

# E/C

# Erick Chomba

## Profile

Motivated and results-driven IT professional with a proven track record in project management, systems administration, and technology operations. Expertise in leading complex IT projects, managing virtualized server environments, and optimizing IT infrastructures for enhanced performance and cost-efficiency. Skilled at leveraging a range of technologies and solutions to streamline processes, secure data, and support business growth. Seeking a challenging IT leadership role in a dynamic organization committed to innovation and excellence.



### ADDRESS

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## EXPERIENCE

### IT Manager and Systems Administrator

*Danco Capital Limited – Ruiru / January 2022–Present*

- Lead IT operations, including administration of critical servers, office equipment, and network infrastructure.
- Manage IT projects from planning to execution, including system upgrades, migrations, virtualization (Proxmox, ESXi), and disaster recovery planning.
- Implement and enforce IT policies, security protocols, and best practices to ensure robust network and data security.
- Conduct regular audits and performance assessments of IT systems, identifying areas for optimization.
- Develop and lead training programs to enhance technical skills across the organization.
- Oversee budget allocation for IT resources and manage procurement of hardware and software.
- Collaborate with various departments, including Slots, to deliver tailored IT support and ensure system integrity.
- Maintain network architecture, hardware inventory, and license allocation for all IT assets.
- Developed, deployed and trained on Microsoft dynamic customer relationship management software in partnership with the sales department, to streamline sales, projects and customer feedback.
- Drive improvements in IT infrastructure, including the deployment of advanced virtualization solutions and security enhancements (Sophos XG).
- Deployed over 800 smart metering solution across East Africa.

### IT Assistant

*Danco Capital Limited / January 2021–January 2022*

- Installed, configured, and maintained hardware, software, and networking systems across the organization.
- Provided technical support to end-users, resolving hardware, software, and networking issues in a timely manner.
- Implemented and monitored security protocols, including firewall management (Sophos XG) and antivirus protection.
- Managed data backup and recovery processes to ensure business continuity and data protection.
- Documented IT policies and procedures, and managed an

Theater, Environmental  
conservation, Art, Hiking,  
Skiing, Travel

## REFERENCES

- **Mr. Geoffrey Nthiga**  
Director, Greenyard Junior  
School  
P.O. Box 95-00208 Ngong  
Hills  
+254722586631
- **Mr. Samuel Olala**  
Lecturer, Jaramogi Oginga  
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and Technology  
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- **Mr. Johnah Wanjohi**  
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- **Mrs Salome Karanja**  
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inventory of IT assets for smooth operations.

- Supported server virtualization technologies, including ESXi and Proxmox, to improve system efficiency and scalability.

### ICT Officer

*Greenyard Junior School / January 2020–November 2020*

- Delivered technical support and implemented hardware and software upgrades.
- Developed and improved the school's website, increasing traffic by 18%.
- Implemented Moodle-based online learning platforms, improving access to educational resources.

### IT Project Manager

*Tim Hi-Tech (now Infoney Solutions) / June 2019–September 2019*

- Managed multiple IT projects involving system migrations, software upgrades, and infrastructure improvements.
- Developed project timelines, budgets, and risk assessments to ensure on-time and within-budget project delivery.
- Coordinated teams of internal staff, vendors, and contractors, ensuring alignment with project goals.
- Identified and resolved project-related conflicts and communicated progress to stakeholders.

### IT Assistant Intern

*Ministry of Devolution and Planning – State Department of Special Programs / April 2019–June 2019*

- Installed and troubleshooted hardware and software for desktops and laptops.
- Configured SAP client and Microsoft Outlook for end-users.
- Developed preventive maintenance schedules to ensure IT equipment reliability.

## EDUCATION

### Bachelor of Science in Information Communication Technology

*Jaramogi Oginga Odinga University of Science and Technology, Bondo*

- Focus Areas: Networking, Database Development and Management, Programming, Project Management
- Second-Class Lower Division

### Certified Public Accountants (CPA)

*Strathmore University, Nairobi*

- Section One Complete: Economics, Commercial Law, Financial Accounting

### **Kenya Certificate of Secondary Education**

*St. Thomas Aquinas High School, Nairobi*

- Grade: B+

### **KEY SKILLS AND CHARACTERISTICS**

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- **Systems Administration:** Windows Server, Active Directory, Exchange, Backups
- **Server Virtualization:** VMware ESXi, Proxmox
- **ERP Systems:** SYSPRO 7 & 8
- **Programming Languages:** PHP, Kotlin, Visual Basic, SQL, Crystal Reports
- **Web Development:** HTML, CSS, JavaScript, WordPress
- **Networking:** TCP/IP, Wireless Configurations, DNS
- **Security:** Sophos XG Firewall, CCTV Installation
- **Project Management:** Agile Methodology, Diehl Metering Smart Solutions
- **Technical Support:** Troubleshooting, Virus Detection, Imaging
- **Software:** Microsoft Office, SYSPRO, Crystal Reports, Sophos, Dynamics, Zoom, QuickBooks, MySQL, 3CX
- **Interpersonal Skills:** Leadership, Team Management, Communication, Problem-Solving, Analytical Thinking, Decision-Making, Time Management

### **CERTIFICATIONS**

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- Sophos Certified Administrator - Online
- Google Online Marketing and SEO – Google Digital Skills for Africa
- Diehl Metering Smart Solutions – Dubai
- Cisco Packet Tracer – Online
- Cisco Networking – Online

