosted Connection per day. The size of a message may not exceed a maximum of 512 KB.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the

instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Documents Cloud Service – Hosted Named User

Applicable Part # B76606

The Oracle Documents Cloud Service environment is subject to the quantity of five hundred (500) GB of file storage across all users per tenant.

Each license to the Oracle Documents Cloud Service environment includes the limited right to use the following features of the service: (i) File/Folder Version History (ii) Links and Sharing (iii) Mobile Access (iv) Desktop and Mobile Sync (v) Offline Access (vi) Full-text Search (vii) Rest API access (viii) Integration with WCC On-Premise (ix) SaaS/PaaS integrations (x) Conversations to collaborate on folders and documents and (xi) Oracle Sites Cloud Service (up to 2500 Interactions per Month) for building websites.

By default Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as encrypted or otherwise protected files may not be scanned. You have the option to disable the virus scan and allow unscanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Documents Cloud Service interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

This Oracle Cloud Service enables You to deploy software code (such as website templates or other applications) onto websites developed by use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement.

You are solely responsible for making any disclosures to, and obtaining any consents from, such any users as may be required under applicable laws, rules, regulations and industry self-regulatory guidelines, regarding Your use or placement of any pixels tags, cookies, or other identifiers that allow for the tracking of activity on any websites or other web assets developed by Your use of this Oracle Cloud Service. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with use of this Oracle Cloud Service.

Usage Limits:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order.
- A maximum of 2,500 Interactions per Month. Additional Interactions per Month may be purchased separately.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Documents Cloud Service – Storage Pack (100GB)

Applicable Part # B76607

The Oracle Documents Cloud Service Storage Pack is subject to the quantity of one hundred (100) GB of file storage across all users per tenant.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Sites Cloud Service - Additional Interactions – Interactions per Month

Applicable Part # B85289

The Oracle Sites Cloud Service - Additional Interactions is subject to the quantity of fifty thousand (50,000) Interactions per Month across all sites and users per tenant.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service for Wearable Devices-Device

Part # B83588

Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- The following Client-side software: the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**
- Development SDK for device applications development

Usage Limits

- For purposes of Oracle Internet of Things Cloud Service, each Device –includes 1,500 Messages Per Month. These Messages per Month are aggregated, forming a pool comprising the Total Messages Per Month that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes)
- Device messages data storage is limited to 500 GB. Customers can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service for Consumer Devices- Device

Part # B83589

Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**
- Development SDK for device applications development

Usage Limits

- For purposes of Oracle Internet of Things Cloud Service, each Device –includes 15,000 Messages Per Month. These Messages per Month are aggregated, forming a pool comprising the Total Messages Per Month that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes)
- Device messages data storage is limited to 500 GB. Customers can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service for Telematic Devices- Device

Part # B83590

Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**
- Development SDK for device applications development

Usage Limits

- For purposes of Oracle Internet of Things Cloud Service, each Device –includes 100,000 Messages Per Month. These Messages per Month are aggregated, forming a pool comprising the Total Messages Per Month that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes)
- Device messages data storage is limited to 500 GB. Customers can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service for Commercial and Industrial Devices- Device

Part # B83591

Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**
- Development SDK for device applications development

Usage Limits

- For purposes of Oracle Internet of Things Cloud Service, each Device –includes 100,000 Messages Per Month. These Messages per Month are aggregated, forming a pool comprising the Total Messages Per Month that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes)
- Device messages data storage is limited to 500 GB. Customers can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service-Additional Messages-1,000 Messages

Part # B83592

The Additional Messages for Oracle Internet of Things Cloud Service provides an additional 1000 Messages to those included in Your Oracle Internet of Things Cloud Service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle GoldenGate Cloud Service - Non-Metered –Hosted Environment

Applicable Part # B85310

Users of the Oracle GoldenGate Cloud Service are authorized to access the following module:

- Oracle GoldenGate Cloud Service

The service environment is subject to the following quantities: 1 TB of local block storage, 31 GB of Memory, 5 OCPU cores or 1TB of local block storage, 7.5 GB of Memory, 1 OCPU core.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Service Activation, Measurement and Usage

You may begin using the Oracle GoldenGate Cloud Service after Oracle has activated Your Oracle Cloud Service account.

You may view your usage of the Oracle GoldenGate Cloud Service in the Oracle GoldenGate Cloud Service console on a daily basis. Oracle will measure your usage every month for billing purposes.

Third Party Web Sites, Platforms and Services

This Oracle GoldenGate Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including

obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Network Cloud Services–Non Metered:

No	Oracle Network Cloud Service Offering	Part #	Metric
	Oracle Network Cloud Service - FastConnect Partner Edition – Equinix - Port Speed 1G	B85682	Gbps THROUGHTPUT
	Oracle Network Cloud Service - FastConnect Partner Edition – Equinix - Port Speed 10G	B85683	Gbps THROUGHTPUT

Metrics:

Gbps THROUGHTPUT: is defined as gigabits (1073741824 bits) of data that can be sent per second through the Oracle Network Cloud Service.

Description

Oracle Network Cloud Service - FastConnect is a network connectivity service that is designed to provide you with a faster connection between your datacenter and your Oracle Cloud Services. Oracle provides the FastConnect Partner Edition - Equinix service either through direct connectivity to your network routers, or through a Network Service Provider or exchange provider (Equinix Cloud Exchange)using layer 3 BGP peering. Using FastConnect, your network traffic may be routed over a dedicated path in the locations where you establish this connectivity.

Oracle will make FastConnect available at specific Oracle network end-points. You are responsible to provision FastConnect for each Oracle end-point to which you desire connectivity using FastConnect.

Your Obligations

To connect to the Oracle Cloud Services using FastConnect, you must provision your own network equipment capable of supporting Layer3 routing using BGP and manage the configuration on your network devices. You are responsible for managing the physical security of your own infrastructure and implementing any additional tools or equipment such as firewalls to address your organization's data security requirements.

To establish direct connectivity through FastConnect, you must acquire, and maintain for the duration of your Oracle Cloud Service:

- The Oracle Network Cloud Service FastConnect Partner Edition - Equinix
- Network connectivity from your network edge to Equinix Cloud Exchange, purchased from a Network Service Provider or from Equinix
 - You are solely responsible for your relationship with the Network Service Provider or Equinix, including compliance with their terms, policies, procedures and financial obligations applicable to the services acquired from them.

Oracle Network Cloud Service -FastConnect Partner Edition is designed to provide redundancy through redundant edge routers at Oracle. When using FastConnect-Partner Edition you must work directly with Equinix to establish redundant connections to Equinix Cloud Exchange. You are required to manage the routing configurations between your network and Oracle and test the failover prior to enabling production traffic over FastConnect.

Oracle Network Cloud Service -FastConnect Partner Edition does not provide encryption. You may use an IPSec VPN or other encryption method if you require encryption.

Service Activation, Measurement and Usage

You may begin using the Oracle Network Cloud Service - FastConnect after Oracle has activated your Oracle Cloud Service account.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Network Cloud Services-Non Metered:

No	Oracle Network Cloud Service Offering	Part #	Metric
	Oracle Network Cloud Service - FastConnect Partner Edition – BT Cloud Connect - Port	B86382	Hosted Environment

Metrics:

Port: is defined as the number of Interconnect ports through which data can be exchanged with Oracle Cloud Services through BT Cloud Connect.

Gbps THROUGHTPUT: is defined as gigabits (1073741824 bits) of data that can be sent per second through the Oracle Network Cloud Service - FastConnect.

Hosted Environment: provides one Port

Description

Oracle Network Cloud Service - FastConnect is a network connectivity service designed to provide You with a direct connection between Your datacenter and your Oracle Cloud Services. The FastConnect service is provided either through direct cross-connect to your network routers, or through Your partners, such as Network Service providers or Exchange providers, using Layer3 BGP peering. Using the FastConnect service, Your network traffic will be routed over a dedicated path in the locations where you establish this connectivity.

Oracle enables the Oracle Network Cloud Service – FastConnect-Partner Edition – BT Cloud Connect through interconnection with BT Cloud Connect.

Oracle will make FastConnect-Partner Edition-BT Cloud Connect available at specific Oracle network end-points. You are responsible to provision FastConnect-Partner Edition – BT Cloud Connect at each Oracle end-point to which You desire connectivity using FastConnect.

Your Obligations

To connect to the Oracle Cloud Services using FastConnect-Partner Edition-BT Cloud Connect, you must be an existing BT IP Connect MPLS IP VPN customer and must have an active MPLS IP VPN with partner or self-provisioned network equipment. You are responsible for managing the physical security of your own infrastructure and implementing any additional tools or equipment such as firewalls to address your organization's data security requirements.

To establish direct connectivity through FastConnect-Partner Edition –BT Cloud Connect, You must acquire, and maintain for the duration of your Oracle Cloud Service:

- The Oracle Network Cloud Service – FastConnect Partner Edition – BT Cloud Connect
- Network connectivity from your BT network to Oracle, purchased by You from BT.

When using FastConnect-Partner Edition – BT Cloud Connect, You must work with BT Networks to procure and provision the network connectivity from Your network equipment to Oracle FastConnect-Partner Edition BT Cloud Connect. BT Global Services is responsible for facilitating the completion of FastConnect turn-up through their integration with Oracle. You are solely responsible for Your relationship with BT, including for compliance with BT policies, procedures and financial obligations applicable to the services acquired from them.

Oracle Network Cloud Service -FastConnect Partner Edition is designed to provide redundancy through redundant edge routers at Oracle. When using Oracle Network Cloud Service - FastConnect-Partner Edition - BT Cloud Connect, You must work directly with the partner, BT Global Services, to establish redundant connections through BT Cloud Connect. If the connection through Oracle FastConnect becomes unavailable, Oracle will work to route your traffic over the public internet until the issues are resolved. You are required to manage the routing configurations between Your network and Oracle and test the failover prior to enabling production traffic over FastConnect.

Oracle Network Cloud Service - Fastconnect Partner Edition does not provide encryption. You may use an IPSec VPN or other encryption method if you require encryption.

Service Activation, Measurement and Usage

You may begin using the Oracle Network Cloud Service - FastConnect Partner Edition – BT Cloud Connect after Oracle has activated your Oracle Cloud Service account and you have completed the necessary configurations on your edge routers in collaboration with BT.

Oracle Network Cloud Services–Non Metered:

No	Oracle Network Cloud Service Offering	Part #	Metric
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	Oracle Network Cloud Service - FastConnect Partner Edition – Verizon SCI	B86381	Hosted Environment
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Metrics:

Port: is defined as the number of Interconnect ports through which data can be exchanged with Oracle Cloud Services through Verizon SCI (Secure Cloud Interconnect).

Gbps THROUGHTPUT: is defined as gigabits (1073741824 bits) of data that can be sent per second through the Oracle Network Cloud Service - FastConnect.

Description

Oracle Network Cloud Service - FastConnect is a network connectivity service designed to provide You with a direct connection between Your datacenter and your Oracle Cloud Services. The FastConnect service is provided either through direct cross-connect to your network routers, or through Your partners, such as Network Service providers or Exchange providers, using Layer3 BGP peering. Using the FastConnect service, Your network traffic will be routed over a dedicated path in the locations where you establish this connectivity.

Oracle enables the Oracle Network Cloud Service – FastConnect-Partner Edition –Verizon SCI through interconnection with Verizon Secure Cloud Interconnect.

Oracle will make FastConnect-Partner Edition-Verizon SCI available at specific Oracle network end-points. You are responsible to provision FastConnect-Partner Edition – Verizon SCI at each Oracle end-point to which You desire connectivity using FastConnect.

Your Obligations

To connect to the Oracle Cloud Services using FastConnect-Partner Edition-Verizon SCI, you must have an established ipvpn or mplsvpn service (Private IP) provisioned by Verizon, provision your own network equipment and manage the configuration of your network devices. You are responsible for managing the physical security of Your own infrastructure and for implementing any additional tools or equipment such as firewalls to address Your organization's data security requirements.

