

# Risk Assessment Checklist

Risk Category	Risk Assessment
Security	<p>Potential breaches of confidentiality, data loss, and uncontrolled user access.</p> <ul style="list-style-type: none"> <li>• <b>Low risk:</b> There is low exposure to any of the mentioned items.</li> <li>• <b>Medium risk:</b> The potential risks can be mitigated if an expert is brought on board.</li> <li>• <b>High risk:</b> Citizen development is not the ideal solution given the high-security risks.</li> </ul>
Operational IT	<p>Acceptable rules to create, manage, maintain, and use IT.</p> <ul style="list-style-type: none"> <li>• <b>Low risk:</b> The application can be easily created, managed, maintained, and used according to the organization's IT standards.</li> <li>• <b>Medium risk:</b> The application can comply with operational IT requirements if an expert is involved.</li> <li>• <b>High risk:</b> Some of the conditions can't be met using citizen development.</li> </ul>
IT Architecture	<p>Rules to build, modify, and interface IT resources.</p> <ul style="list-style-type: none"> <li>• <b>Low risk:</b> The project does not negatively affect other systems or require extensive integration with the wider organization's environment.</li> <li>• <b>Medium risk:</b> Some complex integration can be required; therefore, external help is needed.</li> <li>• <b>High risk:</b> The project requires extensive integration with other systems or affects the wider organization's environment.</li> </ul>
Regulatory	<p>External laws, industry standards, or compliance requirements.</p> <ul style="list-style-type: none"> <li>• <b>Low risk:</b> There is low exposure to any of the mentioned items.</li> <li>• <b>Medium risk:</b> Citizen development can comply with regulatory requirements, but needs the involvement of an expert.</li> <li>• <b>High risk:</b> Citizen development is not the ideal solution given the high level of regulatory risk.</li> </ul>
Reputational	<p>Potential loss of brand perception, social capital, or market share.</p> <ul style="list-style-type: none"> <li>• <b>Low risk:</b> There is a low risk to the organization's reputation as the app doesn't use sensitive data or negatively affect third parties, following accepted social guidelines.</li> <li>• <b>Medium risk:</b> There is some reputational risk associated with the app so an expert must be brought in to ensure the risk is mitigated.</li> <li>• <b>High risk:</b> There is high reputational risk due to highly sensitive data being processed and/or the app being a key way in which an organization interacts with their customer.</li> </ul>
Financial	<p>Potential impact on revenue.</p> <ul style="list-style-type: none"> <li>• <b>Low risk:</b> The app has little to no impact on the business processes that impact the revenue of products and services or costs of producing them.</li> <li>• <b>Medium risk:</b> There is some impact on the volume and pricing of products and services or the cost of producing them.</li> <li>• <b>High risk:</b> There is a strong impact on the volume and pricing of products and services or the cost of producing them; therefore, a greater level of IT governance is required.</li> </ul>

**LOW = 1   MEDIUM = 2   HIGH = 3   TOTAL SCORE:**