

Scenario for Accessing an Account

- 1) Call the number of the account you wish to access.
- 2) Wait for n rings, and the greeting.
- 3a) If you're calling from your phone dial 8888 followed by your password.
- 3b) If you're calling from a phone that isn't yours press # followed by the correct extension, then enter your password.
- 4) Choose the correct option:
 - 1 to retrieve messages
 - 2 to change your greeting
 - 3 to change your password