To establish direct connectivity through FastConnect-Partner Edition –Verizon SCI, You must acquire, and maintain for the duration of your Oracle Cloud Service:

- The Oracle Network Cloud Service – FastConnect Partner Edition – Verizon SCI
- Network connectivity from your Verizon PIP network to Oracle, purchased by You from Verizon Networks.

When using FastConnect-Partner Edition – Verizon SCI, You must work with Verizon Networks to procure and provision the network connectivity from Your network equipment to Oracle FastConnect-Partner Edition Verizon SCI. Verizon Networks is responsible for facilitating the completion of FastConnect turn-up through their

integration with Oracle. You are solely responsible for Your relationship with Verizon, including for compliance with Verizon policies, procedures and financial obligations applicable to the services acquired from them.

Oracle Network Cloud Service -FastConnect Partner Edition is designed to provide redundancy through redundant edge routers at Oracle. When using Oracle Network Cloud Service - FastConnect-Partner Edition - Verizon SCI, You must work directly with the partner, Verizon, to establish redundant connections through Verizon SCI. If the connection through Oracle FastConnect becomes unavailable, Oracle will work to route your traffic over the public internet until the issues are resolved. You are required to manage the routing configurations between Your network and Oracle and test the failover prior to enabling production traffic over FastConnect.

Oracle Network Cloud Service - Fastconnect Partner Edition does not provide encryption. You may use an IPSec VPN or other encryption method if you require encryption.

Service Activation, Measurement and Usage

You may begin using the Oracle Network Cloud Service - FastConnect Partner Edition – Verizon SCI after Oracle has activated your Oracle Cloud Service account and you have completed the necessary configurations on your edge routers in collaboration with Verizon.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Network Cloud Services:

No	Oracle Network Cloud Service Offering	Part #	Metric
	Oracle Network Cloud Service - FastConnect Standard Edition – Port Speed 1G	B85684	Gbps THROUGHTPUT
	Oracle Network Cloud Service - FastConnect Standard Edition - Port Speed 10G	B85681	Gbps THROUGHTPUT

Metrics:

Gbps THROUGHTPUT: is defined as gigabits (1073741824 bits) of data that can be sent per second through the Oracle Network Cloud Service.

Description

Oracle Network Cloud Service - FastConnect is a network connectivity service designed to provide you with a direct connection between your datacenter and your Oracle Cloud Services. Oracle enables the FastConnect Standard Edition service either through direct cross-connect to your network routers, or through a Network Service Provider using layer 3 BGP peering. Using FastConnect, your network traffic will be routed over a dedicated path in the locations where you establish this connectivity.

Oracle will make FastConnect available at specific Oracle network end-points. You are responsible to provision FastConnect for each Oracle end-point to which you desire connectivity using FastConnect.

Your Obligations

To connect to the Oracle Cloud Services using FastConnect, you must provision your own network equipment capable of supporting Layer3 routing using BGP, provision redundant physical connections to each Oracle edge router and manage the configuration on your network devices. You are responsible for managing the physical security of your own infrastructure and implementing any additional tools or equipment such as firewalls to address your organization's data security requirements.

To establish direct connectivity through FastConnect, you must acquire, and maintain for the duration of your Oracle Cloud Service:

- The Oracle Network Cloud Service FastConnect Standard Edition
- Network connectivity from your network edge to Oracle Edge Routers purchased from a Network Service Provider or from Data Center provider.
 - You are solely responsible for your relationship with the Network Service Provider or Data Center provider, including compliance with their terms, policies, procedures and financial obligations applicable to the services acquired from them.

Oracle Network Cloud Service -FastConnect Standard Edition is designed to provide redundancy through redundant edge routers at Oracle. Oracle will provision a Primary Port and a Secondary Port to facilitate your network connectivity. ***When using FastConnect-Standard Edition you must work directly with Data Center provider or your Network Service provider to establish redundant physical connections to the Primary and Secondary ports on the Oracle Edge routers..*** You are required to manage the routing configurations between your network and Oracle and test the failover prior to enabling production traffic over FastConnect.

Oracle Network Cloud Service -FastConnect Partner Edition does not provide encryption. You may use an IPSec VPN or other encryption method if you require encryption.

Service Activation, Measurement and Usage

You may begin using the Oracle Network Cloud Service - FastConnect after Oracle has activated your Oracle Cloud Service account and you have completed the physical connectivity as well as configurations on your edge routers

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Storage Cloud Service

Applicable Part # B75123

This Oracle Storage Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests. You can purchase in multiples of 1 TB in a single Oracle Storage Cloud Service instance.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Storage Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle	Database	Backup	Cloud	Service
Applicable Part # B76557				

This Oracle Database Backup Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests. You may purchase in multiples of 1 TB in a single Oracle Database Backup Cloud Service instance to store Oracle Database Backups created using the Oracle Database Cloud Backup Module. The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Cloud Service and not with any other cloud services - including Oracle Storage Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Storage Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Public Cloud Machine – Infrastructure as a Service -- Services Environment

Description

Oracle Public Cloud Machine (OPCM) Infrastructure as a Service (IaaS) is an Oracle-owned, Oracle-managed IaaS service offering (the OPCM service) designed to provide elastic compute capacity in your data center, running behind your firewall. This offering is available in three configurations – Model 288, Model 576 and Model 1080, with optional upgrades from Model 288 to Model 576, and from Model 576 to Model 1080. Oracle will ship the underlying Oracle-owned Oracle Public Cloud Machine hardware and local or remote Gateway server to your designated data center. Oracle will install and configure the gateway server and the Oracle Public Cloud Machine with IaaS software and make it available for you to use as a service. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

In the Non-metered model, you pay a monthly fee and may use all OCPUs (excluding the management OCPUs) in your chosen OPCM configuration.

NOTE: PaaS services on OPCM do not have to be co-termed with OPCM subscriptions. You are responsible for timely renewal of subscriptions for underlying OPCM components on which the PaaS services depend.

Configurations	Part #	Metric
Oracle Public Cloud Machine X5 Model 288: includes: two hundred and eighty eight (288) OCPUs of compute capacity, including management OCPUs	B86028	Each
Oracle Public Cloud Machine X5 Model 576 Includes: five hundred and seventy six (576) OCPUs of compute capacity, including management OCPUs	B86029	Each
Oracle Public Cloud Machine X5 Model 1080 Includes: one thousand and eighty (1080) OCPUs of compute capacity, including management OCPUs	B86030	Each
Disconnected Mode Cloud Machine Base Fee	B87635	Each
Disconnected Mode add-on Fee for Cloud Machine Quarter Rack	B87636	Each
Disconnected Mode add-on Fee for Cloud Machine Half Rack	B87637	Each
Disconnected Mode add-on Fee for Cloud Machine Full Rack	B87638	Each

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Service Activation, Usage and Payment

- You may begin using the OPCM service after Oracle has installed and configured the designated OPCM configuration, and provided you with the User login names and password.
- The OPCM service includes installation, configuration, patching, upgrade, monitoring, and cloud administration as described in the *Cloud Hosting and Delivery Policies*.

- The Services Period for the OPCM Non-metered offering is a thirty six (36) month period commencing on the day the User login names and password are issued to you, unless otherwise specified in your order.
 - The Services Period for an OPCM configuration upgrade will co-terminate with the base OPCM configuration, subject to a required minimum eighteen (18) months term. If the base OPCM Services Period is due to expire in less than 18 months, the base OPCM order must be extended to match the required minimum 18 months Services Period for the OPCM configuration upgrade.

Beginning on sixty days after the end of Services Period, and in the absence of a new OPCM service order involving the same OPCM hardware, Oracle will erase all data from disks, flash drives and all storage containers on OPCM and Oracle will remove the OPMC hardware and gateway from your data center.

Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite or remote staff. At the commencement of the OPCM services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the OPCM;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the OPCM services;
5. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to OPCM prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite or remote Oracle staff.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the Hardware or any component within the Hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the OPCM service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Public Cloud Machine ZS3 – Storage - Non-metered – Services Environment

Description

Oracle Public Cloud Machine (OPCM) ZS3 is an Oracle-owned, Oracle-managed storage offering designed to provide block and object storage capacity in your data center, running behind your firewall. This offering is available in two configurations – Model 268 and Model 536. Oracle will ship the underlying Oracle-owned ZFS hardware to your designated data center. Oracle will install and configure the machine and make it available for you to consume as a service. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

In the Non-metered model, you pay a monthly fee and may use all TBs (excluding the redundancy, write cache and management TBs) in your chosen OPCM ZS3 storage configuration.

Configurations	Part #	Metric
Oracle Public Cloud Machine ZS3 Model 268 Includes: Two hundred and sixty eight terabytes (TB) of Storage Capacity, including redundancy, write cache and management TBs. Usable storage is 120 TB.	B86303	Each
Oracle Public Cloud Machine ZS3 Storage Expansion Model 536 Includes: Five hundred and thirty six terabytes (TB) of Storage Capacity, including redundancy, write cache and management TBs. Usable storage is 240 TB.	B86304	Each

Metrics:

TB of Storage Capacity: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service

Usage and Payment

- The OPCM storage service can be only be used in conjunction with the DBCS service.
- You may begin using the OPCM storage service after Oracle has installed and configured the designated OPCM Storage configuration, and provided you with the User login names and password.
- The Services Period for the OPCM Non-metered storage offering commences on the day the User login names and password are issued to you, unless otherwise specified in your order.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the Hardware or any component within the Hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the OPCM service.

Termination

Beginning on sixty days after the end of Services Period, and in the absence of a new OPCM service order involving the same OPCM storage hardware, Oracle will erase all data from disks, flash drives and all storage containers on OPCM and Oracle will remove the OPMC storage hardware from your data center.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts

Oracle Management Cloud – Standard Edition –100 Entities Per Hour

Applicable Part # B88363

Users of Oracle Management Cloud - Standard Edition will have access to the following modules:

- Application Performance Monitoring
- Infrastructure Monitoring

Usage Limits: The Oracle Management Cloud – Standard Edition is subject to the following quantities:

- A maximum number of 100 Entities Per Hour as set forth in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Management Cloud – Enterprise Edition – 100 Entities Per Hour

Applicable Part # B88364

Users of Oracle Management Cloud – Enterprise Edition will have access to the following modules:

- Application Performance Monitoring
- Infrastructure Monitoring
- Orchestration
- IT Analytics

Usage Limits: The Oracle Management Cloud – Enterprise Edition is subject to the following quantities:

- A maximum number of 100 Entities Per Hour as set forth in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Management Cloud – Log Analytics -- 300 Gigabytes Per Hour

Applicable Part # B88365

Users of Oracle Management Cloud - Log Analytics will have access to the following modules:

- Log Analytics

Usage Limits: The Oracle Management Cloud - Log Analytics is subject to the following quantities:

- A maximum number of 300 Gigabytes as set forth in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Security Monitoring and Compliance - Configuration and Compliance Edition - 100 Entities Per Hour

Applicable Part # B88366

Users of Oracle Security Monitoring and Compliance - Configuration and Compliance Edition will have access to the following modules:

- Configuration and Compliance

Usage Limits: The Users of Oracle Security Monitoring and Compliance - Configuration and Compliance Edition is subject to the following quantities:

- A maximum number of 100 Entities Per Hour as set forth in Your order.

Prerequisites:

Oracle Security Monitoring and Compliance -Configuration and Compliance Edition requires You to maintain a subscription to either Oracle Management Cloud - Standard Edition or Oracle Management Cloud - Enterprise Edition. This prerequisite could also be satisfied by an existing subscription to BOTH Application Performance Monitoring Cloud Service – Enterprise Edition AND Infrastructure Monitoring Cloud Service – Standard Edition.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition - 300 Gigabytes Per Hour

Applicable Part # B88367

Users of Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition will have access to the following modules:

- Security Monitoring and Analytics

Usage Limits: The Users of Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition is subject to the following quantities:

- A maximum number of 300 Gigabytes Per Hour as set forth in Your order.

