


Scenario

By Lewis Allen

Persona

Name	Alex Barker	
Age	32	
Occupation	Senior Lecturer in Computing at the University of Brighton	
Place of Residence	Hove	
Family Members	Wife and Daughter	
Technical Skills	Experienced with Computing. Skilled Communicator. Good level of managerial skills – manages several staff. Regularly delivers presentations. Multi-level communicator. Logistical planning.	
Personality	<ul style="list-style-type: none">• Highly Organised• Very Attentive to Detail• Enjoys Efficiency• Hates disorganisation.• Regularly plans the day ahead of time.• Conscientious. Wants to do a good job.	
What does the he need from the System?	<ul style="list-style-type: none">• Efficient and fast viewing of schedule.• Easily modifiable diaries for changes to his day.• Would like to see schedules of other staff in order to organise meetings.• Easy to add staff to events.• Clear contact details of people he wants to communicate with.• Reminders of events.• Notifications to changes.	

Scenario

Alex Barker wakes up at 7:00am and gets ready for work. He then proceeds to log in to the calendar application on his computer in order to check his schedule for the day. After seeing a free period in his day, Alex decides that he would like to organise a meeting with several of his staff to check the progress on a recent project. He quickly navigates to each members profile and takes a look at their contact details. Alex checks each staff members schedule in order to decide for a time. He creates an event for his meeting and quickly sends a meeting request to each of his staff members.

The majority his staff accept the event request. Unfortunately, halfway through the work day one staff member rejects the request due to an illness. The application sends Alex a notification regarding this through his email as he has this option turned on in his settings. This staff member is critical to the meeting so Alex modifies the event and makes the meeting take place during the next week. The application notifies each member of staff of this change in time.

During the next week all members of staff manage to accept the event request. The application notifies Alex and his staff an hour before the meeting occurs and reminds them of the location where the meeting will occur. Alex and his staff then attend the meeting at the designated time.