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| Chris Grossman | | | | 785 Hennigans Grove Rd. Grove City, OH 43123 (614) 313-6556 chris.r.grossman@gmail.com | |
| **Career Summary** | | | | | |
|  | A highly talented, skilled IT professional with 17 years of experience in Requirements Gathering, Software and Hardware Architecture, all the way to data modeling/development and software development. Strong communication skills with drive to learn, grow, and understand the problem to develop creative and effective solutions. | | | | |
| **Technical skills** | | | | | |
| `` | Skills   * Excellent verbal and written communication skills * In depth knowledge of Classic` (Waterfall) and Iterative (Agile) System Development Life Cycles * Good organizational and management skills * Tools: QlikSense, Informatica, SQL Server Management Studio, Oracle SQL Developer, PowerBi, Visual Studio Code, Visual Studio, Jira, MS Teams, Post-Man * Database: Relational Databases, Data Modeling, SQL, ORACLE, Datawarehouse, Data Vault 2.0 * Languages: SQL, C#, Python, JSON, XML, Java,Java Script | | | | |
| **Work Experience** | | | | | |
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|  | | **Senior Business Intelligence Developer: 2015-Present (OhioHealth)**  **Intermediate Intelligence Developer:2012-2015 (OhioHealth)**  QlikSense Administrator/Architect:   * Architect and designed physical server infrastructure environment for multi node Qlik Sense Enterprise environments and performed quarterly upgrade installations. * Design physical server infrastructure, requirements, developed and executed project plan to migrate Test and Production physical servers to multi-node Virtual Environment. * Work with customers and vendors to set up 160+ environment interface connections and setting up proper access with security rules using Active Directory. * Using Python, utilize API process to pull environment statistics and monitoring across multi node environments and storing this information into a SQL database for environment monitoring and standards.   Lead Business Intelligence Developer/Analyst:   * Lead developer/analyst for projects and support across multiple teams. * Elicit technical requirements and delivered over 100+ Qlik visual dashboard reporting applications. * Designed, developed, and automate ETL processes to pull information from multiple data sources: Examples   + Epic Clarity, Epic Caboodle, Workday API, Kronos Payroll, PeopleSoft * Collaborate with business at beginning of pandemic to elicit requirements, design and develop Supply Chain dashboard for calculating burn rate, current stock, and days inventory on hand for COVID-19 supplies and PPE across all OhioHealth locations and distribution centers. * During Kronos ransomware attack, pulled future approved schedules and emailed managers with a turn around time of one business day. * Created data model and visual dashboards for Recycling Sustainability board goals across nine waste and recycling vendors. Including Rumpke, Republic, ShredIt, SteriCycle. * Built a weekly C# program to read through Active Directory and pull associated groups for active employees used for employee security validation and to reduce duplicate or new redundant groups from being created * Provide on-call and developer/customer technical support.   Informatica Development:   * Create, design and test Informatica PowerCenter mapping and workflows to store 150 Press Ganey aggregated spreadsheets into a Microsoft SQL server database. * Design Clinical Fact and Dimension tables and assist in the development and monitor of the workflows. * Collaborate with data team to help troubleshoot and monitor tasks and review mapping * Collaborate with senior leadership to define requirements and enterprise business definitions for an Emergency Department dashboard door to doc, length of stay, transfers in, transfers out, and discharge efficiency * Developed a Lab draw site exploration dashboard for understanding the volume, types of specimens, pick up times, and result turn around time * Collaborated with team to develop a Nurse Predictive hiring model dashboard based on patient volume, turn over rate, transfers, open positions, and recent hires. * Technical Lead for converting existing SAP universes to current supported format for Information Design Tool (IDT) to provide out of the box self service analytics provided by Epic EMR * Data Modeling with Enterprise Data Warehouse and Data Vault 2.0 * Technical Lead for building, validation, and publishing of custom SAP Universes tied to EPIC Clarity MS Sql server database and other data sources. * Create custom solutions using SAP Business Objects by pulling information from different data sources to identify patients who qualify for clinical studies * Coordinate conversion, upgrade, and testing of SharePoint 2007 to SharePoint 2013 * Elicit requirements to build a SharePoint form for physician timesheet tracking.   **Specialist, IT Analysis Requirements: 2005-2012**  **Nationwide Insurance**   * Using Visio and modeling tools produced rapid prototyping and screen specs for configuration of Guidewire ClaimCenter * Responsible for managing interface requirements and non-functional requirements for Guidewire system integration * Defined technical requirements, mapping, and testing using SoapUI for policy and claims Service Oriented Architecture (SOA). * Facilitated end-to-end as is analysis and formulate solution and architecture options to assist in business and IT integration decision making | | |  |
|  | | Responsible for managing detailed application specifications for cross impacted applications  Handled task of Project Lead for cross application analysis and testing for DB2 upgrade  Created JBoss logic for policy limit displays for a business common policy view  Worked with external vendor Safelite Autoglass to implement a batch process solution that decreased project cost by $200,000  Created wireframe and screen specs for a common insurance policy and customer view | | | |
|  | | * Responsible for reviewing external product rate and regulatory work requests for single and cross impact analysis   + CPS, CLASS, NAPS, FPS, CLPS, AS400, Allied   + Loss Cause, Type of Loss, and Coverage Keyword/Coverage Code analysis * Analyzed and created full end-to-end batch processing diagram for third party vendor processing which was used to decrease analysis time and rewrite the Batch Process (BMP) * Responsible for modifying business rules for online and batch Data Development System Support(D2S2) components. | | | |
| **Education and Certifications** | | | | | |
|  | | DeVry University | | |  |
| * B.S., Computer Information Systems (CIS) * EPIC Caboodle Data Modeling Certification | | | |