Prerequisites:

Oracle Security Monitoring and Compliance – Security Monitoring and Analytics Edition requires You to maintain a subscription to Oracle Management Cloud - Log Analytics Edition. This prerequisite could also be satisfied by an existing subscription to either Oracle Log Analytics Cloud Service – Standard Edition or Oracle Log Analytics Cloud Service – Enterprise Edition.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Business Intelligence Cloud Service-Hosted Named User

Applicable Part # B76632

The Oracle Business Intelligence Cloud Service environment is subject to the following quantities

Usage Limits:

- Each subscription to the Oracle Business Intelligence Cloud Service –Enterprise environment includes 30 GBs of file space for meta data and associated files.
- Each hosted user has entitlement to the Oracle Business Intelligence Mobile application posted on the Apple Store and Google Store
- Each Hosted Named User has entitlement to the Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Oracle will provision two environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

Oracle

Cloud

Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Cloud Service – Multitenant Edition –BIS50

Applicable Part # B76846

The Oracle Database Cloud Service-Multitenant Edition –BIS50 environment is subject to the following quantities: a one (1) schema of Oracle Database Enterprise Edition, fifty (50) GB of Oracle Database storage (approximately 10,000,000 rows of data) and three hundred (300) GB a month.

Each license to the Oracle Database Cloud Service - Enterprise environment includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Container Cloud Service:

No	Oracle Network Cloud Service Offering	Part #	Metric
	Oracle Container Cloud Service – Non-metered	B86535	Hosted Environment

Description

Oracle Container Cloud Service provides a cloud-based environment for deploying and running Docker-based containers. It provides comprehensive tooling to compose, deploy, orchestrate and manage Docker container-based applications. Oracle Container Cloud Service can be used through the Container Cloud Service console.

This service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Metrics:

OCPU: An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Bursting

Oracle Container Cloud Service - Non-Metered permits you to use additional capacity above Your non-metered subscription rate (also referred to as "bursting"). You will be charged per hour and billed monthly in arrears for this increased capacity (using the "Pay as You Go" model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service. Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle API Platform Cloud Service – Non-metered - Gateway

Applicable Part # B87781

Description

The Oracle API Platform Cloud service comprises of the following components – a cloud based application server, the Management Server, for designing and monitoring APIs, a customer owned and installed Gateway for processing runtime messages and a consumer facing Developer Portal that lets users browse and choose APIs for consumption.

The cloud based server is based on a single compute shape and supports a single topology that is HA ready. Oracle API Platform Cloud Service subscription price allows for registration of one gateway, with a maximum of 25 million messages per month. Additional subscriptions will be required to either register additional gateways or for additional blocks of 25 million messages per month through a single gateway.

Metric:

GATEWAY: Is defined as single state representation of one or many instances (called gateway nodes) of the gateway application component installation. A gateway is represented as a “Gateway” in the management service gateway table in the database and is shown as such in the user interface (“UI”). A gateway is counted by counting the number of gateways in the “Gateways” tab in the management service UI. When a gateway node is registered to the management service, you have the option to register it to an existing gateway or to create a new gateway. When the last node is de-registered, you will have the option to delete the gateway and reduce the count of gateways.

Usage Limits:

Oracle API Platform Cloud Service subscription price allows for registration of one gateway, with a maximum of 25 million messages per month. Additional subscriptions will be required to either register additional gateways or for additional blocks of 25 million messages per month through a single gateway.

Third Party Web Sites, Platforms and Services

This Oracle API Platform Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle API Platform Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service – Additional Nodes

Applicable Part # B81601

Description

Each tenant of Oracle Big Data Cloud Service – Additional Nodes receives additional nodes with 32 Oracle Compute Units per node. Each node has 256 GB RAM and 48 TB of storage.

The Oracle Big Data Cloud Service – Additional Nodes includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera's Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

Termination

When an Oracle Big Data Cloud Service instance is terminated, the service data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

Responsibilities

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop configuration and installation
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including , but are not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data SQL Cloud Service

Applicable Part # B81602

Description

The Oracle Big Data SQL Cloud Service provides an architecture designed for SQL on Hadoop, that integrates data in Hadoop and NoSQL with data in Oracle Database.

The Oracle Big Data SQL Cloud Service includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Oracle Big Data SQL
- Oracle Copy to Hadoop
- External Tables and Smart Scan functionality on Hadoop

These features are described in the Program Documentation for this Oracle Cloud Service.

Termination

When an Oracle Big Data SQL Cloud Service instance is terminated, the data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize important Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Preparation Cloud Service - Hosted Named User

Applicable Part # B83454

Description

Hosted Named Users of the Oracle Big Data Preparation Cloud Service are authorized to access the data processing capabilities of the Big Data Preparation Cloud Service. This includes the ability to create, edit, and delete transformation scripts, as well as scheduling them for publish using the internal scheduler.

The Oracle Big Data Preparation Cloud Service environment is subject to the following limits:

- Oracle will provision one environment for this Oracle Cloud Service. This environment may be dedicated as a stage environment for non-production use or as a production environment. Additional environments may be purchased subject to additional fees.

Third Party Web Sites, Platforms and Services

Oracle Big Data Preparation Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle Big Data Preparation Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Data will be deleted.

- Service may no longer be used for production during the soft termination period

Responsibilities

The following aspects of service management are Your responsibility. These include, but are not limited to:

The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.

Files uploaded via the Big Data Preparation Cloud Service do not get scanned by anti-virus software. You are responsible for checking all uploaded files for the presence of viruses. Oracle accepts no liability for any damage caused by any virus transmitted during the upload process.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Discovery Cloud Service – Hosted Named User

Applicable Part # B84058

Description

The Oracle Big Data Discovery Cloud Service, running on Hadoop, is designed to provide a visual catalog of the data sets in Your service instance.

Usage Limits: The Oracle Big Data Discovery Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in Your order
- one (1) Big Data Discovery node with 32 OCPUs
- 256 GB RAM and 48 TB of storage (from the underlying prerequisite Oracle Big Data Cloud Service – Starter Pack)

Pre-requisites: You are required to purchase, and maintain for the duration of this Oracle Big Data Discovery Cloud Service, the Oracle Big Data Cloud Service – Starter Pack, the Oracle Storage Cloud Service. If any of these services ends or otherwise lapses, the Oracle Big Data Discovery Cloud Service will immediately end.

Termination

Upon the end of an instance of the Oracle Big Data Discovery Cloud Service, Oracle will perform a final backup and archive the backup to the Your Oracle Storage Cloud Service. All software components of the Oracle Big Data Discovery Cloud Service (such as Studio, Dgraph, configuration files, etc) will then be deleted from the service instance and the Big Data Discovery (BDD) Node(s) will then be returned to the underlying Oracle Big Data Cloud Service instance cluster.

Any data published to Hadoop (i.e., HDFS and Hive) during the Service Period of the Oracle Big Data Discovery Cloud Service will remain available in Your Oracle Big Data Cloud Service instance for the duration of that service.

Your Responsibilities

Oracle's performance of the Oracle Big Data Discovery Cloud Service is contingent on Your fulfillment of the following responsibilities:

- Purchase of sufficient Oracle Cloud Storage Service capacity for Big Data Discovery backup file archiving
- Purchase and provisioning of the underlying Oracle Big Data Cloud Service instance
- Purchase and provisioning of the Oracle Network Cloud Service - VPN for Engineered Systems
- Big Data Discovery Cloud Service provisioning and lifecycle operations, including start, stop, backup and restore
- Big Data Discovery Studio configuration and maintenance
- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services

- Updates and patches to the Hadoop and Oracle Big Data Discovery Cloud Service environment
- Updates and patches to the OS environment
- Successful retrieval and restoration of archived Big Data Discovery backup files
- Monitoring of all Hadoop and Big Data Discovery services running on the system

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Files uploaded via the Oracle Big Data Discovery Cloud Service do not get scanned by anti-virus software. You are responsible for checking all uploaded files for the presence of viruses. Oracle accepts no liability for any damage caused by any virus transmitted during the upload process.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service - Starter Pack – 3 Nodes – Non-metered

Applicable Part # B86205

Description

The Oracle Big Data Cloud Service – Starter Pack – 3 nodes consists of the following:

- A platform designed to run diverse workloads on Hadoop and Spark systems and for the development of new Big Data applications and integrations with existing relational data.
- Pre-configured with security features utilizing Apache Sentry, Kerberos, both network encryption and encryption at rest, as well as Oracle Audit Vault and Database Firewall.

Each tenant of Oracle Big data Cloud Service – Starter Pack – 3 Nodes ordered by You receives 3 Hosted Nodes with 32 Oracle Compute Units per node. Each node has 256 GB RAM and 48 TB of storage.

The Oracle Big Data Cloud Service – Starter Pack – 3 Nodes includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera's Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

Termination

When an Oracle Big Data Cloud Service instance is terminated, the data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

Responsibilities

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop installation and configuration
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle CASB Metrics

Monitored Service User: is defined as an individual user of Your Cloud/SaaS applications, who You are authorized to monitor with this Oracle CASB Cloud Service. Users may include but are not limited to the employees, customers, partners, consultants, contractors and agents of You, Your customers and Your customers' affiliates.

Monitored Account: is the account that You established with Your IaaS or PaaS provider, that includes (1) the Your email address and password, (2) the control of resources available or created within the account, and (3) payment for the IaaS or PaaS activity related to those resources. You may monitor the Monitored Account by use of this Oracle CASB Cloud Service. The IaaS or PaaS account has permission to do anything and everything with all the account resources.

Monitored App: is defined as any custom or tailor-made application or workload that is specifically developed and deployed by You on a Cloud-based or IaaS infrastructure, either for internal or external use, that You monitor with this Oracle CASB Cloud Service. A Monitored App may include but is not limited to development, test, quality

assurance (QA), training, pre-production, high availability (HA), disaster recovery (DR) or any other environments that You deem necessary to be monitored by this Oracle Cloud Service.

Gigabyte Data Capacity: is defined as the volume of data generated, ingested, managed and analyzed from the Monitored Accounts and Monitored Apps. Capacity may include but is not limited to development, test, QA, training, pre-production, production, HA, DR or any other environments that You deem necessary to be monitored by the Company's service offering.

Oracle CASB for SaaS - Non-Metered-Monitored Service Users

Applicable Part # B87540

Description

Oracle CASB for SaaS monitors users of target SaaS applications. Users of Oracle CASB for SaaS are authorized to access modules or features that include the following

- Provisioning of security configurations and controls into the SaaS applications
- Key Security Indicators that provide early warning signs of risks to SaaS applications
- User Behavioral Analytics that quantify risk scores when anomalies in user activity is identified

Usage Limits

A maximum number of Monitored Service Users as defined in your order.

Third Party Web Sites, Platforms and Services

This Oracle CASB Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle CASB for IaaS - Non-Metered-Monitored Account

Applicable Part # B87541

Description

Oracle CASB for IaaS monitors IaaS accounts. Users of Oracle CASB for IaaS are authorized to access modules or features including the following:

- Provisioning of security configurations and controls into the IaaS providers
- Key Security Indicators that provide early warning signs of risks to IaaS providers
- Dynamic policy framework that detects risk events for IaaS

Usage Limits:

Oracle CASB for IaaS is subject to the following limits:

- A maximum number of Monitored Accounts as defined in your order
- Ten (10) GB of data capacity

Third Party Web Sites, Platforms and Services

This Oracle CASB Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle CASB for IaaS Additional Capacity - Non-Metered-Gigabyte Data Capacity

Applicable Part # B87542

Description

Oracle CASB for IaaS Additional Capacity consists of a block of one (1) GB of additional data capacity per month. Oracle CASB for IaaS Additional Capacity may be used only for Oracle CASB for IaaS.

