

Use Case

By Adam Howes

Use Case

Creating a new user.

Primary Actor

Admin.

Secondary Actor

User.

Preconditions

The admin must be logged into an administrator account.

Success End Condition

The admin creates an account for the user.

Failure End Condition

The admin is unable to create a new user account.

Trigger

The admin clicks the 'Create new user' button.

Main Success Scenario

1. The administrator clicks on the 'Create new user' button on the admin tools page.
2. The admin fills in the user's details (First name, Last Name, Job Title, Email and phone Number).
3. The admin clicks the submit button.
4. The admin emails the user that their account has been created and gives them their user id and password.

Extensions

Condition: The admin inputs the user's details (email/phone number) incorrectly.

Actions:

Step A - The system tells the admin that the user's phone number is too short/long.

Step B - The admin corrects the mistake and continues to step 3.