Usage Limits:

Oracle CASB for IaaS Additional Capacity provides one (1) GB data capacity

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle CASB for Custom Apps - Non-Metered-Monitored App

Applicable Part # B87543

Description

Oracle CASB for Custom Apps monitors target custom applications that are deployed on specific IaaS accounts. Users of Oracle CASB for Custom Apps are authorized to access modules or features including the following:

- Provisioning of security configurations and controls into the custom applications
- Key Security Indicators that provide early warning signs of risks to custom applications
- User Behavioral Analytics that quantify risk scores when anomalies in user activity is identified

Usage Limits:

Oracle CASB for Custom Apps is subject to the following limits:

- A maximum number of Monitored Apps as defined in your order
- Ten (10) GB of data capacity

Pre-Requisites

Oracle CASB for IaaS is required for any IaaS account where the Monitored App is being monitored.

Third Party Web Sites, Platforms and Services

This Oracle CASB Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle CASB for Discovery - Non-Metered-Monitored Service User

Applicable Part # B87544

Description

Oracle CASB for Discovery monitors users from target services. Users of Oracle CASB for Discovery are authorized to access the modules or features including the following:

- Discovery and risk reports of shadow IT activity by analyzing perimeter logs
- Discovery and risk reports of shadow IT activity by analyzing Salesforce AppExchange application marketplace
- Reports on users who conduct shadow IT including analysis of data transmission into and out of shadow applications

Usage Limits

A maximum number of Monitored Service Users as defined in your order.

Third Party Web Sites, Platforms and Services

This Oracle CASB Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – GPU Instance – Non-Metered

No	Oracle Compute Cloud Service – Compute Part # Edition Offering	Metric
1	Oracle Compute Cloud Service - Compute Capacity - GPU Instance – Non - Metered	B87109 GPU

Metrics

GPU PER HOUR: is defined as the number of Oracle Graphics Processing Unit hours used as part of the Oracle Compute Cloud Service – Compute Edition – GPU Instance. A GPU provides CPU capacity equivalent of 3 OCPUs with 60GB RAM and 2,496 CUDA Cores.

Additional terms and conditions for Your use of these Cloud Services can be found in Appendix A.

Description

Oracle Compute Cloud Service – Compute Capacity – GPU Instance provides GPU Instances intended for Graphics and general purpose GPU compute applications. You can use the Oracle Compute Cloud Service – Compute Capacity – GPU Instance through the Oracle Compute Cloud Service – Compute Edition console.

Service Activation, Measurement and Usage You may begin using the Oracle Compute Cloud Service – Compute Capacity – GPU Instance after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Compute Cloud Service – Compute Capacity – GPU Instance in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Compute Cloud Service – Compute Capacity – GPU Instance,
 - Your compute capacity usage is measured by calculating the number of GPU hours used by you. Pricing is per GPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial GPU hour consumed will be billed as a full hour.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service - High I/O Compute Capacity

No	Oracle Compute Cloud Service Offering	Part #	Metric
1	Oracle Compute Cloud Service - High I/O Load Compute Capacity - Non-metered - Hosted Environment	B87108	Hosted Environment

Description

Oracle Compute Cloud Service – High I/O Compute Capacity provides High I/O capabilities by leveraging SSD based technologies. You can use the Oracle Compute Cloud Service through the Oracle Compute Cloud Service console.

Oracle Compute Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – High Performance Block Storage – Non-Metered

No	Oracle Compute Cloud Service – High Performance Block Storage	Part #	Metric
1	Oracle Compute Cloud Service – High Performance Block Storage – Non-Metered	B87607	TB of Storage Capacity

Metrics

TB of Storage Capacity: is defined as a Terabyte of computer storage space consumed from the Oracle Cloud Service during a month of the service.

Description

Oracle Compute Cloud Service – High Performance Block Storage provides High Performance Block Storage capabilities by leveraging SSD/flash storage.

Service Activation, Measurement and Usage You may begin using the Oracle Compute Cloud Service – High Performance Block Storage after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Compute Cloud Service – High Performance Block Storage in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Compute Cloud Service – High Performance Block Storage,
 - Your High performance Block Storage usage is measured by calculating the amount of storage you provision in TB of Storage capacity, from the time an instance is launched until it is terminated or stopped.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Database Service – Non-Metered

No	Oracle Cloud Infrastructure Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Database Standard Edition - Dense I/O – Non-Metered - Hosted Environment	B87831	Hosted Environment
2	Oracle Cloud Infrastructure - Database Enterprise Edition - Dense I/O - Non-Metered - Hosted Environment	B87832	Hosted Environment
3	Oracle Cloud Infrastructure - Database Enterprise Edition High Performance - Dense I/O – Non-Metered - Hosted Environment	B87833	Hosted Environment
4	Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance - Dense I/O – Non-Metered - Hosted Environment	B87834	Hosted Environment
5	Oracle Cloud Infrastructure - Database Standard Edition - Additional Capacity - Non-Metered	B87836	OCPU

6	Oracle Cloud Infrastructure - Database Enterprise Edition - Additional Capacity – Non-Metered	B87837	OCPU
7	Oracle Cloud Infrastructure - Database Enterprise Edition High Performance - Additional Capacity – Non-Metered	B87838	OCPU
8	Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance- Additional Capacity - Non-Metered - OCPU	B87839	OCPU

Description

Oracle Cloud Infrastructure – Non-metered Hosted environment enables You to launch an Oracle Database 11g Release 2 or Oracle Database 12c database instance with the database edition of your choice inside Your selected Virtual Cloud Network on one of three instance shapes selected by You.

- Each High IO or Dense IO Hosted Environment
 - Has 2 OCPUs enabled. You can scale up to 36 OCPUs in increments of 2.
- Each 2-node RAC Hosted Environment
 - Has 4 OCPUs enabled. You can scale up to 72 OCPUs in increments of 4.

For Scaling up, please note that non-metered additional capacity should be purchased. If additional OCPUs are not purchased, they will be billed at Pas-You-Go (PAYG) pricing.

The service provides you with root SSH access to the database instance with customer-controlled backup, patching, and DBMS management with cloud tooling. The service provides broad SQL*NET access, managed through Enterprise Manager and other DBMS tools. You can use the Oracle Cloud Infrastructure Database Service through the Bare Metal Cloud console or through the REST API.

Oracle Cloud Infrastructure Database Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in your non-metered subscription service.

The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle Linux Operating System

The Oracle Cloud Infrastructure Database Service requires the installation of an Oracle Linux operating system prior to use. You may acquire the Oracle Linux operating system at <http://public-yum.oracle.com/> subject to the separate Oracle license terms for Oracle Linux set forth at <http://www.oracle.com/contracts> in the folder titled “Ordering Documents and Systems Integrated Software Information”.

Oracle Cloud Policies

Your order for this Oracle Cloud Infrastructure Database Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Database Service – Exadata – Non-Metered

Oracle Cloud Infrastructure Database Service Offerings	Cloud Database Exadata	Part #	# Raw Storage	Usable Storage	Minimum OCPUs	Maximum OCPUs
Oracle Cloud Infrastructure - Database Exadata Quarter Rack - X6 - Non-metered - Hosted Environment	B87871	288 TB	84 TB	22	84	
Oracle Cloud Infrastructure - Database Exadata Half Rack - X6 - Non-metered - Hosted Environment	B87872	576 TB	168 TB	44	168	
Oracle Cloud Infrastructure - Database Exadata Full Rack - X6 - Non-metered - Hosted Environment	B87873	1152 TB	336 TB	88	336	
Oracle Cloud Infrastructure - Database Exadata Additional OCPUs - X6 - Non-metered – OCPU	B87874	-	-	-	-	

* 2 Minimum of 1 OCPU per DB Node. OCPUs added must be in multiples of: 2 for a Quarter Rack, 4 for a Half Rack, 8 for a Full Rack. Total number of OCPUs in the rack must not exceed the maximum limit for the particular rack.

Description

Oracle Cloud Infrastructure Database Service - Exadata provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage per rack. Exadata instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Oracle Cloud Infrastructure Database Service - Exadata provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Oracle Cloud Infrastructure Database Service - Exadata through the Oracle Cloud Infrastructure console and the Services published REST API.

The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle Cloud Infrastructure Database Service - Exadata permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Infrastructure Database Service - Exadata after the Service has been activated.

- For purposes of Oracle Cloud Infrastructure Database Service - Exadata, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata Hosted Environment. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.

Termination

When an Oracle Database Oracle Cloud Infrastructure Database Service - Exadata instance is terminated for production use, the service instance will remain active for an additional seven (7) days. During this time, Service Administrators (as configured by the Customer) can retrieve and re-organize important Customer Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the seven (7) day period, the service instance will become unavailable and all data will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – Non-Metered

No	Oracle Compute Cloud Service Offering	Part #	Metric
1	Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 500 – Non-Metered	B82811	Hosted Environment (subject to the quantity of five hundred (500) OCPU's of dedicated compute capacity)
2	Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 1000 – Non-Metered	B82812	Hosted Environment (subject to the quantity of one thousand (1000) OCPU's of dedicated compute capacity)
3	Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 1500 – Non-Metered	B82813	Hosted Environment (subject to the quantity of one thousand five hundred (1500) OCPU's of dedicated compute capacity)
4	Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 2000 – Non-Metered	B82814	Hosted Environment (subject to the quantity of two thousand (2000) OCPU's of

5	Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 250 – Non-Metered	B87595	Hosted Environment (subject to the quantity of two hundred fifty (250) OCPU's of dedicated compute capacity)
6	Oracle Compute Cloud Service – Dedicated Compute Capacity – SPARC Model 300 – Non-metered	B86604	Hosted Environment (subject to the quantity of three hundred (300) OCPU's of dedicated compute capacity)

Metrics:

OCPU: An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. For Oracle SPARC processors, one OCPU corresponds to eight hardware execution threads, also known as vCPUs.

GIGABYTE STORAGE CAPACITY PER MONTH: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

Oracle Compute Cloud Service - Compute Capacity - 1 OCPU - Non-Metered permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

The Oracle Compute Cloud Service includes a restricted use license to the Oracle Traffic Director during the Services Term subject to terms and conditions set forth in Your order. Use of Oracle Traffic Director is limited to the balancing of workloads among the VMs on which Oracle programs are running within the Oracle Compute Cloud Services (AppsUnlimited use cases).

Service Dependencies for Oracle Compute Cloud Service – Dedicated Compute Capacity – SPARC Model 300 – Non-metered

1. Minimum Qty 32 (B86605) Oracle Compute Cloud Service – SPARC Block Storage – Non-metered Terabyte Storage Capacity per Month or Minimum Qty of 60 (B89906) Oracle Compute Cloud Service – SPARC Block Storage 60TB – Non-metered Terabyte Storage Capacity per Month must be ordered with each initial environment of Oracle Compute Cloud Service – Dedicated Compute Capacity – SPARC Model 300 – Non-metered.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Content and Experience Cloud

Oracle Content and Experience Cloud	Part #	Metric
Oracle Content and Experience Cloud Standard	B87425	Hosted Named User
Oracle Content and Experience Cloud Enterprise	B87426	Hosted Named User
Oracle Content and Experience Cloud Daily Visitor Sessions	B87427	1000 Daily Visitor Sessions

Description

Oracle Content and Experience Cloud is a cloud-based content hub to drive omni-channel content management and accelerate experience delivery. Collaboration and workflow management capabilities streamline the creation and delivery of content and improve customer and employee engagement.

Metrics

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

1000 Daily Visitor Sessions: is defined as 1000 Daily Visitor Sessions where a Daily Visitor Session is defined as a unique individual who accesses the service **during a 24 hour period** using a specific channel (e.g. web site, mobile app) and is identified through the use of cookie, device id, IP or session id. Access across multiple channels counts for multiple visitor sessions.

Oracle Content and Experience Cloud - Standard - Non-Metered - Hosted Named User

Applicable Part # B87425

Users of Oracle Content and Experience Cloud - Standard have access to the following modules:

- Oracle Content and Experience Cloud - Standard

As part of the Oracle Content and Experience Cloud - Standard, each Hosted Named Users purchased (minimum of 10) will receive 100 GB of storage per Hosted Named User. The total storage allocated across all users will be rounded up to the nearest TB. The default storage allocated to each user is provided by Oracle Storage Cloud Service.

You will also be entitled to 1000 Daily Visitor Sessions independent of how many Hosted Named users (Standard or Enterprise) are purchased.

Usage limits include:

- The number of Hosted Named Users as set forth in Your order
- The storage allocated based on the number of Hosted Named Users

- 1000 Daily Visitor Sessions. Additional 1000 Daily Visitor Sessions can be purchased through Oracle Content and Experience Cloud – Daily Visitor Sessions.

Customer Responsibilities

By default Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as encrypted or otherwise protected files may not be scanned. You have the option to disable the virus scan and allow unscanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Content and Experience Cloud interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

This Oracle Cloud Service enables You to deploy software code (such as website templates or other applications) onto websites developed by use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement.

You are solely responsible for making any disclosures to, and obtaining any consents from, such any users as may be required under applicable laws, rules, regulations and industry self-regulatory guidelines, regarding Your use or placement of any pixels tags, cookies, or other identifiers that allow for the tracking of activity on any websites or other web assets developed by Your use of this Oracle Cloud Service. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with use of this Oracle Cloud Service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Content and Experience Cloud - Enterprise - Non-Metered - Hosted Named User

Applicable Part # B87426

Users of Oracle Content and Experience Cloud - Standard have access to the following modules:

- Oracle Content and Experience Cloud - Enterprise

As part of the Oracle Content and Experience Cloud - Enterprise, each Hosted Named Users purchased (minimum of 10) will receive 100 GB of storage per Hosted Named User. The total storage allocated across all users will be rounded up to the nearest TB. The default storage allocated to each user is provided by Oracle Storage Cloud Service.

You will also be entitled to 1000 Daily Visitor Sessions independent of how many Hosted Named users (Standard or Enterprise) are purchased.

Usage limits include:

- The number of Hosted Named Users as set forth in Your order
- The storage allocated based on the number of Hosted Named Users
- 1000 Daily Visitor Sessions. Additional 1000 Daily Visitor Sessions can be purchased through Oracle Content and Experience Cloud – Daily Visitor Sessions.

Customer Responsibilities

By default Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as encrypted or otherwise protected files may not be scanned. You have the option to disable the virus scan and allow unscanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Content and Experience Cloud interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

This Oracle Cloud Service enables You to deploy software code (such as website templates or other applications) onto websites developed by use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement.

You are solely responsible for making any disclosures to, and obtaining any consents from, such any users as may be required under applicable laws, rules, regulations and industry self-regulatory guidelines, regarding Your use or placement of any pixels tags, cookies, or other identifiers that allow for the tracking of activity on any websites or other web assets developed by Your use of this Oracle Cloud Service. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with use of this Oracle Cloud Service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Content and Experience Cloud - Enterprise - Non-Metered - 1000 Daily Visitor Sessions

Applicable Part # B87427

The Oracle Content and Experience Cloud – Standard or Enterprise is subject to the quantity of Oracle Content and Experience Cloud – 1000 Daily Visitor Sessions as set forth in Your order.

Pre-Requisites

In order to be eligible to purchase Content and Experience Cloud – 1000 Daily Visitor Sessions, you must first purchase Oracle Content and Experience Cloud – Standard OR Oracle Content and Experience Cloud – Enterprise.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Data Visualization Cloud Service-Hosted Named User

Applicable Part #: B84522

The Oracle Data Visualization Cloud Service is subject to the following quantities.

Usage Limits:

- A maximum number of Authorized Users (Hosted Named User)
- Each Hosted Named User has entitlement to the Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- 5 GB of storage for the catalog and snapshots
- 50 GBs of storage for imported data
- Oracle will provision one environment for this Oracle Cloud Service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud Service

Oracle Database Cloud - Exadata Service Offerings	Part #	Raw Storage	Usable Storage	Minimum OCPUs	Maximum OCPUs
Oracle Database Exadata Cloud Service– Quarter Rack – X5	B86220	144TB	42TB	16	68
Oracle Database Exadata Cloud Service – Half Rack – X5	B81634	288TB	84TB	56	136
Oracle Database Exadata Cloud Service – Full Rack – X5	B81635	576TB	168TB	112	272
Oracle Database Exadata Cloud Service– Quarter Rack – X6	B87560	288TB	84TB	22	84
Oracle Database Exadata Cloud Service – Half Rack – X6	B87561	576TB	168TB	44	168
Oracle Database Exadata Cloud Service – Full Rack – X6	B87562	1152TB	336TB	88	336
Oracle Database Exadata Cloud Service – Additional OCPU ²	B81636	-	-	-	-

Description

Oracle Database Exadata Cloud Service provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage per rack. Exadata Cloud Service instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Exadata Cloud Service provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Exadata Cloud Service through the Oracle Database Cloud Service console and the Services published REST API.

Oracle Database Exadata Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

² Minimum of 1 OCPU per DB Node. OCPUs added must be in multiples of: 2 for a Quarter Rack, 4 for a Half Rack, 8 for a Full Rack. Total number of OCPUs in the rack must not exceed the maximum limit for the particular rack.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Service Activation, Measurement and Usage

You may begin using the Oracle Database Exadata Cloud Service after the Service has been activated.

- For purposes of Exadata Cloud Service, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata Hosted Environment. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.

Termination

When an Oracle Database Exadata Cloud Service instance is terminated for production use, the service instance will remain active for an additional seven (7) days. During this time, Service Administrators (as configured by the Customer) can retrieve and re-organize important Customer Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the seven (7) day period, the service instance will become unavailable and all data will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X20

Applicable Part # B86808

The Oracle Database Exadata Express Cloud Service - X20 environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, twenty (20) GB of Oracle Database storage (approximately 6,000,000 rows of data) and one hundred twenty (120) GB data transfer rate per month.

Each subscription to the Oracle Database Exadata Express Cloud Service - X20 includes limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X50

Applicable Part # B86809

The Oracle Database Exadata Express Cloud Service - X50 environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, fifty (50) GB of Oracle Database storage (approximately 10,000,000 rows of data) and three hundred (300) GB data transfer rate per month.

Each subscription to the Oracle Database Exadata Express Cloud Service - X50 includes limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X50IM

Applicable Part # B86810

The Oracle Database Exadata Express Cloud Service - X50IM environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, fifty (50) GB of Oracle Database storage (approximately 10,000,000 rows of data) and three hundred (300) GB data transfer rate per month.

Each subscription to the Oracle Database Exadata Express Cloud Service - X50IM includes limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; (iv) Pre-Configured Oracle Application Express (APEX); and (v) up to 5 GB of RAM for Database In-Memory Column Store.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Integration Cloud Service – Non-Metered – Hosted Connection

Applicable Part # B85305

Users of the Oracle Integration Cloud Service are authorized to access the following module:

- Oracle Integration Cloud Service

Usage Limits: The Oracle Integration Cloud Service is subject to the following quantities:

- This Oracle Cloud Service requires at minimum six (6) Connections per month. You may separately purchase up to an additional four (4) Connections per month, up to a maximum of ten (10) total Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Connection per day. The size of a message may not exceed a maximum of 512 KB.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Integration Cloud Service – Non-Metered – OCPU

Applicable Part # B86061

Users of the Oracle Integration Cloud Service are authorized to access the following module:

- Oracle Integration Cloud Service

This Oracle Cloud Service may be run only on Oracle Cloud@Customer (OCC). Oracle will install and configure the Oracle Integration Cloud Service on OPCM. To use the Oracle Integration Cloud Service, You are required to purchase and maintain OPCM for the duration of the Oracle Integration Cloud Service.

Usage Limits: The Oracle Integration Cloud Service is subject to the following quantities:

- The Oracle Integration Cloud Service is subject to the following quantities per month: 1 (one) OCPUs. Oracle will install and configure the Oracle Integration Cloud Service for OPCM software on OPCM machine and make it available for you to consume as a service. Oracle will manage the service for the entire Service Period.
- The Oracle Integration Cloud Service can be purchased in fixed increments of 3 OCPUs, with each instance (3-OCPU increment) providing ten (10) Hosted Connections.
- A maximum usage of up to one hundred thousand (100,000) messages per Hosted Connection per day. The size of a message may not exceed a maximum of 512 KB.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days (provided that You maintain OPMC for this period), during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Application Performance Monitoring Cloud Service – Standard Edition

Applicable Part # B82698

Description

Oracle Application Performance Monitoring Cloud Service provides a cloud based application for monitoring and diagnostics of web and mobile application faults as they arise.

Oracle Application Performance Monitoring Cloud Service provides a cloud based application for monitoring and diagnostics of web and mobile application faults as they arise.

Oracle Application Performance Monitoring Cloud Service provides an unlimited number of named users and the following Total Retention Periods for the data.

- Thirty (30) days of metric data
- Seven (7) days of trace data

Authorized users of the Oracle Application Performance Monitoring Cloud Service have the limited right to use the following features of the service.

- Application server monitoring

Termination

When the Oracle Application Performance Monitoring Cloud Service is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Log Analytics Cloud Service – Standard Edition – Non metered – 300GB

Applicable Part # B82690

Description

Oracle Log Analytics Cloud Service provides a cloud based application for monitoring, searching, analyzing and visualizing log data from a variety of IT log sources.

Oracle Log Analytics Cloud Service Standard Edition provides up to a total indexed size of three hundred (300) GB per month.

Termination

When the Oracle Log Analytics Cloud Service subscription is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Log Analytics Cloud Service – Enterprise Edition – Non metered - Terrabyte

Applicable Part # B82691

Description

Oracle Log Analytics Cloud Service provides a cloud based application for monitoring, searching, analyzing and visualizing log data from a variety of IT log sources.

Oracle Log Analytics Cloud Service Enterprise Edition provides up to a total indexed size of one (1) TB per month.

Termination

When the Oracle Log Analytics Cloud Service subscription is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle IT Analytics Cloud Service – Non metered - Processor

Applicable Part # B82700

Description

Oracle IT Analytics Cloud Service is a cloud based application that provides enterprises with 360-degree insight into the performance, availability, and capacity of their applications and infrastructure investments.

Oracle IT Analytics Cloud Service is licensed based on processors of the servers where the programs are run from which metrics are collected and analyzed within the service.

Authorized user of the IT Analytics Cloud Service have a limited right to the following features:

- IT Analytics applications
- Data Explorer and associated widgets
- Dashboards based on Data Explorer widgets
- Any applicable REST APIs

Usage Limits

An annual subscription enables retention of data for up to 13 months.

Termination

When the Oracle IT Analytics Cloud Service subscription is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Infrastructure Monitoring Cloud Service - Standard Edition – Non-metered – 100 Monitored Objects

Applicable Part # B87007

Users of the Oracle Infrastructure Monitoring Cloud Service - Standard Edition – Non-metered – 100 Monitored Objects are authorized to access the following modules or functionalities:

Oracle Infrastructure Monitoring Cloud Service - Standard Edition

100 Monitored Objects: is defined as 100 Monitored Objects where each object refers to a technical asset being monitored, such as a server, database, application that resides either in the cloud and/or on-premise. Examples of monitored objects include, but are not limited to: Host, Docker Container, SQL Server instance, MySQL instance, Oracle Database instance, WebLogic Server, Tomcat, Oracle Traffic Director instance, etc.

For the purposes of Oracle Infrastructure Monitoring Cloud Service, customers have the ability to extend existing pre-defined monitored objects and create their own entirely custom monitored objects. In extending pre-defined monitored objects, a maximum of five (5) additional numeric time series is allowed and for custom monitored objects, a total of 40 numeric time series is allowed (a numeric time series is a measurement of time associated with a monitored object, such as response time, transaction per second, CPU %, etc.).

The Oracle Infrastructure Monitoring Cloud Service is subject to the following quantities.

Usage Limits:

- A maximum number of groups of 100 Monitored Objects as defined in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Application Performance Monitoring Cloud Service – Enterprise Edition

Applicable Part # B82699

Description

Oracle Application Performance Monitoring Cloud Service provides a cloud based application for monitoring and diagnostics of web and mobile application faults as they arise.

Oracle Application Performance Monitoring Cloud Service provides an unlimited number of named users and the following Total Retention Periods for the data.

- Thirty (30) days of metric data
- Seven days of trace data
- Three days access to application log data

Authorized users of the Oracle Application Performance Monitoring Cloud Service have the limited right to use the following features of the service.

- Application server performance monitoring
- End user monitoring
- Integrated log analytics

Termination

When the Oracle Application Performance Monitoring Cloud Service is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Messaging Cloud Service

Applicable Part # B75122

This Oracle Messaging Cloud Service environment is subject to the following quantities:

Ten (10) Concurrent Messaging Connections; hundred thousand (100,000) messages per destination, ten thousand (10,000) Queues; ten thousand (10,000) Topics; ten thousand (10,000) Durable Subscriptions; and two and a half (2.5) TB of monthly data transfer.

Each Concurrent Messaging Connection can send and receive up to a total of five million (5,000,000) messages per month. Each Message Push Listener may each use exclusively one Messaging Connection. The number of Message Push Listeners within a Service instance may not exceed the number of Concurrent Messaging Connections within that instance.

The Oracle Messaging Cloud Service includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Note: Customer Data sent as messages to an Oracle Messaging Cloud Service instance are considered temporary in nature. When an Oracle Messaging Cloud Service instance is terminated, the service instance will become unavailable and all Customer Data will be immediately deleted.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – Additional API Calls – Non-Metered - 10,000 API Calls Per Month

Applicable Part #B85279

This Oracle Mobile Cloud Service- Additional API Calls consists of a block of 10,000 API Calls per month during the Services Period of the Oracle Mobile Cloud Services. Any unused or partially used quantity of API Calls expire at the end of each month and do not rollover, and are not otherwise applied, to a subsequent month. Oracle Mobile Cloud Service-Additional API Calls may be used only for the Oracle Mobile Cloud Service during the Services Period under the Ordering Document.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – Additional Storage – Non-metered --Gigabyte Storage Capacity Per Month

Applicable Part # B81599

This Oracle Mobile Cloud Service-Additional Storage consists of a block of 1 GB of additional storage per month for the Services Period of the Oracle Mobile Cloud Services.

Oracle Mobile Cloud Service-Additional Storage may be used only for the Oracle Mobile Cloud Service during the Services Period under the Ordering Document.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle MySQL Cloud Service – Non-Metered – Hosted Environment

No	Oracle MySQL Cloud Service Offering	Part #	Metric
1	Oracle MySQL Cloud Service - Non-Metered – Hosted Environment	B86392	Hosted Environment

Oracle MySQL Cloud Service – Non-Metered – Hosted Environment

Applicable Part # B86392

The Oracle MySQL Cloud Service – Non-Metered environment is subject to the following quantities per month:

1 OCPU

Description

Oracle MySQL Cloud Service provides a dedicated MySQL Enterprise Edition database instance with automated customer-controlled backup, patching, scaling and lifecycle management with cloud tooling. It supports MySQL tools and Enterprise Manager. You can use the Oracle MySQL Cloud Service through the Oracle MySQL Cloud Service console.

Termination

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle MySQL Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts

Oracle Process Cloud Service – Invocation User - Non Metered-Hosted Named User

Applicable Part # B85288

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Application invocation
- Process Notifications

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Process Cloud Service – Non Metered-Hosted Named User

Applicable Part # B81040

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Composition and Lifecycle Management using Process Composer
- Process Application invocation
- Productive Task Management using Process Workspace
- Tracking, Performing process changes, Business control features using Process Workspace
- Real-time Dashboards and Operational Intelligence using Process Workspace
- Process Notifications

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Process Cloud Service – Participant User - Non Metered-Hosted Named User

Applicable Part # B85287

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Application invocation
- Productive Task Management using Process Workspace
- Tracking, Performing process changes, Business control features using Process Workspace
- Process Notifications

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Visual Builder Cloud Service – Non-metered - Hosted Named User

Applicable Part # B82815

Description

Authorized Users (Hosted Named Users) of the Oracle Visual Builder Cloud Service are authorized to access the development tools features of Visual Builder. This includes the ability to create, edit, delete applications in Visual Builder, as well as to stage and publish those applications as part of lifecycle management.

Oracle Visual Builder Service allows Named Users to create and host applications along with custom data needed for those applications. You are responsible for the content of these applications and data. ABCS is not designed to handle compliant data. Named Users may upload static resources including but not limited to images, JavaScript files, css files. These static resources are not executed on Oracle's servers. You are limited to 2GB of storage across all Named Users and 12GB of data transfer in and out of the system per month, including all application resources and data.

Oracle Visual Builder Service allows authorized Users to create applications which consume REST services exposed by other Oracle products, including products subject to different Hosting and Delivery policies and terms of service. You are responsible for ensuring that your use of these services complies with the policies and terms governing them.

Third Party Web Sites, Platforms and Services

Oracle Visual Builder Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle Visual Builder Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Data will be deleted.

- Service may no longer be used for production during the soft termination period

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Analytics Cloud - Enterprise- Non-Metered - OCPU

Applicable Part # B87390

Oracle Analytics Cloud Service- Enterprise provides Data Preparation, Visualization, Collaboration and Enterprise Reporting with customer-controlled provisioning, backup, patching and scaling with cloud tooling.

The Oracle Analytics Cloud – Enterprise are subject to the following quantities:

- Entitlement for all users to the Oracle Business Intelligence Mobile application posted on the Apple Store and Google Store
- Each OCPU of a service environment includes an entitlement to use 50 named users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users to the Oracle SmartView® application posted on Oracle Software Delivery Cloud
- Entitlement to one named user of Oracle Business Intelligence Server Administrator posted on Oracle Software Delivery Cloud
- a maximum number of OCPUs as set forth in Your order

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Analytics Cloud- Standard – Non-Metered - OCPU

Applicable Part # B87389

Oracle Analytics Cloud Service- Standard provides Data Preparation, Visualization and Collaboration with customer-controlled provisioning, backup, patching and scaling with cloud tooling.

The Oracle Analytics Cloud – Standard are subject to the following quantities:

- Entitlement for all users to the Oracle Business Intelligence Mobile application posted on the Apple Store and Google Store
- Each OCPU of a service environment includes an entitlement to use 50 named users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users to the Oracle SmartView® application posted on Oracle Software Delivery Cloud
- a maximum number of OCPUs as set forth in Your order

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Big Data Cloud Service – Compute Edition – Non-Metered – Hosted Environment

No	Oracle Big Data Cloud Service – Compute Edition Offering	Part #	Metric
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1	Oracle Big Data Cloud Service – Compute Edition – Compute Capacity - Non-Metered – OCPU	B87083	OCPU
2	Oracle Big Data Cloud Service – Compute Edition – Storage Capacity – Non-metered – TB of Storage Capacity	B87084	TB of Storage Capacity
3	Oracle Big Data Cloud Service – Compute Edition – High Performance Storage Capacity – Non-Metered – TB of Storage Capacity	B87787	TB of Storage Capacity

Description

Oracle Big Data Cloud Service – Compute Edition provides a dedicated Hadoop cluster instance with managed patching, scaling and lifecycle management. You can use the Oracle Big Data Cloud Service – Compute Edition through the Oracle Big Data Cloud Service – Compute Edition console.

Usage Limits

The Oracle Big Data Cloud Service – Compute Edition – Storage Capacity – Non-Metered – TB of Storage Capacity environment is subject to the following quantities per month

- The amount of Storage Capacity with Increments of 1 TB as set forth in Your order
- The number of OCPUs as set forth in Your order with a 2 OCPU minimum.

Oracle Big Data Cloud Service – Compute Edition permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Data Integrator Cloud Service Non-Metered

Applicable Part #B86537

Description

Oracle Data Integrator Cloud Service provides bulk data movement and massively parallel data transformation using database or big data technologies. It consists of the Oracle Data Integrator technology running on top of Java Cloud Service.

Metric

OCPU: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Data Integrator Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Data Integrator Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

For the purpose of Oracle Data Integrator Cloud Service, only the OCPUs running the Oracle Data Integrator Cloud Service instance must be counted.

The Oracle Data Integrator Cloud Service requires a minimum number of four (4) OCPUs. Four (4) OCPUs gives you up to four (4) Connections, more connections requires more OCPUs. A Connection is defined as a unique connection used to build integrations between applications or databases using the Oracle Data Integrator Cloud Service. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST endpoint to which the Oracle Data Integrator Cloud Service is connected. Applications, databases or Web Services that use the same url and credential are counted as one Connection. Files hosted on a file system do not count as a Connection.

Pre-Requisites

Oracle Java Cloud Service - Enterprise Edition – General Purpose or High-Memory; OR

Oracle Java Cloud Service - Suite – General Purpose or High-Memory

(and their underlying requirements such as Storage Cloud Service Non-Metered, Database Cloud Service Non-Metered)

Note: Must be ordered before or along with Oracle Data Integrator Cloud Service Non-Metered.

Third Party Web Sites, Platforms and Services

Oracle Data Integrator Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Responsibilities

The following aspects of service management are the customer's responsibility. These include, but are not limited to:

- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- Oracle Data Integrator Cloud Service is a customer managed service and customers are responsible for manually installing, managing and maintaining it and its availability. Customers are responsible for patching Oracle Data Integrator manually using the existing standard patching mechanisms used for patching Oracle products i.e. OPatch.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Event Hub Cloud Service Dedicated – Non-Metered – OCPU

No	Oracle Event Hub Cloud Service Dedicated Part #	Metric
1	Oracle Event Hub Cloud Service Dedicated – Compute Capacity - Non-Metered – OCPU	B87340

Description

Oracle Event Hub Cloud Service Dedicated provides a dedicated Kafka cluster instance with managed patching, scaling and lifecycle management. You can use the Oracle Event Hub Cloud Service Dedicated through the Oracle Event Hub Cloud Service console.

Usage Limits: The Oracle Event Hub Cloud Service Dedicated – Compute Capacity – Non-Metered – OCPU environment is subject to the following quantities per month:

- As set forth in Your order with a 3 OCPU minimum.

Oracle Event Hub Cloud Service Dedicated – Compute Capacity permits you to use additional capacity above Your non-metered subscription rate (also referred to as "bursting"). You will be charged per hour and billed monthly in arrears for this increased capacity (using the "Pay as You Go" model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCpus per month, Your bursting would be capped at a total of 8 OCpus for that service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle GoldenGate Cloud Service – Enterprise - Non-Metered –OCPU

Applicable Part # B87410

Users of the Oracle GoldenGate Cloud Service – Enterprise are authorized to access the following module:

- Oracle GoldenGate Cloud Service- Enterprise

Metric

OCPU: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle GoldenGate Cloud Service – Enterprise service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

The Oracle GoldenGate Cloud Service - Enterprise requires a minimum number of four (4) OCPUs. Four (4) OCPUs gives you up to four (4) Connections, more connections require more OCPUs. A Connection is defined as a unique connection used to build integrations between applications or databases using the Oracle GoldenGate Cloud Service - Enterprise. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST endpoint to which the Oracle GoldenGate Cloud Service – Enterprise is connected. Applications, databases or Web Services that use the same url and credential are counted as one Connection. Files hosted on a file system do not count as a Connection.

Users of the Oracle GoldenGate Cloud Service – Enterprise are authorized to access the Oracle GoldenGate Cloud Service - Enterprise. The service environment includes 1 Terrabyte of local block storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Service Activation, Measurement and Usage

You may begin using the Oracle GoldenGate Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle GoldenGate Cloud Service in the Oracle GoldenGate Cloud Service console on a daily basis. Oracle will measure your usage every month for billing purposes.

Third Party Web Sites, Platforms and Services

This Oracle GoldenGate Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Identity Cloud Service

Oracle Identity Cloud Service Offering	Part #	Metric
Identity Cloud Service Basic - Enterprise user - Non-metered	B86144	Hosted Named User
Identity Cloud Service Standard - Enterprise user - Non-metered	B86141	Hosted Named User
Identity Cloud Service Standard – Non-Enterprise user - Non-metered	B86142	Hosted Named User

Hosted Named User: is defined as an individual authorized by you to access the hosted service in a calendar month, regardless of whether the individual is actively accessing the hosted service at any given time.

Description

Oracle Identity Cloud Service is a managed, cloud--based, Identity Management solution incorporating mobile and social technologies plus centralized administration.

Oracle Identity Cloud Service Basic – Enterprise user - Non-Metered

Applicable Part # B86144

An enterprise user (Hosted Named User) is defined as an individual, who is your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the service at any given time.

Enterprise users (Hosted Named User) of Oracle Identity Cloud Service Basic are authorized to access the following features for standard services and custom application/ services built or hosted on Oracle Public Cloud:

- Authentication as a Service
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Basic Access Policy (password)
- Basic Reporting
- ID Sync

- Group-based access management
- Self-service password reset

The terms referenced in this Service Description are described in the Program Documentation for this service.

Usage Limits: Identity Cloud Service SMS messaging is limited to a total of 5 SMS messages per user per month. Example: if 1,000 users are licensed, then a total of 5,000 messages are allowed.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Identity Cloud Service Standard – Enterprise user - Non-Metered

Applicable Part # B86141

An enterprise user (Hosted Named User) is defined as an individual, who is your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the service at any given time.

Enterprise users (Hosted Named User) of Oracle Identity Cloud Service Standard are authorized to access the following features for standard services and custom application/ services built or hosted on any cloud – Oracle Public Cloud or 3rd party cloud:

- Authentication as a Service
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Basic Access Policy (password)
- Basic Reporting
- ID Sync
- Group-based access management
- Self-service password reset

The terms referenced in this Service Description are described in the Program Documentation for this service.

Third Party Web Sites, Platforms and Services

This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third

party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Usage Limits: Identity Cloud Service SMS messaging is limited to a total of 5 SMS messages per user per month. Example: if 1,000 users are licensed, then a total of 5,000 messages are allowed.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Identity Cloud Service Standard – Non-Enterprise User - Non-Metered

Applicable Part # B86142

A Non-Enterprise user (Hosted Named User) is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the programs at any given time.

Non Enterprise users (Hosted Named User) of Oracle Identity Cloud Service Standard are authorized to access the following features for standard services and custom application/ services built or hosted on any cloud – Oracle Public Cloud or 3rd party cloud:

- Authentication as a Service
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Basic Access Policy (password)
- Basic Reporting
- ID Sync
- Group-based access management
- Self-service password reset

The terms referenced in this Service Description are described in the Program Documentation for this service.

Third Party Web Sites, Platforms and Services

This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the

Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Usage Limits: Identity Cloud Service SMS messaging is limited to a total of 5 SMS messages per user per month. Example: if 1,000 users are licensed, then a total of 5,000 messages are allowed.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service – Enterprise - OCPU

Part # B87145

Users of the Oracle Internet of Things Cloud Service - Enterprise are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**

NOTE: A typical configuration of 2 OCPUs is expected to support up to 2000 devices per OCPU and up to 100 million messages of up to 32 KB size per OCPU. If your deployment needs exceed this typical configuration, you may need to purchase additional OCPUs. High availability configuration requires a minimum of 4 OCPUs.

Usage Limits

- 100 GB of message storage capacity included. Purchasing additional block storage in the underlying Compute Service may allow expanding message storage capacity.

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle WebCenter Portal Cloud Service Non-Metered

No	Oracle WebCenter Portal Cloud Service Offering	Part #	Metric
1	Oracle WebCenter Portal Cloud Service - Non-metered	B86539	OCPU

Description

Oracle WebCenter Portal Cloud Service is a platform built to deliver, integrated, and consistent user experiences across multiple channels. Deployed on Oracle Java Cloud Service, it provides rapid deployment, scale out on-demand, single click patching, backup, and restore. Customers can easily create environments for development, testing and production, and focus better on building the solution.

Metric

OCPU: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle WebCenter Portal Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle WebCenter Portal Cloud Service requires High Memory virtual machines.

For the purpose of Oracle WebCenter Portal Cloud Service, only the Oracle Java Cloud Service OCPUs running the Oracle WebCenter Portal Cloud Service instance must be counted. The Oracle WebCenter Portal Cloud Service requires a minimum number of one (1) OCPU. You may view your usage of the Oracle WebCenter Portal Cloud Service in the Oracle Java Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.

Pre-Requisites

Oracle Java Cloud Service - Enterprise Edition – High-Memory Non-Metered; OR

Oracle Java Cloud Service - Suite – High-Memory Non-Metered

(and their underlying requirements such as Storage Cloud Service Non-Metered, Database Cloud Service Non-Metered)

Note: Must be ordered before or along with Oracle WebCenter Portal Cloud Service Non-Metered.

Third Party Web Sites, Platforms and Services

This Oracle Cloud Service enables You to deploy software code (such as templates, or other applications including third party applications) onto pages and portals developed by the use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be "Your Applications" as defined in the Agreement. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with the use of this Oracle Cloud Service.

Oracle WebCenter Portal Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Customer Responsibilities

The following aspects of service management are the customer's responsibility. These include, but are not limited to:

- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- Oracle WebCenter Portal Cloud Service is a customer managed service and customers are responsible for installing, managing and maintaining it and its availability. Customers are responsible for patching Oracle WebCenter Portal manually using the existing standard patching mechanisms used for patching Oracle products i.e. OPatch.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Cloud@Customer X6 – Infrastructure as a Service -- Services Environment

Description

Oracle Cloud@Customer X6 (OC@C) is an Oracle-owned, Oracle-managed, non-metered Infrastructure-as-a-Service offering (the OC@C service) designed to provide elastic compute capacity in your data center, running behind your firewall. The OC@C IaaS offering is available with support for Control Plane, Compute, Block Storage, and Object Storage services which are the building blocks of any OC@C deployment. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle will ship the underlying Oracle-owned OC@C hardware to your designated data center. Oracle will install and configure the gateway server and the Oracle Cloud@Customer IaaS software and make it available for you to use as a service.

In the Non-metered model, you pay a monthly fee and may use all available OCPUs or Terabytes in your chosen OCC subscription.

Control Plane Dependency

Every OC@C deployment must start with at least one OC@C Control Plane and the requisite number of OC@C Compute, Block Storage, and Object Storage units which can be added in single unit incremental subscriptions. One or more OC@C Control Plane subscriptions are also required for any other offering such as Oracle Database Exadata Cloud Machine or Oracle Big Data Cloud Machine.

When the subscription to any of the subscriptions that depend on the OC@C Control Plane (e.g., OC@C Compute, OC@C Block Storage, PaaS services that run on OC@C, OC@C Object Storage, Oracle Big Data Cloud Machine) expires after the expiration of the OC@C Control Plane, you are responsible for timely renewal of the subscription for the associated OC@C Control Plane so that there is an active subscription for the OC@C Control Plane.

Service Period terms for all OC@C SKUs – Control Plane, Compute, Block Storage, and Object Storage run independently of each other unless otherwise specified in your order.

Disconnected Mode

The standard/default operational mode of OC@C requires a bidirectional network connection from the OC@C deployment to Oracle Cloud Operations facilities. The ‘Disconnected Mode’ option for Cloud Operations does not require the OC@C deployment to be connected to Oracle. All Cloud Operations are performed by Oracle staff from your premises over your networks. Oracle staff would use a network that is isolated or ‘air gapped’ from the OC@C deployment to exchange the following information with Oracle:

- d. Metering and usage data sent to Oracle for billing purposes
- e. Software updates and entitlement data sent from Oracle
- f. Occasionally, system logs (with your permission) to the Oracle support organization for troubleshooting specific faults as needed

Part	Part #	Metric
Oracle Cloud@Customer X6 Control Plane Includes: Components required for management of all Cloud@Customer services and 28 TB of Block Storage	B87823	Each

Oracle Public Cloud Machine - Disconnected Mode - Add-On Fee for X6 Control Plane	B88035	Each
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Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

TB of Storage Capacity: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service.

Service Activation, Usage and Payment

- You may begin using the OC@C service after Oracle has installed and configured the designated OC@C configuration, and provided you with the User login names and password.
- The OC@C service includes installation, configuration, patching, upgrade, monitoring, and cloud administration as described in the *Cloud Hosting and Delivery Policies*.
- The Services Period for the OC@C Non-metered offering is a forty eight (48) month period commencing on the day the User login names and password are issued to you, unless otherwise specified in your order.
- PaaS services on OC@C do not have to be co-termed with OC@C subscriptions. You are responsible for timely renewal of subscriptions for underlying OC@C components on which the PaaS services depend.

Beginning on sixty days after the end of Services Period, and in the absence of a new OC@C service order involving the same OC@C hardware, Oracle will remove the OC@C hardware from your data center.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite (in case of disconnected mode) or remote staff (in case of connected mode). At the commencement of the OC@C services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

7. Coordinate executive meetings, as necessary;

8. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
9. Establish a suitable governance structure to support on-going projects and the operations of the OC@C service;
10. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the OC@C services;
11. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
12. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to OC@C service prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of the default connected mode).

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud@Customer X6 – Infrastructure as a Service Services Environment (Hardware is Delivered by Value Added Distributor (VAD) or Value Added Reseller(VAR))

Description

Oracle Cloud@Customer X6 (OC@C) is an Oracle-owned, Oracle-managed, non-metered Infrastructure-as-a-Service offering (the OC@C service) designed to provide elastic compute capacity in your data center, running behind your firewall. The OC@C IaaS offering is available with support for Control Plane, Compute, Block Storage, and Object Storage services which are the building blocks of any OC@C deployment.

The Oracle VAD/VAR will ship the underlying Oracle-owned OC@C hardware to your designated data center. Oracle will install and configure the gateway server and the Oracle Cloud@Customer IaaS software and make it available for you to use as a service.

In the Non-metered model, you pay a monthly fee and may use all available OCPUs or Terabytes in your chosen OCC subscription.

Control Plane Dependency

Every OC@C deployment must start with at least one OC@C Control Plane and the requisite number of OC@C Compute, Block Storage, and Object Storage units which can be added in single unit incremental subscriptions. One or more OC@C Control Plane subscriptions are also required for any other offering such as Oracle Database Exadata Cloud Machine or Oracle Big Data Cloud Machine.

When the subscription to any of the subscriptions that depend on the OC@C Control Plane (e.g., OC@C Compute, OC@C Block Storage, PaaS services that run on OC@C, OC@C Object Storage, Oracle Big Data Cloud Machine) expires after the expiration of the OC@C Control Plane, you are responsible for timely renewal of the subscription for the associated OC@C Control Plane so that there is an active subscription for the OC@C Control Plane.

Service Period terms for all OC@C SKUs – Control Plane, Compute, Block Storage, and Object Storage run independently of each other unless otherwise specified in your order.

Disconnected Mode

The standard/default operational mode of OC@C requires a bidirectional network connection from the OC@C deployment to Oracle Cloud Operations facilities. The ‘Disconnected Mode’ option for Cloud Operations does not require the OC@C deployment to be connected to Oracle. All Cloud Operations are performed by Oracle staff from your premises over your networks. Oracle staff would use a network that is isolated or ‘air gapped’ from the OC@C deployment to exchange the following information with Oracle:

- d. Metering and usage data sent to Oracle for billing purposes
- e. Software updates and entitlement data sent from Oracle
- f. Occasionally, system logs (with your permission) to the Oracle support organization for troubleshooting specific faults as needed

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the OCC deployment to Oracle Cloud Operations facilities for the purpose of monitoring, service requests and usage metering. But there is no network connection from Oracle Cloud Operations facilities to the OCC deployment. All Cloud Operations that require access to be initiated from Oracle Cloud Operations to the OCC deployment (e.g., applying software updates, troubleshooting) are performed by Oracle staff from your premises over your networks. Oracle staff would use a network that is isolated or ‘air gapped’ from the OCC deployment to download software updates and entitlement data sent from Oracle.

Part	Part #	Metric
Oracle Cloud@Customer X6 Control Plane - Partner Hardware - Non-metered Includes: Components required for management of all Cloud@Customer services and 28 TB of Block Storage	B87914	Each
Oracle Public Cloud Machine - Disconnected Mode Add-on Fee for X6 Control Plane	B88035	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for X6 Control Plane	B88134	Each

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

TB of Storage Capacity: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service.

Service Activation, Usage and Payment

- You may begin using the OC@C service after Oracle has installed and configured the designated OC@C configuration, and provided you with the User login names and password.
- The OC@C service includes installation, configuration, patching, upgrade, monitoring, and cloud administration as described in the *Cloud Hosting and Delivery Policies*.
- The Services Period for the OC@C Non-metered offering is a forty eight (48) month period commencing on the day the User login names and password are issued to you, unless otherwise specified in your order.
- PaaS services on OC@C do not have to be co-termed with OC@C subscriptions. You are responsible for timely renewal of subscriptions for underlying OC@C components on which the PaaS services depend.

Beginning on sixty days after the end of Services Period, and in the absence of a new OC@C service order involving the same OC@C hardware, the Oracle VAD/VAR will remove the OC@C hardware from your data center.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite (in case of disconnected mode) or remote staff (in case of connected mode). At the commencement of the OC@C services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

7. Coordinate executive meetings, as necessary;
8. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
9. Establish a suitable governance structure to support on-going projects and the operations of the OC@C service;
10. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the OC@C services;
11. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
12. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to OC@C service prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of the default connected mode).

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Java Cloud Service-SaaS Extension – S1

Applicable Part # B67338

This Oracle Java Cloud Service-SaaS Extension -S1 environment is subject to the following quantities:

One (1) virtual image of Oracle WebLogic Managed Server one and a half (1.5) GB of Random Access Memory for Java Heap, five (5) GB of file storage and fifty (50) GB data transfer rate.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Java Cloud Service-SaaS Extension – S2

Applicable Part # B67339

This Oracle Java Cloud Service-SaaS Extension-S2 environment is subject to the following quantities: Two (2) virtual image of Oracle WebLogic Managed Server, three (3) GB of Random Access Memory for Java Heap, ten (10) GB of file storage, two hundred and fifty (250) GB data transfer rate.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Java Cloud Service-SaaS Extension – S4

Applicable Part # B67340

This Oracle Java Cloud Service-SaaS Extension-S4 environment is subject to the following quantities:

Four (4) virtual image of Oracle WebLogic Managed Server, six (6) GB of Random Access Memory for Java Heap, twenty five (25) GB of file storage and five hundred (500) GB data transfer rate.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Cloud Service – Multitenant Edition-S5

Applicable Part # B67335

The Oracle Database Cloud Service-Multitenant Edition –S5 environment is subject to the following quantities: one (1) schema of Oracle Database Enterprise Edition, five (5) GB of Oracle Database storage (approximately 1,000,000 rows of data) and thirty (30) GB data transfer rate per month.

Each subscription to the Oracle Database Cloud Service –S5 includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Cloud Service – Multitenant Edition -S20

Applicable Part # B67336

The Oracle Database Cloud Service-Multitenant Edition-S20 environment is subject to the following quantities: one (1) schema of Oracle Database Enterprise Edition, twenty (20) GB of Oracle Database storage (approximately 6,000,000 rows of data) and one hundred twenty (120) GB data transfer rate a month.

Each license to the Oracle Database Cloud Service –S20 includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Cloud Service – Multitenant Edition -S50

Applicable Part # B67337

The Oracle Database Cloud Service-Multitenant Edition – S50 environment is subject to the following quantities: a one (1) schema of Oracle Database Enterprise Edition, fifty (50) GB of Oracle Database storage (approximately 10,000,000 rows of data) and three hundred (300) GB a month.

Each license to the Oracle Database Cloud Service –Enterprise environment includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud – Enterprise - Metered

B87178 - OCPU Per Month

B87179 - OCPU Per Hour

Users of the Oracle Internet of Things Cloud - Enterprise are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**

NOTE: A typical configuration of 2 OCPUs is expected to support up to 2000 devices per OCPU and up to 100 million messages of up to 32 KB size per OCPU. If your deployment needs exceed this typical configuration, you may need to purchase additional OCPUs. High availability configuration requires a minimum of 4 OCPUs.

Usage Limits

- 100 GB of message storage capacity included. Purchasing additional block storage in the underlying Compute Service may allow expanding message storage capacity.

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud – Enterprise includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for use solely with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness. Customer is solely responsible for managing the Java Standard Edition software products, including the implementation, operation, security and maintenance of such products, outside the Services Environment.

Service Activation, Measurement and Usage

You may begin using the Oracle Internet of Things Cloud - Enterprise after the Oracle Cloud Service account has been set up for use. You may view Your usage of the Oracle Internet of Things Cloud - Enterprise in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud - Enterprise may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Termination

The Oracle Internet of Things Cloud - Enterprise will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time by Your 30 days advance written notice to Oracle. You are obligated to pay for all charges including those incurred during the notice period. Upon termination of the Internet of Things Cloud - Enterprise, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when the Oracle Internet of Things Cloud Service is terminated, the service instance will remain active for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 days period, the service instance will become unavailable and all of Your Content will be deleted.

Oracle Internet of Things Cloud Service-Metered

Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- The following Client-side software: the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**
- Development SDK for device applications development

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for use solely with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness. Customer is solely responsible

for managing the Java Standard Edition software products, including the implementation, operation, security and maintenance of such products, outside the Services Environment.

No	Oracle Internet of Things Cloud Service Offering	Part #	Metric
1	Oracle Internet of Things Cloud Service for Wearable Devices-Metered	B85270	DEVICE PER MONTH includes 1500 Per Messages Per
2	Oracle Internet of Things Cloud Service for Consumer Devices-Metered	B85271	DEVICE PER MONTH includes 15,000 Per Messages Per
3	Oracle Internet of Things Cloud Service for Telematic Devices-Metered	B85272	DEVICE PER MONTH includes 100,000 Per Messages Per
4	Oracle Internet of Things Cloud Service for Industrial Devices-Metered	B85273	DEVICE PER MONTH includes 100,000 Per Messages Per Month
5	Oracle Internet of Things Cloud Service - Additional Messages -Metered	B85274	1,000 MESSAGES PER MONTH

Definitions

Device Per Month: is defined the maximum number of Devices registered with the Internet of Things Cloud Service during a calendar month. A Device that is be directly connected to this Cloud Service, or indirectly connected such as through a gateway device or a third party communications service, is a unique endpoint that is registered with Oracle Internet of Things Cloud Service and is able to send and receive data to or from the Cloud Service. Devices that have been permanently disconnected from this Cloud Service are not counted for purposes of this metric.

1,000 Messages Per Month: is defined as the total number of Messages sent during a calendar month. For the purpose of this metric, a Message is a packet of data sent between (to or from) a Device and the Oracle Internet of Things Cloud Service. Data exchanged between Oracle Internet of Things Cloud Service and other Oracle Cloud Services, or on-premise applications, using the Oracle Internet of Things Cloud Service REST API are not counted for purposes of this metric.

Service Activation, Measurement and Usage

You may begin using the Oracle Internet of Things Cloud Service after the Oracle Cloud Service account has been set up for use. Your may view Your usage of the Oracle Internet of Things Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

- For purposes of Oracle Internet of Things Cloud Service, Your usage is measured on a monthly basis by calculating the number of Devices Per Month registered with the Cloud Service. Each such registered Device –includes a number of Messages Per Month as listed in the table above. The number of Messages per Month among all Devices are aggregated, forming a pool comprising the Total Messages Per Month, that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes).
- Device messages data storage is limited to 500 GB. You can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY

SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Termination

The Oracle Internet of Things Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time by Your 30 days advance written notice to Oracle. You are obligated to pay for all charges including those incurred during the notice period. Upon termination of the Internet of Things Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when the Oracle Internet of Things Cloud Service is terminated, the service instance will remain active for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 days period, the service instance will become unavailable and all of Your Content will be deleted.

APPENDIX A

As a condition to installing or accessing the specified Nvidia software and associated Oracle Cloud Services, You agree to comply with the terms in the following Nvidia Cloud End User License Agreement which includes the "Glossary of Terms" (the "Nvidia Agreement"). For the purposes of the associated Cloud Services and notwithstanding any provision to the contrary in the Nvidia Agreement, Nvidia software will be deemed Services that are warranted by Oracle under the terms of Your agreement with Oracle applicable to the Cloud Services.

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10.2 U.S. Government Legend. The Licensed Software has been developed entirely at private expense and is "commercial items"

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10.4 General. This EULA constitutes the entire agreement of the parties with respect to the subject matter hereto and supersedes

all prior negotiations, conversations, or discussions between the parties relating to the subject matter hereto, oral or written, and all past dealings or industry custom. Any additional and/or conflicting terms and conditions on purchase order(s) or any other documents issued by you are null, void, and invalid. This EULA and the rights and obligations hereunder may not be assigned by you, in whole or in part, including by merger, consolidation, dissolution, operation of law, or any other manner, without written consent of NVIDIA, and any purported assignment in violation of this provision shall be void and of no effect. NVIDIA may assign, delegate or transfer this EULA and its rights and obligations hereunder, and if to a non-Affiliate you will be notified. Each party acknowledges and agrees that the other is an independent contractor in the performance of this EULA, and each party is solely responsible for all of its employees, agents, contractors, and labor costs and expenses arising in connection therewith. The parties are not partners, joint ventures or otherwise affiliated, and neither has any authority to make any statements, representations or commitments of any kind to bind the other party without prior written consent. Neither party will be responsible for any failure or delay in its performance under this EULA (except for any payment obligations) to the extent due to causes beyond its reasonable control for so long as such event of force majeure continues in effect. This EULA will be governed by and construed under the laws of the State of Delaware and the United States without regard to the conflicts of law provisions thereof and without regard to the United Nations Convention on Contracts for the International Sale of Goods. The parties consent to the personal jurisdiction of the federal and state courts located in Santa Clara County, California. You acknowledge and agree that a breach of any of your promises or agreements contained in this EULA may result in irreparable and continuing injury to NVIDIA for which monetary damages may not be an adequate remedy and therefore NVIDIA is entitled to seek injunctive relief as well as such other and further relief as may be appropriate. If any court of competent jurisdiction determines that any provision of this EULA is illegal, invalid or unenforceable, the remaining provisions will remain in full force and effect. Unless otherwise specified, remedies are cumulative. Any amendment or waiver under this EULA must be in writing and signed by representatives of both parties. Any notice delivered by NVIDIA to you under this EULA will be delivered via mail, email or fax. Please direct your legal notices or other correspondence to NVIDIA Corporation, 2701 San Tomas Expressway, Santa Clara, California 95050, United States of America, Attention: Legal Department.

GLOSSARY OF TERMS

Certain capitalized terms, if not otherwise defined elsewhere in this EULA, shall have the meanings set forth below:

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